

**FIXED ROUTE**  
**Operating Statistics For Periods Ending 9/30/2015 & 9/30/2016**

| CURRENT MONTH  |                      |                          | YEAR TO DATE             |                |                       |                          |              |  |
|----------------|----------------------|--------------------------|--------------------------|----------------|-----------------------|--------------------------|--------------|--|
| Actual<br>2015 | Actual<br>2016       | Variance<br>2015 to 2016 |                          | Actual<br>2015 | Actual<br>2016        | Variance<br>2015 to 2016 | %<br>Change  |  |
|                |                      |                          | <b>Service Supplied</b>  |                |                       |                          |              |  |
| 533,071        | <b>518,153</b>       | (14,918)                 | Total (Vehicle) Miles    | 4,476,218      | <b>4,506,136</b>      | 29,918                   | 0.7%         |  |
| 34,347         | <b>34,545</b>        | 198                      | Revenue Hours            | 303,050        | <b>300,865</b>        | (2,185)                  | -0.7%        |  |
| 38,413         | <b>38,563</b>        | 150                      | Total (Vehicle) Hours    | 335,833        | <b>332,038</b>        | (3,795)                  | -1.1%        |  |
|                |                      |                          | <i>Ridership</i>         |                |                       |                          |              |  |
| 1,252,917      | <b>1,180,422</b>     | (72,495)                 | Revenue Passengers       | 9,874,796      | <b>9,083,931</b>      | (790,865)                | -8.0%        |  |
| 70,887         | <b>64,834</b>        | (6,053)                  | Transfers                | 607,250        | <b>565,658</b>        | (41,592)                 | -6.8%        |  |
| <u>14,729</u>  | <u><b>12,565</b></u> | <u>(2,164)</u>           | Non-Revenue Rides        | <u>116,796</u> | <u><b>105,970</b></u> | <u>(10,826)</u>          | <u>-9.3%</u> |  |
| 1,338,533      | <b>1,257,821</b>     | (80,712)                 | Total Passengers         | 10,598,842     | <b>9,755,559</b>      | (843,283)                | -8.0%        |  |
|                |                      |                          | <b>Service Quality*</b>  |                |                       |                          |              |  |
| 83.8%          | <b>83.6%</b>         | -0.2%                    | % Trips on time          | 85.8%          | <b>85.9%</b>          | 0.2%                     | 0.2%         |  |
| 2.9%           | <b>3.3%</b>          | 0.4%                     | % Trips early            | 3.4%           | <b>3.7%</b>           | 0.3%                     | 9.0%         |  |
| 13.3%          | <b>13.2%</b>         | -0.1%                    | % Trips late             | 10.8%          | <b>10.4%</b>          | -0.5%                    | -4.3%        |  |
| 12             | <b>19</b>            | 7                        | Passenger Accidents      | 89             | <b>129</b>            | 40                       | 44.9%        |  |
|                |                      |                          | Vehicle Accidents**      |                |                       |                          |              |  |
| 5              | <b>11</b>            | 6                        | Chargeable               | 54             | <b>71</b>             | 17                       | 31.5%        |  |
| 9              | <b>18</b>            | 9                        | Non-chargeable           | 67             | <b>82</b>             | 15                       | 22.4%        |  |
| <u>0</u>       | <u><b>0</b></u>      | <u>0</u>                 | Preventable              | <u>1</u>       | <u><b>1</b></u>       | <u>0</u>                 | <u>0.0%</u>  |  |
| 14             | <b>29</b>            | 15                       | Total Vehicle Accidents  | 122            | <b>154</b>            | 32                       | 26.2%        |  |
|                |                      |                          | <b>Fleet/Maintenance</b> |                |                       |                          |              |  |
| 58             | <b>48</b>            | (10)                     | Road Calls               | 740            | <b>467</b>            | (273)                    | -36.9%       |  |
| 89             | <b>86</b>            | (3)                      | Actual Inspections       | 746            | <b>751</b>            | 5                        | 0.7%         |  |
| 89             | <b>86</b>            | (3)                      | Scheduled Inspections    | 746            | <b>751</b>            | 5                        | 0.7%         |  |

\*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

\*\*Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

**ParaTransit**  
**Operating Statistics For Periods Ending 9/30/2015 & 9/30/2016**

| CURRENT MONTH  |                |                          | YEAR TO DATE                     |                |                |                          |             |
|----------------|----------------|--------------------------|----------------------------------|----------------|----------------|--------------------------|-------------|
| Actual<br>2015 | Actual<br>2016 | Variance<br>2015 to 2016 |                                  | Actual<br>2015 | Actual<br>2016 | Variance<br>2015 to 2016 | %<br>Change |
|                |                |                          | <b>Service Supplied Data</b>     |                |                |                          |             |
| 1,077          | 1,121          | 44                       | No. of Clients riding the System | 1,571          | 1,583          | 12                       | 0.8%        |
|                |                |                          | <i>Ridership</i>                 |                |                |                          |             |
| 4,358          | 4,365          | 7                        | Directly Operated Service        | 39,242         | 41,525         | 2,283                    | 5.8%        |
| <u>18,211</u>  | <u>19,239</u>  | <u>1,028</u>             | ADA Contracted Services          | <u>166,443</u> | <u>167,235</u> | <u>792</u>               | 0.5%        |
| 22,569         | 23,604         | 1,035                    | Total ADA Ridership              | 205,685        | 208,760        | 3,075                    | 1.5%        |
| 603            | 584            | (19)                     | Total No-shows                   | 5,526          | 5,510          | (16)                     | -0.3%       |
|                |                |                          | <b>Service Quality Data</b>      |                |                |                          |             |
| 1              | 2              | 1                        | Passenger Accidents              | 14             | 7              | (7)                      | -50.0%      |
|                |                |                          | <i>Vehicle Accidents*</i>        |                |                |                          |             |
| 0              | 0              | 0                        | Chargeable                       | 4              | 1              | (3)                      | -75.0%      |
| 0              | 1              | 1                        | Non-chargeable                   | 1              | 9              | 8                        | 800.0%      |
| <u>0</u>       | <u>0</u>       | <u>0</u>                 | Preventable                      | <u>1</u>       | <u>0</u>       | <u>(1)</u>               | -100.0%     |
| 0              | 1              | 1                        | Total Vehicle Accidents          | 6              | 10             | 4                        | 66.7%       |
|                |                |                          | <b>Fleet/Maintenance Data</b>    |                |                |                          |             |
| 0              | 1              | 1                        | Road Calls                       | 13             | 12             | (1)                      | -7.7%       |
| 9              | 10             | 1                        | Actual Inspections               | 88             | 98             | 10                       | 11.4%       |
| 10             | 10             | 0                        | Scheduled Inspections            | 89             | 96             | 7                        | 7.9%        |

\*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.

**ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--September 2016 vs. September 2015**  
 (Routes sorted in order of 2016 passengers per revenue hour productivity)

