

From: [Danny Schapiro](#)
To: [Transportation Commission](#)
Subject: Comment about rider experience on Metro
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Dear Transportation Commission,

Hello! I hope you are all doing well. My name is Danny Schapiro. I'm a 53715 resident and a graduate student at UW-Madison. I plan to start attending your meetings regularly as one of the degrees I'm pursuing is an MS Urban and Regional Planning with a concentration in Transportation. In the meantime, I would like to give feedback on my general experience riding the new BRT buses.

For the most part, I love the BRT system. I ride the B to and from UW regularly. It's extremely convenient. My only concern right now is the behavior of other riders. Occasionally, I've been on a bus where one person or a group of people is having a loud conversation in which they use obscene language (often swear words and occasionally sexually explicit terminology). Some of the riders are children accompanied by a parent or guardian. The right to free speech does not protect obscenities. I think the bus drivers should be empowered to threaten to remove and if necessary, remove riders for repeated obscenities. Has anyone else had concerns about poor rider behavior? I want to stress that most of my riding experiences have been positive, but I think Metro should have a robust policy against obscene language and behavior.

Thank you for taking the time to hear my concerns.

Sincerely,
Danny Schapiro

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