

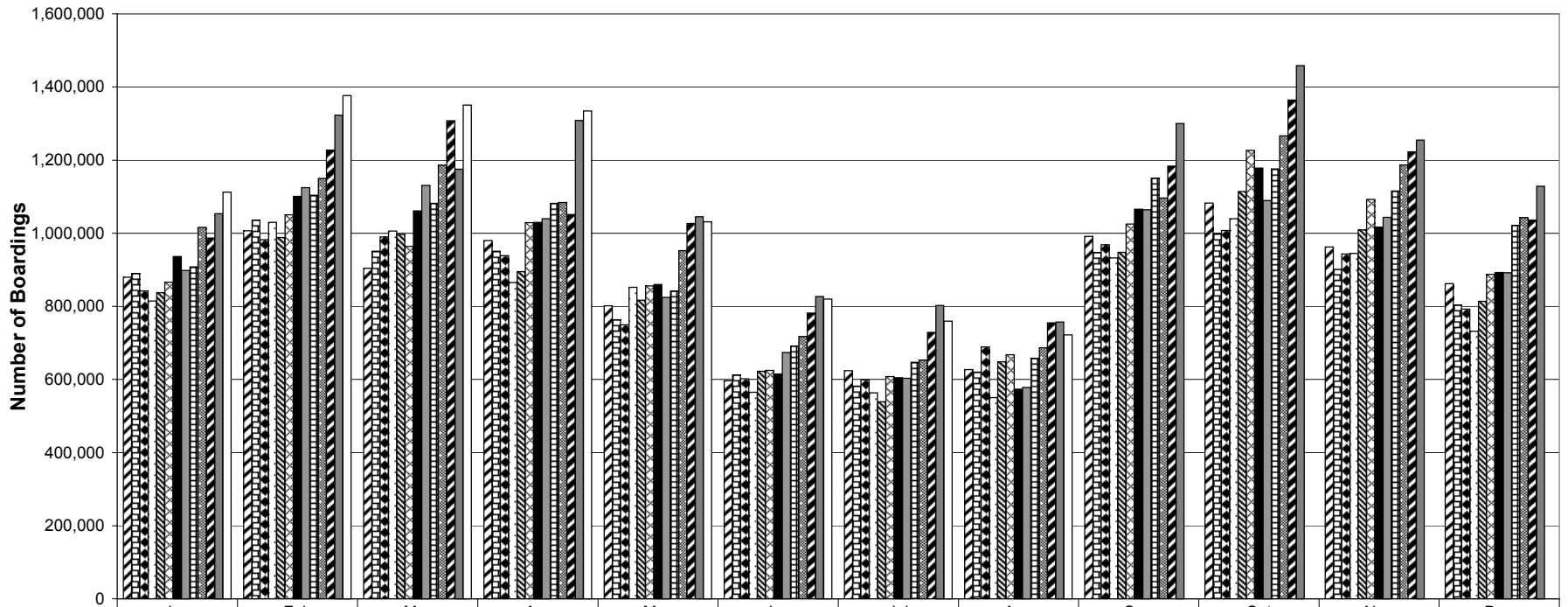
**FIXED ROUTE**  
**Operating Statistics For Periods Ending 8/31/2008 & 8/31/2009**

CURRENT MONTH			YEAR TO DATE			
Actual 2008	Actual 2009	Variance 2008 to 2009		Actual 2008	Actual 2009	Variance 2008 to 2009
			<b>Service Supplied</b>			
412,580	<b>412,255</b>	(325)	Total (Vehicle) Miles	3,580,222	<b>3,574,139</b>	(6,083)
28,377	<b>28,997</b>	620	Revenue Hours	241,143	<b>243,396</b>	2,253
30,332	<b>31,075</b>	742	Total (Vehicle) Hours	266,343	<b>269,592</b>	3,250
			<i>Ridership</i>			
645,995	<b>629,651</b>	(16,344)	Revenue Passengers	7,462,060	<b>7,768,573</b>	306,513
92,147	<b>77,779</b>	(14,368)	Transfers	710,197	<b>628,566</b>	(81,631)
<u>18,702</u>	<u><b>14,824</b></u>	<u>(3,878)</u>	Non-Revenue Rides	<u>119,775</u>	<u><b>109,155</b></u>	<u>(10,620)</u>
756,844	<b>722,254</b>	(34,590)	Total Passengers	8,292,032	<b>8,506,294</b>	214,262
			<b>Service Quality</b>			
3,437	<b>3,388</b>	(49)	Trips using Lifts	21,995	<b>22,346</b>	351
7	<b>10</b>	3	Passenger Accidents	85	<b>69</b>	(16)
			Vehicle Accidents			
7	<b>1</b>	(6)	Chargeable *	72	<b>31</b>	(41)
8	<b>3</b>	(5)	Non-chargeable *	106	<b>86</b>	(20)
1	<b>3</b>	2	Preventable *	6	<b>14</b>	8
16	<b>7</b>	(9)	Total Vehicle Accidents *	184	<b>131</b>	(53)
			<b>Fleet/Maintenance</b>			
95	<b>68</b>	(27)	Road Calls	729	<b>546</b>	(183)
69	<b>69</b>	0	Actual Inspections	597	<b>598</b>	1
69	<b>69</b>	0	Scheduled Inspections	597	<b>598</b>	1

Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

\* Staff continues to refine updated accident reporting process.

