## Fixed Route Performance Indicators Year to Date as of 3/31/09

	]				2006 Peer Comparison			
	YTD Mar. 2008			YTD Mar. 2009		Peer Systems (Average)		Metro
Passenger Revenue/Operating Cost Passenger Revenue/ Total Passenger Trips	\$	24.2% 0.74	\$	24.6% 0.72	\$	22.1% 0.85		22.5% 0.66
rassenger nevenue/ Total rassenger mps	φ	0.74	φ	0.72	φ	0.05	φ	0.00
Expense Indicators								
Operating Cost/ Revenue Hour	\$	109.41	\$	115.88	\$	94.30	\$	96.14
Operating Cost/Passenger Trip	\$	2.85	\$	2.80	\$	3.97	\$	2.92
Operations								
Trips / Revenue Hour		38.39		41.39		24.20		32.90
Number of Trips using Lifts		7,109		7,008				
Maintenance								
Maintenance Inspections Conducted/Scheduled		100.0%		100.0%				
Miles per Road Call		4,489		6,933		7,252		7,057
Customer Service								
Customer Complaints		668		552				
Customer Compliments		70		57				
Customer Suggestions		92		96				
# Complaints/1000 Passenger Trips		0.19		0.14				

Notes: (1) Trips per route are included in a separate monthly report.

(2) Reported Expenses do not include depreciation, debt principal, or fixed assets.

(3) Peer Comparison data from Management Performance Audit (2009).

## **FIXED ROUTE Operating Statistics For Periods Ending**

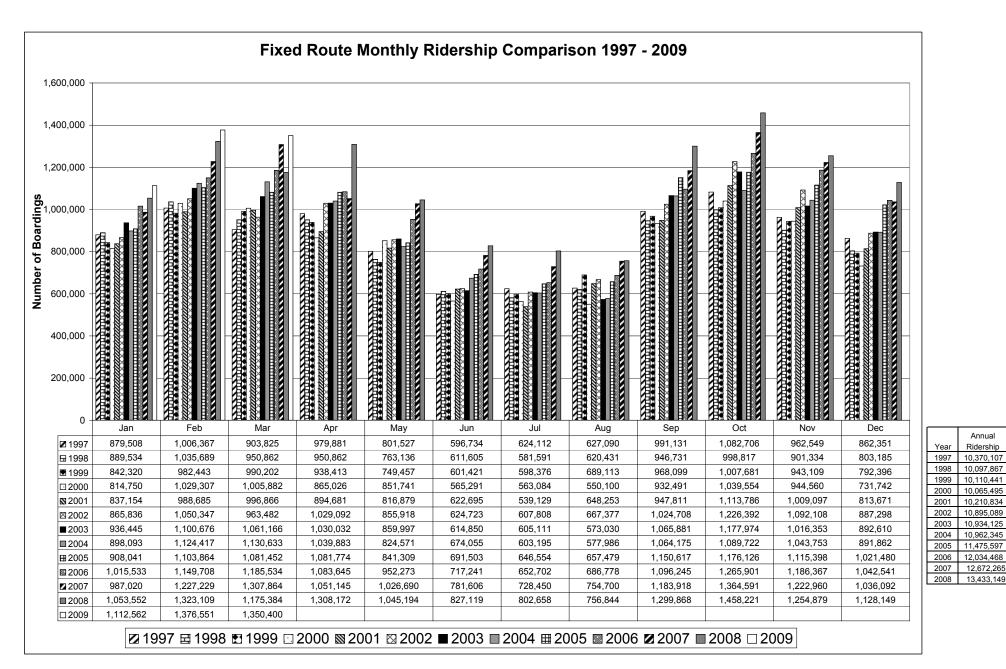
3/31/2008 & 3/31/2009

CL	JRRENT MON	NTH	YEAR TO DATE				
Actual	Actual	Variance		Actual	Actual	Variance	
2008	2009	2008 to 2009		2008	2009	2008 to 2009	
			Service Supplied				
462,174	488,792	26,618	Total (Vehicle) Miles *	1,377,986	1,379,614	1,628	
31,331	32,653	1,322	Revenue Hours	92,530	92,774	244	
34,891	36,842	1,951	Total (Vehicle) Hours *	103,289	104,348	1,059	
			Ridership				
1,079,741	1,258,505	178,764	Revenue Passengers	3,271,538	3,573,523	301,985	
82,735	79,443	(3,292)	Transfers	246,686	228,702	(17,984)	
<u>12,908</u>	<u>12,452</u>	<u>(456)</u>	Non-Revenue Rides	<u>33,821</u>	<u>37,288</u>	<u>3,467</u>	
1,175,384	1,350,400	175,016	Total Passengers	3,552,045	3,839,513	287,468	
			Service Quality				
2,543	2,738	195	Trips using Lifts	7,109	7,008	(101)	
13	10	(3)	Passenger Accidents	38	25	(13)	
			Vehicle Accidents:				
12	2	(10)	Chargeable **	37	11	(26)	
12	7	(5)	Non-chargeable **	74	51	(23)	
1	<u>1</u>	<u>0</u>	Preventable **	<u>2</u>	<u>8</u>	<u>6</u>	
25	10	(15)	Total Vehicle Accidents **	113	70	(43)	
			Fleet/Maintenance				
87	64	(23)	Road Calls	307	199	(108)	
77	80	3	Actual Inspections	230	229	(1)	
77	80		Scheduled Inspections	230	229	(1)	

Note: N/A means the information was not available at the time of this report. YTD would also be incorrect.

\* Vehicle Miles and Hours are for fixed route service only.

\*\* Staff continues to refine updated accident reporting process.



## **ROUTE PERFORMANCE**, Year to Date through March 2009

		DERSHIP		Passengers/revenue hour	
ROUTE	2009	2008	% change	2009	2008
1 CAP SQUARE - UW	11,348	9,578	18.5%	44.64	37.41
2 WTP-NTP	297,296	282,522	5.2%	46.92	45.09
3 WTP-ETP	159,484	150,481	6.0%	36.94	33.75
4 NTP-STP	211,331	199,174	6.1%	44.07	42.01
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	253,134	250,055	1.2%	29.40	29.20
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	361,040	351,960	2.6%	36.90	35.73
7 WTP-ETP (Weekends & Holidays Only)	34,230	27,901	22.7%	22.30	19.54
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	7,818	6,739	16.0%	18.53	17.15
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	50,105	38,518	30.1%	47.07	32.72
11 & 12 WTP-DUTCH MILL-CAP SQUARE	34,026	33,636	1.2%	26.12	26.19
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	205,765	204,332	0.7%	32.26	31.04
16 STP - ETP	94,883	88,235	7.5%	32.17	29.51
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	122,636	124,576	-1.6%	22.62	23.73
19 RED ARROW TR-CAP SQUARE	57,977	51,052	13.6%	31.30	26.15
21 LAKEVIEW LOOP	51,094	35,785	42.8%	36.70	27.90
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	161,213	155,729	3.5%	51.21	51.48
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	10,479	NA	NA	15.14
25 AMERICAN CENTER COMMUTER	2,413	2,385	1.2%	16.92	17.04
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	573	NA	NA	3.97	NA
27 NTP - UW CAMPUS COMMUTER	13,112	12,214	7.4%	28.66	24.40
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	8,225	10,459	-21.4%	43.07	37.14
32 ACEWOOD-THOMPSON LOOP	10,329	9,556	8.1%	19.76	18.49
34 ETP-MATC & 39 ETP - DAIRY DRIVE	12,766	11,807	8.1%	17.83	17.59
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	11,553	NA	NA	15.30	NA
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	107,773	111,274	-3.1%	36.00	38.14
40 STP - ARBOR HILLS LOOP	42,506	40,386	5.2%	35.57	33.02
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	30,554	33,019	-7.5%	32.42	35.31
47 ARBOR HILLS COMMUTER	19,932	20,461	-2.6%	24.88	24.35
50 WTP-SCHROEDER-RAYMOND LOOP	43,516	38,762	12.3%	43.53	38.67
51 WTP-MUIR FIELD LOOP	15,529	13,547	14.6%	25.08	21.95
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	14,460	16,231	-10.9%	22.21	24.35
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	9,607	7,008	37.1%	28.29	19.04
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	67,163	59,338	13.2%	35.31	30.65
58 GREENTREE COMMUTER	19,737	21,317	-7.4%	26.75	28.20
70 MIDDLETON-CAPITOL SQUARE	37,537	36,378	3.2%	23.98	19.66
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	24,072	22,824	5.5%	50.03	46.62
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	35,309	31,880	10.8%	37.52	33.91
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	29,721	32,850	-9.5%	16.65	16.14
74 MIDDLETON LOOP	7,716	6,357	21.4%	16.59	15.23
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	2,060	0,557 NA	NA	9.57	NA
MIDDLETON ROUTES TOTAL	136,415	130,289	4.7%	25.02	22.73
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	14,292	12,330	15.9%	16.35	15.16
		· · ·			
80 UW CAMPUS 81-82 UW LATE NITE CIRCULATORS	575,366	485,791	18.4%	118.86	95.62
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	100,607	75,222	33.7%	68.23	61.45
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 85 UW CAMPUS-PARK ST CIRCULATOR	5,982	NA	NA	42.58	NA
	104,352	108,549	-3.9%	89.43	93.67
90-93 SUPPLEMENTARY SCHOOL SERVICE	359,331	297,048	21.0%	69.80	68.18
SPECIAL EVENT SERVICE	-	14,073	-100.0%	NA	33.75
UNKNOWN ROUTE & ROAD BUS **	40	227	-82.4%	NA	NA
SYSTEM TOTAL	3,839,513	3,552,045	8.1%	41.39	38.39
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	3,053,206	2,882,483	5.9%	35.86	33.96

