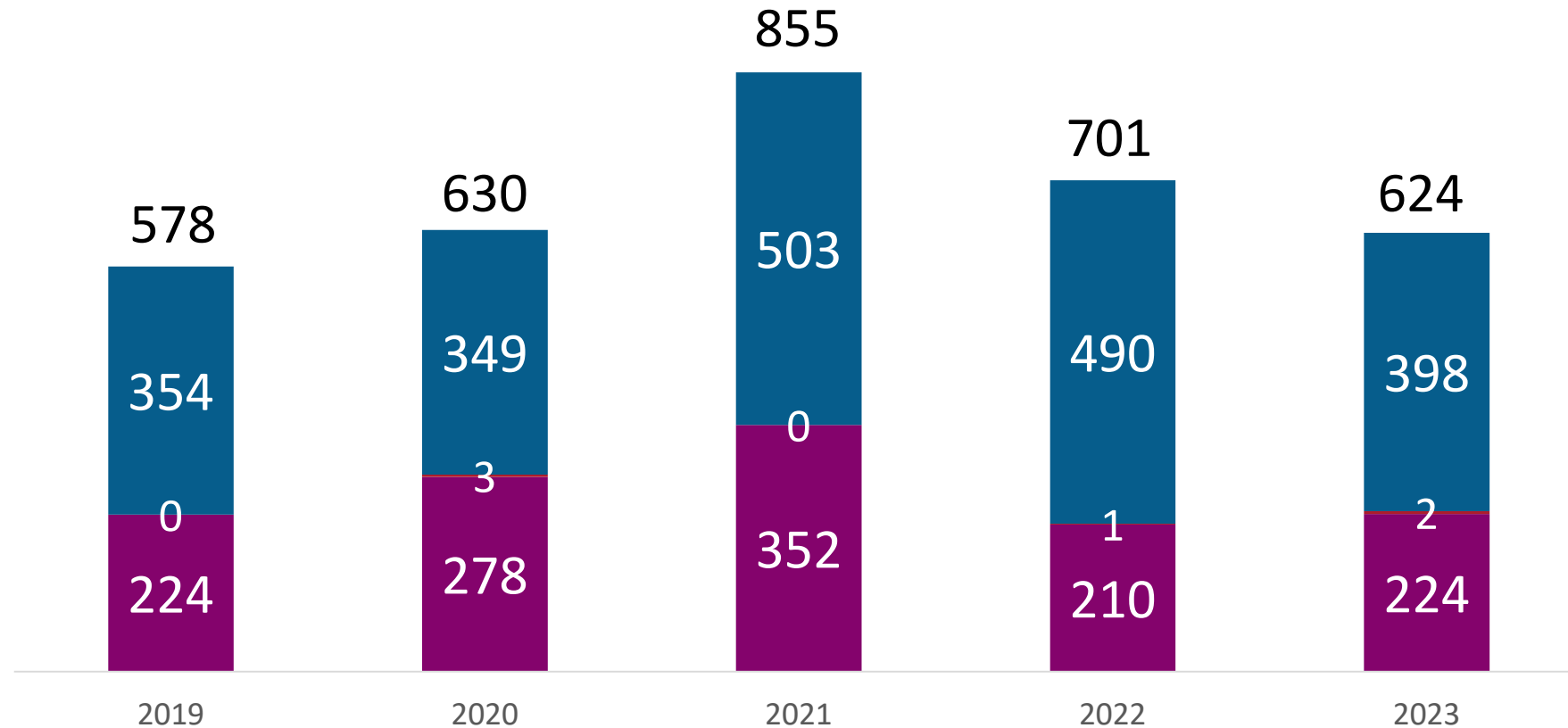


Homeless Services & Housing Resources 2022

CDBG Committee
April 2023



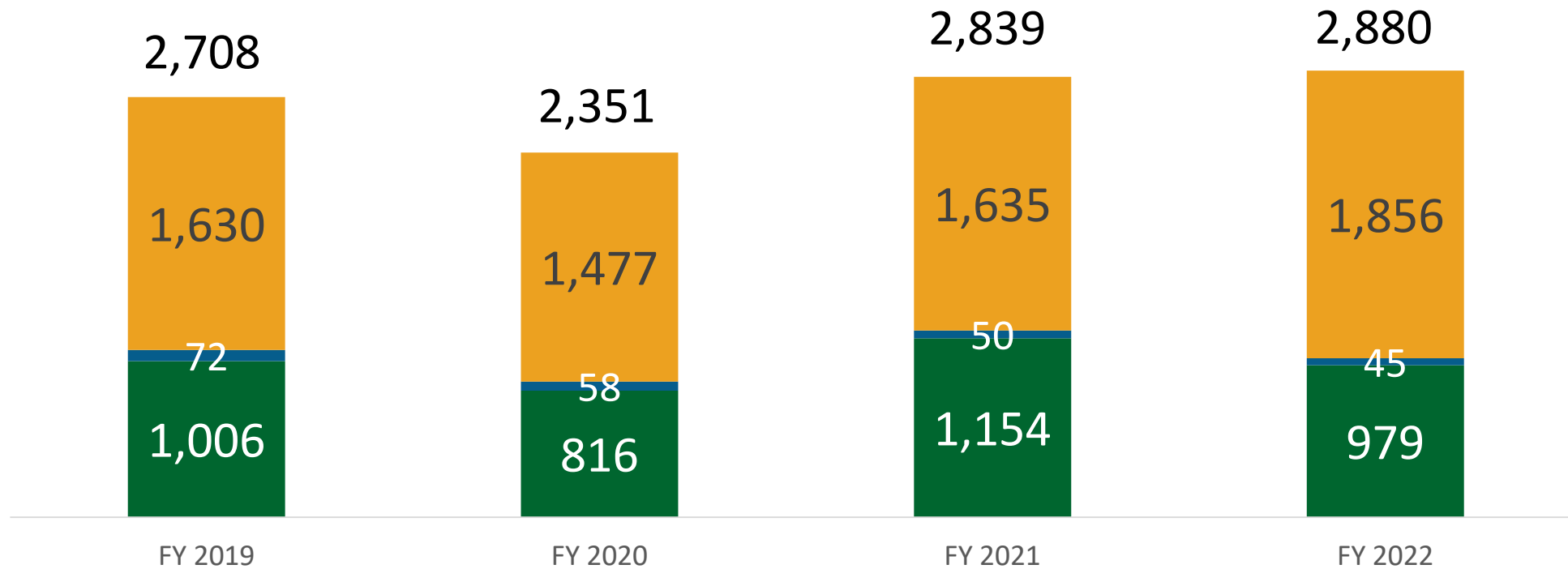
January Point in Time



- Singles: Persons in households without children
- Unaccompanied youth: Persons in households with only children under age 18
- Families: Persons in households with at least one adult and one child