## Fixed Route Monthly Ridership Comparison 1997 - 2009



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	879,508	1,006,367	903,825	979,881	801,527	596,734	624,112	627,090	991,131	1,082,706	962,549	862,351
1998	889,534	1,035,689	950,862	950,862	763,136	611,605	581,591	620,431	946,731	998,817	901,334	803,185
1999	842,320	982,443	990,202	938,413	749,457	601,421	598,376	689,113	968,099	1,007,681	943,109	792,396
2000	814,750	1,029,307	1,005,882	865,026	851,741	565,291	563,084	550,100	932,491	1,039,554	944,560	731,742
2001	837,154	988,685	996,866	894,681	816,879	622,695	539,129	648,253	947,811	1,113,786	1,009,097	813,671
2002	865,836	1,050,347	963,482	1,029,092	855,918	624,723	607,808	667,377	1,024,708	1,226,392	1,092,108	887,298
2003	936,445	1,100,676	1,061,166	1,030,032	859,997	614,850	605,111	573,030	1,065,881	1,177,974	1,016,353	892,610
2004	898,093	1,124,417	1,130,633	1,039,883	824,571	674,055	603,195	577,986	1,064,175	1,089,722	1,043,753	891,862
2005	908,041	1,103,864	1,081,452	1,081,774	841,309	691,503	646,554	657,479	1,150,617	1,176,126	1,115,398	1,021,480
2006	1,015,533	1,149,708	1,185,534	1,083,645	952,273	717,241	652,702	686,778	1,096,245	1,265,901	1,186,367	1,042,541
2007	987,020	1,227,229	1,307,864	1,051,145	1,026,690	781,606	728,450	754,700	1,183,918	1,364,591	1,222,960	1,036,092
2008	1,053,552	1,323,109	1,175,384	1,308,172	1,045,194	827,119	802,658	756,844	1,299,868	1,458,221	1,254,879	1,128,149
2009	1,112,562	1,376,551	1,350,400	1,334,028	1,031,449	819,950	759,100	722,254				

1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006
  2007
  2008
  2009

Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265
2008	13,433,149

**ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--August 2009 vs. August 2008**  
(Routes sorted in order of 2009 passengers per revenue hour productivity)

ROUTES	RIDERSHIP, 2009 vs. 2008 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2009	2008	% Change	2009	2008	% Change	Routes < 60% of system avg.	
80 UW CAMPUS	1,142,822	947,479	20.6%	99.12	80.61	23.0%		<b>Core Routes</b> operate every day, from early a.m. to late p.m.: <b>2, 3, 4, 5, 6, 7, 13</b> (3 operates weekdays only; 7 operates wkends & holidays only).
85 UW CAMPUS-PARK ST CIRCULATOR	184,640	187,219	-1.4%	67.35	71.96	-6.4%		
90-93 SUPPLEMENTARY SCHOOL SERVICE	614,184	594,134	3.4%	67.09	70.80	-5.2%		<b>Commuter Routes</b> operate on weekdays during peak hours: <b>11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57</b> <b>58, 71, 72, 74</b>
81-82 UW LATE NITE CIRCULATORS	164,862	139,552	18.1%	60.17	48.74	23.4%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	20,517	NA	NA	53.80	NA	NA		<b>Peripheral Routes</b> operate from transfer points to outlying areas: <b>20, 21, 22, 24, 26, 30, 32, 33, 36, 40, 50, 51, 52, 73, 78</b>
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	369,455	373,291	-1.0%	44.60	46.26	-3.6%		
2 WTP-NTP	720,277	702,557	2.5%	42.33	41.60	1.7%		<b>Connector Routes</b> connect transfer points throughout the day: <b>16, 17, 18.</b>
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	54,923	57,334	-4.2%	41.65	43.83	-5.0%		
50 WTP-SCHROEDER-RAYMOND LOOP	107,459	111,108	-3.3%	39.64	41.15	-3.7%		<b>Circulator Routes</b> <b>1, 9, 10, 34</b>
4 NTP-STP	482,480	474,845	1.6%	37.32	37.22	0.3%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	18,045	23,419	-22.9%	34.46	33.03	4.3%		<b>Other routes:</b> <b>8</b> operates between the Capitol Square and Spring Harbor, weekends only. <b>19</b> operates like a core route between the Capitol Square and Allied Drive on weekdays. <b>39</b> operates as a commuter route during peak hours; operates like a circulator route midday. <b>59</b> operates weekdays & holidays between the WTP and Fitchburg. <b>67</b> connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. <b>63 and 68</b> operate between the West Transfer Point and Prairie Town Center on weekends. <b>70</b> operates like a core route between the Capitol Square & Middleton on weekdays.
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (peak hour trips on 9 began Aug. 24, 2009)	101,076	79,622	26.9%	34.30	25.35	35.3%		
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	868,086	869,495	-0.2%	32.68	32.91	-0.7%		<b>UW Campus Circulators</b> <b>80, 81, 82, 84, 85</b>
40 STP - ARBOR HILLS LOOP	105,965	114,678	-7.6%	32.66	34.83	-6.2%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	84,275	81,043	4.0%	32.65	32.26	1.2%		<b>School Day Supplemental Routes</b> <b>90, 91, 92, 93</b>
21 LAKEVIEW LOOP	120,945	91,859	31.7%	31.94	26.80	19.2%		
1 CAP SQUARE - UW	22,058	18,754	17.6%	31.65	27.42	15.4%		
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	28,773	24,803	16.0%	31.21	25.23	23.7%		
3 WTP-ETP	361,832	360,554	0.4%	30.56	30.20	1.2%		
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	155,525	146,782	6.0%	29.73	28.38	4.8%		
16 STP - ETP	229,731	239,169	-3.9%	28.74	29.69	-3.2%		
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	489,203	500,851	-2.3%	28.27	28.44	-0.6%		
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	226,996	240,867	-5.8%	28.22	30.97	-8.9%		
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	647,339	680,342	-4.9%	27.74	29.49	-6.0%		
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	64,459	71,540	-9.9%	24.92	28.64	-13.0%		
19 RED ARROW TR-CAP SQUARE	118,794	108,334	9.7%	23.54	20.87	12.8%		
51 WTP-MUIR FIELD LOOP	38,769	38,670	0.3%	23.28	23.16	0.5%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE	79,551	79,043	0.6%	22.27	23.03	-3.3%		
27 NTP - UW CAMPUS COMMUTER	27,507	28,151	-2.3%	21.92	21.05	4.1%		
47 ARBOR HILLS COMMUTER	47,726	50,564	-5.6%	21.73	22.52	-3.5%		
70 MIDDLETON-CAPITOL SQUARE	91,469	94,426	-3.1%	21.30	19.05	11.8%		
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	36,854	43,711	-15.7%	20.64	24.49	-15.7%	X	
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	302,958	328,166	-7.7%	20.61	23.18	-11.1%	X	
58 GREENTREE COMMUTER	41,461	43,522	-4.7%	20.49	21.55	-4.9%	X	
7 WTP-ETP (Weekends & Holidays Only)	78,799	75,127	4.9%	19.86	19.13	3.8%	X	
32 ACEWOOD-THOMPSON LOOP	26,797	26,608	0.7%	19.09	19.00	0.5%	X	
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	18,504	18,717	-1.1%	16.85	17.24	-2.3%	X	
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	80,927	92,458	-12.5%	16.54	16.96	-2.5%	X	
63 & 68 WTP-PRAIRIE TOWN CTR (Weekends & Holidays only)	34,873	35,520	-1.8%	15.38	15.82	-2.8%	X	
34 ETP-MATC & 39 ETP - DAIRY DRIVE (midday service on 34 began Aug. 24, 2009)	30,113	28,486	5.7%	15.13	15.88	-4.7%	X	
25 AMERICAN CENTER COMMUTER	5,903	7,671	-23.0%	15.10	20.35	-25.8%	X	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	30,507	NA	NA	14.88	NA	NA	X	
74 MIDDLETON LOOP	18,745	16,948	10.6%	14.70	15.20	-3.3%	X	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	5,290	NA	NA	9.40	NA	NA	X	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	324	NA	NA	7.01	NA	NA	X	
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009)	450	NA	NA	4.70	NA	NA	X	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	1,518	NA	NA	3.83	NA	NA	X	
UNKNOWN ROUTE & ROAD BUS **	204	537	-62.0%	NA	NA	NA	X	
<b>ROUTES DISCONTINUED DURING 2008:</b>								
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	26,642	NA	NA	14.38	NA		
SPECIAL EVENT SERVICE	-	14,106	-100.0%	NA	30.07	NA		
<b>SYSTEM TOTAL</b>	<b>8,506,294</b>	<b>8,292,032</b>	<b>2.6%</b>	<b>34.95</b>	<b>34.39</b>	<b>1.6%</b>	<b>20.97</b>	
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>6,993,453</b>	<b>7,017,782</b>	<b>-0.3%</b>	<b>30.86</b>	<b>31.34</b>	<b>-1.5%</b>	<b>18.52</b>	