| ROUTE  | RIDERSHIP, 2016 vs. 2015 |                  |              | Productivity, Trips per Revenue Hour |              |              | Routes < 60% of system avg. | ROUTE KEY   |
|--|--------------------------|------------------|--------------|--------------------------------------|--------------|--------------|-----------------------------|---|
|  | Year to Date             |                  |              | 2015                                 | 2016         | % Change     |                             |   |
|  | 2015                     | 2016             | % change     | 2015                                 | 2016         | % Change     |                             |   |
| 80 UW CAMPUS (service revised August 26, 2012)                                       | 1,436,534                | 1,181,236        | -17.8%       | 92.92                                | 76.97        | -17.2%       |                             | <b>Core Routes</b> operate every day from early a.m. to late p.m.:<br><b>2, 3, 4, 5, 6, 7, 13</b><br>(3 operates weekdays only; 7 operates weekends & holidays only). |
| E, L, M, W SUPPLEMENTARY SCHOOL SERVICE  | 750,844                  | 763,210          | 1.6%         | 67.08                                | 69.77        | 4.0%         |                             |   |
| 28 NTP-WTP COMMUTER (revised August 25, 2013)  | 266,485                  | 252,572          | -5.2%        | 53.18                                | 56.44        | 6.1%         |                             |   |
| 44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES   | 62,332                   | 59,833           | -4.0%        | 45.28                                | 43.69        | -3.5%        |                             |   |
| 75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) | 73,898                   | 86,059           | 16.5%        | 39.03                                | 42.81        | 9.7%         |                             |   |
| 2 WTP-NTP (revised August 25, 2013)  | 1,019,275                | 904,946          | -11.2%       | 44.85                                | 42.14        | -6.0%        |                             |   |
| 10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)       | 558,498                  | 587,949          | 5.3%         | 41.14                                | 41.38        | 0.6%         |                             |   |
| 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)      | 248,464                  | 240,396          | -3.2%        | 36.13                                | 39.89        | 10.4%        |                             |   |
| 84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)                           | 20,534                   | 16,269           | -20.8%       | 47.96                                | 38.00        | -20.8%       |                             |   |
| 50 WTP-SCHROEDER-RAYMOND LOOP  | 180,944                  | 156,145          | -13.7%       | 42.76                                | 36.90        | -13.7%       |                             |   |
| 22 MENDOTA LOOP  | 193,478                  | 175,174          | -9.5%        | 39.23                                | 35.52        | -9.5%        |                             |   |
| 4 NTP-STP  | 560,314                  | 495,876          | -11.5%       | 39.59                                | 35.14        | -11.2%       |                             |   |
| 67 WTP-WEST TOWNE  | 213,308                  | 176,513          | -17.2%       | 41.23                                | 34.09        | -17.3%       |                             |   |
| 40 STP - ARBOR HILLS LOOP (revised August 25, 2013)                                  | 144,944                  | 128,844          | -11.1%       | 38.09                                | 33.81        | -11.2%       |                             |   |
| 5 ETP-STP (revised Aug 2016)   | 367,083                  | 328,329          | -10.6%       | 34.59                                | 31.05        | -10.2%       |                             |   |
| 6 EAST TOWNE-WTP   | 833,746                  | 759,763          | -8.9%        | 33.48                                | 30.84        | -7.9%        |                             |   |
| 3 WTP-ETP  | 417,693                  | 379,741          | -9.1%        | 32.06                                | 29.48        | -8.0%        |                             |   |
| 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)              | 317,434                  | 323,406          | 1.9%         | 26.29                                | 28.70        | 9.2%         |                             |   |
| 71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)        | 79,017                   | 76,904           | -2.7%        | 29.18                                | 28.52        | -2.3%        |                             |   |
| 81-82 UW LATE NITE CIRCULATORS   | 77,316                   | 63,194           | -18.3%       | 34.19                                | 27.37        | -19.9%       |                             |   |
| 72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)            | 104,086                  | 98,619           | -5.3%        | 28.01                                | 26.81        | -4.3%        |                             |   |
| 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER                                      | 77,302                   | 77,312           | 0.0%         | 26.61                                | 26.78        | 0.6%         |                             |   |
| 21 LAKEVIEW LOOP   | 129,221                  | 115,574          | -10.6%       | 29.56                                | 26.53        | -10.2%       |                             |   |
| 14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)              | 211,584                  | 206,505          | -2.4%        | 24.22                                | 26.11        | 7.8%         |                             |   |
| 12 WTP-DUTCH MILL-CAP SQUARE   | 35,681                   | 44,572           | 24.9%        | 19.97                                | 25.79        | 29.1%        |                             |   |
| 7 WTP-ETP (Weekends & Holidays Only)   | 119,434                  | 110,989          | -7.1%        | 28.43                                | 25.76        | -9.4%        |                             |   |
| 29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)                 | 16,053                   | 15,327           | -4.5%        | 26.38                                | 25.31        | -4.0%        |                             |   |
| 1 CAP SQUARE - UW  | 19,227                   | 19,841           | 3.2%         | 24.42                                | 25.22        | 3.3%         |                             |   |
| 8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)                                | 33,589                   | 30,920           | -7.9%        | 27.63                                | 24.80        | -10.2%       |                             |   |
| 27 NTP - UW CAMPUS COMMUTER  | 37,994                   | 34,854           | -8.3%        | 26.85                                | 24.76        | -7.8%        |                             |   |
| 30 ETP-EAST TOWNE (revised Aug 2016)   | 172,587                  | 162,333          | -5.9%        | 26.85                                | 24.38        | -9.2%        |                             |   |
| 16 STP - ETP   | 243,744                  | 225,187          | -7.6%        | 25.88                                | 23.81        | -8.0%        |                             |   |
| 11 WTP-DUTCH MILL-CAP SQUARE   | 61,033                   | 51,742           | -15.2%       | 27.77                                | 23.70        | -14.7%       |                             |   |
| 47 ARBOR HILLS COMMUTER  | 56,524                   | 53,695           | -5.0%        | 24.46                                | 23.29        | -4.8%        |                             |   |
| 18 STP-WTP (revised Aug. 2013, Aug 2016)   | 266,410                  | 224,811          | -15.6%       | 27.53                                | 23.24        | -15.6%       |                             |   |
| 17 ETP-NTP (weekend service added Aug 2016)  | 70,550                   | 69,712           | -1.2%        | 24.54                                | 23.14        | -5.7%        |                             |   |
| 58 GREENTREE COMMUTER  | 55,576                   | 52,544           | -5.5%        | 24.32                                | 23.12        | -5.0%        |                             |   |
| 56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER                                      | 76,921                   | 80,141           | 4.2%         | 21.60                                | 22.60        | 4.6%         |                             |   |
| 25 AMERICAN CENTER COMMUTER (revised August 25, 2013)                                | 6,921                    | 4,638            | -33.0%       | 16.45                                | 22.08        | 34.2%        |                             |   |
| 51 WTP-MUIR FIELD LOOP (reversed loop Aug 2016)                                      | 56,433                   | 45,305           | -19.7%       | 27.18                                | 21.69        | -20.2%       |                             |   |
| 70 MIDDLETON-CAPITOL SQUARE  | 113,071                  | 102,429          | -9.4%        | 23.03                                | 20.97        | -8.9%        |                             |   |
| 63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)                                    | 24,274                   | 21,858           | -10.0%       | 22.77                                | 19.99        | -12.2%       |                             |   |
| 13 STP-CAP SQUARE (revised Aug 2016)   | 113,238                  | 113,617          | 0.3%         | 19.48                                | 19.46        | -0.1%        |                             |   |
| 55 VERONA - WTP COMMUTER (revised Mar 11, 2013)                                      | 29,670                   | 24,426           | -17.7%       | 23.59                                | 19.40        | -17.8%       | x                           |   |
| 19 RED ARROW TR-CAP SQUARE (revised Aug 2016)  | 108,320                  | 104,066          | -3.9%        | 18.96                                | 18.35        | -3.2%        | x                           |   |
| 20 NTP-EAST TOWNE  | 164,266                  | 150,119          | -8.6%        | 19.49                                | 17.42        | -9.6%        | x                           |   |
| 39 ETP - DAIRY DRIVE (revised August 25, 2013)                                       | 23,750                   | 19,174           | -19.3%       | 21.44                                | 17.60        | -18.8%       | x                           |   |
| 73 WTP-OLD SAUK TRAILS   | 88,086                   | 81,148           | -7.9%        | 18.57                                | 17.20        | -7.4%        | x                           |   |
| 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES   | 6,175                    | 5,785            | -6.3%        | 17.67                                | 16.47        | -6.8%        | x                           |   |
| 33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)                                 | 30,556                   | 31,065           | 1.7%         | 16.15                                | 16.43        | 1.8%         | x                           |   |
| 52 WTP-FITCHBURG   | 32,617                   | 31,316           | -4.0%        | 16.27                                | 15.54        | -4.5%        | x                           |   |
| 32 ACEWOOD-THOMPSON LOOP   | 26,749                   | 25,667           | -4.0%        | 15.74                                | 14.94        | -5.1%        | x                           |   |
| 37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)                     | 45,130                   | 42,188           | -6.5%        | 14.71                                | 14.83        | 0.8%         | x                           |   |
| 34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)           | 14,317                   | 14,239           | -0.5%        | 14.54                                | 14.53        | 0.0%         | x                           |   |
| 35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)                              | 23,229                   | 22,757           | -2.0%        | 12.02                                | 12.07        | 0.5%         | x                           |   |
| 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)                                | 7,424                    | 6,803            | -8.4%        | 11.79                                | 10.26        | -12.9%       | x                           |   |
| 49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began Aug 2014, loop reversed Aug 2015)     | 9,611                    | 10,090           | 5.0%         | 8.11                                 | 8.61         | 6.2%         | x                           |   |
| 31 MARSH RD - ETP (began Aug 2013, revised Aug 2016)                                 | 15,427                   | 18,488           | 19.8%        | 7.74                                 | 8.53         | 10.3%        | x                           |   |
| 59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)                  | 7,444                    | 7,738            | 3.9%         | 6.23                                 | 6.13         | -1.6%        | x                           |   |
| 36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6, revised Aug 2016)   | 22,178                   | 12,914           | -41.8%       | 10.71                                | 5.84         | -45.5%       | x                           |   |
| 26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 2015, Aug 2016)             | 13,530                   | 21,955           | 62.3%        | 5.77                                 | 5.33         | -7.7%        | x                           |   |
| 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)                                    | 6,767                    | 6,737            | -0.4%        | 5.47                                 | 5.31         | -2.9%        | x                           |   |
| UNKNOWN ROUTE & ROAD BUS *   | 2                        | -                | NA           | NA                                   | NA           | NA           |                             |   |
| <b>SYSTEM TOTAL</b>  | <b>10,598,842</b>        | <b>9,755,559</b> | <b>-8.0%</b> | <b>34.97</b>                         | <b>32.43</b> | <b>-7.3%</b> | <b>19.46</b>                |   |
| <b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)</b>                               | <b>9,064,458</b>         | <b>8,494,860</b> | <b>-6.3%</b> | <b>31.82</b>                         | <b>30.04</b> | <b>-5.6%</b> | <b>18.02</b>                |   |

**Core Routes** operate every day from early a.m. to late p.m.:  
**2, 3, 4, 5, 6, 7, 13**  
(3 operates weekdays only; 7 operates weekends & holidays only).

**Commuter Routes** operate on weekdays during peak hours:  
**11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57, 58, 71, 72, 75**

**Peripheral Routes** operate from transfer points to outlying areas: **20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78**

**Connector Routes** connect transfer points throughout the day:  
**16, 17, 18.**

**Circulator Routes**  
**1, 10, 34**

**Other routes:**  
**8** operates between the Capitol Square and Spring Harbor, weekends only.  
**19** operates like a core route between the Capitol Square and Allied Drive on weekdays.

**39** operates as a commuter route during peak hours; operates like a circulator route midday.  
**59** operates weekends & holidays between the WTP and Fitchburg.  
**67** connects with route 6 at the West Transfer Point; operates to/from West Towne Mall.  
**63** and **68** operate between the WTP and Prairie Town Center.  
**70** operates like a core route between the Capitol Square & Middleton on weekdays.

**UW Campus Circulators**  
**80, 81, 82, 84**

**School Day Supplemental Routes**  
**E, L, M, W**

Average weekday ridership September 2015: 55,540  
Average weekday ridership September 2016: 52,503

Average weekend ridership September 2015: 14,618  
Average weekend ridership September 2016: 12,863