NOTE: Substantial changes were made across the system effective October 4, 2008. This will affect comparisons of current service to previous.

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

Road buses are "extras" put into service to handle overloads.

#### ROUTE PRODUCTIVITY COMPARISON--<u>YEAR TO DATE--March 2009 vs. March 2008</u> (Routes sorted in order of 2009 passengers per revenue hour productivity)

Bit 2011 ATTE NITTE CIRCULATORS   100.007   157.222   37.5   64.2   64.4   11.0%     21 MINDER LOOP & WITT & WITP COMMUTTR   16.311   157.272   15.7%   64.6   7.7%   envestable of the second of the sec		RIDERS	HIP, 2009 vs.	2008	Productiv	vity, Trips	per Revenu	le Hour	ROUTE KEY
ROUTES   2006   % Change   Section of the sectin of the section of the sectin of the section of the sec		Year to Date		Routes					
BU UC AMPLIS   573.66   485,701   18.88   95.62   24.3%   bit Display and Display Display Display and Display and Display Display and Display and									Core Routes operate
BITUE ALTONIES APARE ST CIRCUTATOR   104,452   108,459   3.974   0.4 genues worked & boldsy only genues worked & boldsy only participation of the state of t	ROUTES	2009	2008	% Change	2009	2008	% Change	system avg.	
98.93 297.048 21.07 0.89 0.80 0.81 2.45 7   98.20 WALTENE (REGULATIONS) 110.07 75.22 33.74 0.83 61.45 1.00   22 MIDDLE FONCATE (REGULATIONS) 110.15 120 3.55 3.13 51.46 0.55 <td>80 UW CAMPUS</td> <td>575,366</td> <td></td> <td></td> <td>118.86</td> <td>95.62</td> <td>24.3%</td> <td></td> <td>late p.m.: 2, 3, 4, 5, 6, 7, 13</td>	80 UW CAMPUS	575,366			118.86	95.62	24.3%		late p.m.: 2, 3, 4, 5, 6, 7, 13
Bit 24 UNIT NITE CRECULATIONS 100.007 75.222 35.78 68.21 61.45 11.095   21 MINDOTA LOOP 22 NITE AND COMMUTTER 16.111 15.727 3.58 51.01 46.82 7.58   21 MINDOTA LOOP 22 NITE AND COMMUTTER 20.025 35.181 30.115 47.05 commuter Relation university opening   21 MINDOTA LOOP 22 NITE AND COMMUTTER 20.015 35.181 30.115 47.01 49.05   21 MINDOTA LOOP 22 NITE AND COMMUTTER ("Stode And "Dig dig discontinued Context", 2005) 22.221 45.21 46.92 45.96 41.12 41.12 41.82 43.11 41.12 41.82 43.11 41.12	85 UW CAMPUS-PARK ST CIRCULATOR	104,352	108,549	-3.9%	89.43	93.67	-4.5%		(3 operates weekdays only;
EX   EX   ISSN 074 LOOP & 28 NIP VIP COMMUTER   In [1,11   ISSN 074   Cammune Rounds operate workday during pack hore:     21   MIDDLETON-CAPICA SQUARE VID ANARSINGLE PARCOMMETTR   20,025   35,83   301   47,07   32,74   43,86   11,12,14,15,35,27,28,39     9 ETP - LIVE CAMPUS & 28 INSTAND LOOP   20,105   35,83   30,105   35,83   30,105   46,40   14,14   53,84,47,47,45   55,85,57     1   LAM SQUARE LIVE   11,14,46   9,575   116,95   46,40   14,16   57,9   7,7,4   58,71,7,7,4     98 WTEN STREDURE RAYMOND LOOP   21,116   11,12,14,15,35,72,00   32,87   11,12,14,15,35,72,7,7   58   58,71   51,60   75,7   73,84,47,47,84,55,85,77     99 WTEN STREDURE RAYMOND LOOP   21,116,14,15,35,72,70,99   32,116,143,133,130   10,89   37,52   39,91   10,05   34,45,61,152,7,7,8   34,45,65,15,7,7,78   34,45,65,15,7,7,78   34,45,65,15,7,7,78   34,45,65,15,7,7,78   34,45,65,15,7,7,78   34,45,65,15,7,7,78   34,45,65,15,77,78   34,45,65,15,7,7,78   34,45,55,27,78   34,45,55,15,75,7,78   34,45,55,15,75,7,78<	90-93 SUPPLEMENTARY SCHOOL SERVICE	359,331	297,048	21.0%	69.80	68.18	2.4%		7 operates wkends & holidays only).
TIMDELTION CAPTIOL SQUARE VIA MARSHALL PARE COMMUTTR   24072   22,244   5.55   56.01   66.62   7.78.   m weekaday during peak hours     12 MUDICAMPRA 3.0 INITSTAND LOOP   201,53   30,15   30,21   31.78   41.85   31.12,14,15,3,25,78,25   32.2   31.85,4   44.64   37.41   13.35,5   35.7,72,74   32.7,24   41.85   37.3,8,4,47,45,55,65,5   31.85,4   44.64   37.41   13.35,5   35.7,72,74   37.8,4,47,45,55,65,7   31.35,1   41.07   42.01   4.95   37.7,72,74   31.25   41.35,1   41.07   42.01   4.95   37.7,72,74   31.85,1   44.64   37.41   10.95   31.91   10.95   31.91   10.95   31.91   10.95   31.91   10.95   31.91   10.95   31.91   10.95   31.91   10.95   31.91   10.95   32.75   9.59   31.91   10.95   32.35   3.91   10.95   32.95   31.91   10.95   32.95   31.91   10.95   32.95   32.91   10.95   3.93   10.95   32.92	81-82 UW LATE NITE CIRCULATORS	100,607	75,222	33.7%	68.23	61.45	11.0%		
9 ETP-1W CAMPUS & 33 HIRSTAND LOOP   50,165   35,818   20,16   47,07   32,22   43,8%   11, 12, 14, 15, 25, 27, 28, 29, 25     WTI-NT   17,266   32,222   5,56   46,492   46,492   45,402   415,55   57,38,44,47,44,45,55,6,57     ATNP-STP   11,134   9,774   61,76   44,407   42,01   47,97   57,38,44,47,44,45,55,6,57     96 WTP-SCHROEDER-RAYMOND LOOP   43,516   13,526   13,567   14,697   16,695   fmort materie points to outlying placontinued October 4, 2008   52,225   14,467   44,07   72,11   16,976   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,51,73,78   54,69,50,77,77,74   54,57,78,73,78,72,74   54,57,91,72,74   54,57,91,72,74   54,57,91,72,74   54,57,91,72,74   55,51,53,51,73,78   56,63,51,52,51,	22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	161,213	155,729	3.5%	51.21	51.48	-0.5%		Commuter Routes operate
2 WTFNTP   297,286   282,222   528   44.95   57.96   47.95     1 CAP SQUARE - UW   11,148   9.978   18.556   44.66   7.3   19.356     4 NTP-STP   211,311   199,172   44.66   7.3   19.356   58.71, 7.7     9 STERMAN COMMUTER VSkool day 'tip discontinued October 4, 2001   4.95   35.67   12.5%   44.07   10.936     9 STERMAN COMMUTER VSkool day 'tip discontinued October 4, 2005   5.902   10.40   11.476   11.0111   16.04   from transfer points to equifying transfer points throughout the day 'tip discover the day 'tip discover to the day 'tip discover the day 'tip discover to the day 'tip discover the day 'tip discover to the day 'tip discover the day 'tip discover to the day 'tip discover the day 'tip discover the day 'tip discover to the day 'tip d			22,824	5.5%	50.03				on weekdays during peak hours:
I CAP SQUARE - UW   11,348   9.978   18.55   44.64   37.41   10.215   58, 71, 7, 74     64 WTP STP   211,331   199,174   6.15   44.07   24.01   4.95     64 WTP STP   211,331   199,174   6.15   45.33   38.67   12.255   Krantare points outpring     95 HERMAN COMUTER ("Shouth RES (begin operating August 25,2005)   5.522   3.180   0.65   3.529   3.180   0.65   3.529   3.539   10.66   56,40,90,51,52,7,37     3 WIP HTP   159,448   150,461   0.65   0.664   3.375   9.55   Cantextor Readers   Cantextor Readers   6.66   3.523   3.374   Cantextor Readers   6.66   3.523   3.374   Cantextor Readers   6.66   3.523   3.374   Cantextor Readers   Ca	9 ETP - UW CAMPUS & 33 HIESTAND LOOP	50,105		30.1%	47.07	32.72	43.8%		11, 12, 14, 15, 25, 27, 28, 29,
4 NT-STP 211.331 199.174 6.1% 4407 42.01 4.9%   59 WTPS.CIRCIDIR.RATMOND LOOP 43.316 33.76 12.5% 43.51 55.76 12.5% Priphara Rentes operate   29 SHERMAN COMMUTER ("School day "in glaceoninued October 4, 2006) 52.25 NA NA 42.28 NA NA areas: 0.9, 0.12, 22.4, 26, 0.9, 0.2, 32.   27 MIDDLETON-CAPTIOL SQUARE VIA BRANCI COMMUTER 35.040 31.800 18.5% 37.52 33.91 10.0% 36, 40, 50, 51, 52, 73.78   2 MIDDLETON-CAPTIOL SQUARE VIA BRANCI COMMUTER 36.1040 351,040 35.040 35.06 35.75 42.5% 56.70 27.90 31.6% Transfer points throughout the day.   2 LAKUEW NOP 51.0944 35.755 42.5% 56.70 27.90 31.6% Transfer points throughout the day.   2 & 4.5% UNLOW OP 43.56 5.775 42.5% 56.70 27.90 31.6% Transfer points throughout the day.   2 & 4.5% UNLOW OP 43.50 35.75 42.5% 56.70 27.90 31.6% 56.70 27.90 31.6% 56.76% 27.90 31.6% 57.75% 57	2 WTP-NTP	297,296	282,522	5.2%	46.92	45.09	4.1%		37, 38, 44, 47, 48, 55, 56, 57
Sim WTP SCHROEDRE ALAWOND LOOP   41316   33 761   22 55   4333   38 671   12 25   Frighteral Bents operation     SUFEMAN COMMUTER ("Should by trg discontand colored 4, 2005)   5225   10,450   21,44   43 07   31,14   16 66   60n transfer points to outlying areas: 20,200)   5082   NA   NA   42,45   33,91   10,66   56,40,90,51,52,73,78     STIDDLETON-CARTICL SQLARE VA BRANCH COMMUTER   139,448   159,448   159,448   160,96   36,64   33,75   9,55     CITY VIEW DR-WTP & 6 WTP-WIST TOWNE   310,404   351,860   2,66   36,89   35,75   3,356   Concenter Reuts connet     21 LAKEVIEW LOOP   51,044   35,856   36,101   35,76   35,200   7,75     46 45 7FLIGRAMERET COMMUTER   67,163   59,338   12,356   55,57   33,20   7,75     Li SKENDWORD HILL WINTOR DIDGE/UNCTION NILDE   205,755   32,21   32,31   30,66   Li Ak KENDWORD NILDE   Circatator Reuts connet     44 48 STP-UW CAMPUS & HTCHURG COMMUTER RESE   30,657   32,22   33,31   30,56 <t< td=""><td>1 CAP SQUARE - UW</td><td>11,348</td><td></td><td></td><td></td><td></td><td></td><td></td><td>58, 71, 72, 74</td></t<>	1 CAP SQUARE - UW	11,348							58, 71, 72, 74
29   SIEEMAN COMMUTER (School day, "trig discontinued October 4, 2008)   52,25   10,450   21,4%   43,07   37,14   16,0%   from transfer points to outlying     12   MIDDLITON-CAPTIOL SQUARE VIA BRANCII COMMUTER   35,509   31,88   10,8%   37,52   31,59   10,6%   36,49,69,51,52,73,78     3   WTP-ETP   51,044   150,481   6,60%   35,79   37,59   55%     4   CITY VIIW DR-WTP & 67 WTP-WEST TOWNE   50,040   35,786   42,28%   36,70   37,51   55,77     2   LAKKVIEW LOOP   51,044   42,506   40,386   5,278   33,31   3,65   16,17,18     44   357   42,350   42,350   42,350   30,01   7,5%   32,42   16,30,033,11   16,17,18   17,18   16,17,18   17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,18   16,17,17   16,32,13,18   16,11,17   16,17,17   17,19 <td>4 NTP-STP</td> <td>211,331</td> <td>199,174</td> <td>6.1%</td> <td>44.07</td> <td>42.01</td> <td>4.9%</td> <td></td> <td></td>	4 NTP-STP	211,331	199,174	6.1%	44.07	42.01	4.9%		
B4 EAGLE HERGHTS EXPERSES (began opending August 25, 2008)   5.952   NA   NA   42.38   NA   Incress 70, 21, 22, 24, 26, 30, 32, 37     3 WTD-FETP   159, 444   150, 448   6.074   36.044   33.75   3.38   Construction   6.04   36.04   33.75   9.5%   Construction   Construction   Construction   6.04   35.09   33.77   3.38   Construction   Construction   Construction   Construction   Construction   Construction   6.04   35.78   3.38   Construction   <	50 WTP-SCHROEDER-RAYMOND LOOP	43,516	38,762	12.3%	43.53	38.67	12.5%		Peripheral Routes operate
27.MDDLTON-CAPTOL SQUARE YAB BAACH COMMUTER   35.309   35.309   01.8%   0.9%   50.6%     6 CITY VIEW DR.WTP & 67 WTP-WEST TOWNE   36.040   351.990   2.6%   35.78   3.2%   Connector Rente Sonnect     1 LAKEVIEW LOOP   51.044   35.78   4.2%   36.70   27.90   31.6%   transfer points froughout the day:     37 & 38 PF1ALM RD-SHERDOYGAN AVE COMMUTER   107.773   111.274   -3.1%   36.00   88.14   -5.6%   16,9     48 STP-AIRO AVARTUS & FITCHING COMMUTER   607.163   59.338   12.2%   35.31   30.65   15.2%   midday onyl: 1,9,34     14 & ST STRUMOND IILLI SLOOD   205.765   204.332   0.7%   32.26   13.104   3.9%   Midday onyl: 1,9,34     15 STP. STRUMAR CAPSQUARE   57.977   51.052   13.6%   31.30   26.15   19.7%   Strumer of the strum of the	29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	8,225	10,459	-21.4%	43.07	37.14	16.0%		from transfer points to outlying
3 WTP-ETP   159,484   159,484   16,045   326,44   335,8   -     6 CTTY VIEW DR-WTP & 67 WTP-WFST TOWNE   51,040   351,960   2,66   36,90   35,73   3,55   Transfer points throughout the day:     72 LAKEVIEW LOOP   51,044   357,87   42,875   36,70   27,90   31,65   Transfer points throughout the day:     74 & 38 FT-LW RD-SHEED/COAN AVE COMMUTER   67,163   59,338   11,274   3,351   3,557   33,02   7,7%     56 \$77 DLGRMN DILL-VESTOR RDCC QUMUTER & THES   30,554   33,010   -7,5%   32,42   35,31   3,554   -   midday only: 1,9,34     16 STP - FTP   94,583   38,255   7,5%   32,17   29,51   9,0%   Other matts:   Signed harbor, 20,7%   52,68   24,40   29,20   0,7%   Signed harbor, 20,7%   Signed harbor, 20,7% </td <td>84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)</td> <td>5,982</td> <td></td> <td>NA</td> <td>42.58</td> <td>NA</td> <td></td> <td></td> <td>areas: 20, 21, 22, 24, 26, 30, 32, 33,</td>	84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	5,982		NA	42.58	NA			areas: 20, 21, 22, 24, 26, 30, 32, 33,
CTUY UFW DR-WTE ACT WAYSET TOWNE   56,100   2609   3670   27.00   35.72   3.3%   Connector Routes connect     11 LAKEVIEW LOOP   51,004   33.785   42.88   36.70   27.00   31.64	72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	35,309	31,880	10.8%	37.52	33.91	10.6%		36, 40, 50, 51, 52, 73, 78