NOTE: Substantial changes were made across the system effective October 4, 2008, and again on August 23, 2009. This will affect comparisons of current service to previous.

\* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

Road buses are "extras" put into service to handle overloads.

**ROUTE PERFORMANCE, Year to Date through August 2009**

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2009	2008	% change	2009	2008
1 CAP SQUARE - UW	22,058	18,754	17.6%	31.65	27.42
2 WTP-NTP	720,277	702,557	2.5%	42.33	41.60
3 WTP-ETP	361,832	360,554	0.4%	30.56	30.20
4 NTP-STP	482,480	474,845	1.6%	37.32	37.22
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10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009)	450	NA	NA	4.70	NA
11 & 12 WTP-DUTCH MILL-CAP SQUARE	79,551	79,043	0.6%	22.27	23.03
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	489,203	500,851	-2.3%	28.27	28.44
16 STP - ETP	229,731	239,169	-3.9%	28.74	29.69
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	302,958	328,166	-7.7%	20.61	23.18
19 RED ARROW TR-CAP SQUARE	118,794	108,334	9.7%	23.54	20.87
21 LAKEVIEW LOOP	120,945	91,859	31.7%	31.94	26.80
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	369,455	373,291	-1.0%	44.60	46.26
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	26,642	NA	NA	14.38
25 AMERICAN CENTER COMMUTER	5,903	7,671	-23.0%	15.10	20.35
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	1,518	NA	NA	3.83	NA
27 NTP - UW CAMPUS COMMUTER	27,507	28,151	-2.3%	21.92	21.05
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36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	30,507	NA	NA	14.88	NA
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40 STP - ARBOR HILLS LOOP	105,965	114,678	-7.6%	32.66	34.83
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	64,459	71,540	-9.9%	24.92	28.64
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55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	28,773	24,803	16.0%	31.21	25.23
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	155,525	146,782	6.0%	29.73	28.38
58 GREENTREE COMMUTER	41,461	43,522	-4.7%	20.49	21.55
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71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	54,923	57,334	-4.2%	41.65	43.83
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	84,275	81,043	4.0%	32.65	32.26
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	80,927	92,458	-12.5%	16.54	16.96
74 MIDDLETON LOOP	18,745	16,948	10.6%	14.70	15.20
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	5,290	NA	NA	9.40	NA
<b>MIDDLETON ROUTES TOTAL</b>	<b>335,629</b>	<b>342,209</b>	<b>-1.9%</b>	<b>22.49</b>	<b>22.31</b>
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	34,873	35,520	-1.8%	15.38	15.82
80 UW CAMPUS	1,142,822	947,479	20.6%	99.12	80.61
81-82 UW LATE NITE CIRCULATORS	164,862	139,552	18.1%	60.17	48.74
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	20,517	NA	NA	53.80	NA
85 UW CAMPUS-PARK ST CIRCULATOR	184,640	187,219	-1.4%	67.35	71.96
90-93 SUPPLEMENTARY SCHOOL SERVICE	614,184	594,134	3.4%	67.09	70.80
SPECIAL EVENT SERVICE	-	14,106	-100.0%	NA	30.07
UNKNOWN ROUTE & ROAD BUS **	204	537	-62.0%	NA	NA
<b>SYSTEM TOTAL</b>	<b>8,506,294</b>	<b>8,292,032</b>	<b>2.6%</b>	<b>34.95</b>	<b>34.39</b>
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>6,993,453</b>	<b>7,017,782</b>	<b>-0.3%</b>	<b>30.86</b>	<b>31.34</b>

