

Security Personnel

During club nights (Thursday, Friday, Saturday) four in house security will be on shift from 9:00 pm until the club is closed. One will be at the front door checking identification of customers entering the building, One will be at the back door to ensure no one enters without presenting identification and to ensure none take beverages outside. Two will be providing roaming security to be available to the bartenders and to support security personnel at either door.

Customers presenting fake identification

No customers under 21 will be allowed in Canopy after 9:00pm on club nights. All presented identification must be government issue and valid. Anyone presenting identification believed to be false will not be allowed entry.

Unruly Customer

All security and bar staff will be familiar with Madison General Ordinances regarding unruly patrons.

Any customer that is violent, unruly, indecent, or disorderly, will be asked to leave. If they refuse, management will notify the Madison police department

Intoxicated Customer

Madison General Ordinances Section 38.02 will be enforced. When a customer has been cut off, all staff will be notified and offer to find them a safe ride home (Taxi, Uber etc.)

Circumstances involving a police call

the police will be notified any time the staff believes a crime is or about to be committed. Or, when violence or threat of violence occurs on the property and immediate area.