



# Update on Transit Equity for People with Disabilities

Wednesday, July 9, 2025



metro transit

# Questions from Last Meeting

## **Bridge Plate Use at Stations**

- What do drivers use to guide them on the gap?
- Do they use cameras?
- What other kinds of tools do drivers have?
- How is the gap issue communicated to drivers?

# What has been done since last meeting?

- Safety team review at various stations
- Working with drivers
- Reviewing feedback

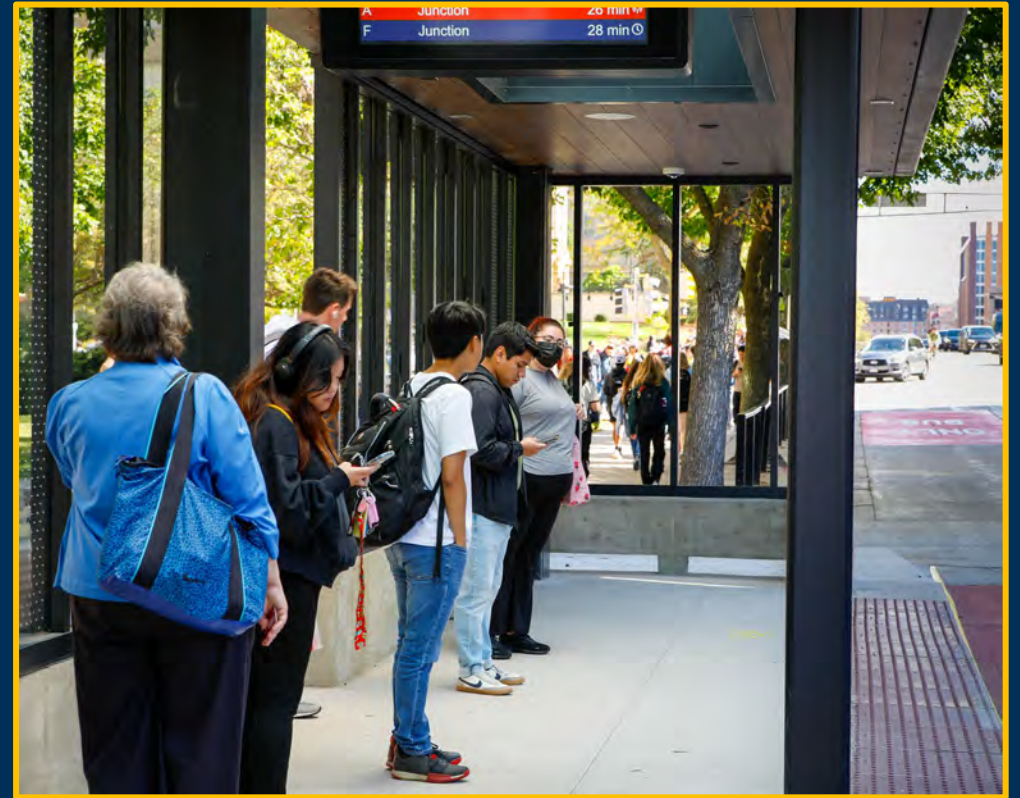


# Safety team review

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## Staff Review in June

- Checked for gaps greater than 4"
- Ramps being deployed
- Passing up passengers
- Entering stations



# Working with Drivers

## Refresher Training

- How to approach stations
- How to align bus properly, make sure doors line up in correct place
- Difficult areas, challenging to line up





# Reviewing Feedback

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- Deploying bridge plate still biggest issue
- Reducing the gap



# Reviewing Feedback

Took a ride with disability rights advocates



## Suggestions Received

- Create contrast between red pavement of the road/BRT bus lane and identical red platform edge
- Signage on bridge plate to move away, especially when it's being deployed
- Promote self-securement wheelchair area
- Creating videos for wheelchair securement
- Either encourage riders to put seats up (for wheelchair users) to avoid confrontations or perhaps have seats that automatically flip up when not in use
- Major destinations possibly added to announcements, such as shopping centers and grocery stores

# Next Steps

- Adding additional signage
- Repainting and widening yellow lines at entrances
- Possibly changing color of concrete payment on platform edge and/or adding stripes to warning fields





# Next Steps

- Still researching signal light to signal drivers to deploy bridge plate (in station plans for N/S BRT)
- Removing some glass at BRT stations so that drivers can better see and interact with riders that might need bridge plate
- Training events



# Training Events

## Events at stations in July

- Visit with staff
  - Ask questions
  - Ride bus
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- Working with UW group to help students when coming back to campus





# Thank you!

## Metro Transit

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