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**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**  
**Through August 31, 2009 and 2008**

**Fixed Route Passenger Revenue**

Month	January	February	March	April	May	June	July	August	September	October	November	December	Total
2009 actual	793,561	917,570	947,103	857,065	808,549	670,015	545,378	651,961					6,191,201
2008 actual	749,501	831,185	800,532	810,008	733,949	578,774	561,142	547,297					5,612,388
% change	5.9%	10.4%	18.3%	5.8%	10.2%	15.8%	-2.8%	19.1%					10.3%
<b>Cumulative YTD</b>													
2009 actual	793,561	1,711,131	2,658,234	3,515,299	4,323,847	4,993,862	5,539,240	6,191,201					
2008 actual	749,501	1,580,686	2,381,218	3,191,226	3,925,175	4,503,949	5,065,091	5,612,388					
% change	5.9%	8.3%	11.6%	10.2%	10.2%	10.9%	9.4%	10.3%					

**Fixed Route Rides**

2009	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	281,257	289,065	304,101	271,069	269,927	267,040	261,329	240,406					2,184,194
EZ Rider passes	161,086	182,475	207,701	164,501	188,130	92,950	22,922	16,784					1,036,549
Unlimited ride passes*	403,977	492,069	465,485	461,268	321,703	291,079	302,980	296,368					3,034,929
UW routes 80-85	178,188	326,901	281,218	352,154	163,842	69,324	64,666	76,092					1,512,385
<b>Total revenue rides</b>	<b>1,024,508</b>	<b>1,290,510</b>	<b>1,258,505</b>	<b>1,248,992</b>	<b>943,602</b>	<b>720,393</b>	<b>651,897</b>	<b>629,650</b>					<b>7,768,057</b>
Transfers	75,063	74,196	79,443	72,609	73,475	84,698	91,290	77,779					628,553
Non-revenue rides	12,991	11,845	12,452	12,427	14,372	14,859	15,913	14,825					109,684
<b>Total rides</b>	<b>1,112,562</b>	<b>1,376,551</b>	<b>1,350,400</b>	<b>1,334,028</b>	<b>1,031,449</b>	<b>819,950</b>	<b>759,100</b>	<b>722,254</b>					<b>8,506,294</b>
<b>Cumulative YTD total rides</b>	<b>1,112,562</b>	<b>2,489,113</b>	<b>3,839,513</b>	<b>5,173,541</b>	<b>6,204,990</b>	<b>7,024,940</b>	<b>7,784,040</b>	<b>8,506,294</b>					
2008	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	298,600	292,622	291,463	303,355	295,891	281,161	279,248	268,069					2,310,409
EZ Rider passes	126,110	153,291	146,885	189,786	179,152	77,724	23,901	16,553					913,402
Unlimited ride passes*	374,521	483,170	421,241	453,994	334,105	291,077	304,376	286,733					2,949,217
UW routes 80-85	156,518	300,281	212,763	260,857	132,235	64,505	73,127	74,640					1,274,926
Special events	524	6,160	7,389	33	-	-	-	-					14,106
<b>Total revenue rides</b>	<b>956,273</b>	<b>1,235,524</b>	<b>1,079,741</b>	<b>1,208,025</b>	<b>941,383</b>	<b>714,467</b>	<b>680,652</b>	<b>645,995</b>					<b>7,462,060</b>
Transfers	85,649	78,302	82,735	85,656	87,113	95,515	103,080	92,147					710,197
Non-revenue rides	11,630	9,283	12,908	14,491	16,698	17,137	18,926	18,702					119,775
<b>Total rides</b>	<b>1,053,552</b>	<b>1,323,109</b>	<b>1,175,384</b>	<b>1,308,172</b>	<b>1,045,194</b>	<b>827,119</b>	<b>802,658</b>	<b>756,844</b>					<b>8,292,032</b>
<b>Cumulative YTD total rides</b>	<b>1,053,552</b>	<b>2,376,661</b>	<b>3,552,045</b>	<b>4,860,217</b>	<b>5,905,411</b>	<b>6,732,530</b>	<b>7,535,188</b>	<b>8,292,032</b>					
% change	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	-5.8%	-1.2%	4.3%	-10.6%	-8.8%	-5.0%	-6.4%	-10.3%					-5.5%
EZ Rider passes	27.7%	19.0%	41.4%	-13.3%	5.0%	19.6%	-4.1%	1.4%					13.5%
Unlimited ride passes	7.9%	1.8%	10.5%	1.6%	-3.7%	0.0%	-0.5%	3.4%					2.9%
UW routes 80-85	13.8%	8.9%	32.2%	35.0%	23.9%	7.5%	-11.6%	1.9%					18.6%
<b>Total revenue rides</b>	<b>7.1%</b>	<b>4.5%</b>	<b>16.6%</b>	<b>3.4%</b>	<b>0.2%</b>	<b>0.8%</b>	<b>-4.2%</b>	<b>-2.5%</b>					<b>4.1%</b>
Transfers	-12.4%	-5.2%	-4.0%	-15.2%	-15.7%	-11.3%	-11.4%	-15.6%					-11.5%
Non-revenue rides	11.7%	27.6%	-3.5%	-14.2%	-13.9%	-13.3%	-15.9%	-20.7%					-8.4%
<b>Total rides</b>	<b>5.6%</b>	<b>4.0%</b>	<b>14.9%</b>	<b>2.0%</b>	<b>-1.3%</b>	<b>-0.9%</b>	<b>-5.4%</b>	<b>-4.6%</b>					<b>2.6%</b>
<b>Cumulative YTD total rides</b>	<b>5.6%</b>	<b>4.7%</b>	<b>8.1%</b>	<b>6.4%</b>	<b>5.1%</b>	<b>4.3%</b>	<b>3.3%</b>	<b>2.6%</b>					

