



Transit Network Redesign

Implementation Update

City of Madison Transportation Commission

September 27, 2023

How it is Going?

- Monthly ridership increased 12% YoY from Aug '22 to Aug '23
- UW session has been causing overloads
- Related on-time performance issues
- Staff is monitoring



Operations

- Routes B and C continue to run late
- Road buses added by Operations to keep buses on-time are creating issues with real-time apps, fixes coming
- BRT construction and other roadwork continue to create delay for buses
- New terminals, new longer routes, and new corridors

December Plans – West Side to UW Hospital

- Route R to connect to Route C after 7pm weekdays and all-day weekends
- This change will eliminate the A-Sheboygan shuttle that only ran Sunday
- (*New*) Route 28 extended to Sheboygan due to passenger demand and over 47 complaints

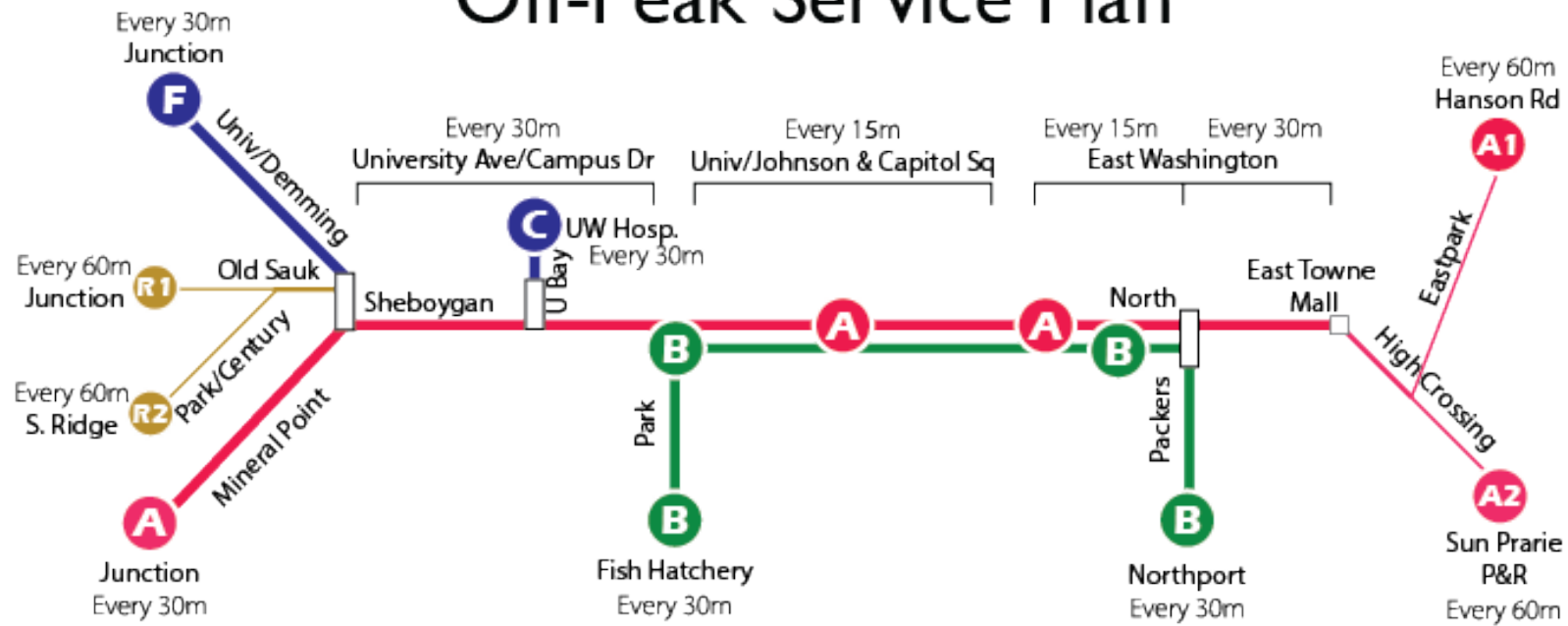
West Side/Middleton to UW Hospital

- Route R to UW Hospital via Route C nights/weekends
- Route 28 restored to Sheboygan Ave weekdays



