



Survey Summary: Open-Ended Responses Themes

The list below is a summary of the main reoccurring themes heard while examining the survey responses to the question below. This list is roughly in order of the number of occurrences.

“Is there anything specific that you like or dislike about the Draft Network Plan? Anything else you'd like Metro Transit to know”

1. Wants a coverage model, not a ridership model. This model results in less access, increased walking distances (problem in winter weather), and major inequities for low-income and disabled populations.
2. The removal of Route 15 coverage is a major concern, particularly the west end of the route (Old Sauk Rd./ Tree/ High Point). West siders need that direct connection to UW/Downtown. Also lot of concern using Westfield over High Point Rd.
3. The removal of service to the Pick'n Save on the north side (current Route 17 service). Concern about how people will access affordable food options.
4. Lack of access to the St. Vinny's food pantry and pharmacy on Fish Hatchery Rd.
5. More service is needed on the south side that is currently served by Route 13 (Olin, Bay Creek, Brams, Cap View, Burr Oaks, Alliant Energy).
6. More service is needed where Route 19 used to cover, particularly to the neighborhoods off of Allied Dr. and Nakoma Rd.
7. Service is needed on the far-east side. No service south of Cottage Grove Rd., east of Buckeye. People that are transit dependent live in those neighborhoods and would have no service.
8. Use of Ridge Rd. is problematic. Not pedestrian friendly, no sidewalks, narrow, very concerned citizens.
9. The north side in general is underserved – concerns particularly about Troy/ School/ Aberg and the removal of service on Sherman (particularly Sherman Terrace residents). More coverage and frequency.
10. More service is needed in Middleton. Many believe this draft plan is a major cut to the current Middleton service. Both in frequency and coverage.
11. Likes the frequency upgrade and simplification of the system. Much needed, looking more like transit service in a bigger city.
12. Service from west side to UW Hospital is inadequate.
13. Service on the west side lacking in Westmorland/ Sunset Village (Odana Rd, Segoe, Midvale Heights, Tokay) to UW Campus. Zig/Zag service, needs to be direct.
14. Service lacking near Acewood Blvd on east side. More service between Milwaukee and Cottage Grove Rd. No service into any neighborhoods on east side.
15. Service lacking to/from LaFollette Highschool and OwlCreek/other east side neighborhoods where students primarily live
16. Dislike the loss of transfer points and park and rides.

17. Dislike the loss of Route 56/57 coverage on the far southwest side/ Maple Grove area.
18. Belief that this plan further prioritizes people who live on the isthmus
19. Feels like the access to healthcare and food pantries/grocery are diminishing.
20. Lack of service to neighborhoods near Moorland Rd.
21. Lack of service to area near Dane County Humane Society and far-east side.
22. Lack of service in Moorland Rd. neighborhood.
23. Keep buses off of State St. (and other complaints about the implementation of BRT in general)