## **PUBLIC INFORMATION REPORT**

August 2025



Public Communications	August 2025	2025 YTD Total
Social media posts	16	141
Media mentions	1	18
Customer Service calls	2,709	13,031
Meter Shop calls	270	2,764
Website views	17,878	129,375
Emails to email list subscribers	5	27
News releases	0	4

## **Ongoing Projects & Initiatives**

Well 12, Well 15, Well 19, Water Main Rehabilitation at Todd Dr, Mid Town Hydraulic Improvements

Website Accessibility Initiative

Madison Arts Commission sanctioned mural proposed for Well 24

MWU Open House at Well 24 (in association with Wisconsin Science Festival)

Community Outreach Events		
August 30	Taste of Madison	
August 31	Taste of Madison	
September 7	Good Neighbor Fest at Brittingham Park	
September 26	Rocky's Fun Run	
September 28	Run Wild at Henry Villas Zoo	
October 4	Nami Walks at Olin Park	
October 9	Stephens Sprint	
October 18	MWU Open House at Well 24	