

Comments through 4/9/13

Executive Summary

Feedback#	Route/Neighborhood	Positive	Negative	Confused	Mixed	
37837	9				X	Prefer Rt 9 be on E Wash rather than Johnson St & to run 7 days/wk. There are no off peak buses fr ETP via E Wash to square.
37837	16				X	Better coordination of buses (more layovers) from square to Super Wal Mart on the week ends.
37837	6-Apr		X			Layover time between the Rte 6 to the Rt 4. Going EB it is possible to make connections. Rt 4 to Rt 6 does not work-need more time for transfers would like to see this 7 days/week.
37837	15/32		X			Rt 15 & Rt 32 are confusing. Wants to see less time between the time the Rt 32 stops and the Rt 15 starts going to the ETP. Would like to see the Rt 15 running through out the day (even if only once/hr) rather than the Rt 32.
37920	14		X			Lives east of Hwy 51 & concerned she'd need to make transfer w/revisions to Rt 14. She doesn't;it's a stay-in-seat transfer.
37922	15	X				Very happy about the idea of 15-min service from far west side to UW
37936	15	X				Liked idea of Rt 15 being off Sheb Av since they're already full by then.Suggested WB Rt 15s fr isthmus go farther west than Sheboygan since those seem to be the most full.
37963	West side/Fitchburg		X			Wants faster svc fr Fitchburg to West side. Also says it's slow/inconvenience fr Fish Hatch Rd to Wal-Mart or Aldi's.
37964	22/28 North side to Downtown				X	Interlining betw PM Rt 28 & 22-if Rt 28 is late to NTP, he misses Rt 22 & has to wait at NTP for 1/2 hr for next bus.Suggests direct route fr north side to downtown/west side.
37979	14		X			Says proposed Rt14 removes direct access to Hilldale area for people east of Midvale who don't have access to Univ Av routes.
37980	7				X	Add Rt 7-type svc during wkdy-no good svc betw Milw St & Atwood to daycare on Williamson/Blount
38006	25		X			Rides this route & says there are more than 4 riders. How does Metro calculate ridership?
38007	25		X			Against eliminating Rt25 to Amer Ctr.Takes it fr Sheb Av to Amer Ctr in morning & said wl be 25 riders for reverse commute in the PM. Cust may hv misunderstood that entire svc is not being eliminated.
38008	Fitchburg routes		X			Letter fr mayor of Fitchburg expressing displeasure of proposed changes for Fitchburg
38009	55/56	X				Said the one-minute schedule adjustment allows him to make connection from Rt 55 to Rt 56
38021	14/15		X			Says not extending svc span of Rt 9&10 to 10pm to make up for loss of Rts 14-15 on Sheb Av impacts transit-dependent people in that area. Rt 2 may get too overcrowded in the PM.
38024	25		X			Too dangerous to walk to High Crossing Blvd. Rider will lose their job because can't adjust work schedule to catch earlier bus if trips on Rt 25 are eliminated.
38026	14/15	X				Favors expansion to Grandview Commons area east of I-90.
38029	14/15, 9/10		X			Against 14/15 off Sheb,& Rt 9/10 would be insufficient.Concerned abt keeping link fr Sheb to ETP.Mentioned overcrowding on Rt 2 on weekends.
38033	25		X			Against reduction proposed for Rt 25.
38050	9			X		Concerned abt Rt 9 being rmvd fr UW Hosp loop.Communicated that it changes wouldn't affect her commute.
38051	40		X			Requesting that the Coho & Caddis Bend vias on the Rt 40 be swapped in the schedule.
38055	44			X		Rider mistakenly thought Rt 44 svc was being rmvd entirely.Replied to customer to clarify.
38057	14/15	X				Positive remarks abt wanting service to Grandview Commons neighborhood.
38061	25		X			Negative on propose Rt 25 service reductions
38067	9				X	Dislikes fact that westbound 9s don't make a hospital loop AM, eastbound PM.
38069	16				X	Comment was an informational query on Rt 16 schedule-neither positive or negative.
38076	15				X	Comment was asking for clarification on Rt 15 changes with respect to it bypassing Sheboygan Av
38086	56		X			Want Rt 56 rmvd from Reetz Rd-claims ridership is very low. The 9 duplexes on Reetz may think otherwise.
38087	15		X			Comment asking how Rt 15 route will operate if it bypasses Sheboygan Av
38089	20		X			Person wants changes to Route 20 to improve weekend service on East Washington Ave east of Hwy 51.
38090	44			X		Person thought 6:15am trip from STP Rt44 being eliminated which is incorrect.Service is only affected south of the STP as requested by the City of Fitchburg.
38091	44			X		Person thought Rt 44 service being eliminated which is incorrect. Service is only affected south of the STP as requested by the City of Fitchburg.
38101	14/15	X				Was originally against taking 14/15 off Sheboygan Av, but after getting more explanation abt how Rt 2, 9, & 10's svc, said he was for the changes.
38105	71/72	X				Likes idea to change Rt 71/72 to limited stop.
38112	14/15	X				Likes ideas proposed for changes to Rts 14/15 on the west ends of the routes.
38113	44/47		X			Does not want early trip on Rt 44 or 47 to be eliminated.
38115	Olbrich Gardens		X			Complaint about lack of weekend service to Olbrich Gardens. Currently no proposal to add this service.
38118	14/15		X			Against taking 14/15 off Sheboygan Av. Thinks there will be less svc, but replied via email that Rt2 will increase svc, & still hv Rt 56/57 on Sheboygan.
38114	31			X		Comment asked for clarification of where new Rt 31 would go.
38123	31/39				X	Person not sure if changes to Rt 39 & new Rt 31 will help or hinder her commute.
38121	14	X				Likes idea of taking Rt 14 off Sheboygan Av on the west end since buses are already full by the time they get to Sheboygan Av.

