

**FIXED ROUTE**  
**Operating Statistics For Periods Ending 7/31/2008 & 7/31/2009**

CURRENT MONTH			YEAR TO DATE			
Actual 2008	Actual 2009	Variance 2008 to 2009		Actual 2008	Actual 2009	Variance 2008 to 2009
			<b>Service Supplied</b>			
416,401	<b>423,218</b>	6,817	Total (Vehicle) Miles *	3,167,642	<b>3,161,884</b>	(5,758)
28,541	<b>29,527</b>	986	Revenue Hours	212,766	<b>214,399</b>	1,633
30,548	<b>31,650</b>	1,102	Total (Vehicle) Hours *	236,010	<b>238,518</b>	2,508
			<i>Ridership</i>			
680,652	<b>651,888</b>	<b>(28,764)</b>	Revenue Passengers **	6,816,065	<b>7,138,922</b>	<b>322,857</b>
103,080	<b>91,299</b>	<b>(11,781)</b>	Transfers	618,050	<b>550,787</b>	<b>(67,263)</b>
<u>18,926</u>	<u><b>15,913</b></u>	<u><b>(3,013)</b></u>	Non-Revenue Rides	<u>101,073</u>	<u><b>94,331</b></u>	<u><b>(6,742)</b></u>
802,658	<b>759,100</b>	(43,558)	Total Passengers	7,535,188	<b>7,784,040</b>	248,852
			<b>Service Quality</b>			
3,338	<b>3,205</b>	(133)	Trips using Lifts	18,558	<b>18,958</b>	400
11	<b>7</b>	(4)	Passenger Accidents	78	<b>59</b>	(19)
			Vehicle Accidents			
4	<b>3</b>	(1)	Chargeable **	65	<b>30</b>	(35)
6	<b>7</b>	1	Non-chargeable **	98	<b>83</b>	(15)
1	<b>1</b>	0	Preventable **	5	<b>11</b>	6
11	<b>11</b>	0	Total Vehicle Accidents **	168	124	(44)
			<b>Fleet/Maintenance</b>			
75	<b>62</b>	(13)	Road Calls	634	<b>478</b>	(156)
69	<b>71</b>	2	Actual Inspections	528	<b>529</b>	1
69	<b>71</b>	2	Scheduled Inspections	528	<b>529</b>	1

Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

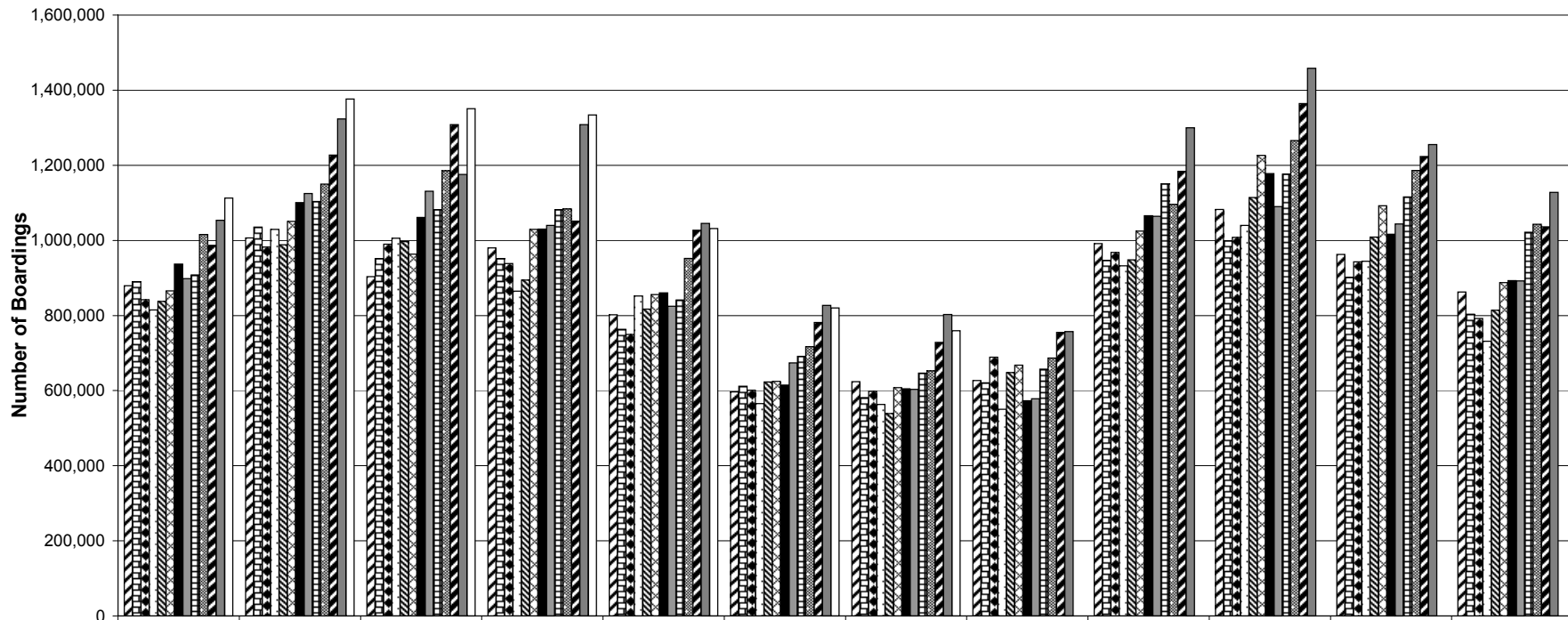
\*\* Includes special events.

**Fixed Route Performance Indicators**  
**Year to Date as of 7/31/09**

	YTD July. 2008	YTD July. 2009	2006 Peer Comparison	
			Peer Systems (Average)	Metro
Passenger Revenue/Operating Cost	21.7%	23.5%	22.1%	22.5%
Passenger Revenue/ Total Passenger Trips	\$ 0.67	\$ 0.72	\$ 0.85	\$ 0.66
<b><u>Expense Indicators</u></b>				
Operating Cost/ Revenue Hour	\$ 109.65	\$ 109.85	\$ 94.30	\$ 96.14
Operating Cost/Passenger Trip	\$ 3.10	\$ 3.05	\$ 3.97	\$ 2.92
<b><u>Operations</u></b>				
Trips / Revenue Hour	35.42	36.31	24.20	32.90
Number of Trips using Lifts	18,558	18,958		
<b><u>Maintenance</u></b>				
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%		
Miles per Road Call	4,996	6,615	7,252	7,057
<b><u>Customer Service</u></b>				
Customer Complaints	1297	1197		
Customer Compliments	121	124		
Customer Suggestions	233	189		
# Complaints/1000 Passenger Trips	0.17	0.15		

- Notes:
- (1) Trips per route are included in a separate monthly report.
  - (2) Reported Expenses do not include depreciation, debt principal, or fixed assets.
  - (3) Peer Comparison data from Management Performance Audit (2009).

