

# 2012 Senior Services Narrative, Madison Senior Coalitions

## Summary of Trends and Outreach Efforts

		<b>East Mad/Mon</b>	<b>North Eastside</b>	<b>South Madison</b>	<b>Westside Senior</b>
1 <sup>ST</sup> Quarter	<b>CM TRENDS</b>	20% inc in Case Management (CM). Senior activities in Madison. Housing, mental health, transportation to food pantries	Benefit Specialist issues are increasing CM requests. CM met w/ Latino Support Group; more useage.	Mental health issues.	Mental health & dual diagnosis. Affordable options for Home Chore (HC) clients not eligible for volunteers. Mental health challenges placement of HC volunteers.
	<b>OUTREACH/ PARTNERS</b>	Medication reviews. YouTube video on day center created. Ads on Channel 3000.	Medication Reviews	Bi-lingual intern working w/Asian group.	Wexford Ridge area. Assist with relocation of parents to Madison area.
	<b>OTHER</b>	5 churches and restaurant discounts			
2 <sup>ND</sup> Quarter	<b>CM TRENDS</b>	Poor rent histories, mental health, resist to use help, HEAT	60-65 seniors w/complex needs, including mental health & AODA	Mental health, housing issues. HEAT & A/C repairs	Mental health; limited resources. Housing evictions 30 days; poor rental histories.
	<b>OUTREACH/ PARTNERS</b>	CM at Goodman and East Madison Community Centers (CC). St.Pauls AME & Parkland Commons Apart.	Goodman 36 clients/13 hrs. Northshore Estates & Sherman Glen housing, plus 3 nutrition sites. Office hrs at EMadCC	2X mo meals to Asian at Bayview. More low income housing at Burr-Oaks, but poor rental histories	Home chore wait list and decreasing # of volunteers. CM at Lussier Com Education Center; seeking other sites.
	<b>OTHER</b>	Additional distribution and revision of newsletter	Farmers market vouchers.	Hospital, college and other agencies	Transport, food pantries, energy

3 <sup>RD</sup> Quarter	<b>CM TRENDS</b>	Homelessness and lack of affordable housing. Home chore needs for those in gap. Waiting lists for housing and LTC services.	Representative payee programs, waiting lists. Private pay too expensive. Medicare Part D. Cooling Centers and low-income housing.	Mental health, low-income housing and transportation.	Mental health issues and poor rental histories. Medicare Part D enrollment. Energy assistance and landlord/tenant issues.
	<b>OUTREACH/ PARTNERS</b>	Work with area churches to develop NS and health efforts. UW-SW Intern placed	Good coordination with Goodman CC (99 contacts, 48 clients). Housing and CC contacts. St. Paul's church grocery delivery.	Providing a variety (health, social, educational) opportunities to area seniors	Home chore has reduced wait lists. OR efforts established in 3 housing complexes.
	<b>OTHER</b>		Grant for Mounds pet food service. Computer classes for Diversity participants.		Advocacy to maintain funding for senior center.
4 <sup>TH</sup> Quarter	<b>CM TRENDS</b>	Debt and Medicare Part D info. Mental health. Transition of clients who move and/or enter LTC.	Mental health and AODA. Now referring to ARDC. Goodman good with 106 contact and 43 clients.	Mental health issues. Housing , transportation, and services for those 50-60. Transportation and housing issues.	Mental health, AODA, and housing. "Flurry" of family activities and questions. Medicare part D info. CARE WI enrollments.
	<b>OUTREACH/ PARTNERS</b>	Monona Senior Center and Friends. Messiah Lutheran Church offers Nutrition Site. OR to housing in area.	Housing complexes and CCs engaged. County Vet Service and Tenant Resources Ctr. Staff w/ SE Asian folks.	St. Mary's Hospital. Edgewood College, Catholic Multi Cultural Center and UW.	Lussier Com Ed Ctr. & 3 housing facilities. SAIL
	<b>OTHER</b>	Questions about Social Security changes.	Volunteer doing Medicare Part D support.		Advocacy for City senior center funding and own fund raising efforts.

Compiled from 2012 Quarterly Reports  
CK Beatty 2/11/2013