

Internal Monitoring Report

Report: Monthly Operations Report

Date: June 24, 2022

Policy: O-2C Reliability

Policy Language:

Madison residents will receive water which is consistent in its availability and quality.

Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

Monthly Operations Report

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for June 2022 reflecting these efforts is attached.

Monthly Field Operations Picture Contest

The winning picture for this month's Operations Picture Competition was taken by Justin Hamel and is included on page 2. Details of the picture are given below:

1. Nature of Work: Main Leak
2. Location: 6413 Antietam Lane
3. Date/Time of the work involved: 4/6/22 3:00 pm
4. Crew: Troy Coogan, Pat Reagan, Justin Hamel, and Anthony Younger
5. The story behind the picture according to Justin Hamel, "We just pulled to a main leak and I snapped a photo of the different utilities intersecting at the leak location. "

Attachment:

- A. Monthly Operations Report - June 2022

