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CUSTOMER SERVICE

I attended the WWA Water Efficiency Seminar on April 19.

I attended the WWA Supply Regulatory Affairs Seminar on May 1.

A customer information survey will be mailed within the next week. This will be in follow up to our phone survey and will include additional questions to compare to a previous mail survey.

We have hired an Administrative Clerk 1 for the Billing Section. Her name is Amy Matara and she will begin work on May 21.

Ken Key
Customer Service Manager