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - September 2016

| ROUTE  | RIDERSHIP         |                  |              | Passengers/rev. hour |              |
|--|-------------------|------------------|--------------|----------------------|--------------|
|  | 2015              | 2016             | % change     | 2015                 | 2016         |
| 1 CAP SQUARE - UW  | 19,227            | 19,841           | 3.2%         | 24.42                | 25.22        |
| 2 WTP-NTP (revised August 25, 2013)  | 1,019,275         | 904,946          | -11.2%       | 44.85                | 42.14        |
| 3 WTP-ETP  | 417,693           | 379,741          | -9.1%        | 32.06                | 29.48        |
| 4 NTP-STP  | 560,314           | 495,876          | -11.5%       | 39.59                | 35.14        |
| 5 ETP-STP (revised Aug 2016)   | 367,083           | 328,329          | -10.6%       | 34.59                | 31.05        |
| 6 EAST TOWNE-WTP   | 833,746           | 759,763          | -8.9%        | 33.48                | 30.84        |
| 7 WTP-ETP (Weekends & Holidays Only)   | 119,434           | 110,989          | -7.1%        | 28.43                | 25.76        |
| 8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)                                | 33,589            | 30,920           | -7.9%        | 27.63                | 24.80        |
| 10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)       | 558,498           | 587,949          | 5.3%         | 41.14                | 41.38        |
| 11 WTP-DUTCH MILL-CAP SQUARE   | 61,033            | 51,742           | -15.2%       | 27.77                | 23.70        |
| 12 WTP-DUTCH MILL-CAP SQUARE   | 35,681            | 44,572           | 24.9%        | 19.97                | 25.79        |
| 13 STP-CAP SQUARE (revised Aug 2016)   | 113,238           | 113,617          | 0.3%         | 19.48                | 19.46        |
| 14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)              | 211,584           | 206,505          | -2.4%        | 24.22                | 26.11        |
| 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)              | 317,434           | 323,406          | 1.9%         | 26.29                | 28.70        |
| 16 STP - ETP   | 243,744           | 225,187          | -7.6%        | 25.88                | 23.81        |
| 17 ETP-NTP (weekend service added Aug 2016)  | 70,550            | 69,712           | -1.2%        | 24.54                | 23.14        |
| 18 STP-WTP (revised Aug, 2013, Aug 2016)   | 266,410           | 224,811          | -15.6%       | 27.53                | 23.24        |
| 19 RED ARROW TR-CAP SQUARE (revised Aug 2016)  | 108,320           | 104,066          | -3.9%        | 18.96                | 18.35        |
| 20 NTP-EAST TOWNE  | 164,266           | 150,119          | -8.6%        | 19.49                | 17.62        |
| 21 LAKEVIEW LOOP   | 129,221           | 115,574          | -10.6%       | 29.56                | 26.53        |
| 22 MENDOTA LOOP  | 193,478           | 175,174          | -9.5%        | 39.23                | 35.52        |
| 25 AMERICAN CENTER COMMUTER (revised August 25, 2013)                                | 6,921             | 4,638            | -33.0%       | 16.45                | 22.08        |
| 26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 2015, Aug 2016)             | 13,530            | 21,955           | 62.3%        | 5.77                 | 5.33         |
| 27 NTP - UW CAMPUS COMMUTER  | 37,994            | 34,854           | -8.3%        | 26.85                | 24.76        |
| 28 NTP-WTP COMMUTER (revised August 25, 2013)  | 266,485           | 252,572          | -5.2%        | 53.18                | 56.44        |
| 29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)                 | 16,053            | 15,327           | -4.5%        | 26.38                | 25.31        |
| 30 ETP-EAST TOWNE (revised Aug 2016)   | 172,587           | 162,333          | -5.9%        | 26.85                | 24.38        |
| 31 MARSH RD - ETP (began Aug 2013, revised Aug 2016)                                 | 15,427            | 18,488           | 19.8%        | 7.74                 | 8.53         |
| 32 ACEWOOD-THOMPSON LOOP   | 26,749            | 25,667           | -4.0%        | 15.74                | 14.94        |
| 33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)                                 | 30,556            | 31,065           | 1.7%         | 16.15                | 16.43        |
| 34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)           | 14,317            | 14,239           | -0.5%        | 14.54                | 14.53        |
| 35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)                              | 23,229            | 22,757           | -2.0%        | 12.02                | 12.07        |
| 36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6, revised Aug 2016)   | 22,178            | 12,914           | -41.8%       | 10.71                | 5.84         |
| 37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)                     | 45,130            | 42,188           | -6.5%        | 14.71                | 14.83        |
| 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)      | 248,464           | 240,396          | -3.2%        | 36.13                | 39.89        |
| 39 ETP - DAIRY DRIVE (revised August 25, 2013)                                       | 23,750            | 19,174           | -19.3%       | 21.44                | 17.40        |
| 40 STP - ARBOR HILLS LOOP (revised August 25, 2013)                                  | 144,944           | 128,844          | -11.1%       | 38.09                | 33.81        |
| 44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES   | 62,332            | 59,833           | -4.0%        | 45.28                | 43.69        |
| 47 ARBOR HILLS COMMUTER  | 56,524            | 53,695           | -5.0%        | 24.46                | 23.29        |
| 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES   | 6,175             | 5,785            | -6.3%        | 17.67                | 16.47        |
| 49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began Aug 2014, loop reversed Aug 2016)     | 9,611             | 10,090           | 5.0%         | 8.11                 | 8.61         |
| 50 WTP-SCHROEDER-RAYMOND LOOP  | 180,944           | 156,145          | -13.7%       | 42.76                | 36.90        |
| 51 WTP-MUIR FIELD LOOP (reversed loop Aug 2016)                                      | 56,433            | 45,305           | -19.7%       | 27.18                | 21.69        |
| 52 WTP-FITCHBURG   | 32,617            | 31,316           | -4.0%        | 16.27                | 15.54        |
| 55 VERONA - WTP COMMUTER (revised Mar 11, 2013)                                      | 29,670            | 24,426           | -17.7%       | 23.59                | 19.40        |
| 56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER                                      | 76,921            | 80,141           | 4.2%         | 21.60                | 22.60        |
| 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER                                      | 77,302            | 77,312           | 0.0%         | 26.61                | 26.78        |
| 58 GREENTREE COMMUTER  | 55,576            | 52,544           | -5.5%        | 24.32                | 23.12        |
| 59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)                  | 7,444             | 7,738            | 3.9%         | 6.23                 | 6.13         |
| 63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)                                    | 24,274            | 21,858           | -10.0%       | 22.77                | 19.99        |
| 67 WTP-WEST TOWNE  | 213,308           | 176,513          | -17.2%       | 41.23                | 34.09        |
| 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)                                    | 6,767             | 6,737            | -0.4%        | 5.47                 | 5.31         |
| 70 MIDDLETON-CAPITOL SQUARE  | 113,071           | 102,429          | -9.4%        | 23.03                | 20.97        |
| 71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)        | 79,017            | 76,904           | -2.7%        | 29.18                | 28.52        |
| 72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)            | 104,086           | 98,619           | -5.3%        | 28.01                | 26.81        |
| 73 WTP-OLD SAUK TRAILS   | 88,086            | 81,148           | -7.9%        | 18.57                | 17.20        |
| 75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) | 73,898            | 86,059           | 16.5%        | 39.03                | 42.81        |
| 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)                                | 7,424             | 6,803            | -8.4%        | 11.79                | 10.26        |
| 80 UW CAMPUS (service revised August 26, 2012)                                       | 1,436,534         | 1,181,236        | -17.8%       | 92.92                | 76.97        |
| 81-82 UW LATE NITE CIRCULATORS   | 77,316            | 63,194           | -18.3%       | 34.19                | 27.37        |
| 84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)                           | 20,534            | 16,269           | -20.8%       | 47.96                | 38.00        |
| E, L, M, W SUPPLEMENTARY SCHOOL SERVICE  | 750,844           | 763,210          | 1.6%         | 67.08                | 69.77        |
| UNKNOWN ROUTE & ROAD BUS *   | 2                 | -                | NA           | NA                   | NA           |
| <b>SYSTEM TOTAL</b>  | <b>10,598,842</b> | <b>9,755,559</b> | <b>-8.0%</b> | <b>34.97</b>         | <b>32.43</b> |
| <b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)</b>                               | <b>9,064,458</b>  | <b>8,494,860</b> | <b>-6.3%</b> | <b>31.82</b>         | <b>30.04</b> |

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

Average weekday ridership September 2015: 55,540  
 Average weekday ridership September 2016: 52,503

Average weekend ridership September 2015: 14,618  
 Average weekend ridership September 2016: 12,863

MONTHLY RIDERSHIP - September 2016

| ROUTE  | MONTHLY RIDERSHIP |                  |              | YTD RIDERSHIP     |                  |              |
|--|-------------------|------------------|--------------|-------------------|------------------|--------------|
|  | 2015              | 2016             | % change     | 2015              | 2016             | % change     |
| 1 CAP SQUARE - UW  | 2,472             | 2,671            | 8.1%         | 19,227            | 19,841           | 3.2%         |
| 2 WTP-NTP (revised August 25, 2013)  | 124,705           | 109,997          | -11.8%       | 1,019,275         | 904,946          | -11.2%       |
| 3 WTP-ETP  | 49,451            | 43,525           | -12.0%       | 417,693           | 379,741          | -9.1%        |
| 4 NTP-STP  | 62,678            | 51,233           | -18.3%       | 560,314           | 495,876          | -11.5%       |
| 5 ETP-STP (revised Aug 2016)   | 38,823            | 34,927           | -10.0%       | 367,083           | 328,329          | -10.6%       |
| 6 EAST TOWNE-WTP   | 100,556           | 91,008           | -9.5%        | 833,746           | 759,763          | -8.9%        |
| 7 WTP-ETP (Weekends & Holidays Only)   | 14,421            | 13,141           | -8.9%        | 119,434           | 110,989          | -7.1%        |
| 8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)                                | 4,399             | 3,958            | -10.0%       | 33,589            | 30,920           | -7.9%        |
| 10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)       | 79,939            | 78,553           | -1.7%        | 558,498           | 587,949          | 5.3%         |
| 11 WTP-DUTCH MILL-CAP SQUARE   | 7,181             | 6,195            | -13.7%       | 61,033            | 51,742           | -15.2%       |
| 12 WTP-DUTCH MILL-CAP SQUARE   | 4,118             | 5,234            | 27.1%        | 35,681            | 44,572           | 24.9%        |
| 13 STP-CAP SQUARE (revised Aug 2016)   | 13,209            | 13,707           | 3.8%         | 113,238           | 113,617          | 0.3%         |
| 14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)              | 23,898            | 24,214           | 1.3%         | 211,584           | 206,505          | -2.4%        |
| 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)              | 40,223            | 41,430           | 3.0%         | 317,434           | 323,406          | 1.9%         |
| 16 STP - ETP   | 30,498            | 28,610           | -6.2%        | 243,744           | 225,187          | -7.6%        |
| 17 ETP-NTP (weekend service added Aug 2016)  | 7,553             | 9,695            | 28.4%        | 70,550            | 69,712           | -1.2%        |
| 18 STP-WTP (revised Aug 2013, Aug 2016)  | 30,277            | 25,063           | -17.2%       | 266,410           | 224,811          | -15.6%       |
| 19 RED ARROW TR-CAP SQUARE (revised Aug 2016)  | 12,642            | 13,715           | 8.5%         | 108,320           | 104,066          | -3.9%        |
| 20 NTP-EAST TOWNE  | 19,748            | 17,599           | -10.9%       | 164,266           | 150,119          | -8.6%        |
| 21 LAKEVIEW LOOP   | 15,212            | 12,675           | -16.7%       | 129,221           | 115,574          | -10.6%       |
| 22 MENDOTA LOOP  | 23,078            | 19,620           | -15.0%       | 193,478           | 175,174          | -9.5%        |
| 25 AMERICAN CENTER COMMUTER (revised August 25, 2013)                                | 406               | 560              | 37.9%        | 6,921             | 4,638            | -33.0%       |
| 26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 2015, Aug 2016)             | 2,725             | 2,338            | -14.2%       | 13,530            | 21,955           | 62.3%        |
| 27 NTP - UW CAMPUS COMMUTER  | 4,292             | 3,937            | -8.3%        | 37,994            | 34,854           | -8.3%        |
| 28 NTP-WTP COMMUTER (revised August 25, 2013)  | 31,753            | 29,861           | -6.0%        | 266,485           | 252,572          | -5.2%        |
| 29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)                 | 1,954             | 1,698            | -13.1%       | 16,053            | 15,327           | -4.5%        |
| 30 ETP-EAST TOWNE (revised Aug 2016)   | 21,234            | 16,011           | -24.6%       | 172,587           | 162,333          | -5.9%        |
| 31 MARSH RD - ETP (began Aug 25, 2013, revised Aug 2016)                             | 1,964             | 2,765            | 40.8%        | 15,427            | 18,488           | 19.8%        |
| 32 ACEWOOD-THOMPSON LOOP   | 3,163             | 2,698            | -14.7%       | 26,749            | 25,667           | -4.0%        |
| 33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)                                 | 4,122             | 4,250            | 3.1%         | 30,556            | 31,065           | 1.7%         |
| 34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)           | 1,971             | 2,433            | 23.4%        | 14,317            | 14,239           | -0.5%        |
| 35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)                              | 2,832             | 2,520            | -11.0%       | 23,229            | 22,757           | -2.0%        |
| 36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6, revised Aug 2016)   | 1,716             | 1,251            | -27.1%       | 22,178            | 12,914           | -41.8%       |
| 37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)                     | 5,691             | 5,727            | 0.6%         | 45,130            | 42,188           | -6.5%        |
| 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)      | 31,001            | 28,028           | -9.6%        | 248,464           | 240,396          | -3.2%        |
| 39 ETP - DAIRY DRIVE (revised August 25, 2013)                                       | 3,823             | 2,543            | -33.5%       | 23,750            | 19,174           | -19.3%       |
| 40 STP - ARBOR HILLS LOOP (revised August 25, 2013)                                  | 15,346            | 14,892           | -3.0%        | 144,944           | 128,844          | -11.1%       |
| 44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES   | 7,307             | 6,747            | -7.7%        | 62,332            | 59,833           | -4.0%        |
| 47 ARBOR HILLS COMMUTER  | 6,669             | 6,463            | -3.1%        | 56,524            | 53,695           | -5.0%        |
| 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES   | 622               | 828              | 33.1%        | 6,175             | 5,785            | -6.3%        |
| 49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began Aug, 2014, reversed loop Aug 2016)    | 1,279             | 943              | -26.3%       | 9,611             | 10,090           | 5.0%         |
| 50 WTP-SCHROEDER-RAYMOND LOOP  | 21,613            | 18,706           | -13.5%       | 180,944           | 156,145          | -13.7%       |
| 51 WTP-MUIR FIELD LOOP (reversed loop Aug 2016)                                      | 5,936             | 4,487            | -24.4%       | 56,433            | 45,305           | -19.7%       |
| 52 WTP-FITCHBURG   | 3,727             | 3,455            | -7.3%        | 32,617            | 31,316           | -4.0%        |
| 55 VERONA- WTP COMMUTER (revised Mar 11, 2013)                                       | 2,813             | 2,593            | -7.8%        | 29,670            | 24,426           | -17.7%       |
| 56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER                                      | 9,879             | 9,750            | -1.3%        | 76,921            | 80,141           | 4.2%         |
| 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER                                      | 10,178            | 9,062            | -11.0%       | 77,302            | 77,312           | 0.0%         |
| 58 GREENTREE COMMUTER  | 6,744             | 6,091            | -9.7%        | 55,576            | 52,544           | -5.5%        |
| 59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)                  | 862               | 820              | -4.9%        | 7,444             | 7,738            | 3.9%         |
| 63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)                                    | 2,970             | 2,712            | -8.7%        | 24,274            | 21,858           | -10.0%       |
| 67 WTP-WEST TOWNE  | 24,367            | 19,474           | -20.1%       | 213,308           | 176,513          | -17.2%       |
| 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)                                    | 903               | 792              | -12.3%       | 6,767             | 6,737            | -0.4%        |
| 70 MIDDLETON-CAPITOL SQUARE  | 13,995            | 12,811           | -8.5%        | 113,071           | 102,429          | -9.4%        |
| 71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)        | 9,230             | 9,201            | -0.3%        | 79,017            | 76,904           | -2.7%        |
| 72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)            | 12,842            | 11,985           | -6.7%        | 104,086           | 98,619           | -5.3%        |
| 73 WTP-OLD SAUK TRAILS   | 10,200            | 9,135            | -10.4%       | 88,086            | 81,148           | -7.9%        |
| 75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) | 9,231             | 9,744            | 5.6%         | 73,898            | 86,059           | 16.5%        |
| 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)                                | 868               | 706              | -18.7%       | 7,424             | 6,803            | -8.4%        |
| 80 UW CAMPUS (service revised August 26, 2012)                                       | 192,435           | 200,600          | 4.2%         | 1,436,534         | 1,181,236        | -17.8%       |
| 81 UW LATE NIGHT CIRCULATOR  | 4,094             | 4,508            | 10.1%        | 40,535            | 30,042           | -25.9%       |
| 82 UW LATE NITE CIRCULATOR   | 5,549             | 4,652            | -16.2%       | 36,781            | 33,152           | -9.9%        |
| 84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)                           | 2,043             | 1,198            | -41.4%       | 20,534            | 16,269           | -20.8%       |
| E, L, M, W SUPPLEMENTARY SCHOOL SERVICE  | 133,103           | 132,076          | -0.8%        | 750,844           | 763,210          | 1.6%         |
| UNKNOWN ROUTE & ROAD BUS   |                   |                  | NA           | 2                 |                  | NA           |
| <b>SYSTEM TOTAL</b>  | <b>1,338,533</b>  | <b>1,257,821</b> | <b>-6.0%</b> | <b>10,598,842</b> | <b>9,755,559</b> | <b>-8.0%</b> |
| <b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)</b>                               | <b>1,134,412</b>  | <b>1,046,863</b> | <b>-7.7%</b> | <b>9,064,458</b>  | <b>8,494,860</b> | <b>-6.3%</b> |