\* see next page for further detail

**Madison Metro Transit**  
**Year to Year Fixed Route Ridership and Revenue Comparison**

<b>2009 ridership</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	83,556	82,989	84,333	67,270	70,126	70,962	70,385	62,248					591,869
Day passes	5,868	5,474	5,476	4,337	4,186	5,373	6,014	5,681					42,409
10-ride cards	83,908	86,308	89,443	77,580	75,374	69,041	59,196	54,476					595,326
Month passes	107,925	114,294	124,849	121,882	120,241	121,664	125,734	118,001					954,590
<b>Total cash, cards &amp; passes</b>	<b>281,257</b>	<b>289,065</b>	<b>304,101</b>	<b>271,069</b>	<b>269,927</b>	<b>267,040</b>	<b>261,329</b>	<b>240,406</b>					<b>2,184,194</b>

UW ASM	209,720	285,335	255,403	258,376	165,833	146,010	153,284	143,770					1,617,731
UW Employees	134,256	140,305	143,594	133,271	112,580	115,403	118,104	109,843					1,007,356
MATC	40,590	45,045	45,103	48,175	25,581	13,510	15,119	25,009					258,132
City of Madison	9,003	9,233	9,743	9,237	8,273	8,612	8,391	8,109					70,601
Edgewood	5,349	6,781	5,938	6,247	3,860	1,518	1,773	3,500					34,966
St. Mary's	2,394	2,731	2,984	3,382	3,231	3,413	3,731	3,817					25,683
Meriter	2,665	2,639	2,720	2,580	2,345	2,613	2,578	2,320					20,460
<b>Total unlimited ride passes</b>	<b>403,977</b>	<b>492,069</b>	<b>465,485</b>	<b>461,268</b>	<b>321,703</b>	<b>291,079</b>	<b>302,980</b>	<b>296,368</b>					<b>3,034,929</b>

<b>2008 ridership</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	97,084	87,976	84,165	90,854	92,874	91,823	89,639	84,458					718,873
Day passes	4,491	4,783	5,094	4,913	5,481	6,035	7,242	9,129					47,168
10-ride cards	92,189	95,727	90,169	96,252	87,857	74,466	68,685	62,796					668,141
Month passes	104,836	104,136	112,035	111,336	109,679	108,837	113,682	111,686					876,227
<b>Total cash, cards &amp; passes</b>	<b>298,600</b>	<b>292,622</b>	<b>291,463</b>	<b>303,355</b>	<b>295,891</b>	<b>281,161</b>	<b>279,248</b>	<b>268,069</b>					<b>2,310,409</b>

UW ASM	192,492	289,244	235,297	260,149	168,995	136,051	145,308	130,738					1,558,274
UW Employees	128,409	136,716	131,521	132,323	114,462	110,131	112,982	105,193					971,737
MATC	37,554	39,102	37,008	43,157	34,990	31,096	31,135	35,714					289,756
City of Madison	9,213	9,647	9,622	9,572	9,035	8,859	9,460	8,397					73,805
Edgewood	4,713	6,318	5,575	6,469	4,034	1,916	2,196	3,408					34,629
St. Mary's	2,140	2,143	2,218	2,324	2,589	3,024	3,295	3,283					21,016
Meriter													-
<b>Total unlimited ride passes</b>	<b>374,521</b>	<b>483,170</b>	<b>421,241</b>	<b>453,994</b>	<b>334,105</b>	<b>291,077</b>	<b>304,376</b>	<b>286,733</b>					<b>2,949,217</b>

<b>% change</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Total</b>
Cash fares	-13.9%	-5.7%	0.2%	-26.0%	-24.5%	-22.7%	-21.5%	-26.3%					-17.7%
Day passes	30.7%	14.4%	7.5%	-11.7%	-23.6%	-11.0%	-17.0%	-37.8%					-10.1%
10-ride passes/cards	-9.0%	-9.8%	-0.8%	-19.4%	-14.2%	-7.3%	-13.8%	-13.2%					-10.9%
Month passes	2.9%	9.8%	11.4%	9.5%	9.6%	11.8%	10.6%	5.7%					8.9%
<b>Total cash, cards &amp; passes</b>	<b>-5.8%</b>	<b>-1.2%</b>	<b>4.3%</b>	<b>-10.6%</b>	<b>-8.8%</b>	<b>-5.0%</b>	<b>-6.4%</b>	<b>-10.3%</b>					<b>-5.5%</b>