## Fixed Route Monthly Ridership Comparison 1997 - 2009



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	879,508	1,006,367	903,825	979,881	801,527	596,734	624,112	627,090	991,131	1,082,706	962,549	862,351
1998	889,534	1,035,689	950,862	950,862	763,136	611,605	581,591	620,431	946,731	998,817	901,334	803,185
1999	842,320	982,443	990,202	938,413	749,457	601,421	598,376	689,113	968,099	1,007,681	943,109	792,396
2000	814,750	1,029,307	1,005,882	865,026	851,741	565,291	563,084	550,100	932,491	1,039,554	944,560	731,742
2001	837,154	988,685	996,866	894,681	816,879	622,695	539,129	648,253	947,811	1,113,786	1,009,097	813,671
2002	865,836	1,050,347	963,482	1,029,092	855,918	624,723	607,808	667,377	1,024,708	1,226,392	1,092,108	887,298
2003	936,445	1,100,676	1,061,166	1,030,032	859,997	614,850	605,111	573,030	1,065,881	1,177,974	1,016,353	892,610
2004	898,093	1,124,417	1,130,633	1,039,883	824,571	674,055	603,195	577,986	1,064,175	1,089,722	1,043,753	891,862
2005	908,041	1,103,864	1,081,452	1,081,774	841,309	691,503	646,554	657,479	1,150,617	1,176,126	1,115,398	1,021,480
2006	1,015,533	1,149,708	1,185,534	1,083,645	952,273	717,241	652,702	686,778	1,096,245	1,265,901	1,186,367	1,042,541
2007	987,020	1,227,229	1,307,864	1,051,145	1,026,690	781,606	728,450	754,700	1,183,918	1,364,591	1,222,960	1,036,092
2008	1,053,552	1,323,109	1,175,384	1,308,172	1,045,194	827,119	802,658	756,844	1,299,868	1,458,221	1,254,879	1,128,149
2009	1,112,562	1,376,551	1,350,400	1,334,028	1,031,449	819,950	759,100					

1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006
  2007
  2008
  2009

Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265
2008	13,433,149

**ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--July 2009 vs. July 2008**  
(Routes sorted in order of 2009 passengers per revenue hour productivity)

ROUTES	RIDERSHIP, 2009 vs. 2008 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2009	2008	% Change	2009	2008	% Change	Routes < 60% of system avg.	
80 UW CAMPUS	1,078,014	883,462	22.0%	104.98	82.31	27.5%		<b>Core Routes</b> operate every day, from early a.m. to late p.m.: <b>2, 3, 4, 5, 6, 7, 13</b> (3 operates weekdays only; 7 operates wkends & holidays only).
85 UW CAMPUS-PARK ST CIRCULATOR	173,073	174,236	-0.7%	67.14	72.64	-7.6%		
90-93 SUPPLEMENTARY SCHOOL SERVICE	614,132	594,134	3.4%	67.08	70.80	-5.3%		
81-82 UW LATE NITE CIRCULATORS	159,432	134,807	18.3%	63.00	53.66	17.4%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	18,053	NA	NA	53.97	NA	NA		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	336,986	338,323	-0.4%	46.15	47.56	-3.0%		
2 WTP-NTP	641,178	625,042	2.6%	43.16	42.35	1.9%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	49,472	50,923	-2.8%	42.79	44.38	-3.6%		
50 WTP-SCHROEDER-RAYMOND LOOP	96,904	97,949	-1.1%	40.93	41.53	-1.4%		<b>Commuter Routes</b> operate on weekdays during peak hours: <b>11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57 58, 71, 72, 74</b>
4 NTP-STP	435,057	426,858	1.9%	38.46	38.26	0.5%		
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	94,184	74,628	26.2%	36.81	27.03	36.2%		<b>Peripheral Routes</b> operate from transfer points to outlying areas: <b>20, 21, 22, 24, 26, 30, 32, 33, 36, 40, 50, 51, 52, 73, 78</b>
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	16,321	21,702	-24.8%	35.56	33.99	4.6%		
1 CAP SQUARE - UW	20,880	17,862	16.9%	34.18	29.77	14.8%		
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	778,219	775,190	0.4%	33.46	33.51	-0.1%		<b>Connector Routes</b> connect transfer points throughout the day: <b>16, 17, 18.</b>
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	75,615	72,013	5.0%	33.43	32.68	2.3%		
40 STP - ARBOR HILLS LOOP	94,575	101,151	-6.5%	33.36	35.15	-5.1%		<b>Circulator Routes</b> operate midday only: <b>1, 9, 34</b>
21 LAKEVIEW LOOP	109,750	82,964	32.3%	33.15	27.60	20.1%		
3 WTP-ETP	327,126	324,779	0.7%	31.53	31.02	1.6%		<b>Other routes:</b> <b>8</b> operates between the Capitol Square and Spring Harbor, weekends only. <b>19</b> operates like a core route between the Capitol Square and Allied Drive on weekdays. <b>39</b> operates as a commuter route during peak hours; operates like a circulator route midday. <b>67</b> connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. <b>63 and 68</b> operate between the West Transfer Point and Prairie Town Center on weekends. <b>70</b> operates like a core route between the Capitol Square & Middleton on weekdays.
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	143,372	134,465	6.6%	31.36	29.63	5.8%		
16 STP - ETP	207,694	212,196	-2.1%	29.75	30.16	-1.3%		
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	208,608	220,536	-5.4%	29.52	32.23	-8.4%		<b>UW Campus Circulators</b> <b>80, 81, 82, 84, 85</b>
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	439,596	449,866	-2.3%	28.94	29.09	-0.5%		
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	574,915	600,232	-4.2%	28.23	29.81	-5.3%		<b>School Day Supplemental Routes</b> <b>90, 91, 92, 93</b>
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	59,057	65,861	-10.3%	26.08	30.05	-13.2%		
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	20,653	17,087	20.9%	25.54	19.81	28.9%		
19 RED ARROW TR-CAP SQUARE	110,757	100,345	10.4%	24.99	21.98	13.7%		
51 WTP-MUIR FIELD LOOP	34,480	33,672	2.4%	23.77	23.15	2.7%		
58 GREENTREE COMMUTER	41,137	43,522	-5.5%	23.20	24.57	-5.6%		
27 NTP - UW CAMPUS COMMUTER	25,300	25,983	-2.6%	23.01	22.15	3.9%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE	71,393	71,166	0.3%	22.81	23.64	-3.5%		
47 ARBOR HILLS COMMUTER	42,982	45,415	-5.4%	22.33	23.06	-3.2%		
70 MIDDLETON-CAPITOL SQUARE	81,613	83,799	-2.6%	21.69	19.33	12.2%	x	
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	33,004	38,751	-14.8%	21.10	24.76	-14.8%	x	
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	270,050	289,858	-6.8%	21.02	23.43	-10.3%	x	
7 WTP-ETP (Weekends & Holidays Only)	69,576	64,221	8.3%	20.35	19.03	7.0%	x	
32 ACEWOOD-THOMPSON LOOP	23,713	23,501	0.9%	19.41	19.28	0.7%	x	
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	16,465	16,007	2.9%	17.40	17.15	1.5%	x	
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	70,884	79,981	-11.4%	16.52	16.73	-1.2%	x	
34 ETP-MATC & 39 ETP - DAIRY DRIVE	26,696	25,321	5.4%	15.51	16.09	-3.6%	x	
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	30,372	29,826	1.8%	15.50	15.45	0.3%	x	
25 AMERICAN CENTER COMMUTER	5,299	6,543	-19.0%	15.46	19.85	-22.1%	x	
74 MIDDLETON LOOP	16,827	14,934	12.7%	15.06	15.27	-1.4%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	26,585	NA	NA	14.85	NA	NA	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	4,585	NA	NA	9.55	NA	NA	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	1,340	NA	NA	3.86	NA	NA	x	
UNKNOWN ROUTE & ROAD BUS **	119	522	-77.2%	NA	NA	NA	x	
<b>ROUTES DISCONTINUED DURING 2008:</b>								
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	23,667	NA	NA	14.56	NA		
SPECIAL EVENT SERVICE	-	14,106	-100.0%	NA	30.07	NA		
<b>SYSTEM TOTAL</b>	<b>7,784,040</b>	<b>7,535,188</b>	<b>3.3%</b>	<b>36.31</b>	<b>35.42</b>	<b>2.5%</b>	<b>21.78</b>	
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>6,355,468</b>	<b>6,342,683</b>	<b>0.2%</b>	<b>31.99</b>	<b>32.18</b>	<b>-0.6%</b>	<b>19.19</b>	