Annual Number of People in Shelter & TH

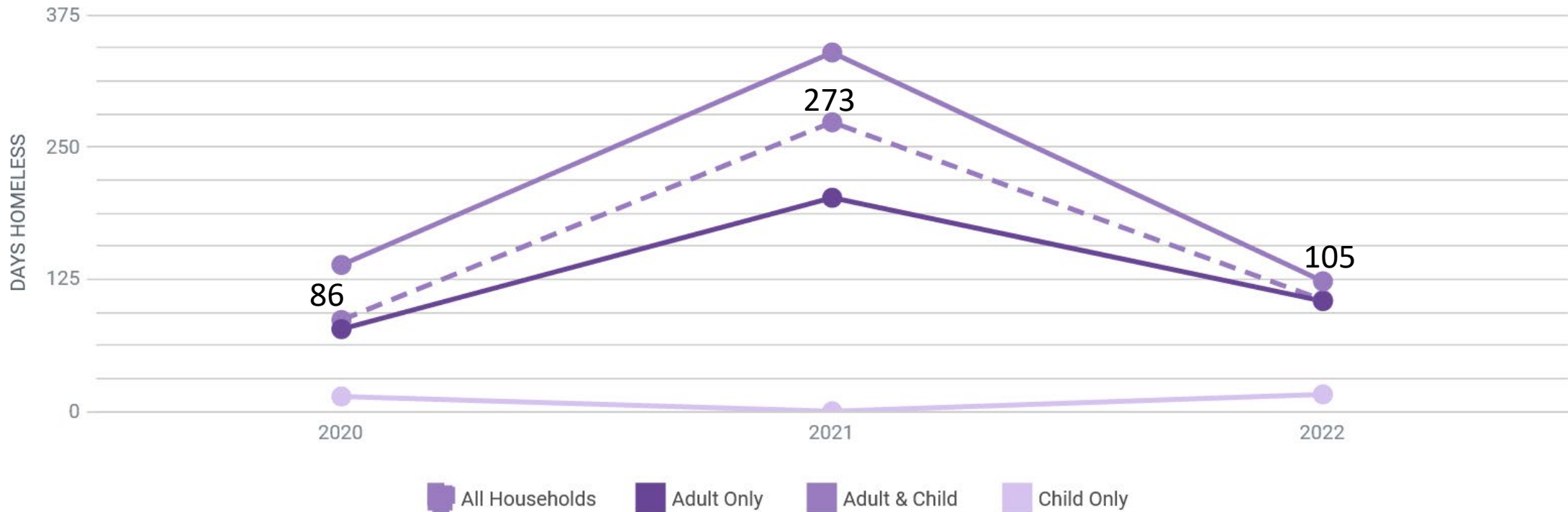


- Singles: Persons in households without children
- Unaccompanied youth: Persons in households with only children under age 18
- Families: Persons in households with at least one adult and one child

