

Public Hearing Feedback Summary Bus Stop Updates – 6/10/2025

Additional comments reflected in table and marked NEW below.

Type of Feedback	Pro	Con	Mixed/Suggestions	# of Responses
McKee and Fitchrona	0	7	0	7
West Verona	0	1	4	5
University Row	0	2	0	2
South Transfer Point	0	3	0	3

Total responses: 17

McKee and Fitchrona – Con

NEW

D-2 The caller said it is "unacceptable" that we are eliminating this stop in the Fall.

###

PREVIOUS COMMENTS

I heard that you were going to close the bus stop at Fitchrona at Crosswalk for the D line. I hope you do not. I take this bus for both ways and it is the closest to my home. I'm 60 and I don't have a running car so it's been nice having a bus stop close because I have joint pain.

###

Keeping the D2 stop where it is would be a good idea. If we could get more Epic employees an opportunity to take the bus there would be less traffic in the morning and evening for me at my apartment complex.

###

I would like to put my vote in to keep the bus stop ID number 4713 on his normal route

###

Regarding the upcoming proposed changes to the D2 Route. Please consider using the roundabout at the bottom of Fitchrona rather than the Target/Hy-Vee at the top of the same street. Please do not stop our service. We are Epic employees and others depending on the D2 stop at The Pointe Apartments on Fitchrona Road. HELP. Please do not stop our service.

###

I'm writing to express my support to keep the Fitchrona/Nesbitt bus stop after the D2 reroute to Verona.

I see that the D2 bus is going to be rerouted to Verona, eliminating the only bus access for folks in the Fitchrona/Nesbitt area. Additionally, the bus is going to make a dangerous U-turn in the Target/Hy-Vee.

Instead, I suggest making a safe u-turn in the Nesbitt/Fitchrona roundabout.

###

I see the plan is to extend the D2 to Verona, but to take away the stops on Fitchrona Road that are south of Target. Walking up and down Fitchrona Road to Target would be too long of a trek for me. The plan now looks like the bus will be turning around in or around the Target parking lot. I propose to instead to keep the bus going down Fitchrona Rd to the round-about and come back up the same way. The stop halfway up the hill could be eliminated. That would keep the bus stop near Nesbitt for me and others who I know use it.

West Verona – Con

Verona at Legion is a far more popular stop for commuters than the Half Mile stop before it. If one stop needs to be removed, it should be Half Mile.

Verona - Suggestions/Mixed

Dear Members of the Transportation Commission,

I am writing as a proud **Senior resident** of Verona, WI, regarding the upcoming reduction of Route 75 and its transition into Route D2 this August. While I support the idea of expanding service into Verona through Route D2, I urge the Commission to ensure this change does not result in **reduced access** for residents, especially those who rely on early morning, late evening, and weekend transportation for work and daily responsibilities.

As someone who commutes to Madison for work, I rely heavily on public transit. Unfortunately, the current Route 75 schedule does not accommodate early start times such as 6:00 AM. With the first bus departing at 6:45 AM, many of us are forced to depend on costly and unreliable rideshare options just to get to work on time.

This issue affects more than just me. Many of Verona's residents—including healthcare workers, retail and service employees, seniors, and students—face serious challenges due to limited transit hours. Reducing access, especially during a route transition, would only make it harder for us to maintain employment, attend school, or simply live independently.

I respectfully urge the commission to consider:

- **Adding an earlier weekday bus**, beginning service as early as **5:00 AM**
- **Extending evening service to 10:00 PM or later**
- **Expanding weekend service hours** on both **Saturdays and Sundays** for those who work weekends or attend church, caregiving duties, or personal errands

Public transportation is a lifeline—not just a convenience. Preserving and expanding bus service hours during this transition is essential to building an equitable, accessible, and economically inclusive Verona.

Please let me know if there are public comment opportunities or community meetings on this matter. I would gladly attend or submit a petition to further support this request.