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\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").  
Road buses are "extras" put into service to handle overloads.

**ROUTE PERFORMANCE, Year to Date through July 2009**

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2009	2008	% change	2009	2008
1 CAP SQUARE - UW	20,880	17,862	16.9%	34.18	29.77
2 WTP-NTP	641,178	625,042	2.6%	43.16	42.35
3 WTP-ETP	327,126	324,779	0.7%	31.53	31.02
4 NTP-STP	435,057	426,858	1.9%	38.46	38.26
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	574,915	600,232	-4.2%	28.23	29.81
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	778,219	775,190	0.4%	33.46	33.51
7 WTP-ETP (Weekends & Holidays Only)	69,576	64,221	8.3%	20.35	19.03
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	16,465	16,007	2.9%	17.40	17.15
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	94,184	74,628	26.2%	36.81	27.03
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16 STP - ETP	207,694	212,196	-2.1%	29.75	30.16
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	270,050	289,858	-6.8%	21.02	23.43
19 RED ARROW TR-CAP SQUARE	110,757	100,345	10.4%	24.99	21.98
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22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	336,986	338,323	-0.4%	46.15	47.56
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	23,667	NA	NA	14.56
25 AMERICAN CENTER COMMUTER	5,299	6,543	-19.0%	15.46	19.85
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	1,340	NA	NA	3.86	NA
27 NTP - UW CAMPUS COMMUTER	25,300	25,983	-2.6%	23.01	22.15
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	16,321	21,702	-24.8%	35.56	33.99
32 ACEWOOD-THOMPSON LOOP	23,713	23,501	0.9%	19.41	19.28
34 ETP-MATC & 39 ETP - DAIRY DRIVE	26,696	25,321	5.4%	15.51	16.09
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	26,585	NA	NA	14.85	NA
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	208,608	220,536	-5.4%	29.52	32.23
40 STP - ARBOR HILLS LOOP	94,575	101,151	-6.5%	33.36	35.15
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	59,057	65,861	-10.3%	26.08	30.05
47 ARBOR HILLS COMMUTER	42,982	45,415	-5.4%	22.33	23.06
50 WTP-SCHROEDER-RAYMOND LOOP	96,904	97,949	-1.1%	40.93	41.53
51 WTP-MUIR FIELD LOOP	34,480	33,672	2.4%	23.77	23.15
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	33,004	38,751	-14.8%	21.10	24.76
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	20,653	17,087	20.9%	25.54	19.81
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	143,372	134,465	6.6%	31.36	29.63
58 GREENTREE COMMUTER	41,137	43,522	-5.5%	23.20	24.57
70 MIDDLETON-CAPITOL SQUARE	81,613	83,799	-2.6%	21.69	19.33
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	49,472	50,923	-2.8%	42.79	44.38
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	75,615	72,013	5.0%	33.43	32.68
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	70,884	79,981	-11.4%	16.52	16.73
74 MIDDLETON LOOP	16,827	14,934	12.7%	15.06	15.27
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	4,585	NA	NA	9.55	NA
<b>MIDDLETON ROUTES TOTAL</b>	<b>298,996</b>	<b>301,650</b>	<b>-0.9%</b>	<b>22.88</b>	<b>22.44</b>
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	30,372	29,826	1.8%	15.50	15.45
80 UW CAMPUS	1,078,014	883,462	22.0%	104.98	82.31
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85 UW CAMPUS-PARK ST CIRCULATOR	173,073	174,236	-0.7%	67.14	72.64
90-93 SUPPLEMENTARY SCHOOL SERVICE	614,132	594,134	3.4%	67.08	70.80
SPECIAL EVENT SERVICE	-	14,106	-100.0%	NA	30.07
UNKNOWN ROUTE & ROAD BUS **	119	522	-77.2%	NA	NA
<b>SYSTEM TOTAL</b>	<b>7,784,040</b>	<b>7,535,188</b>	<b>3.3%</b>	<b>36.31</b>	<b>35.42</b>
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>6,355,468</b>	<b>6,342,683</b>	<b>0.2%</b>	<b>31.99</b>	<b>32.18</b>

