Quality and Reliability since 1882
Madison Water Utility

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MEMORANDUM

Date: September 25, 2024

To: Water Utility Board

From: Dan Rodefeld, Operations Manager

Subject: Monthly Operations Report

BACKGROUND

Board governance policy require that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

a. Experience minimal unplanned service interruptions
b. Receive adequate notice of planned service interruptions
c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for September 2024 reflecting these efforts is attached.

ATTACHMENTS

A. Monthly Operations Report – September 2024