###

I would like to submit feedback on the proposed changes to route D2. To extend it to Verona, the new D2 route turns right on Hard Rock, turns around, then comes back up Fitchrona road and will turn to the left then it goes on to eventually reach Epic. Verona is paying for Madison Metro to extend this route.

At a meeting in April, it was discussed that the reasons for removing the Fitchrona stop are that not enough people are taking the stop right now, and it will save time to turn around sooner.

1) The D2 stop that is proposed to be taken away is an area where a large apartment complex and a small subdivision are, where a variety of people who work at Epic live. These people right now are not served by any of the 75 stops. So, if the D2 continued to stop where it does now, it would allow Epic employees to take the bus every day. So, Madison Metro would be gaining ridership from Epic people who live in the area, and the people who take the D2 downtown would also be able to keep their bus stop that they use regularly.

2) Turning around Hard Rock would not necessarily save time as opposed to where the bus stops currently. I stopped at the stoplight at Maple Grove and Fitchrona Road and timed how long it took to turn around the proposed way. Then I timed how long it took to go around the roundabout. I did this multiple times with different traffic conditions. The timing came down to a matter of seconds, but the roundabout was faster.

Taking away this stop is taking away an opportunity to add to ridership for Verona. I ask that you reconsider the changes to this part of route D2.

###

Hello,

I am submitting feedback regarding the Route D2 Extension that was presented at the Transportation Commission meeting on 4/9/25. I am a resident of the Pointe Apartments on Fitchrona Rd. I work at Epic, but I do not drive due to having a visual disability.

I am very much in favor of extending route D2 to service Verona and the Epic Campus, with all-day and weekend service. I ask you to consider this alternative to the new route. It is important to me and the other residents of the Pointe Apartments to continue serving Fitchrona Rd.

- Route D2: Combine the stops for Crosswalk and Nesbitt on Fitchrona Rd. into one stop that is a safe distance from the traffic circle. Keep the existing route until Maple Grove but drop the last 3 stops on Maple Grove. Adjust the stop at Maple Grove and Nesbitt Rd, then route D2 to follow route 75 from that intersection into Verona.
- Route 75: Keep the existing route. Add the fill-in stops on Maple Grove that would be dropped from D2.
- Route E: Continue to serve Maple Grove / McKee being dropped from D2.

The benefits of this alternative compared to the original proposal:

- Continue service to all existing bus stop with modifications to schedules.
- Maintains safe, fluid traffic flow through Target and HyVee and the traffic circle on Fitchrona Rd.
- Fewer traffic lights for D2.

Thanks for taking the time to consider this. I look forward to learning more about these service enhancements.

###

Hello again,

I would like to suggest another alternative for part of the Route D2 Extension – the Fitchrona Circle Alternative.

This route keeps D2 on Fitchrona Rd by stopping at Target and just before Nesbitt, southbound. Then, it uses the traffic circle to turn back northbound. It stops at HyVee northbound before turning onto McKee.

Advantages:

- By serving Nesbitt to Epic directly, there is increased ridership potential. Many of the Pointe Apartments residents work at Epic but live too far from the 75.
- This route avoids dangerous U-turns.
- This only eliminates 1 stop (Crosswalk)

University Row – Con

NEW

Please keep the 28/38 stop located at University Row. It is very convenient for UW workers.

###

PREVIOUS COMMENTS

PLEASE do not stop the bus stop at University Row. I just moved to this apartment so that I could take the bus directly to school at UW. There is no affordable parking there and many students and UW health workers will be without transportation if this bus stop closes. Please consider keeping this stop open!

South Transfer Point – Con

NEW

Keep Bus Route 0816; dozens of workers rely on the stop for their morning commute.

###

I'd like to request that stop 0816 not be closed, especially for route 75

#

I have a large area bus stop very near where I live that may be possibly closed.

The bus stop closer to Fish Hatchery should be the one that is possibly closed.

It has less area to stand on, and it is a bus stop that could have more accidents at it because of the right turn vehicles would have to wait longer while the bus would have to stay there longer to pick up passengers if the bus stop is closed near me.

Please forward this message to whatever department(s) this message needs to be seen at.