NOTE: Substantial changes were made across the system effective October 4, 2008. This will affect comparisons of current service to previous.

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

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**ParaTransit**  
**Operating Statistics For Periods Ending 7/31/2008 & 7/31/2009**

CURRENT MONTH			YEAR TO DATE			
Actual 2008	Actual 2009	Variance 2008 to 2009		Actual 2008	Actual 2009	Variance 2008 to 2009
			<b>Service Supplied Data</b>			
1,089	<b>1,151</b>	62	No. of Clients riding the System	1,539	<b>1,653</b>	114
			<i>Ridership</i>			
5,257	<b>5,166</b>	(91)	Directly Operated Service	34,851	<b>38,740</b>	3,889
<u>16,677</u>	<u><b>17,178</b></u>	501	ADA Contracted Services	<u>120,797</u>	<u><b>122,419</b></u>	1,622
21,934	<b>22,344</b>	410	Total ADA Ridership *	155,648	<b>161,159</b>	5,511
1,585	<b>1,722</b>	137	Group Access *	11,576	<b>11,314</b>	(262)
497	<b>444</b>	(53)	Total No-shows	3,522	<b>3,484</b>	(38)
			<b>Service Quality Data</b>			
1	<b>0</b>	(1)	Passenger Accidents	13	<b>7</b>	(6)
			Vehicle Accidents			
1	<b>0</b>	(1)	Chargeable **	5	<b>6</b>	1
1	<b>0</b>	(1)	Non-chargeable **	7	<b>1</b>	(6)
0	<b>0</b>	0	Preventable **	2	<b>0</b>	(2)
2	<b>0</b>	(2)	Total Vehicle Accidents **	16	<b>7</b>	(9)
			<b>Fleet/Maintenance Data</b>			
6	<b>6</b>	0	Road Calls	17	<b>23</b>	6
13	<b>12</b>	(1)	Actual Inspections	80	<b>84</b>	4
13	<b>12</b>	(1)	Scheduled Inspections	79	<b>84</b>	5

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it

\* ADA Ridership does not include Group Access.

\*\* Staff continues to refine updated accident reporting process.

**Paratransit Performance Indicators  
July, 2009**

<b>Revenue Indicators</b>	<b>Metro Plus YTD</b>		<b>Fixed Route YTD</b>	
	<b>July. 2008</b>	<b>July. 2009</b>	<b>July. 2008</b>	<b>July. 2009</b>
Operating Revenue/ Operating Cost	38.1%	40.2%	21.7%	23.5%
Passenger Revenue/ Total Passenger Trips	\$1.11	\$1.09	\$0.67	\$0.72

<b>Expense Indicators</b>	<b>Metro Plus</b>	<b>Fixed Route</b>
Operating Cost/Passenger Trip	\$28.83	\$3.10

<b>Operations</b>	<b>Metro Plus</b>			
	<b>July. 2008</b>	<b>July. 2009</b>	<b>YTD July, 2008</b>	<b>YTD July, 2009</b>
Total Trips	21,934	22,344	155,648	161,159
Rides Cancelled	3,557	3,697	27,636	27,051
Cancellation Rate	16.2%	16.5%	17.8%	16.8%
No Shows	497	444	3,522	3,484
No Shows/Rides Provided	2.3%	2.0%	2.3%	2.2%
Number of Clients Provided Service	1,089	1,151	1,539	1,653
Average Trips/Client	20.1	19.4	101.1	97.5
DDS Trips	12,888	13,372	90,286	91,885
Subscription Trips	12,789	13,268	88,333	95,014
DDS Subscription Trips	8,487	8,920	57,247	60,381
D2D Trips	16,216	17,280	113,311	122,558
Lv Attended Trips	5,811	6,087	41,824	41,164
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	101.3%	100.0%

<b>Number of Trips by Provider YTD</b>	<b>Metro Direct</b>	<b>Cap. Express</b>	<b>Badger</b>	<b>Trans. Sol.</b>	<b>Badger Bus</b>	<b>Total</b>
Ambulatory	17,927	355	31,272	30,802	28,828	109,184
Non-Ambulatory	20,813	386	-	3,790	26,986	51,975
Percentage	24.04%	0.46%	19.40%	21.46%	34.63%	100.00%

<b>Customer Service YTD</b>	<b>Metro Direct</b>	<b>Cap. Express</b>	<b>Badger</b>	<b>Transit Sol</b>	<b>Badger Bus</b>	<b>Total</b>
Rides Provided	38,740	741	31,272	34,592	55,814	161,159
Customer Complaints	123	1	88	66	111	389
Customer Compliments	11	2	2	6	7	28
Customer Suggestions	4	0	0	0	4	8
Complaints/1000 passenger trips	3.18	1.35	2.81	1.91	1.99	2.41
Late Service Reports (2)	22	5	277	127	145	576
Late Service Reports/1000 passenger trips	0.57	6.75	8.86	3.67	2.60	3.57

<b>On-Time Performance, July. 2009</b>	<b>Metro Direct</b>	<b>Cap. Express</b>	<b>Badger</b>	<b>Transit Sol.</b>	<b>Badger Bus</b>
	91%	96%	94%	98%	95%