**Madison Metro Transit**  
**Unaudited Financial Performance Report**  
**Year-to-Date through September 30**  
**All Modes**

|  | 2015<br>Actual       | 2016<br>Budget       | 2016<br>Actual       | Over/Under<br>Budget | Change from<br>Prior Year |
|--|----------------------|----------------------|----------------------|----------------------|---------------------------|
| <b>Passenger Revenue:</b>                            |                      |                      |                      |                      |                           |
| Cash, Tickets, Passes:                               | \$ 4,843,000         | \$ 4,746,685         | \$ 4,522,982         | \$ (223,703)         | \$ (320,018)              |
| Unlimited Ride Passes:                               | \$ 4,862,253         | \$ 4,759,318         | \$ 4,615,275         | \$ (144,042)         | \$ (246,978)              |
| <b>Sub Total:</b>                                    | <b>\$ 9,705,253</b>  | <b>\$ 9,506,003</b>  | <b>\$ 9,138,258</b>  | <b>\$ (367,745)</b>  | <b>\$ (566,995)</b>       |
| <b>Misc Revenue:</b>                                 |                      |                      |                      |                      |                           |
| Advertising:   | \$ 302,521           | \$ 288,750           | \$ 474,471           | \$ 185,721           | \$ 171,950                |
| County:  | \$ 3,177,072         | \$ 3,037,500         | \$ 3,284,765         | \$ 247,265           | \$ 107,693                |
| Other Operating:                                     | \$ 26,793            | \$ 29,000            | \$ 77,821            | \$ 48,821            | \$ 51,027                 |
| Non-Operating:                                       | \$ 7,684             | \$ 9,375             | \$ 14,529            | \$ 5,154             | \$ 6,844                  |
| <b>Sub Total:</b>                                    | <b>\$ 3,514,070</b>  | <b>\$ 3,364,625</b>  | <b>\$ 3,851,586</b>  | <b>\$ 486,961</b>    | <b>\$ 337,515</b>         |
| <b>Local Subsidies:</b>                              |                      |                      |                      |                      |                           |
| City of Madison:                                     | \$ 9,574,438         | \$ 8,810,001         | \$ 8,810,001         | \$ -                 | \$ (764,437)              |
| Funding Partners:                                    | \$ 2,649,900         | \$ 2,628,750         | \$ 2,628,000         | \$ (750)             | \$ (21,900)               |
| <b>Sub Total:</b>                                    | <b>\$ 12,224,337</b> | <b>\$ 11,438,751</b> | <b>\$ 11,438,001</b> | <b>\$ (750)</b>      | <b>\$ (786,337)</b>       |
| <b>State Assistance:</b>                             |                      |                      |                      |                      |                           |
|  | \$ 13,031,952        | \$ 13,031,925        | \$ 13,023,000        | \$ (8,925)           | \$ (8,952)                |
| <b>Federal grant funding for capital maintenance</b> |                      |                      |                      |                      |                           |
|  | \$ 4,621,896         | \$ 4,611,977         | \$ 4,608,000         | \$ (3,977)           | \$ (13,896)               |
| <b>Total Revenue:</b>                                | <b>\$ 43,097,509</b> | <b>\$ 41,953,280</b> | <b>\$ 42,058,844</b> | <b>\$ 105,564</b>    | <b>\$ (1,038,664)</b>     |
| <b>Salaries:</b>                                     |                      |                      |                      |                      |                           |
| Salaries/Wages:                                      | \$ 18,537,531        | \$ 19,775,756        | \$ 18,945,103        | \$ (830,653)         | \$ 407,573                |
| OT:  | \$ 1,596,236         | \$ 1,370,210         | \$ 1,713,051         | \$ 342,841           | \$ 116,814                |
| Workers Comp:  | \$ 124,814           | \$ 150,000           | \$ 178,343           | \$ 28,343            | \$ 53,529                 |
| <b>Benefits:</b>                                     |                      |                      |                      |                      |                           |
| Health:  | \$ 5,190,123         | \$ 4,928,815         | \$ 4,857,627         | \$ (71,188)          | \$ (332,495)              |
| WI Retirement:                                       | \$ 1,358,926         | \$ 1,286,433         | \$ 1,338,036         | \$ 51,603            | \$ (20,891)               |
| Other:   | \$ 2,783,888         | \$ 2,899,900         | \$ 2,930,551         | \$ 30,651            | \$ 146,663                |
| <b>Sub Total:</b>                                    | <b>\$ 29,591,518</b> | <b>\$ 30,411,114</b> | <b>\$ 29,962,711</b> | <b>\$ (448,403)</b>  | <b>\$ 371,194</b>         |
| <b>Utilities:</b>                                    |                      |                      |                      |                      |                           |
| Natural Gas:   | \$ 146,715           | \$ 150,000           | \$ 106,885           | \$ (43,115)          | \$ (39,831)               |
| Electricity:   | \$ 224,843           | \$ 217,500           | \$ 201,139           | \$ (16,361)          | \$ (23,704)               |
| Telephone:   | \$ 13,688            | \$ 12,090            | \$ 10,488            | \$ (1,602)           | \$ (3,200)                |
| Other:   | \$ 28,195            | \$ 35,550            | \$ 25,566            | \$ (9,984)           | \$ (2,628)                |
| <b>Building &amp; Grounds:</b>                       |                      |                      |                      |                      |                           |
| Repairs/Maintenance:                                 | \$ 49,315            | \$ 80,500            | \$ 252,259           | \$ 171,759           | \$ 202,945                |
| Supplies:  | \$ 147,143           | \$ 185,000           | \$ 186,842           | \$ 1,842             | \$ 39,699                 |
| Services:  | \$ 6,828             | \$ 7,500             | \$ 7,364             | \$ (136)             | \$ 537                    |
| <b>Rolling Stock/Support Equipment:</b>              |                      |                      |                      |                      |                           |
| Equip. Repairs/Maintenance:                          | \$ 317,159           | \$ 360,000           | \$ 511,612           | \$ 151,612           | \$ 194,453                |
| Parts:   | \$ 863,485           | \$ 750,000           | \$ 915,740           | \$ 165,740           | \$ 52,254                 |
| Tires:   | \$ 172,597           | \$ 202,500           | \$ 165,237           | \$ (37,263)          | \$ (7,360)                |
| Equipment Supplies:                                  | \$ 57,811            | \$ 67,500            | \$ 39,737            | \$ (27,763)          | \$ (18,074)               |
| Fuel, Oil, & Lubricants:                             | \$ 3,006,669         | \$ 2,824,800         | \$ 2,808,085         | \$ (16,715)          | \$ (198,584)              |
| <b>Administrative:</b>                               |                      |                      |                      |                      |                           |
| Insurance & Financial:                               | \$ 552,766           | \$ 909,664           | \$ 989,410           | \$ 79,746            | \$ 436,644                |
| Rentals/Leases:                                      | \$ 151,875           | \$ 240,000           | \$ 244,838           | \$ 4,838             | \$ 92,963                 |
| Training:  | \$ 36,980            | \$ 22,500            | \$ 34,904            | \$ 12,404            | \$ (2,076)                |
| Supplies, Equipment and Services:                    | \$ 575,952           | \$ 503,400           | \$ 464,374           | \$ (39,026)          | \$ (111,577)              |
| <b>Operations:</b>                                   |                      |                      |                      |                      |                           |
| Paratransit Providers:                               | \$ 3,543,724         | \$ 3,618,750         | \$ 3,436,248         | \$ (182,502)         | \$ (107,476)              |
| GAS / RSVP / Exc Rides:                              | \$ 434,794           | \$ 450,000           | \$ 473,397           | \$ 23,397            | \$ 38,603                 |
| <b>Inter Departmental Charges:</b>                   |                      |                      |                      |                      |                           |
|  | \$ 247,992           | \$ 280,476           | \$ 262,800           | \$ (17,676)          | \$ 14,808                 |
| <b>Depreciation:</b>                                 |                      |                      |                      |                      |                           |
|  | \$ 4,819,901         | \$ 4,875,000         | \$ 4,900,806         | \$ 25,806            | \$ 80,905                 |
| <b>Interest and Bad Debt Expense:</b>                |                      |                      |                      |                      |                           |
|  | \$ 253,341           | \$ 275,242           | \$ 275,400           | \$ 158               | \$ 22,059                 |
| <b>Total Operating Expenses:</b>                     | <b>\$ 45,243,291</b> | <b>\$ 46,479,086</b> | <b>\$ 46,275,845</b> | <b>\$ (203,240)</b>  | <b>\$ 1,032,554</b>       |
| <b>Less Depreciation:</b>                            |                      |                      |                      |                      |                           |
|  | \$ (4,819,901)       | \$ (4,875,000)       | \$ (4,900,806)       | \$ (25,806)          | \$ (80,905)               |
| <b>Capital Debt:</b>                                 |                      |                      |                      |                      |                           |
|  | \$ 908,677           | \$ 1,024,181         | \$ 1,024,200         | \$ 20                | \$ 115,523                |
| <b>Fixed Assets:</b>                                 |                      |                      |                      |                      |                           |
|  | \$ 239,506           | \$ 297,500           | \$ 245,725           | \$ (51,775)          | \$ 6,219                  |
| <b>Federal grant funding for fixed assets</b>        |                      |                      |                      |                      |                           |
|  | \$ (180,724)         | \$ (238,000)         | \$ (196,580)         | \$ 41,420            | \$ (15,856)               |
| <b>Total Expenditures:</b>                           | <b>\$ 41,390,848</b> | <b>\$ 42,687,766</b> | <b>\$ 42,448,384</b> | <b>\$ (239,382)</b>  | <b>\$ 1,057,536</b>       |
| <b>Reserves generated (used)</b>                     |                      |                      |                      |                      |                           |
|  | \$ 1,706,661         | \$ (734,486)         | \$ (389,540)         | \$ 344,947           | \$ (2,096,201)            |
| <b>Reserve balance-beginning</b>                     |                      |                      |                      |                      |                           |
|  | \$ 5,017,659         |                      | \$ 7,453,566         |                      |                           |
| <b>Reserve balance-ending</b>                        | <b>\$ 6,724,320</b>  |                      | <b>\$ 7,064,026</b>  |                      |                           |