UW ASM	8.9%	-1.4%	8.5%	-0.7%	-1.9%	7.3%	5.5%	10.0%					3.8%
UW Employees	4.6%	2.6%	9.2%	0.7%	-1.6%	4.8%	4.5%	4.4%					3.7%
MATC	8.1%	15.2%	21.9%	11.6%	-26.9%	-56.6%	-51.4%	-30.0%					-10.9%
City of Madison	-2.3%	-4.3%	1.3%	-3.5%	-8.4%	-2.8%	-11.3%	-3.4%					-4.3%
Edgewood	13.5%	7.3%	6.5%	-3.4%	-4.3%	-20.8%	-19.3%	2.7%					1.0%
St. Mary's	11.9%	27.4%	34.5%	45.5%	24.8%	12.9%	13.2%	16.3%					22.2%
Meriter (new in 12/2008)													
<b>Total unlimited ride passes</b>	<b>7.9%</b>	<b>1.8%</b>	<b>10.5%</b>	<b>1.6%</b>	<b>-3.7%</b>	<b>0.0%</b>	<b>-0.5%</b>	<b>3.4%</b>					<b>2.9%</b>

**ParaTransit**  
**Operating Statistics For Periods Ending 8/31/2008 & 8/31/2009**

CURRENT MONTH				YEAR TO DATE		
Actual 2008	Actual 2009	Variance 2008 to 2009		Actual 2008	Actual 2009	Variance 2008 to 2009
			<b>Service Supplied Data</b>			
1,084	<b>1,119</b>	35	No. of Clients riding the System	1,574	<b>1,691</b>	117
			<i>Ridership</i>			
4,585	<b>4,784</b>	199	Directly Operated Service	39,436	<b>43,524</b>	4,088
<u>16,678</u>	<u><b>16,284</b></u>	(394)	ADA Contracted Services	<u>137,475</u>	<u><b>138,703</b></u>	1,228
21,263	<b>21,068</b>	(195)	Total ADA Ridership *	176,911	<b>182,227</b>	5,316
1,508	<b>1,578</b>	70	Group Access *	13,084	<b>12,892</b>	(192)
460	<b>432</b>	(28)	Total No-shows	3,982	<b>3,916</b>	(66)
			<b>Service Quality Data</b>			
0	<b>2</b>	2	Passenger Accidents	13	<b>9</b>	(4)
			Vehicle Accidents			
0	<b>0</b>	0	Chargeable **	5	6	1
0	<b>0</b>	0	Non-chargeable **	7	1	(6)
0	<b>0</b>	0	Preventable **	2	0	(2)
0	<b>0</b>	0	Total Vehicle Accidents **	16	7	(9)
			<b>Fleet/Maintenance Data</b>			
5	<b>5</b>	0	Road Calls	22	<b>28</b>	6
11	<b>11</b>	0	Actual Inspections	91	<b>95</b>	4
11	<b>11</b>	0	Scheduled Inspections	90	<b>95</b>	5

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as

\* ADA Ridership does not include Group Access.

\*\* Staff continues to refine updated accident reporting process.

**Paratransit Performance Indicators  
August, 2009**

**Revenue Indicators**

Operating Revenue/ Operating Cost  
Passenger Revenue/ Total Passenger Trips

Metro Plus YTD		Fixed Route YTD	
Aug. 2008	Aug. 2009	Aug. 2008	Aug. 2009
<i>Financial</i>	<i>Financial</i>	<i>Financial</i>	<i>Financial</i>
<i>Info</i>	<i>Info</i>	<i>Info</i>	<i>Info</i>
<i>Not</i>	<i>Not</i>	<i>Not</i>	<i>Not</i>
<i>Available</i>	<i>Available</i>	<i>Available</i>	<i>Available</i>

**Expense Indicators**

Operating Cost/Passenger Trip

Operations	Metro Plus			
	Aug. 2008	Aug. 2009	YTD Aug. 2008	YTD Aug. 2009
Total Trips	21,263	21,068	176,911	182,227
Rides Cancelled	3,271	3,281	30,907	30,332
Cancellation Rate	15.4%	15.6%	17.5%	16.6%
No Shows	460	432	3,982	3,916
No Shows/Rides Provided	2.2%	2.1%	2.3%	2.1%
Number of Clients Provided Service	1084	1,119	1,574	1,691
Average Trips/Client	19.6	18.8	112.4	107.8
DDS Trips	12,648	12,815	102,934	104,700
Subscription Trips	12,239	12,353	100,572	107,367
DDS Subscription Trips	8,109	8,512	65,356	68,893
D2D Trips	16,044	16,398	129,355	138,956
Lv Attended Trips	5,916	5,958	47,740	47,122
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	101.1%	100.0%

**Number of Trips by Provider YTD**

	Metro Direct	Cap. Express	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	20,305	440	34,562	35,007	33,129	123,443
Non-Ambulatory	23,219	492	-	4,248	30,825	58,784
Percentage	23.88%	0.51%	18.97%	21.54%	35.10%	100.00%

**Customer Service YTD**

	Metro Direct	Cap. Express	Badger	Transit Sol	Badger Bus	Total
Rides Provided	43,524	932	34,562	39,255	63,954	182,227
Customer Complaints	131	1	92	69	123	416
Customer Compliments	16	2	2	7	11	38
Customer Suggestions	6	0	0	0	4	10
Complaints/1000 passenger trips	3.01	1.07	2.66	1.76	1.92	2.28
Late Service Reports (2)	25	7	297	131	160	620
Late Service Reports/1000 passenger trips	0.57	7.51	8.59	3.34	2.50	3.40

**On-Time Performance, August 2009**

	Metro Direct	Cap. Express	Badger	Transit Sol.	Badger Bus
	90%	97%	94%	97%	95%

**ADA Certifications, August 2009**

	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,365	242	182	140	13,777
Category 2	38	0	0	0	0
Category 2/3	87	15	3	0	158
Category 3	2,308	435	101	32	7,099
<b>Total</b>	<b>3,798</b>				<b>21,034</b>