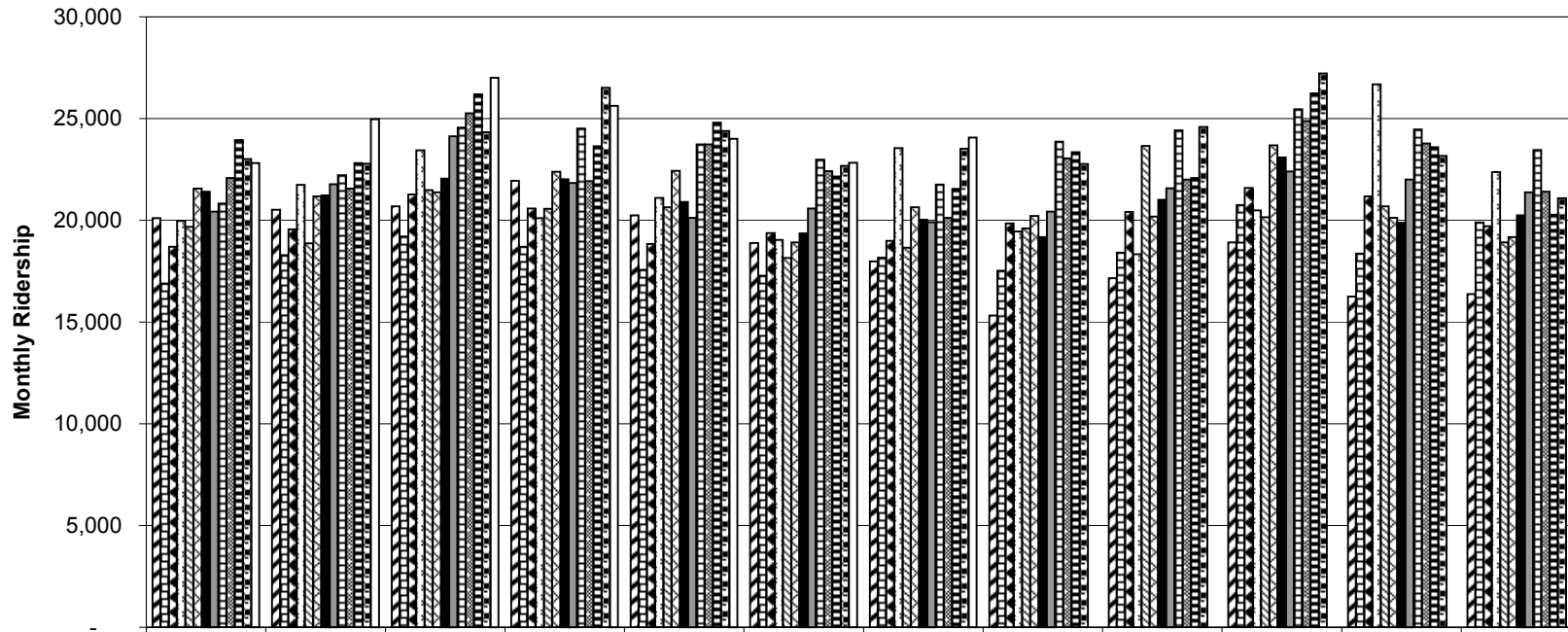
<b>ADA Certifications, July 2009</b>	<b>Clients</b>	<b>1-19 Trips</b>	<b>&gt;20 - 40&lt;</b>	<b>&lt;40 Trips/mo</b>	<b>TTL Trips</b>
Category 1	1,361	260	178	149	14,459
Category 2	38	0	0	0	0
Category 2/3	86	13	3	0	173
Category 3	2,290	439	95	43	7,664
<b>Total</b>		3,775			22,296

Monthly New Certification	54
Monthly Denied Applications	2

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

### Monthly Paratransit Ridership, 1997 - 2009 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087	21,553	25,257	21,923	23,725	22,409	20,115	23,047	22,000	24,873	23,779	21,405
2007	23,945	22,814	26,194	23,641	24,806	22,155	21,549	23,353	22,078	26,239	23,590	20,269
2008	23,015	22,787	24,327	26,509	24,386	22,681	23,519	22,771	24,586	27,216	23,159	21,081
2009	22,810	24,972	27,006	25,626	24,011	22,831	24,066					

1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006
  2007
  2008
  2009

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173
2007	280,633
2008	286,037

Note: Annual Ridership includes Group Access.



**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through July 30, 2009 and 2008**

**Fixed Route Passenger Revenue**

Month	January	February	March	April	May	June	July	August	September	October	November	December	Total
2009 actual	793,561	917,570	947,103	857,065	808,549	662,065	595,006						5,580,918
2008 actual	749,501	831,185	800,532	810,008	733,949	578,774	561,142						5,065,091
% change	5.9%	10.4%	18.3%	5.8%	10.2%	14.4%	6.0%						10.2%
<b>Cumulative YTD</b>													
2009 actual	793,561	1,711,131	2,658,234	3,515,299	4,323,847	4,985,912	5,580,918						
2008 actual	749,501	1,580,686	2,381,218	3,191,226	3,925,175	4,503,949	5,065,091						
% change	5.9%	8.3%	11.6%	10.2%	10.2%	10.7%	10.2%						