How could the PIT number decrease when annual number increase?

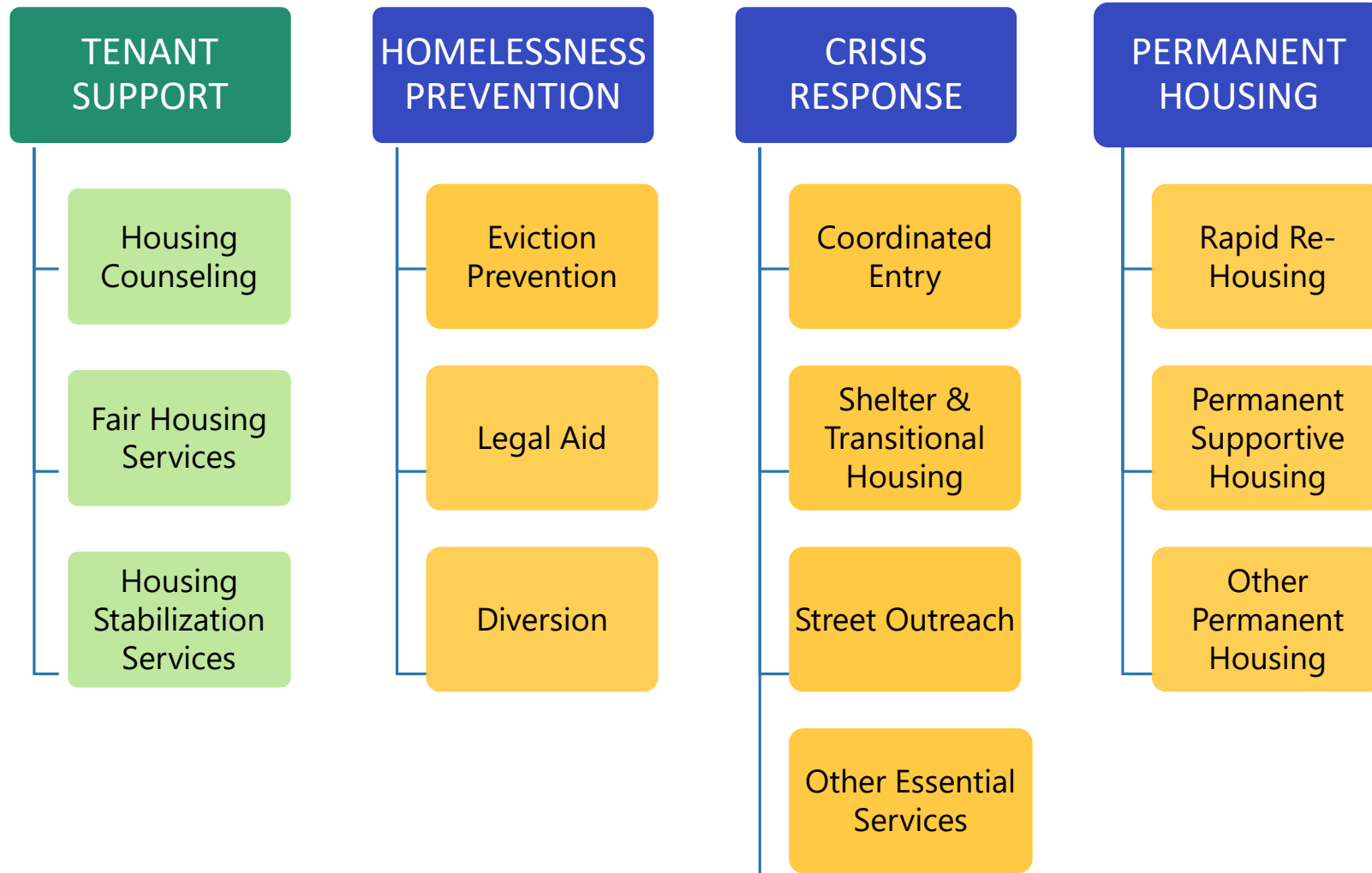


Likely due to length of homelessness changes; Percentage of newly homeless has been consistent between 56-58% in the last few years.





