From: <u>Emin Buzhunashvili</u>

To: McNabola, Lisa; kbeckett@citymadison.com; Conklin, Nikki

Subject: Caspian Grill

Date: Tuesday, June 27, 2023 11:17:23 AM

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Good morning everyone!

I hope this letter will find you well!

I am writing to confirm and provide information regarding the responsible business practices implemented at Caspian Grill Restaurant .

As a diligent member of the community and owner of the restaurant, it is important to us that we uphold the highest standards of safety and compliance in serving alcohol and ensuring the well-being of our customers.

Firstly, I would like to inform you that the majority of our restaurant staff members hold valid bartender licenses. We prioritize responsible alcohol service and make sure that all our employees are well-trained in handling the consumption of alcoholic beverages. they are knowledgeable about the appropriate measures to take when dealing with customers who exhibit signs of intoxication or engage in disruptive behavior. We have implemented strict policies to prevent over-serving and to encourage responsible drinking practices among our patrons.

Additionally , we understand the importance of maintaining a safe and secure environment within our establishment. We have a Caspian Grill employee wearing a uniform to be recognized by customers, we also have employed a dedicated security guard who is responsible for ensuring the safety of our customers and staff. The security guard is trained to handle various situations and is vigilant in monitoring and preventing any potential disturbances or security concerns.

Thank you.

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