**Fixed Route Rides**

2009	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	281,257	289,065	304,101	271,069	269,927	267,040	261,329						1,943,788
EZ Rider passes	161,086	182,475	207,701	164,501	188,130	92,950	22,922						1,019,765
Unlimited ride passes*	403,977	492,069	465,485	461,268	321,703	291,079	302,980						2,738,561
UW routes 80-85	178,188	326,901	281,218	352,154	163,842	69,324	64,666						1,436,293
<b>Total revenue rides</b>	<b>1,024,508</b>	<b>1,290,510</b>	<b>1,258,505</b>	<b>1,248,992</b>	<b>943,602</b>	<b>720,393</b>	<b>651,897</b>						<b>7,138,407</b>
Transfers	75,063	74,196	79,443	72,609	73,475	84,698	91,290						550,774
Non-revenue rides	12,991	11,845	12,452	12,427	14,372	14,859	15,913						94,859
<b>Total rides</b>	<b>1,112,562</b>	<b>1,376,551</b>	<b>1,350,400</b>	<b>1,334,028</b>	<b>1,031,449</b>	<b>819,950</b>	<b>759,100</b>						<b>7,784,040</b>
<b>Cumulative YTD total rides</b>	<b>1,112,562</b>	<b>2,489,113</b>	<b>3,839,513</b>	<b>5,173,541</b>	<b>6,204,990</b>	<b>7,024,940</b>	<b>7,784,040</b>						
2008	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	298,600	292,622	291,463	303,355	295,891	281,161	279,248						2,042,340
EZ Rider passes	126,110	153,291	146,885	189,786	179,152	77,724	23,901						896,849
Unlimited ride passes*	374,521	483,170	421,241	453,994	334,105	291,077	304,376						2,662,484
UW routes 80-85	156,518	300,281	212,763	260,857	132,235	64,505	73,127						1,200,286
Special events	524	6,160	7,389	33	-	-	-						14,106
<b>Total revenue rides</b>	<b>956,273</b>	<b>1,235,524</b>	<b>1,079,741</b>	<b>1,208,025</b>	<b>941,383</b>	<b>714,467</b>	<b>680,652</b>						<b>6,816,065</b>
Transfers	85,649	78,302	82,735	85,656	87,113	95,515	103,080						618,050
Non-revenue rides	11,630	9,283	12,908	14,491	16,698	17,137	18,926						101,073
<b>Total rides</b>	<b>1,053,552</b>	<b>1,323,109</b>	<b>1,175,384</b>	<b>1,308,172</b>	<b>1,045,194</b>	<b>827,119</b>	<b>802,658</b>						<b>7,535,188</b>
<b>Cumulative YTD total rides</b>	<b>1,053,552</b>	<b>2,376,661</b>	<b>3,552,045</b>	<b>4,860,217</b>	<b>5,905,411</b>	<b>6,732,530</b>	<b>7,535,188</b>						
% change	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	-5.8%	-1.2%	4.3%	-10.6%	-8.8%	-5.0%	-6.4%						-4.8%
EZ Rider passes	27.7%	19.0%	41.4%	-13.3%	5.0%	19.6%	-4.1%						13.7%
Unlimited ride passes	7.9%	1.8%	10.5%	1.6%	-3.7%	0.0%	-0.5%						2.9%
UW routes 80-85	13.8%	8.9%	32.2%	35.0%	23.9%	7.5%	-11.6%						19.7%
<b>Total revenue rides</b>	<b>7.1%</b>	<b>4.5%</b>	<b>16.6%</b>	<b>3.4%</b>	<b>0.2%</b>	<b>0.8%</b>	<b>-4.2%</b>						<b>4.7%</b>
Transfers	-12.4%	-5.2%	-4.0%	-15.2%	-15.7%	-11.3%	-11.4%						-10.9%
Non-revenue rides	11.7%	27.6%	-3.5%	-14.2%	-13.9%	-13.3%	-15.9%						-6.1%
<b>Total rides</b>	<b>5.6%</b>	<b>4.0%</b>	<b>14.9%</b>	<b>2.0%</b>	<b>-1.3%</b>	<b>-0.9%</b>	<b>-5.4%</b>						<b>3.3%</b>
<b>Cumulative YTD total rides</b>	<b>5.6%</b>	<b>4.7%</b>	<b>8.1%</b>	<b>6.4%</b>	<b>5.1%</b>	<b>4.3%</b>	<b>3.3%</b>						

\* see next page for further detail

**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**

<b>2009 ridership</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	83,556	82,989	84,333	67,270	70,126	70,962	70,385						529,621
Day passes	5,868	5,474	5,476	4,337	4,186	5,373	6,014						36,728
10-ride cards	83,908	86,308	89,443	77,580	75,374	69,041	59,196						540,850
Month passes	107,925	114,294	124,849	121,882	120,241	121,664	125,734						836,589
<b>Total cash, cards &amp; passes</b>	<b>281,257</b>	<b>289,065</b>	<b>304,101</b>	<b>271,069</b>	<b>269,927</b>	<b>267,040</b>	<b>261,329</b>						<b>1,943,788</b>

UW ASM	209,720	285,335	255,403	258,376	165,833	146,010	153,284						1,473,961
UW Employees	134,256	140,305	143,594	133,271	112,580	115,403	118,104						897,513
MATC	40,590	45,045	45,103	48,175	25,581	13,510	15,119						233,123
City of Madison	9,003	9,233	9,743	9,237	8,273	8,612	8,391						62,492
Edgewood	5,349	6,781	5,938	6,247	3,860	1,518	1,773						31,466
St. Mary's	2,394	2,731	2,984	3,382	3,231	3,413	3,731						21,866
Meriter	2,665	2,639	2,720	2,580	2,345	2,613	2,578						18,140
<b>Total unlimited ride passes</b>	<b>403,977</b>	<b>492,069</b>	<b>465,485</b>	<b>461,268</b>	<b>321,703</b>	<b>291,079</b>	<b>302,980</b>						<b>2,738,561</b>

<b>2008 ridership</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	97,084	87,976	84,165	90,854	92,874	91,823	89,639						634,415
Day passes	4,491	4,783	5,094	4,913	5,481	6,035	7,242						38,039
10-ride cards	92,189	95,727	90,169	96,252	87,857	74,466	68,685						605,345
Month passes	104,836	104,136	112,035	111,336	109,679	108,837	113,682						764,541
<b>Total cash, cards &amp; passes</b>	<b>298,600</b>	<b>292,622</b>	<b>291,463</b>	<b>303,355</b>	<b>295,891</b>	<b>281,161</b>	<b>279,248</b>						<b>2,042,340</b>

UW ASM	192,492	289,244	235,297	260,149	168,995	136,051	145,308						1,427,536
UW Employees	128,409	136,716	131,521	132,323	114,462	110,131	112,982						866,544
MATC	37,554	39,102	37,008	43,157	34,990	31,096	31,135						254,042
City of Madison	9,213	9,647	9,622	9,572	9,035	8,859	9,460						65,408
Edgewood	4,713	6,318	5,575	6,469	4,034	1,916	2,196						31,221
St. Mary's	2,140	2,143	2,218	2,324	2,589	3,024	3,295						17,733
Meriter													-
<b>Total unlimited ride passes</b>	<b>374,521</b>	<b>483,170</b>	<b>421,241</b>	<b>453,994</b>	<b>334,105</b>	<b>291,077</b>	<b>304,376</b>						<b>2,662,484</b>