21   LAKEVIEW LOOP   51,094   52,785   42,850   36,70   27.90   31,654   transfer points throughout the day:     37   38, 38   PLAUM RESHTERDOYGAN AVE COMMUTER   (10,773)   111,224   -31,65   50,00   38.14   -5,656   (1,7,18)     46   STP COMMUTER & MUR FIELD COMMUTER   (7,16)   59,338   112,294   53,31   30,65   15,22%   midday only: 1,9,34     44   STR CIGNADON DILL-XENCED RIDGCUMMUTER NTES   30,554   33,010   -7,5%   32,242   33,31   8,22%   midday only: 1,9,34     44   STR CIGNADON DILL-XENCED RIDGCUMMUTER NTES   20,575   20,4332   0,7%   5,310   20,61   39,64   Other roates     91 RED AROW TE-CAP SQUARE   579,777   51,052   11,364   11,302   21,15   9,064   Other roates   6,90,000   8,947   6,90,000   7,46   5,90,000   8,90,000   7,45   26,62   2,40   7,56   5,90,000   5,97,91   5,97,91   3,90,000   7,74   2,57   22,00   7,56   5,97,92			150,481		36.94	33.75			
11   ALKEVIEW LOOP   51,094   35,785   42,895   36,701   27.90   31,6%   transfer points throughout the day:     95   38,38   PLAUM RED-STEED/ORA AVE COMMUTER   (10,773)   111,274   -3.195   36.00   38.14   -5.6%   (1,7,18)     95   S7.97   INTERAMERETZ COMMUTER & MILE FIED COMMUTER   (1,61,63)   59.338   112.2%   53.31   -5.6%   Circular Route operate     14   64.85   STPL.GINKMEETZ COMMUTER & MILE FIED COMMUTER   (2,7,65)   204.332   0.7%   53.31   -8.2%   Timiday only: 1, 9.34     14   64.85   STPL.GINKMOD HILL-EXPENDE DIDGE/DUNCTION RIDGE   205.765   204.332   7.5%   32.27   29.01%   Other routes   0.3986     15   STP-STPL 13 STP-CAP SQUARE   15.9751   13.01   26.15   9.06%   Other routes   0.3986   0.440   17.4%   80.94746.00   Note and Syring Harbor, voltaweed and Note and Syring Harbor, voltaweed and Note Anter School Note Anter Ante	6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	361,040	351,960	2.6%	36.90	35.73	3.3%		Connector Routes connect
Import ARBOR HILLS LOOP   42.566   40.386   5.2%   55.71   33.02   7.7%   Circulator Routes operate     66 \$7 PTIGRAM HEETZ COMMUTER & MUTER ACTOR RIDGE   30.54   53.01   0.65   55.31   0.66   15.2%   Circulator Routes operate   midday only: 1, 9, 34     14 & 15 RICHMOND HILL-WEXPORD RIDGEJUNCTION RIDGE   205.76   204.322   7.5%   32.21   9.0%   Biter routes:   Midday only: 1, 9, 34     16 STP -EIR ASQUARE   57.977   51.052   13.6%   31.00   2.17   2.9.1   9.0%   Biter routes:   Biter routes: <td></td> <td>51,094</td> <td>35,785</td> <td>42.8%</td> <td>36.70</td> <td>27.90</td> <td>31.6%</td> <td></td> <td>transfer points throughout the day:</td>		51,094	35,785	42.8%	36.70	27.90	31.6%		transfer points throughout the day:
56 & 57 PLICRIM-REFEZ COMMUTER & MUIR TIELD COMMUTER   67,163   59,338   13,2%   33,31   365   15,2%   Circulator Routes operate     44 & 48   85 TPLUCRIMURG COMMUTER RTFS   30,554   33,10   22,26   31,04   3,9%     16 & 15 TP - TP   94,833   88,235   7,5%   32,22   31,04   3,9%     19 RED ARROW TR-CAP SQUARE   57,977   51,052   13,6%   31,30   26,15   19,7%   Square and Spring Harbor,     57 TP - UW CAMPUS & FURZE & 18 STP-WTP   253,114   250,655   12%   29,46   24,00   17,4%   weetends only,   weetends only,   Square and Spring Harbor,	37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	107,773	111,274		36.00	38.14			16, 17, 18.
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES 30.54 33.019 -7.5% 32.42 35.31 8.2% midday only: 1, 9, 34   16 & STP - FTP 94.83 88.235 7.5% 32.17 29.51 9.0% Other matrix   19 RED ARROW TR-CAP SQUARE 57.977 51.052 13.64 31.30 26.15 19.7% Square and Spring Harbor, weekends only. <t< td=""><td>40 STP - ARBOR HILLS LOOP</td><td>42,506</td><td>40,386</td><td>5.2%</td><td>35.57</td><td>33.02</td><td>7.7%</td><td></td><td></td></t<>	40 STP - ARBOR HILLS LOOP	42,506	40,386	5.2%	35.57	33.02	7.7%		
I & & IS RICHMOND HILJ-WEXPORD RIDGE/UNCTION RIDGE 2057;65 204.332 0.7% 32.26 31.04 3.9%   I & STP - TP 94.883 88.25 7.5% 32.17 29.51 9.9% Strematic   I & STP - TP 253.134 250.055 1.2% 29.40 29.20 0.7% Strematic   S ETP-STP, I STP-VAP 253.134 250.055 1.2% 29.40 29.40 29.40 29.40 29.40 29.40 29.40 29.40 29.40 30.7% Strematic Strematic Strematic Strematic Strematic 11.2 12.26.11 12.26.12 2.19.5 11.4 12.26.12 2.19.5	56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	67,163	59,338	13.2%	35.31	30.65	15.2%		Circulator Routes operate
Is   15   15   15   17   29   15   90   Other routes:     19   RED ARROW TR-CAP SQUARE   57,977   51,052   13.685   31.30   26.15   19,7%6   Square and Spring Harbor,     27   NTP - LW CAMPUS COMMUTER   13,112   12,214   7.4%6   29.40   29.20   0.7%6   Square and Spring Harbor,     27   NTP - LW CAMPUS COMMUTER   13,112   12,214   7.4%6   28.66   24.40   17.4%6   weekends only.     55   VERDA-AVTP COMMUTER   19,737   21,317   -7.4%6   26.75   28.20   5.1%6   Hite archites its a core route and spring Harbor, weekends only.     55   VERDA-AVECOMMUTER   19,737   21,317   -7.4%6   26.75   28.20   5.1 With archites and spring Harbor, weekends only.     51   WTP-MUTR HILL-CAP SQUARE   19,932   20,461   -2.6%6   24.88   24.35   2.2%6   116.0%   116.0%   116.0%   116.0%   116.0%   116.0%   116.0%   116.0%   116.0%   116.0%   116.0%   116	44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	30,554	33,019	-7.5%	32.42	35.31	-8.2%		midday only: 1, 9, 34
IP   ED ARROW TB-CAP SQUARE   5777   51.052   11.6%   31.30   26.15   19.7%   Keyneth the Capiol     5 FTP-STP, 15   STP-CAP SQUARE & 18 STP-WTP   253.134   250.055   12%   29.40   29.20   0.7%   Square and Spring Harbor,     27 NTP - UW CAMPUS COMMUTER (begin Sept. 19, 2005)   9.607   7.008   37.1%   28.29   10.04   48.6%   19 operates is a core source or oute     55 VERONA- WTP COMMUTER (begin Sept. 19, 2005)   9.607   7.008   37.1%   28.29   10.04   48.6%   19 operates is a core source or oute     55 VERONA- WTP COMMUTER (begin Sept. 19, 2005)   9.607   7.008   37.1%   82.29   10.04   48.6%   19 operates is a core source or oute     51 WTP-MIR FIELD LOOP   11.5 (20 MUTER   19.932   2.0.61   -2.6%   24.88   24.35   2.2%   route during peak hours, operates ike a circular tori oute miday.     70 MIDD-ETON-CAPTIOL SQUARE   37.573   36.378   22.08   19.54   14.1%   X   67 connects with route 6 in the west frame and spring head hours, operates ike a circular tori oute miday.     70 WTP-ETT (Weekends & Holid	14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	205,765	204,332	0.7%	32.26	31.04	3.9%		
S ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP   233,134   250,055   1.2%   29.40   29.20   0.7%   Square and Spring Harbor,     27 NTP - UW CAMPUS COMMUTER   13,112   12,214   7.4%   28.66   24.40   17.4%   weekends only.     58 VERONA-WTP COMMUTER (began Sept. 19, 2005)   9.607   7.008   31.1%   28.29   10.04   48.6%   19 operates like a core route     58 GREENTREE COMMUTER   19.77   21.317   -7.4%   26.72   21.9   0.2%   Allied Drive on weekdays.     51 WTP-MUIR FIELD LOOP   15.529   13.547   14.6%   25.08   21.95   14.3%   39 operates as a commuter     70 MIDDLETON-CAPITOL SOUARE   37.57   36.37   3.2%   23.81   9.66   21.9%   X   K? comeet with route or route during peak hours: operates with route or route during peak to note mote mand to note materine during the duri	16 STP - ETP	94,883	88,235	7.5%	32.17	29.51	9.0%		Other routes:
27 NTP - UW CAMPUS COMMUTER 13,112 12,214 7,4% 28.66 24.40 17.4% weekends only.   55 VERONA- WTP COMMUTER (began Sept. 19, 2005) 9,607 7,008 37.1% 28.29 19.04 48.6% 19 oprates like a core route   56 GREENTREE COMMUTER 19,737 21,317 -7.4% 26.675 28.20 -5.1% between the capitol Square and   11 & 12 WTP-DUTCH MILL-CAP SQUARE 34.026 33,636 1.2% 26.12 26.19 -0.2% Allied Drive on weekdays.   31 WTP-MUR FIELD LOOP 15.59 13,547 14.6% 25.08 21.9% tx Hite a circulator route mine peak hours: operates   10 MIDDLETON-CAPITOL SQUARE 37,537 36,378 3.2% 23.98 19.66 21.9% K Hite a circulator route mine of a circulator secirculator route mine of a circulator route	19 RED ARROW TR-CAP SQUARE	57,977	51,052	13.6%	31.30	26.15	19.7%		8 operates between the Capitol
55 VERONA-WTP COMMUTER (began Sept. 19, 2005) 9.607 7.008 37.1% 28.29 19.04 48.6% 19 operates like a core route   58 GREENTREE COMMUTER 19.737 21.317 -7.4% 26.75 28.20 -5.1% between the Capiol Square and   11 & 12 WTP-DUTCH MILL-CAP SQUARE 34.026 33.636 1.2% 26.12 26.19 -0.2% Allied Drive on weekdays.   51 WTP-MUIR FIELD LOOP 15.529 13.547 14.6% 25.08 21.95 14.3% 39 operates as a commuter   70 MIDDLETON-CAPITOL SQUARE 37.537 36.378 3.2% 23.98 19.66 21.9% X Kite a circulator noute midday.   71 TDT-NT, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE 122.666 124.576 -1.6% 22.63 3.4.7% X 67 concets with noute midday.   73 34.230 27,001 22.7% 22.30 19.54 14.1% X 67 concets with noute midday.   74 HTP-HTCHBURG (began operating Sept. 4, 2007) 14.460 16.231 -10.9% 22.11 24.38 -8.8% X Gr omete	5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	253,134	250,055	1.2%	29.40	29.20	0.7%		Square and Spring Harbor,
S8   GREENTREE COMMUTER   19,737   21,317   -7.4%   26.75   28.20   -5.1%   between the Capitol Square and Allied Drive on weekdays.     11 & 12 WTP-DUTCH MILL-CAP SQUARE   34,026   33,636   1.2%   26.12   26.19   -0.2%   Allied Drive on weekdays.     51 WTP-MUR FIELD LOOP   15,529   13,547   14.6%   25.08   21.95   14.3%   39 operates as a commuter     70 MIDDLETON-CAPTIOL SQUARE   37,337   36,378   3.29   23.98   19.66   21.9%   X   Ke a circulator route midday     17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE   122,636   124,576   -1.6%   22.62   23.73   -4.7%   X   67 connects with route 6 at the     23 WTP-FTICHBURG (began operating Sept 4, 2007)   14.460   16.231   -10.9%   22.21   24.35   X   167 form West Towne Mall.     32 ACEWOOD-THOURSON LOOP   10.329   9.556   8.1%   19.76   18.49   6.9%   X     34 ETP-MATC & 39 ETP - DAIRY DRIVE   12,766   11.807   8.1%   17.15   8.1%   X   70 operate	27 NTP - UW CAMPUS COMMUTER	13,112	12,214	7.4%	28.66	24.40	17.4%		weekends only.
II & 12 WTP-DUTCH MILL-CAP SQUARE 34,026 33,636 1.2% 26,12 26,19 -0.2% Allied Drive on weekdays.   51 WTP-MUIR FIELD LOOP 15,529 13,547 14.6% 25.08 21.95 14.3% 39 operates as commuter   7 ARBOR HILLS COMMUTER 19,932 20,461 -2.6% 24.88 24.35 2.2% route during peak hours; operates   70 MIDDLETON-CAPITOL SQUARE 37,537 36,378 3.2% 23.98 19.66 21.9% X like a circulator route midday.   17 ETP-NTP, 20 NTP-EAST TOWNE 122,636 124,576 -1.6% 22.20 23.73 4.7% X 67 connects with route 6 at the   22 ACEWOODD-THOMPSON LOOP 10,232 9,556 8.1% 19.76 18.49 6.9% X 63 and 68 operate between the   2 ACEWOOD-THOMPSON LOOP 10,329 9,556 8.1% 17.15 8.1% X Towns Transfer Point and Prairie   2 ACEWOOD-THOMPSON LOOP 12,766 11,807 8.1% 17.83 17.15 8.1% X Town centeate between the   2 ACEWOOD-THOMPSON LOOP 12,766 11,807 8.1%	55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	9,607	7,008	37.1%	28.29	19.04	48.6%		19 operates like a core route
51 WTP-MUIR FIELD LOOP 15,529 13,547 14.6% 25.08 21.95 14.3% 39 operates as a commuter   47 ABOR HILLS COMMUTER 19,932 20,461 -2.6% 24.88 24.35 2.2% rotue during peak hours; operates   70 MDDLETON-CAPTICL SQUARE 37,537 36,378 3.2% 22.3 98 19.66 21.9% X Hike a circulator route midday.   17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE 122,636 124,576 -1.6% 22.62 23.73 -4.7% X 67 connects with route 6 at the   25 WTP-FTCHBURG (begen operating Sept. 4, 2007) 14.460 16.231 -1.0.9% 22.12 24.35 -8.8% X West Transfer Point, operates 10/500 West Towne Mail.   32 ACEWOOD-THOMPSON LOOP 10,329 9,556 8.1% 19.76 18.49 6.9% X 63 and 68 operate between the   34 ETP-MATC & 39 ETP DAIRY DRIVE 12,766 11.807 8.1% 17.75 1.4% X Town Creater on weekends.   25 AMERICAN CENTER COMMUTER 2,413	58 GREENTREE COMMUTER	19,737	21,317	-7.4%	26.75	28.20	-5.1%		between the Capitol Square and
47 ARBOR HILLS COMMUTER 19,932 20,461 -2.6% 24.88 24.35 2.2% route during peak hours; operates   70 MIDDLETON-CAPITOL SQUARE 37,537 36,378 3.2% 23.98 19,66 21.9% x fike a circulator route midday.   17 ETP-TP.20 NTP-EAST TOWNE 122,636 124,576 1.6% 22.62 23.73 -4,7% X 67 connects with route 6 at the   7 TFIP-TP_ETP (Weekends & Holidays Only) 34,230 27,901 22.7% 22.30 19.54 14.1% X Koromects with route 6 at the   23 CCEWODD-THOMPSON LOOP 10,329 9,556 8.1% 19.76 18.49 6.9% X 63 de 60 perate between the   8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 7,818 6.739 16.0% 18.53 17.15 8.1% Y 70 on Perates like a core route between the   25 MERICAN CENTER COMMUTER 2,413 2,885 1.2% 16.92 17.04 -0.7% Y 70 operates like a core route between the   25 MERICAN CENTER COMMUTER 2,413 2,885	11 & 12 WTP-DUTCH MILL-CAP SQUARE	34,026	33,636	1.2%	26.12	26.19	-0.2%		Allied Drive on weekdays.