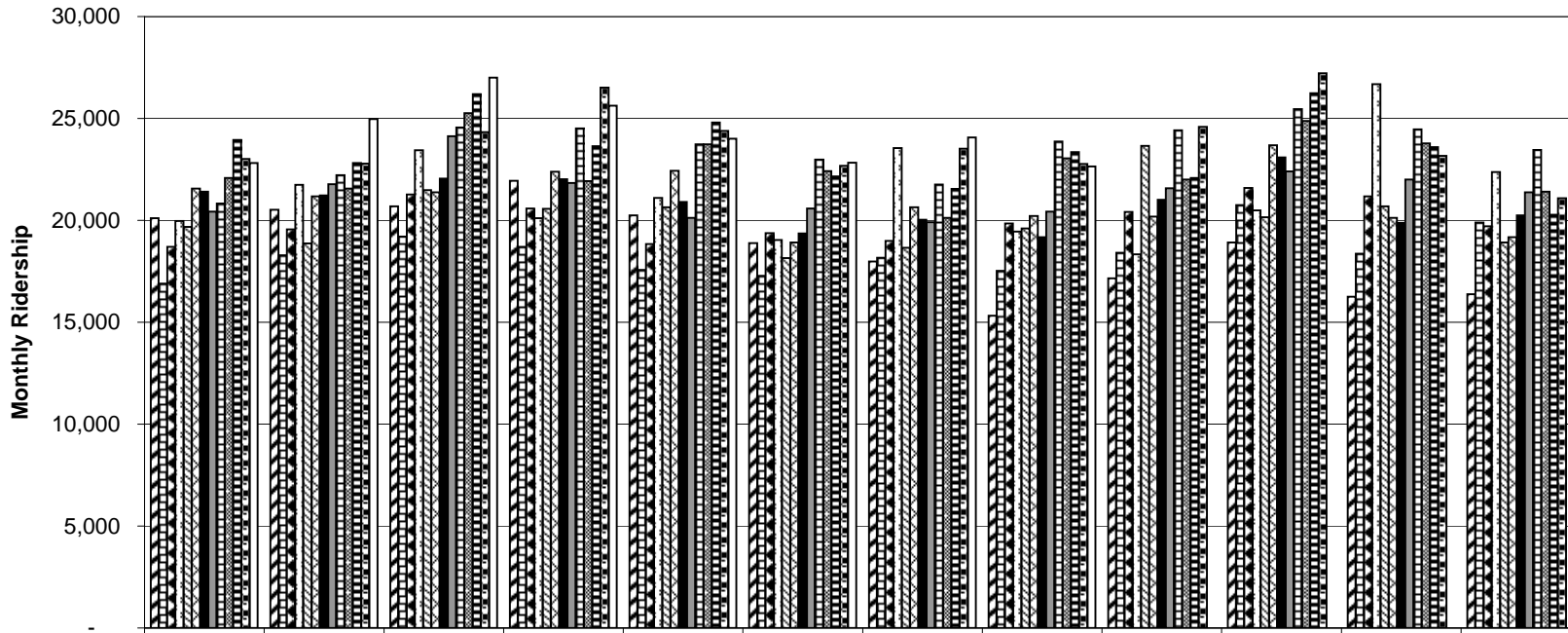
Monthly New Certifications	35
Monthly Denied Applications	1

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.



### Monthly Paratransit Ridership, 1997 - 2009 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087	21,553	25,257	21,923	23,725	22,409	20,115	23,047	22,000	24,873	23,779	21,405
2007	23,945	22,814	26,194	23,641	24,806	22,155	21,549	23,353	22,078	26,239	23,590	20,269
2008	23,015	22,787	24,327	26,509	24,386	22,681	23,519	22,771	24,586	27,216	23,159	21,081
2009	22,810	24,972	27,006	25,626	24,011	22,831	24,066	22,646				

1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006
  2007
  2008
  2009

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173
2007	280,633
2008	286,037

Note: Annual Ridership includes Group Access.