**Comments 4/10/13 and after**

Executive Summary

Feedback#	Route/Neighborhood	Positive	Negative	Confused	Mixed	
38137	14/15		X			Opposes taking Rts 14/15 off Sheboygan Av. Concerned abt getting fr UW campus to Sheb Av after 7pm (he's a grad student.)
38138	14/15		X			Opposes taking Rts 14/15 off Sheboygan Av. Concerned abt getting fr UW campus to Sheb Av after 7pm (she's a grad student.)
38140	14/15		X			Opposes taking Rts 14/15 off Sheboygan Av. Concerned abt getting fr UW campus to Sheb Av after 7pm (he's a grad student.)
38143	14/15		X			Opposes taking Rts 14/15 off Sheboygan Av. Concerned abt getting fr UW campus to Sheb Av after 7pm (she's a grad student.)
38145	18		X	X		Opposes changes in Rt 18 to Allied neighborhood. Explained via email that svc in Allied north of Lovell in Madison side would actually increase. They may be confused by the maps/explanation.
38148	15	X				Likes idea of taking Rt 15 off Sheboygan Av.
38152	14/15	X				Likes idea to take Rts 14/15 off Sheboygan Av.
38135	14/15		X			Opposes taking Rts 14/15 off Sheboygan Av. Concerned abt getting fr UW campus to Sheb Av after 7pm (she's a grad student.)
38146	40		X			Opposes changes to Route 40 out of concern for her clients at Opportunities, Inc. -people would hv to cross Stewart St
38150	44		X			Against eliminating early trip on Rt 44- lives in Fitchburg & rides the first trip into work.
38154	14		X			Opposes changes to Rt 14 at Eau Claire & Regent (by taking buses off Sheboygan Av).
38161	Middleton routes		X			Hv Middleton buses drop off only inbound in AM in the limited stop zone & pick up only outbound in PM as a way to limit the buses to only serve Middleton passengers.Combine Rt 8 & 78 on wknds.
38164	15				X	Supports changes to the "south loop" on Route 15, but wants the loop to reverse in the afternoon.
38165	38				X	Likes change, but wants to see all Route 38 buses serve the square, AM and PM.
38171	44		X	X		Opposes eliminating first trip on Rt 44 even though it the change will not affect her ride (she live north of STP).
38173	15				X	Comment that she wants the Rt 15 loop to reverse in the afternoon.
38175	14/15		X			Opposed to taking Rt 14/15 off Sheboygan Av
38183	71	X				Likes proposal to make Rt 71 limited stops on Univ Av.
38184	72	X				Likes proposal to make Rt 72 limited stops on Univ Av.
38189	71/72	X				Likes the idea of limited stops for Rt 71 & 72, but suggests to start the zone at Hilldale Mall heading for both inbound & outbound trips.
38190	71/72	X				Likes limited stop proposal for Rts 71 & 72.
38181	14/15			X		Rider not clear on Rt 14/15 svc east of ETP. Explained how new Rt 33/35 would operate fr ETP to serve Acewood/Starker area.
38188	Grandview Commons		X			Against adding new svc to Grandview Commons area-says it's needed more in other areas of Madison.
