

Public Comments at the hearing held by the Transit and Parking Commission on 06/08/11, regarding proposed service adjustments:

Registrant Cathy Casper, 2114 Red Arrow Trail, 53711, opposed changes to Routes 18 and 50, and made the following comments:

- The auto-message system on the affected routes could have been used to announce the proposed changes.
- The problem began in 2006 when Coho and Greenway were hooked onto the Route 18, which had previously been fine.
- The removal of off-peak and weekend trips from Badger and Fish Hatchery meant that riders would have to walk to the STP to catch a bus; and people were not safe waiting at the STP.
- Signs should be placed on the pillars at the STP, so people know where to find their buses.
- Large portions of routes were being eliminated on Gilbert, Reetz, Hammersley; people on the other side of Verona Road used Reetz and Hammersley to get to Goodwill, Home Depot, etc. Now they would have to walk, which would be even more problematic once changes to Verona Road were made.
- Reetz had many multi-family duplexes, Hammersley had apartment complexes marketed to seniors, and Gilbert had two churches and two schools on it.
- Also, some of these areas presented safety issues for people walking.
- Drivers were able to do the routes; the real reason they didn't like the routes was that they were so violent.
- Coho should be taken off the route, and go back to Red Arrow and Crescent.
- Using the Beltline, buses sat in the traffic; when they used to travel the Frontage Road, they never had a problem.

Casper was totally opposed to the changes to Route 18 and 50, because bus service was being removed from a huge area that had churches, schools, multi-family housing. This was an area where people needed a bus.