<b>% change</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	-13.9%	-5.7%	0.2%	-26.0%	-24.5%	-22.7%	-21.5%						-16.5%
Day passes	30.7%	14.4%	7.5%	-11.7%	-23.6%	-11.0%	-17.0%						-3.4%
10-ride passes/cards	-9.0%	-9.8%	-0.8%	-19.4%	-14.2%	-7.3%	-13.8%						-10.7%
Month passes	2.9%	9.8%	11.4%	9.5%	9.6%	11.8%	10.6%						9.4%
<b>Total cash, cards &amp; passes</b>	<b>-5.8%</b>	<b>-1.2%</b>	<b>4.3%</b>	<b>-10.6%</b>	<b>-8.8%</b>	<b>-5.0%</b>	<b>-6.4%</b>						<b>-4.8%</b>

UW ASM	8.9%	-1.4%	8.5%	-0.7%	-1.9%	7.3%	5.5%						3.3%
UW Employees	4.6%	2.6%	9.2%	0.7%	-1.6%	4.8%	4.5%						3.6%
MATC	8.1%	15.2%	21.9%	11.6%	-26.9%	-56.6%	-51.4%						-8.2%
City of Madison	-2.3%	-4.3%	1.3%	-3.5%	-8.4%	-2.8%	-11.3%						-4.5%
Edgewood	13.5%	7.3%	6.5%	-3.4%	-4.3%	-20.8%	-19.3%						0.8%
St. Mary's	11.9%	27.4%	34.5%	45.5%	24.8%	12.9%	13.2%						23.3%
Meriter (new in 12/2008)													
<b>Total unlimited ride passes</b>	<b>7.9%</b>	<b>1.8%</b>	<b>10.5%</b>	<b>1.6%</b>	<b>-3.7%</b>	<b>0.0%</b>	<b>-0.5%</b>						<b>2.9%</b>

**Madison Metro Transit**  
**Financial Performance Report**  
**Year-to-Date through July 31**  
**All Modes**

		<b>2008</b>	<b>2009</b>	<b>2009</b>	<b>Over/Under</b>	<b>Change from</b>
		<b>Actual</b>	<b>Budget</b>	<b>Actual</b>	<b>Budget</b>	<b>Prior Year</b>
<b>Passenger Revenue:</b>						
	Cash, Tickets, Passes:	\$ 2,947,778	\$ 3,632,338	\$ 3,144,553	\$ (487,785)	\$ 196,775
	Unlimited Ride Passes:	\$ 2,290,440	\$ 2,680,665	\$ 2,612,218	\$ (68,447)	\$ 321,778
	Other:	\$ 25,569	\$ 24,792	\$ 24,792	\$ -	\$ (777)
	<b>Sub Total:</b>	<b>\$ 5,263,788</b>	<b>\$ 6,337,794</b>	<b>\$ 5,781,563</b>	<b>\$ (556,232)</b>	<b>\$ 517,775</b>
<b>Misc Revenue:</b>						
	Advertising:	\$ 204,167	\$ 175,000	\$ 139,825	\$ (35,175)	\$ (64,341)
	County:	\$ 1,846,106	\$ 1,994,650	\$ 2,006,375	\$ 11,725	\$ 160,269
	Other Operating:	\$ 8,193	\$ 47,000	\$ 20,629	\$ (26,371)	\$ 12,436
	Non-Operating:	\$ 32,718	\$ 30,400	\$ 26,941	\$ (3,459)	\$ (5,777)
	<b>Sub Total:</b>	<b>\$ 2,091,184</b>	<b>\$ 2,247,050</b>	<b>\$ 2,193,771</b>	<b>\$ (53,279)</b>	<b>\$ 102,587</b>
<b>Local Subsidies:</b>						
	City of Madison:	\$ 5,762,622	\$ 6,082,968	\$ 6,082,968	\$ -	\$ 320,346
	Funding Partners:	\$ 1,885,547	\$ 1,763,867	\$ 1,827,581	\$ 63,714	\$ (57,966)
	<b>Sub Total:</b>	<b>\$ 7,648,169</b>	<b>\$ 7,846,835</b>	<b>\$ 7,910,549</b>	<b>\$ 63,714</b>	<b>\$ 262,380</b>
	<b>State Assistance:</b>	\$ 9,773,281	\$ 10,009,067	\$ 10,009,069	\$ 2	\$ 235,788
	<b>Federal Assistance:</b>	\$ 3,336,651	\$ 3,544,341	\$ 3,397,275	\$ (147,066)	\$ 60,624
	<b>Total Revenue:</b>	<b>\$ 28,113,072</b>	<b>\$ 29,985,087</b>	<b>\$ 29,292,226</b>	<b>\$ (692,861)</b>	<b>\$ 1,179,154</b>
<b>Salaries:</b>						
	Salaries/Wages:	\$ 12,613,491	\$ 13,370,961	\$ 13,077,825	\$ (293,136)	\$ 464,334
	OT:	\$ 994,605	\$ 864,784	\$ 1,052,549	\$ 187,765	\$ 57,944
	Workers Comp:	\$ 81,165	\$ 86,845	\$ 106,243	\$ 19,399	\$ 25,078
<b>Benefits:</b>						
	Health:	\$ 2,599,881	\$ 2,753,583	\$ 2,620,601	\$ (132,982)	\$ 20,720
	WI Retirement:	\$ 1,434,631	\$ 1,514,839	\$ 1,467,350	\$ (47,489)	\$ 32,719
	Other:	\$ 2,080,206	\$ 1,930,937	\$ 1,838,575	\$ (92,361)	\$ (241,630)
	<b>Sub Total:</b>	<b>\$ 19,803,978</b>	<b>\$ 20,521,948</b>	<b>\$ 20,163,144</b>	<b>\$ (358,804)</b>	<b>\$ 359,166</b>
<b>Utilities:</b>						
	Natural Gas:	\$ 255,096	\$ 342,664	\$ 237,479	\$ (105,185)	\$ (17,617)
	Electricity:	\$ 165,936	\$ 186,200	\$ 156,302	\$ (29,898)	\$ (9,633)
	Telephone:	\$ 9,808	\$ 12,717	\$ 3,635	\$ (9,081)	\$ (6,173)
	Other:	\$ 12,499	\$ 13,417	\$ 22,514	\$ 9,097	\$ 10,015
<b>Building &amp; Grounds:</b>						
	Repairs/Maintenance:	\$ 89,513	\$ 68,692	\$ 65,212	\$ (3,479)	\$ (24,301)
	Supplies:	\$ 49,321	\$ 41,637	\$ 68,562	\$ 26,925	\$ 19,241
	Services:	\$ 10,876	\$ 10,967	\$ 9,345	\$ (1,621)	\$ (1,531)
<b>Rolling Stock/Support Equipment:</b>						
	Equip. Repairs/Maintenance:	\$ 124,552	\$ 124,308	\$ 151,555	\$ 27,247	\$ 27,003
	Parts:	\$ 461,588	\$ 499,917	\$ 473,673	\$ (26,244)	\$ 12,085
	Tires:	\$ 88,022	\$ 93,333	\$ 95,315	\$ 1,982	\$ 7,293
	Equipment Supplies:	\$ 70,717	\$ 92,808	\$ 124,890	\$ 32,081	\$ 54,173
	Fuels, Oils, & Lubricants:	\$ 2,673,184	\$ 2,731,724	\$ 2,553,257	\$ (178,467)	\$ (119,927)
<b>Administrative:</b>						
	Insurance & Financial:	\$ 571,974	\$ 596,467	\$ 565,557	\$ (30,909)	\$ (6,417)
	Rentals/Leases:	\$ 32,213	\$ 61,600	\$ 90,818	\$ 29,218	\$ 58,604
	Training:	\$ 8,593	\$ 25,667	\$ 22,218	\$ (3,448)	\$ 13,625
	Supplies, Equipment and Services:	\$ 221,995	\$ 321,008	\$ 255,825	\$ (65,183)	\$ 33,830
<b>Operations:</b>						
	Paratransit Providers:	\$ 2,459,124	\$ 2,345,817	\$ 2,373,420	\$ 27,603	\$ (85,704)
	GAS / RSVP / Exc Rides:	\$ 436,186	\$ 372,517	\$ 356,101	\$ (16,416)	\$ (80,085)
	<b>Inter Departmental Charges:</b>	\$ 443,723	\$ 369,167	\$ 463,933	\$ 94,766	\$ 20,210
	<b>Depreciation:</b>	\$ 3,019,110	\$ 3,047,917	\$ 3,103,198	\$ 55,281	\$ 84,088
	<b>Interest and Bad Debt Expense:</b>	\$ 265,803	\$ 274,167	\$ 249,667	\$ (24,500)	\$ (16,136)
	<b>Total Operating Expenses:</b>	<b>\$ 31,274,706</b>	<b>\$ 32,154,657</b>	<b>\$ 31,605,621</b>	<b>\$ (549,036)</b>	<b>\$ 330,915</b>
	<b>Less Depreciation:</b>	\$ (3,019,110)	\$ (3,047,917)	\$ (3,103,198)	\$ (55,281)	\$ (84,088)
	<b>Capital Debt:</b>	\$ 507,590	\$ 513,333	\$ 560,000	\$ 46,667	\$ 52,411
	<b>Local share of prepaid lease</b>	\$ -	\$ -	\$ -	\$ -	\$ -
	<b>Fixed Assets:</b>	\$ 47,408	\$ 183,050	\$ -	\$ (183,050)	\$ (47,408)
	<b>Total Expenditures:</b>	<b>\$ 28,810,594</b>	<b>\$ 29,803,123</b>	<b>\$ 29,062,423</b>	<b>\$ (740,701)</b>	<b>\$ 251,829</b>
	<b>Reserves generated (used)</b>	<b>\$ (697,522)</b>	<b>\$ 181,964</b>	<b>\$ 229,803</b>	<b>\$ 47,840</b>	<b>\$ 927,325</b>