Tenant Support and Homeless Services System





Tenant Support Resources

TENANT SUPPORT

TOTAL \$373,532

Housing Counseling

- Housing Counseling, Outreach & Education (Tenant Resource Center) \$115,504
- Bilingual Housing Counseling (Tenant Resource Center) \$65,000
- Mediation (Tenant Resource Center) \$15,000

Fair Housing Services

- Fair Housing Services (Fair Housing Center of Greater Madison) \$43,028

Housing Stabilization Services

- Eviction Diversion and Defense Partnership (TRC) \$150,000



Tenant Support Outcomes

- 167 disputes mediated between renter households and their landlords
 - 93% positive tenant outcome allowing tenants to stay in housing
- 12,753 renter households provided housing counseling services, including education on legal rights and responsibilities
 - 680 households received bilingual counseling services
- 156 mediation sessions provided during eviction court proceedings



Tenant Support Outcomes

- 34 community workshops organized/facilitated
 - 413 workshop attendees
- 6 bilingual community workshops organized/facilitated
 - 201 workshop attendees
- 42 households provided legal representation
 - through EDDP Partners: CJI, Legal Action, PLC, UW Eviction Clinic

Tenant Support Outcomes



- 123 individuals provided fair housing counseling through intake
 - 6 direct referrals to attorneys
 - 39 referrals to other housing resources
- 3 presentations given to tenants and tenant groups
 - 45 attendees
- 3 training seminars given to owners and managers of rental properties
 - 96 attendees



Tenant Support Outcomes

- 34 fair housing complaints filed

Protected Class	No. of Complaints
Age	2
Disability	16
Familial Status	1
Homelessness	1
Lawful Source of Income	2
National Origin	2
Race	8
Receipt of Rental Assistance	8
Victim of Domestic Abuse, Sexual Assault, or Stalking	2
Total	42

- 10 systemic tests initiated



Homelessness Prevention



HOMELESSNESS PREVENTION

TOTAL \$72,553

Eviction Prevention

- Prioritize Madison Rent Assistance (CACSCW) \$51,850

Legal Aid

Diversion

- Family and Single Women Diversion (TSA) \$20,703



Homeless Prevention Outcomes

Eviction Prevention

- 4 households served
- 71% remained in or exited to PH

Diversion

- 797 diversion screens completed
- 76% families diverted from shelter



Crisis Response

CRISIS RESPONSE	TOTAL \$3,731,066
Coordinated Entry	<ul style="list-style-type: none">Dane CoC Coordinated Entry (ICA) \$ 40,000
Shelter & Transitional Housing	<ul style="list-style-type: none">Men's Shelter (Porchlight) \$ 1,611,000Dairy Drive (Madison Street Medicine)* \$ 848,000Beacon Day Center (Catholic Charities) \$ 200,000Family & Women's Shelter (Salvation Army) \$ 309,000Family Shelter (YWCA) \$ 50,000
Street Outreach	<ul style="list-style-type: none">Street Outreach & Mediation (Catalyst for Change) \$328,200Housing Focused Street Outreach (Madison Street Medicine) \$249,400Severe Weather Emergency Hotel (Friends of State Street Family) \$45,000
Other Essential Services	<ul style="list-style-type: none">Transit for Jobs & Self Sufficiency (Porchlight) \$ 55,275



Crisis Intervention Outcomes

Emergency Shelters for Singles

- 1,658 individuals served
- 17% of leavers exited to permanent housing
- Average length of stay 55.16 days

Emergency Shelters for Families

- 205 families served
- 64% of leavers exited to permanent housing
- Average length of stay 80.71 days

Dairy Drive Sheltered Campground

- 56 individuals served
- 55% (17 out of 31) exited to permanent housing

Severe Weather Response Hotel

- 30 individuals and 57 families served in respite hotel during severe weather
- Average length of stay 3 days



Crisis Intervention Outcomes

Street Outreach

- 387 persons in 371 households were enrolled in outreach
- 42% (55 out of 131 leavers) exited to permanent housing
- 54% exited to positive destinations