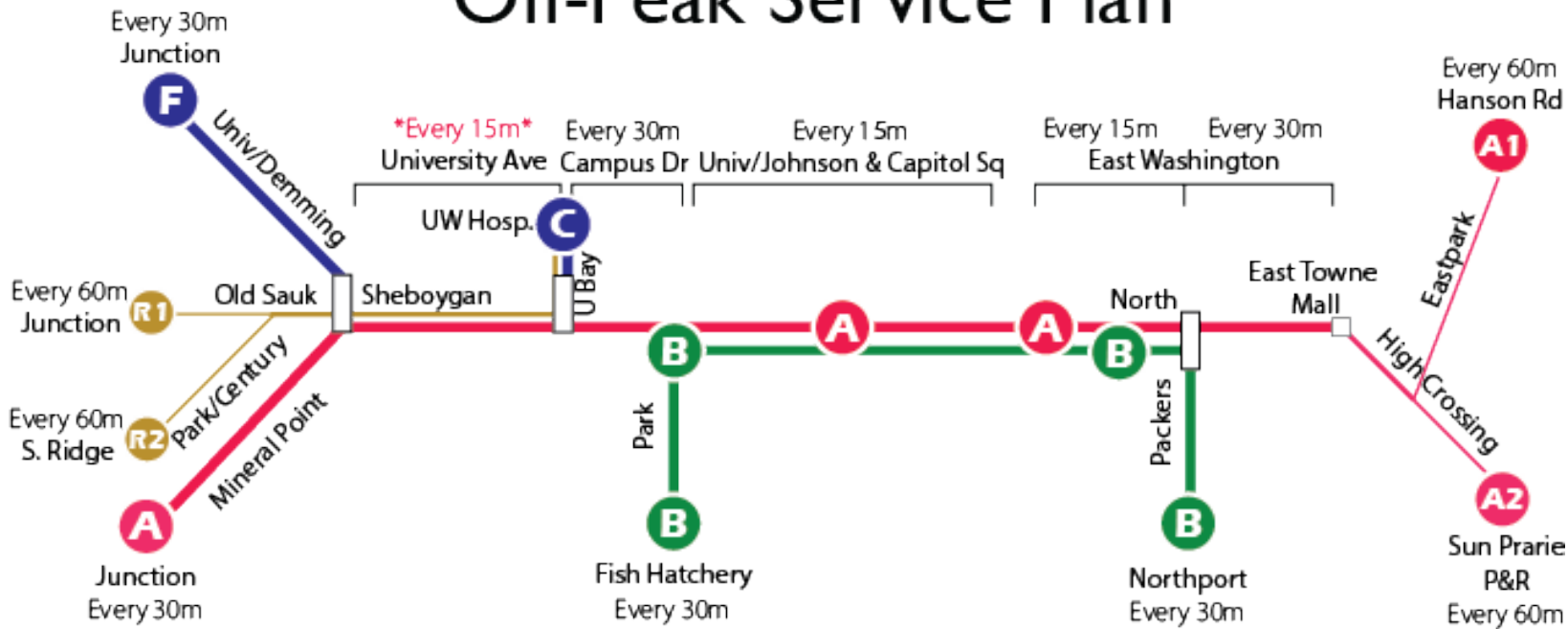
Corridor Profile

Off-Peak Service Plan



Corridor Profile

Off-Peak Service Plan



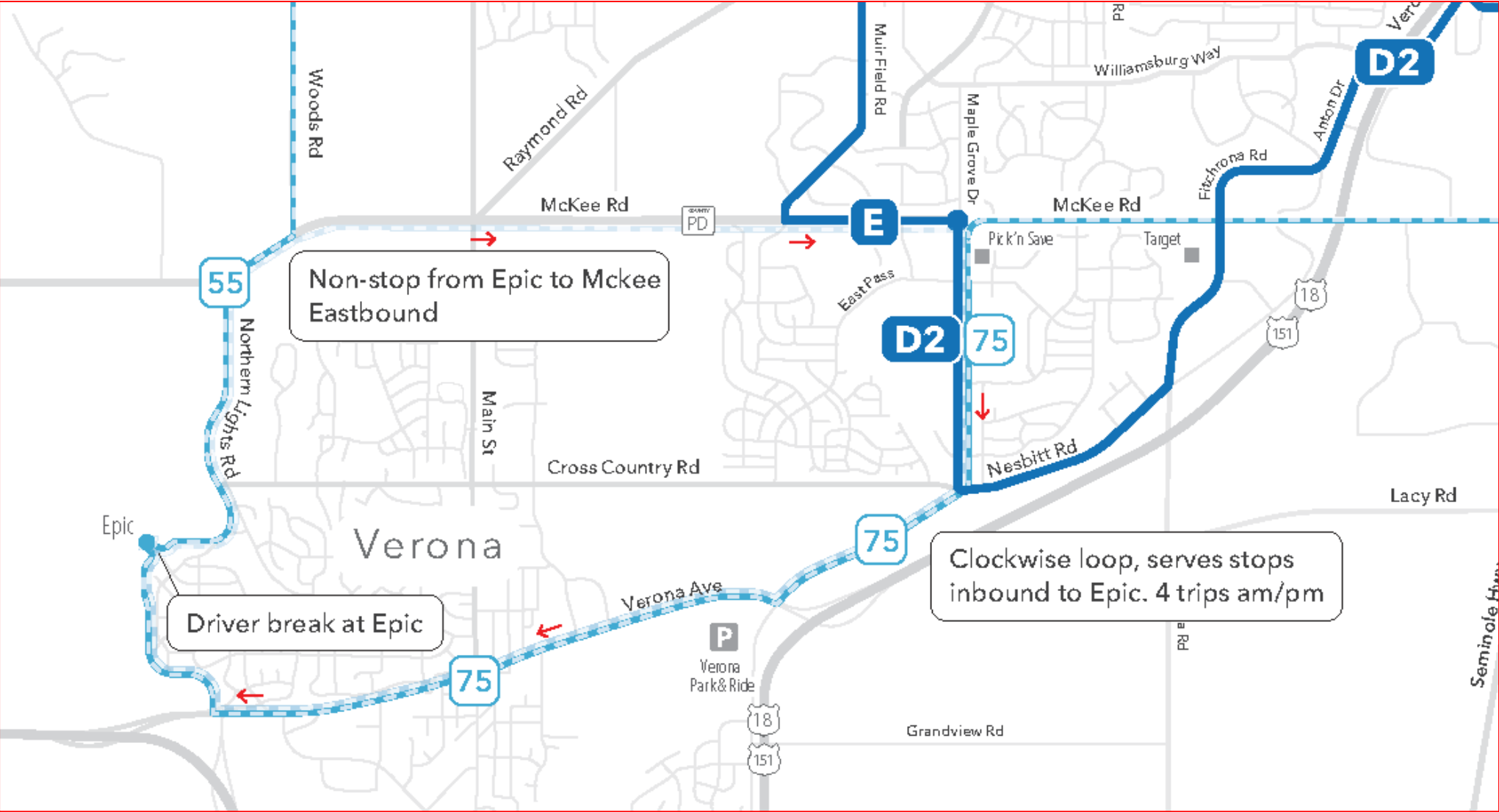
Route 28 Restoration to Sheboygan

- Metro continues to get overloads on University Ave
- F Buses are full by the time they get to Sheboygan Ave
- Route 28 has struggled with on-time performance
- Not part of original plan- Staff received 66 comments that would directly or indirectly be assuaged with the 28

December Service Adjustments

- **Route B, C:** Additional resources added to account for running times
- **Route R:** Extended to UW Hospital off-peak/weekends
- **Route 28:** Service restored to Sheboygan Ave
- **Route 75:** New short-turn trips added to McKee and Maple Grove, will be covered with extra work. Potential plan to extend to B line terminus pending driver availability.
- **Extra Service- Routes A, 28, 38, etc:** Staff continues to monitor overloads while deploying available resources via extra work

Route 75 Short Loop from McKee Rd



Minor December Schedule Adjustments

- **Route A, B, C, G, H:** Running time adjustments to balance trip times between timepoints
- **Route P:** Schedule adjustments on Route A to make better connections
- **Route O, J:** Tweaks to improve weekend efficiency
- **Route A Corridor:** Bus stop consolidation as preparation for the BRT stop spacing and to improve on-time performance



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