**Madison Metro  
Performance Measures  
YTD through September 30**

|  | Fixed Route |           | Paratransit |          |
|--|-------------|-----------|-------------|----------|
|  | 2015        | 2016      | 2015        | 2016     |
| Operating Cost/Revenue Hours                         | \$ 108.93   | \$ 111.59 | \$ 90.31    | \$ 93.45 |
| Operating Revenue/Operating Cost                     | 28.69%      | 26.55%    | 43.24%      | 42.53%   |
| Operating Cost/Passenger Trips                       | \$ 3.11     | \$ 3.44   | \$ 33.92    | \$ 35.10 |
| Passenger Trips/Revenue Hour                         | \$ 34.97    | \$ 32.43  | \$ 2.66     | \$ 2.66  |
| Passenger Trips/Service Area Population (annualized) | 55.84       | 51.40     | 1.08        | 1.10     |
| Revenue Hours/Service Area Population (annualized)   | 1.60        | 1.59      | 0.41        | 0.41     |
| Passenger Revenue/Passenger Trips                    | \$ 0.89     | \$ 0.91   | \$ 1.14     | \$ 1.07  |
| Operating Cost/Platform Hours                        | \$ 98.30    | \$ 101.11 | \$ 82.24    | \$ 85.10 |
| Operating Cost/Total Miles                           | \$ 7.37     | \$ 7.45   | \$ 4.44     | \$ 4.60  |
| Passenger Trips/Revenue Mile                         | 2.80        | 2.59      | 0.15        | \$ 0.15  |

Notes:

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Service area population is 253,075

| WI DOT Cost Efficiency Measures     | Fixed Route |           | Paratransit |          | Combined  |           | 2013     |
|-------------------------------------|-------------|-----------|-------------|----------|-----------|-----------|----------|
|                                     | 2015        | 2016      | 2015        | 2016     | 2015      | 2016      | Peer     |
| Expense per revenue hour            | \$ 106.96   | \$ 109.23 | \$ 84.84    | \$ 87.81 | \$ 102.46 | \$ 104.81 | \$ 97.57 |
| Revenue/expense ratio               | 29.22%      | 27.12%    | 3.57%       | 3.26%    | 24.91%    | 22.99%    | 21.12%   |
| Cost/passenger                      | \$ 3.06     | \$ 3.37   | \$ 31.87    | \$ 32.99 | \$ 3.61   | \$ 3.99   | \$ 4.46  |
| Passengers/revenue hour             | 34.97       | 32.43     | 2.66        | 2.66     | 28.41     | 26.27     | 23.69    |
| Passenger Trips/Capita (annualized) | 48.81       | 44.93     | 0.95        | 0.96     | 49.76     | 45.89     | 37.63    |
| Revenue Hours/Capita (annualized)   | 1.40        | 1.39      | 0.36        | 0.36     | 1.75      | 1.75      | 1.43     |

Notes:

Revenue includes passenger revenue only (does not include MA Waiver revenue)

Expense includes "Total operating expenses" less depreciation, expenses associated with County programs, lease and interest expenses and inter-agency charges

Cost and expense are the same number

The population used for the efficiency measures is 289,500

**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through September 30, 2016 and 2015**

**Fixed Route Passenger Revenue**

| <b>2016</b>                                  | <b>January</b>      | <b>February</b>     | <b>March</b>        | <b>April</b>        | <b>May</b>          | <b>June</b>         | <b>July</b>         | <b>August</b>       | <b>September</b>    | <b>October</b> | <b>November</b> | <b>December</b> | <b>Total</b>        |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------------|-----------------|-----------------|---------------------|
| Cash fares                                   | \$ 104,375          | \$ 112,988          | \$ 113,582          | \$ 115,060          | \$ 111,259          | \$ 128,324          | \$ 108,230          | \$ 140,204          | \$ 127,723          |                |                 |                 | \$ 1,061,745        |
| Day passes                                   | \$ 6,846            | \$ 6,870            | \$ 6,740            | \$ 6,429            | \$ 8,839            | \$ 7,901            | \$ 7,714            | \$ 7,084            | \$ 7,000            |                |                 |                 | \$ 65,423           |
| 2 ride passes                                | \$ 28,264           | \$ 5,828            | \$ 10,722           | \$ 10,453           | \$ 11,221           | \$ 15,607           | \$ 9,878            | \$ 21,378           | \$ 14,000           |                |                 |                 | \$ 127,351          |
| 10 ride passes                               | \$ 88,680           | \$ 85,780           | \$ 85,365           | \$ 75,710           | \$ 71,945           | \$ 67,680           | \$ 55,375           | \$ 77,422           | \$ 59,000           |                |                 |                 | \$ 666,957          |
| 31 day passes                                | \$ 162,827          | \$ 123,242          | \$ 123,822          | \$ 105,349          | \$ 124,924          | \$ 155,142          | \$ 107,582          | \$ 148,688          | \$ 117,600          |                |                 |                 | \$ 1,169,176        |
| EZ Rider/Summer Youth passes                 | \$ 185,730          | \$ 169,510          | \$ 169,510          | \$ 160,590          | \$ 178,430          | \$ 94,290           | \$ 28,000           | \$ 28,080           | \$ 220,000          |                |                 |                 | \$ 1,234,140        |
| <b>Total cash, ticket &amp; pass revenue</b> | <b>\$ 576,722</b>   | <b>\$ 504,218</b>   | <b>\$ 509,741</b>   | <b>\$ 473,591</b>   | <b>\$ 506,618</b>   | <b>\$ 468,944</b>   | <b>\$ 316,779</b>   | <b>\$ 422,856</b>   | <b>\$ 545,323</b>   |                |                 |                 | <b>\$ 4,324,792</b> |
| UW ASM                                       | \$ 307,760          | \$ 307,760          | \$ 307,760          | \$ 307,760          | \$ 307,760          | \$ 307,760          | \$ 307,760          | \$ 307,760          | \$ 304,714          |                |                 |                 | \$ 2,766,794        |
| UW Employees                                 | \$ 164,456          | \$ 164,456          | \$ 164,456          | \$ 164,456          | \$ 164,456          | \$ 164,456          | \$ 164,456          | \$ 164,456          | \$ 165,556          |                |                 |                 | \$ 1,481,204        |
| MATC   | \$ 41,599           | \$ 51,225           | \$ 47,766           | \$ 47,815           | \$ 28,957           | \$ 8,673            | \$ 9,490            | \$ 14,586           | \$ 45,211           |                |                 |                 | \$ 295,322          |
| City of Madison                              | \$ 11,402           | \$ 12,225           | \$ 12,751           | \$ 11,881           | \$ 11,377           | \$ 12,868           | \$ 12,640           | \$ 14,043           | \$ 11,615           |                |                 |                 | \$ 112,802          |
| Edgewood                                     | \$ 6,807            | \$ 8,515            | \$ 6,834            | \$ 7,923            | \$ 4,207            | \$ 2,070            | \$ 2,038            | \$ 4,147            | \$ 8,236            |                |                 |                 | \$ 50,777           |
| St. Mary's                                   | \$ 2,025            | \$ 2,495            | \$ 2,804            | \$ 2,848            | \$ 2,955            | \$ 3,013            | \$ 2,807            | \$ 3,195            | \$ 3,687            |                |                 |                 | \$ 25,829           |
| Meriter                                      | \$ 1,869            | \$ 1,831            | \$ 1,883            | \$ 1,711            | \$ 1,648            | \$ 1,773            | \$ 1,722            | \$ 2,087            | \$ 1,955            |                |                 |                 | \$ 16,479           |
| Dane County                                  | \$ 3,164            | \$ 3,175            | \$ 2,914            | \$ 2,564            | \$ 2,941            | \$ 3,637            | \$ 2,904            | \$ 2,856            | \$ 3,106            |                |                 |                 | \$ 27,261           |
| Commuter                                     | \$ 18,722           | \$ 19,657           | \$ 19,470           | \$ 19,020           | \$ 17,283           | \$ 17,671           | \$ 16,468           | \$ 18,705           | \$ 18,892           |                |                 |                 | \$ 165,888          |
| <b>Total unlimited ride pass revenue</b>     | <b>\$ 557,804</b>   | <b>\$ 571,339</b>   | <b>\$ 566,638</b>   | <b>\$ 565,978</b>   | <b>\$ 541,584</b>   | <b>\$ 521,921</b>   | <b>\$ 520,285</b>   | <b>\$ 531,835</b>   | <b>\$ 564,972</b>   |                |                 |                 | <b>\$ 4,942,356</b> |
| <b>Total passenger revenue</b>               | <b>\$ 1,134,526</b> | <b>\$ 1,075,557</b> | <b>\$ 1,076,379</b> | <b>\$ 1,039,569</b> | <b>\$ 1,048,202</b> | <b>\$ 990,865</b>   | <b>\$ 837,064</b>   | <b>\$ 954,691</b>   | <b>\$ 1,110,295</b> |                |                 |                 | <b>\$ 9,267,148</b> |
| <b>Cumulative YTD passenger revenue</b>      | <b>\$ 1,134,526</b> | <b>\$ 2,210,083</b> | <b>\$ 3,286,462</b> | <b>\$ 4,326,031</b> | <b>\$ 5,374,233</b> | <b>\$ 6,365,098</b> | <b>\$ 7,202,162</b> | <b>\$ 8,156,853</b> | <b>\$ 9,267,148</b> |                |                 |                 |                     |