70 MIDDLETON-CAPITOL SQUARE 37,337 36,378 3.2% 23.98 19.66 21.9% X like a circulator oute midday.   17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE 122,636 124,576 -1.6% 22.62 23.73 -4.7% X 67 connects with route 6 at the   7 WTP-ETP (Weekends & Holidays Only) 34,230 27,901 22.7% 22.30 19.54 14.1% X West Transfer Point, operates   52 WTP-FITCHBURG (began operating Sept. 4, 2007) 14,460 16,231 -10.9% 22.21 24.35 -8.8% X to/from West Towne Mall.   32 ACEWOOD-THOMPSON LOOP 0.322 9,556 8.1% 19.76 18.49 6.9% X 63 and 68 operate between the   32 ACEWOAD-THOMPSON LOOP 7.818 6.739 16.0% 18.53 17.15 8.1% X West Transfer Point and Prairie   34 ETP-MATC & 39 ETP - DAIRY DRIVE 12,766 11.807 8.1% 17.83 17.59 1.4% X Town Center on weekends.   73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07) 29.721 32.850 -9.5% 16.659 15.14 3.2%	51 WTP-MUIR FIELD LOOP	15,529	13,547	14.6%	25.08	21.95	14.3%		<b>39</b> operates as a commuter
70 MIDDLETON-CAPITOL SQUARE 37,337 36,378 3.2% 23.98 19.66 21.9% X like a circulator oute midday.   17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE 122,636 124,576 -1.6% 22.62 23.73 -4.7% X 67 connects with route 6 at the   7 WTP-ETP (Weekends & Holidays Only) 34,230 27,901 22.7% 22.30 19.54 14.1% X West Transfer Point, operates   52 WTP-FITCHBURG (began operating Sept. 4, 2007) 14,460 16,231 -10.9% 22.21 24.35 -8.8% X to/from West Towne Mall.   32 ACEWOOD-THOMPSON LOOP 0.322 9,556 8.1% 19.76 18.49 6.9% X 63 and 68 operate between the   32 ACEWOAD-THOMPSON LOOP 7.818 6.739 16.0% 18.53 17.15 8.1% X West Transfer Point and Prairie   34 ETP-MATC & 39 ETP - DAIRY DRIVE 12,766 11.807 8.1% 17.83 17.59 1.4% X Town Center on weekends.   73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07) 29.721 32.850 -9.5% 16.659 15.14 3.2%	47 ARBOR HILLS COMMUTER	19,932	20,461	-2.6%	24.88	24.35	2.2%		route during peak hours; operates
7 WTP-ETP (Weekends & Holidays Only) 34,230 27,901 22.7% 22.30 19.54 14.1% X West Transfer Point; operates   52 WTP-FITCHBURG (began operating Sept. 4, 2007) 14,460 16,231 -10.9% 22.21 24.35 -8.8% X to/from West Towne Mall.   32 ACEWOOD-THOMPSON LOOP 10,329 9,556 8.1% 19.76 18.49 6.9% X 63 and 69 operate between the   34 ETP-MATC & 39 ETP - DAIRY DRIVE 12,766 11.807 8.1% T.15 8.1% X Town Center on weekends.   73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07) 29,721 32,850 -9.5% 16.65 15.23 8.9% X Town Center on weekends.   74 MIDDLETON LOOP 7,716 6.357 21.4% 16.59 15.23 8.9% X on weekdays.   78 MIDDLETON LOOP 7,716 6.357 21.4% 16.59 15.23 8.9% X on weekdays.   63 6.68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 14.292 12,330 15.9% 15.3	70 MIDDLETON-CAPITOL SQUARE	37,537	36,378	3.2%	23.98	19.66	21.9%	х	
52 WTP-FITCHBURG (began operating Sept. 4, 2007) 14,460 16,231 -10.9% 22.21 24.35 -8.8% X to/from West Towne Mall.   32 ACEWOOD-THOMPSON LOOP 10,329 9,556 8.1% 19.76 18.49 6.9% X G3 and 66 operate between the   8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 7,818 6,739 16.0% 18.53 17.15 8.1% X Town Center on weekends.   25 AMERICAN CENTER COMMUTER 2,413 2,385 1.2% 16.62 16.14 3.2% X Town Center on weekends.   74 MIDDLETON LOOP 7,716 6,357 21.4% 16.59 15.23 8.9% X on ewekdays.   63 68 WTP-PRAIRE TWN CTR (Weekends & Holidays only) 14,292 12,330 15.9% 16.65 15.16 7.8% X UW campus Circulators   63 68 WTP-PRAIRE TWN CTR (Weekends & Holidays only) 14,292 12,330 15.9% 16.35 15.16 7.8% X UW campus Circulators   64 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6) 11,553 NA	17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	122,636	124,576	-1.6%	22.62	23.73	-4.7%	х	67 connects with route 6 at the
32 ACEWOOD-THOMPSON LOOP 10,329 9,556 8.1% 19.76 18.49 6.9% X 63 and 68 operate between the   8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 7,818 6,739 16.0% 18.53 17.15 8.1% X West Transfer Point and Prairie   34 ETP-MATC & 39 ETP - DAIRY DRIVE 12,766 11,807 8.1% 17.83 17.59 1.4% X Town Center on weekends.   25 AMERICAN CENTER COMMUTER 2,413 2,385 1.2% 16.92 17.04 -0.7% X To operates like a core route betweet   74 MIDDLETON LOOP 7,716 6,357 21.4% 16.59 15.23 8.9% X on weekdays.   36 GTY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6) 11,553 NA NA 15.30 NA NA X   78 MIDDLETON-WTR (Began Oct. 5, 2008; formerly part of Route 6) 573 NA NA 3.97 NA X X 26 AMERICAN CENTER LOOP (Began Oct. 5, 2008; formerly part of Route 6) 573 NA NA XA X X <	7 WTP-ETP (Weekends & Holidays Only)	34,230	27,901	22.7%	22.30	19.54	14.1%	х	West Transfer Point; operates
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 7,818 6,739 16.0% 18.53 17.15 8.1% X West Transfer Point and Prairie   34 ETP-MATC & 39 ETP - DAIRY DRIVE 12,766 11,807 8.1% 17.83 17.59 1.4% X Town Center on weekends.   73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07) 29,721 32,850 -9.5% 16.65 16.14 3.2% X the Capitol Square & Middleton   74 MIDDLETON LOOP 7,716 6,357 21.4% 16.59 15.23 8.9% X on weekdays.   63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 14,292 12,330 15.9% 16.65 16.14 3.2% X the Capitol Square & Middleton   74 MIDDLETON LOOP 7,716 6,357 21.4% 16.35 15.16 7.8% X on weekdays.   63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 2,060 NA NA 9.57 NA NA X WC Campus Circulators   76 MIDDLETON-WTP (Began Oct. 5, 2008; formerly part of Route	52 WTP-FITCHBURG (began operating Sept. 4, 2007)	14,460	16,231	-10.9%	22.21	24.35	-8.8%	х	to/from West Towne Mall.
34 ETP-MATC & 39 ETP - DAIRY DRIVE 12,766 11,807 8.1% 17.83 17.59 1.4% X   25 AMERICAN CENTER COMMUTER 2,413 2,385 1.2% 16.92 17.04 -0.7% X 70 operates like a core route between set of the capitol Square & Middleton 9/4/07 29,721 32,850 -9.5% 16.65 16.14 3.2% X the Capitol Square & Middleton 9/4/07   74 MIDDLETON LOOP 7,716 6,357 21.4% 16.59 15.23 8.9% X the Capitol Square & Middleton 9/4/07   36 GTY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6) 11,553 NA		10,329						х	63 and 68 operate between the
