

## Staff

### **2. Quality of Applications. (15/16)**

Satisfied or Very Satisfied	40 %
Neutral	53 %
Not Satisfied	7 %
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Important or Very Important	94 %
Neutral	6 %

### **3. Information provided at the Villager workshop(s) prior to the release of the application. (11/13)**

Satisfied or Very Satisfied	82 %
Neutral	18 %
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Important or Very Important	85 %
Neutral	15 %

### **4. Q & A blog as means of communication with the applicant. (14)**

Satisfied or Very Satisfied	21 %
Neutral	57 %
Not Satisfied	21 %
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Important or Very Important	79 %
Neutral	21 %

### **5. Communication received/exchanged throughout process. (15)**

Satisfied or Very Satisfied	27 %
Neutral	46 %
Not Satisfied	27 %
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Important or Very Important	87 %
Neutral	6 %
Not Important	7 %

### **6. Level of involvement in the decision-making process. (15)**

Satisfied or Very Satisfied	13 %
Neutral	47 %
Not Satisfied	40 %
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Important or Very Important	67 %
Neutral	20 %
Not Important	13 %

### **7. The application process provided the information you needed. (14)**

Satisfied or Very Satisfied	36 %
Neutral	50 %
Not Satisfied	14 %
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Important or Very Important	86 %
Neutral	14 %

**8. Decision making process resulted in good decisions. (15)**

Satisfied or Very Satisfied	34 %
Neutral	53 %
Not Satisfied	13 %

Important or Very Important	86 %
Neutral	7 %
Not Important	7 %

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**9. Level of transparency throughout process. (15)**

Satisfied or Very Satisfied	46 %
Neutral	27 %
Not Satisfied	27 %

Important or Very Important	87 %
Neutral	6 %
Not Important	7 %

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**10. Staff reviews and recommendations were helpful. (15)**

Satisfied or Very Satisfied	60 %
Neutral	33 %
Not Satisfied	7 %

Important or Very Important	100 %
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**11. Assessment of time spent on process vs. final package of decisions made. (15)**

Satisfied or Very Satisfied	34 %
Neutral	33 %
Not Satisfied	33 %

Important or Very Important	80%
Neutral	13 %
Not Important	7 %

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**12. Level of understanding of the process. (14/15)**

Satisfied or Very Satisfied	72 %
Neutral	21 %
Not Satisfied	7 %

Important or Very Important	87 %
Neutral	13 %

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**13. Overall process from start to finish. (15/14)**

Satisfied or Very Satisfied	33 %
Neutral	53 %
Not Satisfied	14 %

Important or Very Important	93 %
Neutral	7 %