# **BUSINESS PLAN**

Fresh Mart

Madison, WI, USA

October 4, 2023

#### **Executive Summary**

# The Company

The Company is a small family business that sells high quality, locally produced household goods. Founded by Tairov family in 2023, the company specializes in international ingredients, foods, recipes from all over the world.

### The Ownership

The Company will be structured as a corporation.

## The Management

The Company will be managed by a hired manager.

### The Goals and Objectives

The Company aims to accomplish the following goals and objectives: to add more items to the product line, such as fresh produce, ready-to-eat meals, ethnic foods and drinks, teas and coffees from different parts of the world, snacks and other household products, such as cleaning supplies; to increase the total revenue to more than \$10 million after three years; and to realize an annual growth of approximately 15% after two years and approximately 15% every year thereafter.

#### The Products

The Company has an extensive product line of locally produced fruits and vegetables, groceries, food, prepared meals, and drinks.

**Business Plan - Fresh Mart** 

# The Company

**Business Sector** 

The Shareholder would like to start a business in the retail sector.

Company Background

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Company Ownership Structure

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Ownership Background

- Shareholder: Yashar Tairov

Experience and training: Yashar Tairov has founded multiple successful businesses in various industries including retail, transport, and wholesale trade. Yashar has over 15 years of experience in retail foods and ethnic grocery industries.

# **Operations**

# Daily Operations

All employees report to the store an hour before opening (which is at 6 AM). Once the store opens, the General Manager is in charge of the inventory and deliveries, the company will have six checkout clerks or customer representatives; a lead Customer Service Representative will be responsible for the smooth check-out process, and the Produce supervisor will ensure the availability and layout of fresh produce. Online order specialists will manage the store and will handle online orders.

We will have 8 employees responsible for receiving, unpacking, and merchandizing stocking members.

The company shall outsource the deliveries to customers in Madison and surrounding areas.

## Operational Facilities

The 36,000-square-foot store is located on University Avenue, the location is a well-known building in the city's downtown area. The space is located in the main commercial district of the Metro-Madison area. The renovation has started and is expected to finish by March of next year.

Staffing

The Company will have 40 employees, including a General Manager, and department managers.

Suppliers

The Company mainly works with several suppliers, mostly from Chicago and twin-cities areas. Fresh Mart will also buy many products from local businesses in the area.