34 ETP-MATC & 39 ETP - DAIRY DRIVE 12,766 11,807 8.1% 17.83 17.59 1.4% X   25 AMERICAN CENTER COMMUTER 2,413 2,385 1.2% 16.92 17.04 -0.7% X 70 operates like a core route between set of the capitol Square & Middleton 9/4/07 29,721 32,850 -9.5% 16.65 16.14 3.2% X the Capitol Square & Middleton 9/4/07   74 MIDDLETON LOOP 7,716 6,357 21.4% 16.59 15.23 8.9% X the Capitol Square & Middleton 9/4/07   36 GTY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6) 11,553 NA	8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	7,818		16.0%	18.53			х	West Transfer Point and Prairie
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07) 29,721 32,850 -9.5% 16.65 16.14 3.2% X the Capitol Square & Middleton 74 MIDDLETON LOOP   74 MIDDLETON LOOP 7,716 6,357 21.4% 16.59 15.23 8.9% X on weekdays.   63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 14,292 12,330 15.9% 16.35 15.16 7.8% X   36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6) 11,553 NA NA NA NA X UW Campus Circulators   78 MIDDLETON-WTP (Began Oct. 5, 2008; saturdays only) 2,060 NA NA 9.57 NA NA X   26 AMERICAN CENTER LOOP (Began Oct. 5, 2008) 573 NA NA 3.97 NA XA X   VNKNOWN ROUTE & ROAD BUS ** 40 227 -82.4% NA NA X School Day Supplemental Routes   SPECIAL EVENT SERVICE - 14,073 -100.0% NA 33.75 NA NA X   4 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport) - 10,479 NA		12,766	11,807	8.1%	17.83	17.59	1.4%	х	Town Center on weekends.
74 MIDDLETON LOOP 7,716 6,357 21.4% 16.59 15.23 8.9% x on weekdays.   63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 14,292 12,330 15.9% 16.35 15.16 7.8% x on weekdays.   36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6) 11,553 NA NA NA 15.30 NA NA x UW Campus Circulators   78 MIDDLETON-WTP (Began Oct. 5, 2008; formerly part of Route 6) 573 NA NA 9.57 NA NA x   26 AMERICAN CENTER LOOP (Began Oct. 5, 2008) 573 NA NA 3.97 NA NA x   20 AMERICAN CENTER LOOP (Began Oct. 5, 2008) 573 NA NA 3.97 NA NA x   20 NKNOWN ROUTE & ROAD BUS ** 40 227 -82.4% NA NA x School Day Supplemental Routes   39 ECIAL EVENT SERVICE -		2,413	J		16.92	17.04	-0.7%	х	70 operates like a core route between
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 14,292 12,330 15.9% 16.35 15.16 7.8% X   36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6) 11,553 NA NA 15.30 NA NA X   78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 2,060 NA NA 9.57 NA NA X   26 AMERICAN CENTER LOOP (Began Oct. 5, 2008) 573 NA NA 3.97 NA NA X   UNKNOWN ROUTE & ROAD BUS ** 40 227 -82.4% NA NA X School Day Supplemental Routes   SPECIAL EVENT SERVICE - 14,073 -100.0% NA 33.75 NA NA 90, 91, 92, 93   24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport) - 10,479 NA NA 15.14 NA   SYSTEM TOTAL 3,839,513 3,552,045 8.1% 41.39 38.39 7.8% 24.83	73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	29,721	32,850	-9.5%	16.65	16.14	3.2%	х	the Capitol Square & Middleton
36CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)11,553NANA15.30NANAX78MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)2,060NANA9.57NANAX26AMERICAN CENTER LOOP (Began Oct. 5, 2008)573NANA3.97NANAXUNKNOWN ROUTE & ROAD BUS **40227-82.4%NANANAXROUTES DISCONTINUED DURING 2008:14,073-100.0%NA33.75NA24AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)-10,479NANA15.14NASYSTEM TOTAL3,839,5133,552,0458.1%41.3938.397.8%24.83	74 MIDDLETON LOOP	7,716	6,357	21.4%	16.59	15.23	8.9%	х	on weekdays.
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 2,060 NA NA 9,57 NA NA X   26 AMERICAN CENTER LOOP (Began Oct. 5, 2008) 573 NA NA 3.97 NA NA X   UNKNOWN ROUTE & ROAD BUS ** 40 227 -82.4% NA NA NA X   ROUTES DISCONTINUED DURING 2008: - - 14,073 -100.0% NA 33.75 NA 90, 91, 92, 93   24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport) - 10,479 NA NA 15.14 NA   SYSTEM TOTAL 3,839,513 3,552,045 8.1% 41.39 38.39 7.8% 24.83	63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	14,292	12,330	15.9%	16.35	15.16	7.8%	х	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008) 573 NA NA 3.97 NA NA X   UNKNOWN ROUTE & ROAD BUS ** 40 227 -82.4% NA NA NA X   ROUTES DISCONTINUED DURING 2008: - - 14,073 -100.0% NA 33.75 NA 90, 91, 92, 93   SPECIAL EVENT SERVICE - 10,479 NA NA 15.14 NA State 90, 91, 92, 93   24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport) - 10,479 NA NA 15.14 NA   SYSTEM TOTAL 3,839,513 3,552,045 8.1% 41.39 38.39 7.8% 24.83		11,553						х	UW Campus Circulators
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008) 573 NA NA 3.97 NA NA X   UNKNOWN ROUTE & ROAD BUS ** 40 227 -82.4% NA NA NA X   ROUTES DISCONTINUED DURING 2008: - - 14,073 -100.0% NA 33.75 NA 90, 91, 92, 93   SPECIAL EVENT SERVICE - 10,479 NA NA 15.14 NA State 90, 91, 92, 93   24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport) - 10,479 NA NA 15.14 NA   SYSTEM TOTAL 3,839,513 3,552,045 8.1% 41.39 38.39 7.8% 24.83	78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	2,060	NA	NA	9.57	NA	NA	х	80, 81, 82, 84, 85
ROUTES DISCONTINUED DURING 2008: Image: constraint of the second sec		573	NA	NA	3.97	NA	NA	Х	
SPECIAL EVENT SERVICE - 14,073 -100.0% NA 33.75 NA   24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport) - 10,479 NA NA 15.14 NA   SYSTEM TOTAL 3,839,513 3,552,045 8.1% 41.39 38.39 7.8% 24.83		40	227	-82.4%	NA	NA	NA	х	School Day Supplemental Routes
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport) - 10,479 NA NA 15.14 NA   SYSTEM TOTAL 3,839,513 3,552,045 8.1% 41.39 38.39 7.8% 24.83	ROUTES DISCONTINUED DURING 2008:								90, 91, 92, 93
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport) - 10,479 NA NA 15.14 NA   SYSTEM TOTAL 3,839,513 3,552,045 8.1% 41.39 38.39 7.8% 24.83	SPECIAL EVENT SERVICE	-	14,073	-100.0%	NA	33.75	NA		
	24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	10,479	NA	NA				
	SYSTEM TOTAL	3,839,513	3,552,045	8.1%	41.39	38.39	7.8%	24.83	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85) 3,053,206 2,882,483 5,9% 35.86 33.96 5.6% 21.51	TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	3,053,206	2,882,483	5.9%	35.86	33.96	5.6%	21.51	

