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## MEMORANDUM

Date: March 28, 2023

To: Water Utility Board

From: Dan Rodefeld, Operations Manager

Subject: Monthly Operations Report

## BACKGROUND

Board governance policy require that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for March 2023 reflecting these efforts is attached.

## Monthly Field Operations Picture Contest

The winning picture for this month's Operations Picture Competition was taken by Steele Morton and is included on page 2. Details of the picture are given below:

1. Nature of Work: Fun
2. Location: 119 E. Olin Ave.
3. Date/Time of the work involved: March 9<sup>th</sup>, 2023
4. Crew: Steele Morton
5. The story behind the picture according to Steele Morton, "Built a snow man to greet staff as they entered the office, complete with its own hard hat - safety first, of course!"

## ATTACHMENTS

- A. Monthly Operations Report – March 2023