Coordinated Entry

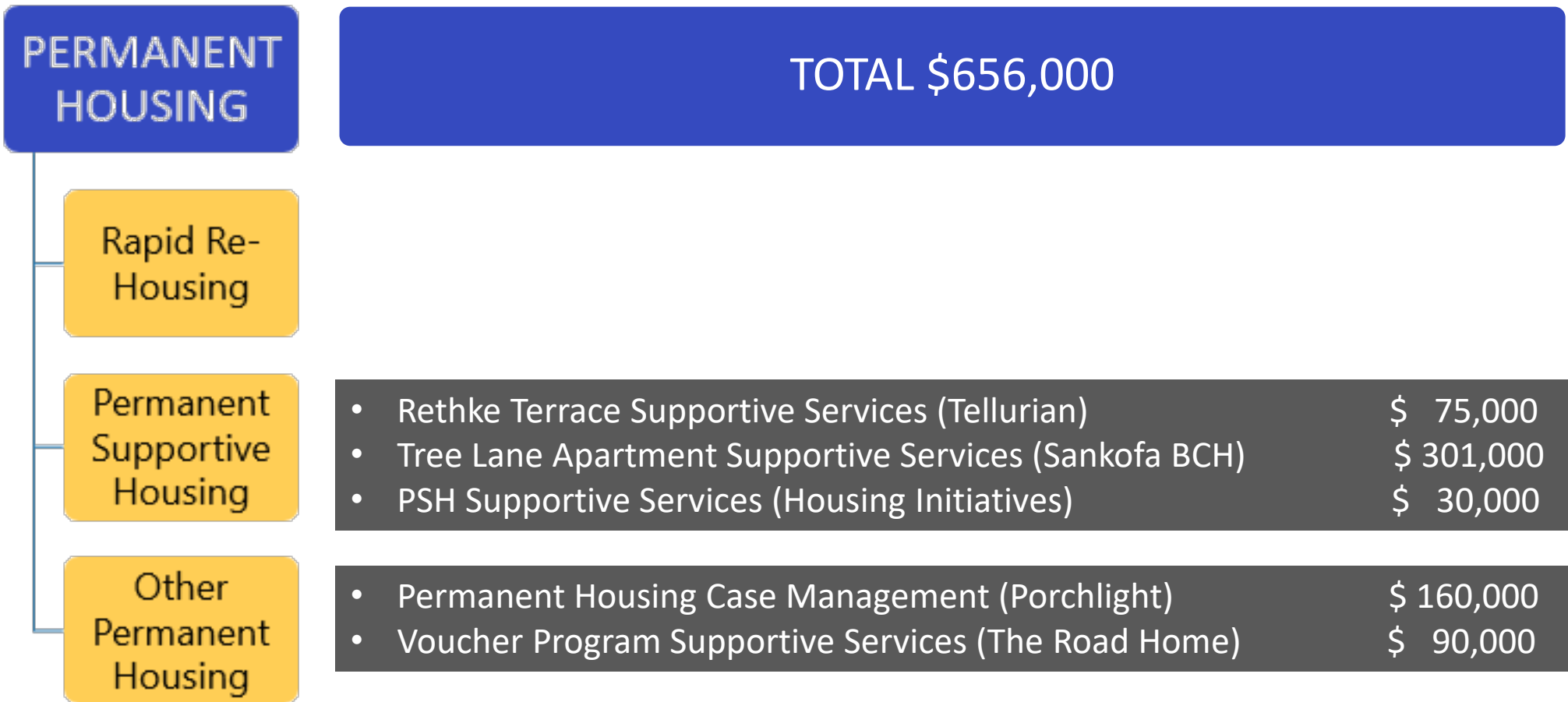
- 765 singles and 149 family households were assessed and referred to CE

Transportation

- 1,482 persons in 985 households were served with transportation assistance



Permanent Housing





Homeless Services Outcomes: Housing

Permanent Supportive Housing

- 213 individuals and 57 family households served
- 95% maintained or exited to permanent housing

Other Permanent Housing

- 173 individuals and 114 family households served
- 91% maintained or exited to permanent housing



CDD Performance Target Review-2022

Performance Measure	Homeless Prevention	Diversion	Emergency Shelter	Street Outreach	RRH	PSH & Other PH
Length of Homelessness			30 days			
Percentage of Clients that Exit to Permanent Housing			40% for singles; 70% for families	40% for PH; 60% for all acceptable exit	90%	
Exit to or Retention of Permanent Housing	95%					90%
Divert to Safe Housing Alternatives for at least 60 days		40%				
Return to Homelessness	5%				5%	5%
Increase Total Income					50%	
Utilization Rate						95%