Madison Water Utility

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MEMORANDUM

Date: September 25, 2024

To: Water Utility Board

From: Marcus Pearson, Public Information Officer
Krishna Kumar, General Manager

Subject: Public Information Report

BACKGROUND

Madison Water Utility's overarching mission is to supply high quality water for consumption and fire protection, at a reasonable cost, while conserving and protecting our ground water resources for present and future generations. Community trust and awareness is built through our constant commitment to the preservation and protection our aquifer and care for Madison's vital drinking water infrastructure. This is cultivated through a wide variety of efforts performed by Utility staff daily.

The above expectations are met through:

1. Operation, maintenance, and management of our system.
2. Community Outreach and engagement.
3. Customer service.

The Public Information Department of the Utility strives hard to exceed the expectations laid out above. The Monthly Public Information Report encompasses Utility highlights pertaining to events occurring on or after September 1, 2024. The attachment(s) below reflect these efforts.

ATTACHMENTS

A. Water Utility Highlights as of September 1, 2024