NOTE: Substantial changes were made across the system effective October 4, 2008. This will affect comparisons of current service to previous. \* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are "extras" put into service to handle overloads.

## Paratransit Performance Indicators March, 2009

		Metro	o Plus YTD	Fixed Ro	ute YTD
Revenue Indicators		Mar. 2008	Mar. 2009	Mar. 2008	Mar. 2009
Operating Revenue/ Operating Cost		44.5%	44.6%	24.2%	24.6%
Passenger Revenue/ Total Passenger Trips		\$1.17	\$1.18	\$0.74	\$0.72
Expense Indicators					
Operating Cost/Passenger Trip		\$25.54	\$25.63	\$2.85	\$2.80
			Metro Plu	-	
Operations		Mar. 2008	Mar. 2009	YTD 2008	YTD 2009
Total Trips		22,634	25,239	65,330	70,166
Rides Cancelled		3,934	3,842	13,406	12,176
Cancellation Rate		17.4%	15.2%	20.5%	17.4%
No Shows		578	557	1,635	1,596
No Shows/Rides Provided		2.6%	2.2%	2.5%	2.3%
Number of Clients Provided Service		1,161	1,168	1,337	1,404
Average Trips/Client		19.5	21.6	48.9	50.0
DDS Trips		13,043	14,318	37,660	38,730
Subscription Trips		12,622	15,312	36,333	40,625
DDS Subscription Trips		8,144	9,557	23,557	25,307
D2D Trips		16,293	19,179	47,063	52,377
Lv Attended Trips		5,923	6,275	17,525	17,157
Maintenance Inspections Conducted/Scheduled		100.0%	100.0%	103.4%	100.0%
Number of Trips by Provider YTD	Metro Direct	Badger	Trans Sol	Badger Bus	Total
Ambulatory	7,549	15,308	12,518	12,152	47,527
Non-Ambulatory	9,016	15,500	1,895	11,728	22,639
Percentage	23.61%	21.82%	20.54%	34.03%	100.00%
Customer Service YTD	Metro Direct	Badger		Badger Bus	Total
Rides Provided	16,565	15,308	14,413	23,880	70,166
Customer Complaints	69	59	28	67	223
Customer Compliments	2	2	2	3	9
Customer Suggestions	3	0	0	2	5
Complaints/1000 passenger trips	4.17	3.85	1.94	2.81	3.18
Late Service Reports (2)	17	193	93	101	404
Late Service Reports/1000 passenger trips	1.03	12.61	6.45	4.23	5.76
On-Time Performance, Mar. 2009	Metro Direct	Badger	Transit Sol.	Badger Bu	JS
	88%	92%	95%	95%	
ADA Certifications, March 2009	Clients	1-19 Trips	>20 - 40<	<40 Trips/mc	TTL Trips
Category 1	1,327	272	161	186	16,361
Category 2	40	1	0	0	6
Category 2/3	88	12	5	1	298
Category 3	2,201	410	117	52	8,538
Total	3,656				25,203
Monthly New Certification					60
Monthly Denied Applications					1

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

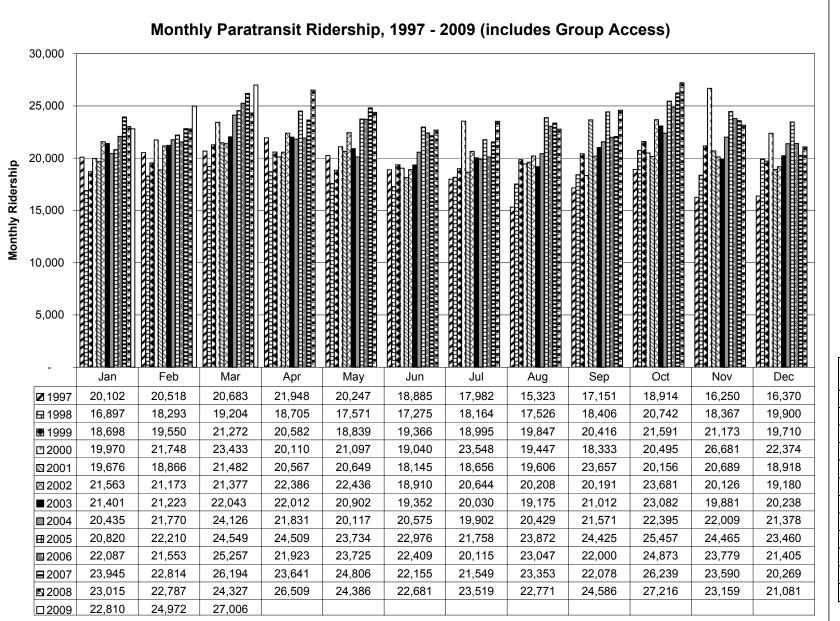
NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

# ParaTransit Operating Statistics For Periods Ending 3/31/2008 & 3/31/2009

CU	RRENT MON	ТН		YEAR TO DATE			
Actual	Actual	Variance		Actual	Actual	Variance	
2008	2009	2008 to 2009		2008	2009	2008 to 2009	
			Service Supplied Data				
			No. of Clients riding the				
1,161	1,168	7	System	1,337	1,404	67	
			Ridership				
4,815	6,356	1,541	Directly Operated Service	13,031	16,565	3,534	
<u>17,819</u>	<u>18,883</u>	1,064	ADA Contracted Services	<u>52,299</u>	<u>53,601</u>	1,302	
22,634	25,239	2,605	Total ADA Ridership *	65,330	70,166	4,836	
1,693	1,767	74	Group Access *	4,799	4,622	(177)	
578	557	(21)	Total No-shows	1,635	1,596	(39)	
			Service Quality Data				
1	2	1	Passenger Accidents	6	4	(2)	
			Vehicle Accidents:				
0	1	1	Chargeable **	3	4	1	
1	0	(1)	Non-chargeable **	1	1	0	
<u>0</u>	<u>0</u>	0	Preventable **	0	0	0	
1	1	0	Total Vehicle Accidents **	4	3	(1)	
			Fleet/Maintenance Data				
2	0	(2)	Road Calls	7	4	(3)	
10	12	2	Actual Inspections	30	34	4	
10	12	2	Scheduled Inspections	29	34	5	

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it \* ADA Ridership does not include Group Access.

\*\* Staff continues to refine updated accident reporting process.



Annual Ridership Year 224,373 1997 1998 221,050 1999 240,039 256,276 2000 2001 241,067 2002 251,875 250,351 2003 2004 256,538 282,235 2005 2006 272,173 280,633 2007 2008 286.037

I 1997 ⊟ 1998 ■ 1999 □ 2000 ⊠ 2001 ⊠ 2002 ■ 2003 ■ 2004 ⊞ 2005 ⊠ 2006 ⊟ 2007 ⊠ 2008 □ 2009

Note: Annual Ridership includes Group Access