**Madison Metro Transit**  
**Financial Performance Report**  
**Year-to-Date through August 31**  
**All Modes**

	2008 Actual	2009 Budget	2009 Actual	Over/Under Budget	Change from Prior Year
<b>Passenger Revenue:</b>					
Cash, Tickets, Passes:	\$ 3,241,054	\$ 4,062,266	\$ 3,557,728	\$ (504,538)	\$ 316,674
Unlimited Ride Passes:	\$ 2,555,799	\$ 2,974,780	\$ 2,848,687	\$ (126,093)	\$ 292,888
Other:	\$ 28,823	\$ 28,333	\$ 28,334	\$ 0	\$ (489)
<b>Sub Total:</b>	<b>\$ 5,825,675</b>	<b>\$ 7,065,379</b>	<b>\$ 6,434,749</b>	<b>\$ (630,631)</b>	<b>\$ 609,073</b>
<b>Misc Revenue:</b>					
Advertising:	\$ 236,088	\$ 200,000	\$ 158,575	\$ (41,425)	\$ (77,513)
County:	\$ 2,110,971	\$ 2,279,600	\$ 2,292,998	\$ 13,398	\$ 182,027
Other Operating:	\$ 11,983	\$ 48,000	\$ 34,778	\$ (13,222)	\$ 22,795
Non-Operating:	\$ 36,726	\$ 32,850	\$ 40,594	\$ 7,744	\$ 3,868
<b>Sub Total:</b>	<b>\$ 2,395,768</b>	<b>\$ 2,560,450</b>	<b>\$ 2,526,945</b>	<b>\$ (33,505)</b>	<b>\$ 131,177</b>
<b>Local Subsidies:</b>					
City of Madison:	\$ 6,576,515	\$ 6,883,478	\$ 6,883,478	\$ -	\$ 306,963
Funding Partners:	\$ 2,175,182	\$ 2,015,848	\$ 2,088,664	\$ 72,816	\$ (86,518)
<b>Sub Total:</b>	<b>\$ 8,751,697</b>	<b>\$ 8,899,326</b>	<b>\$ 8,972,142</b>	<b>\$ 72,816</b>	<b>\$ 220,444</b>
<b>State Assistance:</b>	\$ 11,169,447	\$ 11,438,933	\$ 11,438,936	\$ 2	\$ 269,488
<b>Federal Assistance:</b>	\$ 3,821,147	\$ 4,091,047	\$ 3,882,550	\$ (208,497)	\$ 61,403
<b>Total Revenue:</b>	<b>\$ 31,963,735</b>	<b>\$ 34,055,136</b>	<b>\$ 33,255,321</b>	<b>\$ (799,815)</b>	<b>\$ 1,291,586</b>
<b>Salaries:</b>					
Salaries/Wages:	\$ 14,397,208	\$ 15,130,641	\$ 14,912,896	\$ (217,745)	\$ 515,688
OT:	\$ 1,088,049	\$ 988,325	\$ 1,171,010	\$ 182,686	\$ 82,961
Workers Comp:	\$ 97,570	\$ 99,251	\$ 122,160	\$ 22,909	\$ 24,590
<b>Benefits:</b>					
Health:	\$ 2,853,206	\$ 3,146,952	\$ 3,050,490	\$ (96,462)	\$ 197,284
WI Retirement:	\$ 1,634,180	\$ 1,731,244	\$ 1,670,691	\$ (60,553)	\$ 36,511
Other:	\$ 2,322,566	\$ 2,206,785	\$ 2,099,862	\$ (106,923)	\$ (222,704)
<b>Sub Total:</b>	<b>\$ 22,392,780</b>	<b>\$ 23,303,198</b>	<b>\$ 23,027,110</b>	<b>\$ (276,088)</b>	<b>\$ 634,330</b>
<b>Utilities:</b>					
Natural Gas:	\$ 255,263	\$ 348,572	\$ 238,455	\$ (110,117)	\$ (16,808)
Electricity:	\$ 189,152	\$ 212,800	\$ 179,532	\$ (33,268)	\$ (9,620)
Telephone:	\$ 11,102	\$ 14,533	\$ 4,229	\$ (10,304)	\$ (6,873)
Other:	\$ 12,520	\$ 15,333	\$ 23,841	\$ 8,507	\$ 11,320
<b>Building &amp; Grounds:</b>					
Repairs/Maintenance:	\$ 90,589	\$ 72,933	\$ 69,080	\$ (3,854)	\$ (21,510)
Supplies:	\$ 53,933	\$ 46,953	\$ 79,403	\$ 32,449	\$ 25,469
Services:	\$ 11,448	\$ 12,533	\$ 11,891	\$ (642)	\$ 443
<b>Rolling Stock/Support Equipment:</b>					
Equip. Repairs/Maintenance:	\$ 142,129	\$ 142,067	\$ 171,984	\$ 29,917	\$ 29,855
Parts:	\$ 510,406	\$ 571,333	\$ 581,585	\$ 10,251	\$ 71,179
Tires:	\$ 99,068	\$ 106,667	\$ 106,176	\$ (490)	\$ 7,108
Equipment Supplies:	\$ 80,955	\$ 106,067	\$ 145,606	\$ 39,539	\$ 64,651
Fuels, Oils, & Lubricants:	\$ 3,013,866	\$ 3,064,532	\$ 2,861,703	\$ (202,829)	\$ (152,163)
<b>Administrative:</b>					
Insurance & Financial:	\$ 660,149	\$ 678,533	\$ 645,685	\$ (32,848)	\$ (14,464)
Rentals/Leases:	\$ 37,134	\$ 70,400	\$ 103,464	\$ 33,064	\$ 66,331
Training:	\$ 8,892	\$ 29,333	\$ 22,702	\$ (6,631)	\$ 13,810
Supplies, Equipment and Services:	\$ 256,857	\$ 366,867	\$ 285,880	\$ (80,987)	\$ 29,023
<b>Operations:</b>					
Paratransit Providers:	\$ 2,806,551	\$ 2,680,933	\$ 2,700,490	\$ 19,557	\$ (106,061)
GAS / RSVP / Exc Rides:	\$ 494,555	\$ 425,733	\$ 407,870	\$ (17,863)	\$ (86,685)
<b>Inter Departmental Charges:</b>	\$ 488,400	\$ 418,283	\$ 504,674	\$ 86,390	\$ 16,273
<b>Depreciation:</b>	\$ 3,452,829	\$ 3,483,333	\$ 3,567,998	\$ 84,665	\$ 115,169
<b>Interest and Bad Debt Expense:</b>	\$ 272,781	\$ 313,333	\$ 285,333	\$ (28,000)	\$ 12,553
<b>Total Operating Expenses:</b>	<b>\$ 35,342,256</b>	<b>\$ 36,484,272</b>	<b>\$ 36,024,691</b>	<b>\$ (459,581)</b>	<b>\$ 682,436</b>
<b>Less Depreciation:</b>	\$ (3,452,829)	\$ (3,483,333)	\$ (3,567,998)	\$ (84,665)	\$ (115,169)
<b>Capital Debt:</b>	\$ 421,601	\$ 586,667	\$ 640,000	\$ 53,333	\$ 218,399
<b>Local share of prepaid lease</b>	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Fixed Assets:</b>	\$ 64,036	\$ 259,800	\$ -	\$ (259,800)	\$ (64,036)
<b>Total Expenditures:</b>	<b>\$ 32,375,064</b>	<b>\$ 33,847,406</b>	<b>\$ 33,096,693</b>	<b>\$ (750,713)</b>	<b>\$ 721,629</b>
<b>Reserves generated (used)</b>	<b>\$ (411,329)</b>	<b>\$ 207,730</b>	<b>\$ 158,628</b>	<b>\$ (49,102)</b>	<b>\$ 569,957</b>