38194	Grandview Commons	X				Seven letters wrote letters to Alder Cnare in favor of new svc to Grandview Commons.
38195	31/39			X		Concerned abt Rt 39 svc changes- explained how Rt 39 & new route 31 will work in World Dairy/Agriculture Dr area.
38196	71/72				X	Explained how Rts 9 & 10 will be extended west of Univ Av corridor to cover Rt 71-72 going to limited stop service.
38201	14/15			X		Rider not clear on Rt 14/15 svc east of ETP. Explained how new Rt 33/35 would operate.
38211	14/15	X				Like changes to take 14/15 off Sheboygan Av
38223	14/15			X		Asked if needed a transfer from Rt 14 to Cottage Grove Rd - no transfer needed.
38219	14/15/71/72				X	Likes 14/15 off Sheb Av. Asked abt limited stop svc on 71-72, concerned abt less svc betw Midvale & U-Bay to the square. Was told may hv to transfer back to a Cap Sqr bus to complete their trip.
38192	9				X	Rides the route 9 and is hoping the frequency does not change.
38202	18		X			Against proposed changes for the Route 18 for the Allied loop.
38216	15				X	Likes the current departure time from the Square for EB buses on Rt 15& hope they don't change. Responded that times will shift for Rt 15 but not Rt 14.
38235	14/15		X			Wants Rt 14-15 to serve DOT bldg & would like svc to begin at 3:30 for employees that work at UW-Hospital.
38238	71		X			Opposed to making Rt 71 limited stop svc.Many riders work at Univ & Ridge(Univ Station Clinics or Univ Station Shopping Center) & would hv to walk from U-Bay or from Midvale & no sidewalk on north side.
38244	14/15/71/72		X			Against taking 14/15 off Sheboygan Av & against making Rts 71-72 limited stop routes.
38245	28	X				NOT opposed to taking Rt 28 off Fordem Av.
38251	9/14/15/Grandview Commons				X	Doesn't want Rts 14-15 service to be changed for the worse.Make Rt 9 more accessible to ETP betw 3-5pm. In favor of new service to Grandview Commons neighborhood.
38258	25		X			Against changes eliminate 5pm trip on Rt 25. Says a lot of people ride it from American Center.
38260	5/18 interlining				X	Likes the Rt 18 that turns into a Rt 5 at 7pm-usually Rt 18 turn into Rt 13 which goes back to campus which isn't good for him for a late-bus option.
38284	55/75				X	Made suggestions to change the Rt 55 to serve southwest Madison.
38286	71/72		X			Against limited stop proposal for Routes 71 & 72.
38310	14		X			Opposed to taking Rt 14 off Sheboygan Av
38333	18		X			Opposed to taking Rt 18 off Red Arrow/Crescent
38337		X				In favor of taking Rt 14 & 15 off Sheboygan Av
38338	14/15/18			X		Person felt bus flier was vague-wasn't sure what was happening to Rt 14 & 15, and 18.
38345	Gammon Rd				X	Suggests having a route on Gammon Rd between Univ Av & Raymond Rd
38357	15/17				X	Wants the 430pm Rt 17 from NTP to ETP schedule to be changed to leave earlier so he can make the Rt 15 connection from the ETP.