| <b>2015</b>                                  | <b>January</b>      | <b>February</b>     | <b>March</b>        | <b>April</b>        | <b>May</b>          | <b>June</b>         | <b>July</b>         | <b>August</b>       | <b>September</b>    | <b>October</b> | <b>November</b> | <b>December</b> | <b>Total</b>        |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------------|-----------------|-----------------|---------------------|
| Cash fares                                   | \$ 109,045          | \$ 118,700          | \$ 115,091          | \$ 118,892          | \$ 117,778          | \$ 150,863          | \$ 124,536          | \$ 112,540          | \$ 101,215          |                |                 |                 | \$ 1,068,660        |
| Day passes                                   | \$ 5,099            | \$ 5,242            | \$ 4,523            | \$ 5,563            | \$ 5,984            | \$ 5,026            | \$ 5,385            | \$ 5,513            | \$ 5,436            |                |                 |                 | \$ 47,771           |
| 2 ride passes                                | \$ 20,432           | \$ 9,296            | \$ 8,644            | \$ 8,074            | \$ 14,737           | \$ 42,252           | \$ 15,672           | \$ 39,538           | \$ 18,532           |                |                 |                 | \$ 177,177          |
| 10 ride passes                               | \$ 88,590           | \$ 95,735           | \$ 77,590           | \$ 81,910           | \$ 71,475           | \$ 65,635           | \$ 69,560           | \$ 67,235           | \$ 98,785           |                |                 |                 | \$ 716,515          |
| 31 day passes                                | \$ 150,299          | \$ 129,247          | \$ 137,826          | \$ 140,758          | \$ 146,012          | \$ 140,149          | \$ 135,766          | \$ 110,279          | \$ 143,458          |                |                 |                 | \$ 1,233,794        |
| EZ Rider/Summer Youth passes                 | \$ 208,000          | \$ 195,000          | \$ 204,000          | \$ 190,000          | \$ 215,000          | \$ 112,480          | \$ 18,000           | \$ 18,303           | \$ 221,000          |                |                 |                 | \$ 1,381,783        |
| <b>Total cash, ticket &amp; pass revenue</b> | <b>\$ 581,465</b>   | <b>\$ 553,220</b>   | <b>\$ 547,674</b>   | <b>\$ 545,197</b>   | <b>\$ 570,986</b>   | <b>\$ 516,405</b>   | <b>\$ 368,919</b>   | <b>\$ 353,408</b>   | <b>\$ 588,426</b>   |                |                 |                 | <b>\$ 4,625,700</b> |
| UW ASM                                       | \$ 300,420          | \$ 300,420          | \$ 300,420          | \$ 300,419          | \$ 300,420          | \$ 300,420          | \$ 300,420          | \$ 300,420          | \$ 307,760          |                |                 |                 | \$ 2,711,119        |
| UW Employees                                 | \$ 160,735          | \$ 160,735          | \$ 160,735          | \$ 160,734          | \$ 160,735          | \$ 160,735          | \$ 160,734          | \$ 160,735          | \$ 164,456          |                |                 |                 | \$ 1,450,334        |
| MATC   | \$ 50,130           | \$ 58,185           | \$ 58,156           | \$ 60,524           | \$ 38,593           | \$ 10,911           | \$ 14,266           | \$ 14,707           | \$ 57,547           |                |                 |                 | \$ 363,019          |
| City of Madison                              | \$ 11,150           | \$ 11,178           | \$ 12,422           | \$ 11,412           | \$ 10,289           | \$ 11,309           | \$ 12,998           | \$ 11,700           | \$ 11,755           |                |                 |                 | \$ 104,213          |
| Edgewood                                     | \$ 8,303            | \$ 10,451           | \$ 9,293            | \$ 9,456            | \$ 5,685            | \$ 2,368            | \$ 2,132            | \$ 4,034            | \$ 10,199           |                |                 |                 | \$ 61,921           |
| St. Mary's                                   | \$ 2,393            | \$ 2,848            | \$ 3,004            | \$ 2,309            | \$ 2,134            | \$ 2,574            | \$ 2,553            | \$ 2,556            | \$ 2,846            |                |                 |                 | \$ 23,217           |
| Meriter                                      | \$ 1,921            | \$ 1,986            | \$ 2,058            | \$ 2,048            | \$ 1,901            | \$ 1,920            | \$ 1,884            | \$ 1,729            | \$ 1,762            |                |                 |                 | \$ 17,209           |
| Dane County                                  | \$ 2,226            | \$ 2,156            | \$ 2,536            | \$ 2,362            | \$ 2,334            | \$ 2,378            | \$ 2,951            | \$ 3,094            | \$ 3,030            |                |                 |                 | \$ 23,067           |
| Commuter                                     | \$ 17,187           | \$ 17,880           | \$ 18,556           | \$ 17,140           | \$ 15,613           | \$ 15,554           | \$ 17,453           | \$ 16,706           | \$ 17,710           |                |                 |                 | \$ 153,799          |
| <b>Total unlimited ride pass revenue</b>     | <b>\$ 554,465</b>   | <b>\$ 565,839</b>   | <b>\$ 567,180</b>   | <b>\$ 566,404</b>   | <b>\$ 537,704</b>   | <b>\$ 508,169</b>   | <b>\$ 515,391</b>   | <b>\$ 515,681</b>   | <b>\$ 577,065</b>   |                |                 |                 | <b>\$ 4,907,898</b> |
| <b>Total passenger revenue</b>               | <b>\$ 1,135,930</b> | <b>\$ 1,119,059</b> | <b>\$ 1,114,854</b> | <b>\$ 1,111,601</b> | <b>\$ 1,108,690</b> | <b>\$ 1,024,574</b> | <b>\$ 884,310</b>   | <b>\$ 869,089</b>   | <b>\$ 1,165,491</b> |                |                 |                 | <b>\$ 9,533,598</b> |
| <b>Cumulative YTD passenger revenue</b>      | <b>\$ 1,135,930</b> | <b>\$ 2,254,989</b> | <b>\$ 3,369,843</b> | <b>\$ 4,481,444</b> | <b>\$ 5,590,134</b> | <b>\$ 6,614,708</b> | <b>\$ 7,499,018</b> | <b>\$ 8,368,107</b> | <b>\$ 9,533,598</b> |                |                 |                 |                     |



**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through September 30, 2016 and 2015**

**Fixed Route Rides**

| <b>2016</b>                                | <b>January</b>   | <b>February</b>  | <b>March</b>     | <b>April</b>     | <b>May</b>       | <b>June</b>      | <b>July</b>      | <b>August</b>    | <b>September</b> | <b>October</b> | <b>November</b> | <b>December</b> | <b>Total</b>     |
|--|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|----------------|-----------------|-----------------|------------------|
| Cash fares                                 | 55,115           | 55,828           | 56,167           | 54,548           | 56,877           | 60,519           | 57,006           | 64,681           | 64,092           |                |                 |                 | 524,833          |
| Day passes                                 | 4,162            | 4,450            | 4,297            | 5,095            | 5,001            | 5,006            | 5,043            | 6,187            | 4,937            |                |                 |                 | 44,178           |
| 2 ride passes                              | 12,411           | 11,900           | 10,919           | 11,172           | 10,951           | 14,291           | 10,566           | 8,908            | 10,511           |                |                 |                 | 101,629          |
| 10 ride passes                             | 63,900           | 68,150           | 64,153           | 61,847           | 59,393           | 48,209           | 39,545           | 42,392           | 59,665           |                |                 |                 | 507,254          |
| 31 day passes                              | 148,785          | 156,027          | 168,084          | 155,553          | 155,353          | 162,742          | 152,299          | 164,277          | 152,715          |                |                 |                 | 1,415,835        |
| EZ Rider/Summer Youth passes               | 175,608          | 183,435          | 157,974          | 181,905          | 183,258          | 83,192           | 54,797           | 32,780           | 165,375          |                |                 |                 | 1,218,324        |
| <b>Total cash, ticket &amp; pass rides</b> | <b>459,981</b>   | <b>479,790</b>   | <b>461,594</b>   | <b>470,120</b>   | <b>470,833</b>   | <b>373,959</b>   | <b>319,256</b>   | <b>319,225</b>   | <b>457,295</b>   |                |                 |                 | <b>3,812,053</b> |
| UW ASM                                     | 231,679          | 352,360          | 289,815          | 303,580          | 187,150          | 155,049          | 149,054          | 153,316          | 280,650          |                |                 |                 | 2,102,653        |
| UW Employees                               | 150,763          | 168,706          | 164,495          | 150,517          | 133,736          | 129,716          | 121,672          | 135,936          | 136,762          |                |                 |                 | 1,292,303        |
| MATC                                       | 36,173           | 44,543           | 41,536           | 41,578           | 25,180           | 7,542            | 8,252            | 12,684           | 39,314           |                |                 |                 | 256,802          |
| City of Madison                            | 9,915            | 10,630           | 11,088           | 10,331           | 9,893            | 11,190           | 10,991           | 12,212           | 11,839           |                |                 |                 | 98,089           |
| Edgewood                                   | 5,919            | 7,404            | 5,943            | 6,890            | 3,658            | 1,800            | 1,772            | 3,606            | 7,162            |                |                 |                 | 44,154           |
| St. Mary's                                 | 1,761            | 2,170            | 2,438            | 2,476            | 2,570            | 2,620            | 2,441            | 2,778            | 3,206            |                |                 |                 | 22,460           |
| Meriter                                    | 1,625            | 1,592            | 1,638            | 1,488            | 1,433            | 1,541            | 1,498            | 1,815            | 1,700            |                |                 |                 | 14,330           |
| Dane County                                | 2,751            | 2,761            | 2,534            | 2,230            | 2,557            | 3,163            | 2,525            | 2,483            | 2,701            |                |                 |                 | 23,705           |
| Commuter                                   | 14,980           | 15,738           | 15,588           | 15,231           | 13,842           | 14,145           | 13,180           | 14,972           | 15,125           |                |                 |                 | 132,801          |
| <b>Total unlimited ride pass rides</b>     | <b>455,566</b>   | <b>605,904</b>   | <b>535,075</b>   | <b>534,321</b>   | <b>380,019</b>   | <b>326,766</b>   | <b>311,385</b>   | <b>339,802</b>   | <b>498,459</b>   |                |                 |                 | <b>3,987,297</b> |
| UW routes 80-85                            | 139,626          | 240,554          | 181,435          | 181,865          | 98,903           | 64,447           | 71,692           | 71,219           | 210,870          |                |                 |                 | 1,260,611        |
| <b>Total revenue rides</b>                 | <b>1,055,173</b> | <b>1,326,248</b> | <b>1,178,104</b> | <b>1,186,306</b> | <b>949,755</b>   | <b>765,172</b>   | <b>702,333</b>   | <b>730,246</b>   | <b>1,166,624</b> |                |                 |                 | <b>9,059,961</b> |
| Transfers                                  | 58,703           | 59,862           | 62,754           | 59,468           | 59,321           | 68,854           | 63,513           | 68,384           | 64,751           |                |                 |                 | 565,610          |
| Non-revenue rides                          | 12,224           | 12,379           | 15,018           | 12,095           | 13,642           | 13,403           | 11,912           | 12,915           | 20,151           |                |                 |                 | 123,739          |
| <b>Total rides</b>                         | <b>1,126,100</b> | <b>1,398,489</b> | <b>1,255,876</b> | <b>1,257,869</b> | <b>1,022,718</b> | <b>847,429</b>   | <b>777,758</b>   | <b>811,545</b>   | <b>1,251,526</b> |                |                 |                 | <b>9,749,310</b> |
| <b>Cumulative YTD total rides</b>          | <b>1,126,100</b> | <b>2,524,589</b> | <b>3,780,465</b> | <b>5,038,334</b> | <b>6,061,052</b> | <b>6,908,481</b> | <b>7,686,239</b> | <b>8,497,784</b> | <b>9,749,310</b> |                |                 |                 |                  |

