

**FIXED ROUTE**  
**Operating Statistics For Periods Ending 5/31/2015 & 5/31/2016**

CURRENT MONTH			YEAR TO DATE					
Actual 2015	Actual 2016	Variance 2015 to 2016		Actual 2015	Actual 2016	Variance 2015 to 2016	% Change	
			<b>Service Supplied</b>					
491,747	<b>518,492</b>	26,745	Total (Vehicle) Miles	2,525,094	<b>2,595,445</b>	70,351	2.8%	
33,369	<b>33,898</b>	529	Revenue Hours	170,766	<b>170,354</b>	(412)	-0.2%	
37,374	<b>37,856</b>	482	Total (Vehicle) Hours	191,104	<b>189,763</b>	(1,341)	-0.7%	
			<i>Ridership</i>					
1,053,145	<b>951,299</b>	(101,846)	Revenue Passengers	6,272,309	<b>5,704,741</b>	(567,568)	-9.0%	
64,278	<b>59,321</b>	(4,957)	Transfers	309,667	<b>300,073</b>	(9,594)	-3.1%	
<u>13,373</u>	<u>12,098</u>	<u>(1,275)</u>	Non-Revenue Rides	<u>61,349</u>	<u>56,192</u>	<u>(5,157)</u>	-8.4%	
1,130,796	<b>1,022,718</b>	(108,078)	Total Passengers	6,643,325	<b>6,061,006</b>	(582,319)	-8.8%	
			<b>Service Quality*</b>					
86.9%	<b>86.0%</b>	-0.9%	% Trips on time	86.1%	<b>86.8%</b>	0.7%	0.8%	
3.6%	<b>4.0%</b>	0.4%	% Trips early	3.3%	<b>3.6%</b>	0.3%	9.5%	
9.5%	<b>10.0%</b>	0.5%	% Trips late	10.6%	<b>9.6%</b>	-1.0%	-9.5%	
9	<b>20</b>	11	Passenger Accidents	47	<b>78</b>	31	66.0%	
			<b>Vehicle Accidents</b>					
4	<b>5</b>	1	Chargeable	28	<b>41</b>	13	46.4%	
8	<b>12</b>	4	Non-chargeable	37	<b>43</b>	6	16.2%	
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>1</u>	<u>1</u>	100.0%	
12	<b>17</b>	5	Total Vehicle Accidents	65	<b>85</b>	20	30.8%	
			<b>Fleet/Maintenance</b>					
77	<b>58</b>	(19)	Road Calls	453	<b>256</b>	(197)	-43.5%	
82	<b>86</b>	4	Actual Inspections	421	<b>433</b>	12	2.9%	
82	<b>86</b>	4	Scheduled Inspections	421	<b>433</b>	12	2.9%	

\*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

\*\*Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.