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CUSTOMER SERVICE

February 17, 2009

An AWWA webinar concerning AMR/AMI was held on January 28, and myself and Robin Piper were in attendance.

On January 28, I participated in the Emergency Planning Table Top Exercise moderated by Al Larson.

On February 11, I attended the WWA Midwest Water Industry Expo at Wisconsin Dells.

Interviews were held on February 12 for the Water Services Inspector position.

Ken Key
Customer Service Manager