| <b>2015</b>                                | <b>January</b>   | <b>February</b>  | <b>March</b>     | <b>April</b>     | <b>May</b>       | <b>June</b>      | <b>July</b>      | <b>August</b>    | <b>September</b>  | <b>October</b> | <b>November</b> | <b>December</b> | <b>Total</b>      |
|--|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|-------------------|----------------|-----------------|-----------------|-------------------|
| Cash fares                                 | 61,784           | 58,782           | 60,869           | 58,875           | 59,913           | 62,601           | 63,949           | 68,115           | 68,274            |                |                 |                 | 563,162           |
| Day passes                                 | 4,560            | 4,415            | 4,335            | 4,418            | 4,976            | 4,263            | 5,094            | 5,318            | 5,274             |                |                 |                 | 42,653            |
| 2 ride passes                              | 10,893           | 10,888           | 11,376           | 10,976           | 11,446           | 14,543           | 19,753           | 9,616            | 14,413            |                |                 |                 | 113,904           |
| 10 ride passes                             | 64,159           | 65,131           | 65,601           | 61,530           | 60,043           | 51,980           | 45,919           | 42,963           | 62,836            |                |                 |                 | 520,162           |
| 31 day passes                              | 161,261          | 158,373          | 178,753          | 168,184          | 166,974          | 176,099          | 182,729          | 166,543          | 173,357           |                |                 |                 | 1,532,273         |
| EZ Rider/Summer Youth passes               | 185,091          | 190,943          | 201,949          | 185,294          | 195,081          | 106,566          | 54,955           | 34,056           | 190,676           |                |                 |                 | 1,344,611         |
| <b>Total cash, ticket &amp; pass rides</b> | <b>487,748</b>   | <b>488,532</b>   | <b>522,883</b>   | <b>489,277</b>   | <b>498,433</b>   | <b>416,052</b>   | <b>372,399</b>   | <b>326,611</b>   | <b>514,830</b>    |                |                 |                 | <b>4,116,765</b>  |
| UW ASM                                     | 248,859          | 373,052          | 336,337          | 294,632          | 208,506          | 165,347          | 173,942          | 162,153          | 300,860           |                |                 |                 | 2,263,688         |
| UW Employees                               | 156,725          | 167,931          | 169,714          | 152,507          | 133,393          | 130,418          | 134,627          | 124,467          | 138,198           |                |                 |                 | 1,307,980         |
| MATC                                       | 43,591           | 50,596           | 50,570           | 52,630           | 33,559           | 9,488            | 12,405           | 12,789           | 50,041            |                |                 |                 | 315,669           |
| City of Madison                            | 9,696            | 9,720            | 10,802           | 9,923            | 8,947            | 9,834            | 11,302           | 10,174           | 10,222            |                |                 |                 | 90,620            |
| Edgewood                                   | 7,220            | 9,088            | 8,081            | 8,222            | 4,944            | 2,059            | 1,854            | 3,508            | 8,868             |                |                 |                 | 53,844            |
| St. Mary's                                 | 2,081            | 2,476            | 2,612            | 2,008            | 1,856            | 2,238            | 2,220            | 2,223            | 2,475             |                |                 |                 | 20,189            |
| Meriter                                    | 1,670            | 1,727            | 1,790            | 1,781            | 1,653            | 1,670            | 1,638            | 1,503            | 1,532             |                |                 |                 | 14,964            |
| Dane County                                | 1,936            | 1,875            | 2,205            | 2,054            | 2,029            | 2,068            | 2,566            | 2,690            | 2,635             |                |                 |                 | 20,058            |
| Commuter                                   | 13,765           | 14,321           | 14,864           | 13,733           | 12,506           | 12,458           | 13,986           | 13,388           | 14,183            |                |                 |                 | 123,204           |
| <b>Total unlimited ride pass rides</b>     | <b>485,543</b>   | <b>630,786</b>   | <b>596,975</b>   | <b>537,490</b>   | <b>407,393</b>   | <b>335,580</b>   | <b>354,540</b>   | <b>332,895</b>   | <b>529,014</b>    |                |                 |                 | <b>4,210,216</b>  |
| UW routes 80-85                            | 154,647          | 297,777          | 281,743          | 240,407          | 145,805          | 64,111           | 78,907           | 66,866           | 204,121           |                |                 |                 | 1,534,384         |
| <b>Total revenue rides</b>                 | <b>1,127,938</b> | <b>1,417,095</b> | <b>1,401,601</b> | <b>1,267,174</b> | <b>1,051,631</b> | <b>815,743</b>   | <b>805,846</b>   | <b>726,372</b>   | <b>1,247,965</b>  |                |                 |                 | <b>9,861,365</b>  |
| Transfers                                  | 62,448           | 57,525           | 63,078           | 62,338           | 64,278           | 72,406           | 81,089           | 73,201           | 70,887            |                |                 |                 | 607,250           |
| Non-revenue rides                          | 13,487           | 11,659           | 13,416           | 14,770           | 14,887           | 15,037           | 13,805           | 13,485           | 19,681            |                |                 |                 | 130,227           |
| <b>Total rides</b>                         | <b>1,203,873</b> | <b>1,486,279</b> | <b>1,478,095</b> | <b>1,344,282</b> | <b>1,130,796</b> | <b>903,186</b>   | <b>900,740</b>   | <b>813,058</b>   | <b>1,338,533</b>  |                |                 |                 | <b>10,598,842</b> |
| <b>Cumulative YTD total rides</b>          | <b>1,203,873</b> | <b>2,690,152</b> | <b>4,168,247</b> | <b>5,512,529</b> | <b>6,643,325</b> | <b>7,546,511</b> | <b>8,447,251</b> | <b>9,260,309</b> | <b>10,598,842</b> |                |                 |                 |                   |

**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through September 30, 2016 and 2015**

**Fixed Route Passenger Revenue % Change**

|  | January      | February     | March        | April         | May           | June         | July          | August       | September    | October | November | December | Total        |
|--|--------------|--------------|--------------|---------------|---------------|--------------|---------------|--------------|--------------|---------|----------|----------|--------------|
| Cash fares                                   | -4.3%        | -4.8%        | -1.3%        | -3.2%         | -5.5%         | -14.9%       | -13.1%        | 24.6%        | 26.2%        |         |          |          | -0.6%        |
| Day passes                                   | 34.3%        | 31.1%        | 49.0%        | 15.6%         | 47.7%         | 57.2%        | 43.2%         | 28.5%        | 28.8%        |         |          |          | 37.0%        |
| 2 ride passes                                | 38.3%        | -37.3%       | 24.0%        | 29.5%         | -23.9%        | -63.1%       | -37.0%        | -45.9%       | -24.5%       |         |          |          | -28.1%       |
| 10 ride passes                               | 0.1%         | -10.4%       | 10.0%        | -7.6%         | 0.7%          | 3.1%         | -20.4%        | 15.2%        | -40.3%       |         |          |          | -6.9%        |
| 31 day passes                                | 8.3%         | -4.6%        | -10.2%       | -25.2%        | -14.4%        | 10.7%        | -20.8%        | 34.8%        | -18.0%       |         |          |          | -5.2%        |
| EZ Rider/Summer Youth passes                 | -10.7%       | -13.1%       | -16.9%       | -15.5%        | -17.0%        | -16.2%       | 55.6%         | 53.4%        | -0.5%        |         |          |          | -10.7%       |
| <b>Total cash, ticket &amp; pass revenue</b> | <b>-0.8%</b> | <b>-8.9%</b> | <b>-6.9%</b> | <b>-13.1%</b> | <b>-11.3%</b> | <b>-9.2%</b> | <b>-14.1%</b> | <b>19.7%</b> | <b>-7.3%</b> |         |          |          | <b>-6.5%</b> |
| UW ASM                                       | 2.4%         | 2.4%         | 2.4%         | 2.4%          | 2.4%          | 2.4%         | 2.4%          | 2.4%         | -1.0%        |         |          |          | 2.1%         |
| UW Employees                                 | 2.3%         | 2.3%         | 2.3%         | 2.3%          | 2.3%          | 2.3%         | 2.3%          | 2.3%         | 0.7%         |         |          |          | 2.1%         |
| MATC   | -17.0%       | -12.0%       | -17.9%       | -21.0%        | -25.0%        | -20.5%       | 33.5%         | -0.8%        | -21.4%       |         |          |          | -18.6%       |
| City of Madison                              | 2.3%         | 9.4%         | 2.6%         | 4.1%          | 10.6%         | 13.8%        | -2.8%         | 20.0%        | 15.8%        |         |          |          | 8.2%         |
| Edgewood                                     | -18.0%       | -18.5%       | -26.5%       | -16.2%        | -26.0%        | -12.6%       | -4.4%         | 2.8%         | -19.2%       |         |          |          | -18.0%       |
| St. Mary's                                   | -15.4%       | -12.4%       | -6.7%        | 23.3%         | 38.5%         | 17.1%        | 9.9%          | 25.0%        | 29.6%        |         |          |          | 11.3%        |
| Meriter                                      | -2.7%        | -7.8%        | -8.5%        | -16.5%        | -13.3%        | -7.7%        | -8.6%         | 20.7%        | 11.0%        |         |          |          | -4.2%        |
| Dane County                                  | 42.1%        | 47.3%        | 14.9%        | 8.6%          | 26.0%         | 52.9%        | -1.6%         | -7.7%        | 2.5%         |         |          |          | 18.2%        |
| Commuter                                     | 8.9%         | 9.9%         | 4.9%         | 11.0%         | 10.7%         | 13.6%        | -5.6%         | 12.0%        | 6.7%         |         |          |          | 7.9%         |
| <b>Total unlimited ride pass revenue</b>     | <b>0.6%</b>  | <b>1.0%</b>  | <b>-0.1%</b> | <b>-0.1%</b>  | <b>0.7%</b>   | <b>2.7%</b>  | <b>0.9%</b>   | <b>3.1%</b>  | <b>-2.1%</b> |         |          |          | <b>0.7%</b>  |
| <b>Total passenger revenue</b>               | <b>-0.1%</b> | <b>-3.9%</b> | <b>-3.5%</b> | <b>-6.5%</b>  | <b>-5.5%</b>  | <b>-3.3%</b> | <b>-5.3%</b>  | <b>9.8%</b>  | <b>-4.7%</b> |         |          |          | <b>-2.8%</b> |
| <b>Cumulative YTD passenger revenue</b>      | <b>-0.1%</b> | <b>-2.0%</b> | <b>-2.5%</b> | <b>-3.5%</b>  | <b>-3.9%</b>  | <b>-3.8%</b> | <b>-4.0%</b>  | <b>-2.5%</b> | <b>-2.8%</b> |         |          |          |              |

