

FIXED ROUTE
Operating Statistics For Periods Ending 12/31/2016 & 12/31/2017

CURRENT MONTH			YEAR TO DATE				
Actual 2016	Actual 2017	Variance 2016 to 2017		Actual 2016	Actual 2017	Variance 2015 to 2016	% Change
			Service Supplied				
504,716	493,115	(11,601)	Total (Vehicle) Miles	6,037,139	6,034,618	(2,521)	0.0%
34,210	33,278	(932)	Revenue Hours	403,825	404,395	570	0.1%
37,777	36,673	(1,104)	Total (Vehicle) Hours	446,316	446,548	232	0.1%
			Ridership				
1,017,710	0	(1,017,710)	Revenue Passengers	12,421,554	9,877,909	(2,543,645)	-20.5%
54,284	0	(54,284)	Transfers	737,392	594,314	(143,078)	-19.4%
<u>11,935</u>	<u>0</u>	<u>(11,935)</u>	Non-Revenue Rides	<u>146,345</u>	<u>108,612</u>	<u>(37,733)</u>	-25.8%
1,083,929	0	(1,083,929)	Total Passengers	13,305,291	10,580,835	(2,724,456)	-20.5%
			Service Quality*				
84.7%	91.2%	6.5%	% Trips on time	88.7%	89.2%	0.5%	0.6%
4.1%	4.4%	0.3%	% Trips early	3.9%	4.0%	0.0%	0.6%
11.3%	4.5%	-6.8%	% Trips late	7.5%	6.9%	-0.6%	-7.6%
18	15	(3)	Passenger Accidents	168	183	15	8.9%
			Vehicle Accidents**				
6	5	(1)	Chargeable	87	43	(44)	-50.6%
15	4	(11)	Non-chargeable	112	141	29	25.9%
<u>2</u>	<u>0</u>	<u>(2)</u>	Preventable	<u>5</u>	<u>1</u>	<u>(4)</u>	-80.0%
23	9	(14)	Total Vehicle Accidents	204	185	(19)	-9.3%
			Fleet/Maintenance				
45	5	(40)	Road Calls	589	305	(284)	-48.2%
69	82	13	Actual Inspections	990	977	(13)	-1.3%
84	82	(2)	Scheduled Inspections	1,006	1,005	(1)	-0.1%
0.17	#DIV/0!	#DIV/0!	Complaints/1000 Rides	0.18	0.21	0.03	14.5%

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.