## **Background**

The Badger Bus Depot is soon to be demolished to make way for an approved mixed use redevelopment on that property. The Common Council directed the Mayor's office and appropriate City staff to study the short-term solutions to the intercity bus service issue and report back to the Council by September 1<sup>st</sup>.

## **Report**

There are two intercity bus carriers impacted by this redevelopment project, Badger Bus and Greyhound. They are each pursuing different strategies to meet their needs and the needs of their customers.

The University of Wisconsin has indicated their preference for no additional bus parking spaces or schedules on Langdon Street, as it is at capacity now. The City is not planning to grant any additional bus stops for that location.

Badger Bus will be using stops at the UW Madison (as they have done in the past – they are not adding pull-ins or outs on Langdon), at Kelly's Market on West Washington near their old depot, and at the Dutch Mill Park and Ride Lot. To accomplish this, they have applied for and are seeking permission from the City of Madison to use the stop at Kelly's Market and they have notified the City of Madison of their intent to use Dutch Mill and to enter into an arrangement with Metro similar to the Van Galder/Metro agreement. Their published schedules do not conflict with Van Galder, as confirmed with both bus companies and Metro, therefore efforts are underway to enter into a contract to formalize the arrangement at Dutch Mill.

Greyhound is in the process of securing the use of a vacant former restaurant building near one of Metro's Transfer Points to allow customers of Greyhound and Metro to transfer relatively conveniently. Greyhound reports that they have no other bus stop locations planned in Madison at this time, and that they anticipate working on their transition without any disruption in service.



## Metro Transit

Chuck Kamp, Transit General Manager

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Customer Information: 608 266 4466  
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August 17, 2009

The parties, Metro Transit and Madison Area Technical College (MATC), by this Memorandum of Understanding (MOU) acknowledge and agree that contract negotiations for the unlimited ride pass agreement for the 2009-2010 academic year are proceeding constructively as of the date of this MOU. However, the parties have not reached a final agreement. School is starting soon and passes for the unlimited ride pass program will be distributed the week of August 17, 2009.

By this MOU, it is agreed that Metro Transit will charge \$1.10, the Madison Common Council approved rate, for each ride taken by an MATC pass holder during this period without a final agreement. Other terms and conditions related to billing, timeliness of payments and other administrative terms will follow the previous agreement, signed by the parties and executed by the Mayor of the City of Madison on March 24, 2009, will stand for the duration of this MOU.

Signed:

Chuck Kamp  
General Manager  
Metro Transit

Date

8/17/09

Roger Price  
Vice President of Infrastructure Services  
Madison Area Technical College

Date

8/18/09