**Fixed Route Rides % Change**

|  | January      | February     | March         | April        | May          | June          | July          | August       | September     | October | November | December | Total        |
|--|--------------|--------------|---------------|--------------|--------------|---------------|---------------|--------------|---------------|---------|----------|----------|--------------|
| Cash fares                                 | -10.8%       | -5.0%        | -7.7%         | -7.3%        | -5.1%        | -3.3%         | -10.9%        | -5.0%        | -6.1%         |         |          |          | -6.8%        |
| Day passes                                 | -8.7%        | 0.8%         | -0.9%         | 15.3%        | 0.5%         | 17.4%         | -1.0%         | 16.3%        | -6.4%         |         |          |          | 3.6%         |
| 2 ride passes                              | 13.9%        | 9.3%         | -4.0%         | 1.8%         | -4.3%        | -1.7%         | -46.5%        | -7.4%        | -27.1%        |         |          |          | -10.8%       |
| 10 ride passes                             | -0.4%        | 4.6%         | -2.2%         | 0.5%         | -1.1%        | -7.3%         | -13.9%        | -1.3%        | -5.0%         |         |          |          | -2.5%        |
| 31 day passes                              | -7.7%        | -1.5%        | -6.0%         | -7.5%        | -7.0%        | -7.6%         | -16.7%        | -1.4%        | -11.9%        |         |          |          | -7.6%        |
| EZ Rider/Summer Youth passes               | -5.1%        | -3.9%        | -21.8%        | -1.8%        | -6.1%        | -21.9%        | -0.3%         | -3.7%        | -13.3%        |         |          |          | -9.4%        |
| <b>Total cash, ticket &amp; pass rides</b> | <b>-5.7%</b> | <b>-1.8%</b> | <b>-11.7%</b> | <b>-3.9%</b> | <b>-5.5%</b> | <b>-10.1%</b> | <b>-14.3%</b> | <b>-2.3%</b> | <b>-11.2%</b> |         |          |          | <b>-7.4%</b> |
| UW ASM                                     | -6.9%        | -5.5%        | -13.8%        | 3.0%         | -10.2%       | -6.2%         | -14.3%        | -5.4%        | -6.7%         |         |          |          | -7.1%        |
| UW Employees                               | -3.8%        | 0.5%         | -3.1%         | -1.3%        | 0.3%         | -0.5%         | -9.6%         | 9.2%         | -1.0%         |         |          |          | -1.2%        |
| MATC                                       | -17.0%       | -12.0%       | -17.9%        | -21.0%       | -25.0%       | -20.5%        | -33.5%        | -0.8%        | -21.4%        |         |          |          | -18.6%       |
| City of Madison                            | 2.3%         | 9.4%         | 2.6%          | 4.1%         | 10.6%        | 13.8%         | -2.8%         | 20.0%        | 15.8%         |         |          |          | 8.2%         |
| Edgewood                                   | -18.0%       | -18.5%       | -26.5%        | -16.2%       | -26.0%       | -12.6%        | -4.4%         | 2.8%         | -19.2%        |         |          |          | -18.0%       |
| St. Mary's                                 | -15.4%       | -12.4%       | -6.7%         | 23.3%        | 38.5%        | 17.1%         | 10.0%         | 25.0%        | 29.5%         |         |          |          | 11.2%        |
| Meriter                                    | -2.7%        | -7.8%        | -8.5%         | -16.5%       | -13.3%       | -7.7%         | -8.5%         | 20.8%        | 11.0%         |         |          |          | -4.2%        |
| Dane County                                | 42.1%        | 47.3%        | 14.9%         | 8.6%         | 26.0%        | 52.9%         | -1.6%         | -7.7%        | 2.5%          |         |          |          | 18.2%        |
| Commuter                                   | 8.8%         | 9.9%         | 4.9%          | 10.9%        | 10.7%        | 13.5%         | -5.8%         | 11.8%        | 6.6%          |         |          |          | 7.8%         |
| <b>Total unlimited ride pass rides</b>     | <b>-6.2%</b> | <b>-3.9%</b> | <b>-10.4%</b> | <b>-0.6%</b> | <b>-6.7%</b> | <b>-2.6%</b>  | <b>-12.2%</b> | <b>2.1%</b>  | <b>-5.8%</b>  |         |          |          | <b>-5.3%</b> |
| UW routes 80-85                            | -9.7%        | -19.2%       | -35.6%        | -24.4%       | -32.2%       | 0.5%          | -9.1%         | 6.5%         | 3.3%          |         |          |          | -17.8%       |
| <b>Total revenue rides</b>                 | <b>-6.5%</b> | <b>-6.4%</b> | <b>-15.9%</b> | <b>-6.4%</b> | <b>-9.7%</b> | <b>-6.2%</b>  | <b>-12.8%</b> | <b>0.5%</b>  | <b>-6.5%</b>  |         |          |          | <b>-8.1%</b> |
| Transfers                                  | -6.0%        | 4.1%         | -0.5%         | -4.6%        | -7.7%        | -4.9%         | -21.7%        | -6.6%        | -8.7%         |         |          |          | -6.9%        |
| Non-revenue rides                          | -9.4%        | 6.2%         | 11.9%         | -18.1%       | -8.4%        | -10.9%        | -13.7%        | -4.2%        | 2.4%          |         |          |          | -5.0%        |
| <b>Total rides</b>                         | <b>-6.5%</b> | <b>-5.9%</b> | <b>-15.0%</b> | <b>-6.4%</b> | <b>-9.6%</b> | <b>-6.2%</b>  | <b>-13.7%</b> | <b>-0.2%</b> | <b>-6.5%</b>  |         |          |          | <b>-8.0%</b> |
| <b>Cumulative YTD total rides</b>          | <b>-6.5%</b> | <b>-6.2%</b> | <b>-9.3%</b>  | <b>-8.6%</b> | <b>-8.8%</b> | <b>-8.5%</b>  | <b>-9.0%</b>  | <b>-8.2%</b> | <b>-8.0%</b>  |         |          |          |              |

**Paratransit Performance Indicators  
September, 2016**

| <b>Operations</b>                           | <b>Metro Plus</b> |                   |                           |                           |
|---|-------------------|-------------------|---------------------------|---------------------------|
|   | <b>Sept, 2015</b> | <b>Sept, 2016</b> | <b>YTD<br/>Sept, 2015</b> | <b>YTD<br/>Sept, 2016</b> |
| Total Trips                                 | 22,569            | 23,604            | 205,685                   | 208,760                   |
| Rides Cancelled                             | 5,042             | 5,275             | 47,500                    | 47,790                    |
| Cancellation Rate                           | 22.3%             | 22.3%             | 23.1%                     | 22.9%                     |
| No Shows (1)                                | 603               | 584               | 5,526                     | 5,510                     |
| No Shows/Rides Provided                     | 2.7%              | 2.5%              | 2.7%                      | 2.6%                      |
| Number of Clients Provided Service          | 1,077             | 1,121             | 1,571                     | 1,583                     |
| Average Trips/Client                        | 21.0              | 21.1              | 130.9                     | 131.9                     |
| DDS Trips                                   | 16,101            | 16,845            | 144,715                   | 147,185                   |
| Subscription Trips                          | 17,474            | 18,231            | 159,010                   | 160,394                   |
| DDS Subscription Trips                      | 14,407            | 15,129            | 129,881                   | 131,912                   |
| D2D Trips                                   | 21,885            | 22,711            | 197,751                   | 200,078                   |
| Lv Attended Trips                           | 7,001             | 6,822             | 62,125                    | 61,130                    |
| Maintenance Inspections Conducted/Scheduled | 90.0%             | 100.0%            | 98.9%                     | 102.1%                    |

| <b>Number of Trips by Provider YTD</b> | <b>Badger Cab</b> | <b>Metro Direct</b> | <b>AbbyVans</b> | <b>Trans. Sol.</b> | <b>Badger Bus</b> | <b>Total</b> |
|--|-------------------|---------------------|-----------------|--------------------|-------------------|--------------|
| Ambulatory                             | 22,069            | 24,236              | 38,200          | 43,302             | 27,266            | 155,073      |
| Non-Ambulatory                         | 1                 | 17,289              | 1,434           | 8,256              | 26,707            | 53,687       |
| Percentage                             | 10.57%            | 19.89%              | 18.99%          | 24.70%             | 25.85%            | 100.00%      |

| <b>Customer Service YTD</b>                    | <b>Badger Cab</b> | <b>Metro Direct</b> | <b>AbbyVans</b> | <b>Trans. Sol.</b> | <b>Badger Bus</b> | <b>Total</b> |
|--|-------------------|---------------------|-----------------|--------------------|-------------------|--------------|
| Rides Provided                                 | 22,070            | 41,525              | 39,634          | 51,558             | 53,973            | 208,760      |
| Customer Complaints                            | 90                | 83                  | 84              | 94                 | 210               | 561          |
| Customer Compliments                           | 9                 | 21                  | 2               | 6                  | 11                | 49           |
| Customer Suggestions                           | 1                 | 6                   | 2               | 0                  | 2                 | 11           |
| Complaints/1000 passenger trips - 2015         | 3.28              | 2.04                | 3.90            | 1.74               | 3.24              | 2.75         |
| Complaints/1000 passenger trips - 2016         | 4.08              | 2.00                | 2.12            | 1.82               | 3.89              | 2.69         |
| Late Service Reports (2)                       | 39                | 0                   | 43              | 20                 | 103               | 205          |
| Late Service Reports/1000 passenger trips-2015 | 0.55              | 0.03                | 1.83            | 0.84               | 1.92              | 1.20         |
| Late Service Reports/1000 passenger trips-2016 | 1.77              | -                   | 1.08            | 0.39               | 1.91              | 0.98         |

| <b>On-Time Performance</b> | <b>Badger Cab</b> | <b>Metro Direct</b> | <b>AbbyVans</b> | <b>Transit Sol.</b> | <b>Badger Bus</b> |
|----------------------------|-------------------|---------------------|-----------------|---------------------|-------------------|
| September, 2016            | 95%               | 93%                 | 96%             | 93%                 | 93%               |
| YTD - 2015                 | 94%               | 94%                 | 96%             | 93%                 | 94%               |
| YTD - 2016                 | 95%               | 94%                 | 97%             | 93%                 | 95%               |

| <b>ADA Certifications, September 2016</b> | <b>Clients</b> | <b>1-19 Trips</b> | <b>&gt;20 - 40&lt;</b> | <b>&gt;40 Trips/mo</b> | <b>TTL Trips</b> |
|---|----------------|-------------------|------------------------|------------------------|------------------|
| Category 1                                | 1,576          | 276               | 204                    | 208                    | 18,464           |
| Category 2                                | 9              | 0                 | 0                      | 0                      | 0                |
| Category 2/3                              | 20             | 2                 | 0                      | 0                      | 4                |
| Category 3                                | 2,136          | 334               | 74                     | 23                     | 5,113            |
| <b>Total</b>                              |                | 3,741             |                        |                        | 23,581           |

|                             |    |
|-----------------------------|----|
| Monthly New Certification   | 43 |
| Monthly Denied Applications | 1  |

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.