

# PUBLIC INFORMATION REPORT

January 2026



Public Communications	Reporting 12/1/25-12/31/25
Social media posts	18
Media mentions	2
Customer Service calls	2,012
Meter Shop calls	286
Website views	16,785
Emails to email list subscribers	1
News releases	1

Ongoing Projects & Initiatives
Well 12, Lake Forest Cooperative
Website Accessibility Initiative
Website Translations – new payment portal instructions
PSC Rate Case & public notices

Community Outreach Events	
December 4	Middle School & High School Co-Op Field Trip to Well 31
December 6	Girl Scout Tour, Well 31
December 12	Collaborative Partnership Meeting with Madison Metropolitan Sewer District Outreach Team
December 17	Mural ribbon cutting ceremony at Well 24
December 18	Planning meeting with Madison Children's Museum for exhibit build-out of new MWU mobile outreach educational vehicle
December 19	Retirement Ceremony for Dan Rodefeld
December 23	Retirement Ceremony for John Rosol and Bob Kempfer