



FEEDBACK RECEIVED AT PUBLIC HEARING PROPOSED AUGUST SERVICE CHANGES

Public comments received at the Public Hearing on April, 11 2016

Category	For	Against	Comment or ?
Route 5	1	1	1
Route 13		2	
Route 17	2		

ROUTE 5 & 13

JEREL ALEXANDER – 2219 WOODVIEW CT. #5

He takes the Route 5 often where the Route 13 doesn't go. He also takes it when he can't get the Route 4. He sees a lot of other people taking the Route 5. He's concerned about whether that route will still go on West Washington and to Journey Health.

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EVELYN SHIMSHAK – 205 VAN DENSEN ST.

She is a Route 13 rider from Olin Avenue and has some concerns about the changes. She likes the streamlining of the Route 5 but has concerns about the Route 13 and eliminating stops on Badger Road. They are not heavily used, but people use them to cross the pedestrian bridge to the south side of the Beltline and to continue up the hill to housing or the bridge. Another concern is the longer, slower route to or from the STP for some residents. There are late arrivals to transfer points on both ends. Taking the 13 to transfer to the eastbound Route 6 at Park and Johnson won't happen anymore if the route is lengthened. Bram's Addition riders going north would go to Park and catch the 5 and then transfer to the 4 to go to Campus rather than a more convoluted trip. She likes that riders from Lakeside/Olin area would get a direct stop at the library instead of having to walk from the STP. She likes the easier access to the pool, but that is open at limited times. Maybe have a small shuttle between that and the STP during summer and open pool hours. The Route 13 was just lengthened by adding Frances Street, now this is adding more time. Some of these changes would just cause further delays.

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MARY SUESS – 2231 TRACEWAY DR. #208

Opposes changes on Routes 5 and 13. People who use wheelchairs would like to see the Route 5 leave the ETP on the half hour to get to other routes at the STP. Others, especially employees and shoppers would like to see bus shelters on the Route 16 at the Walmart and Kohls. She would also like better maintenance of the transfer points during inclement weather.

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ROUTE 17

KIM OWENS – 1902 LONDONBERRY DR. #325

She has been waiting for the Route 17 changes for a long time. This will help people living in low income and elderly housing on the north side. It was a long ride to the grocery store and it required transfers. It was difficult to make plans on the weekends because so much time was dedicated riding the bus to errands. Service to Woodman's is important. She also appreciates changes to the Route 30, although she wonders why there isn't better access to the Walmart. It sounds like other service will complement the Route 30. Walmart, which will become a supercenter, is an important resource for people and there is good safety in that area compared to all the cars and no sidewalks on one side at the SouthTowne Walmart location.

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AMANDA LOVE – 3566 SARGENT ST.

Adding additional trips on Route 17 is helpful between the north and east sides. Since Routes 20 and 30 are no longer necessary for that trip, they could be helpful for Madison College students who live in the Hayes loop on Route 6 to have service on Route 20. There is currently no connection, and many students live in this area.

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MISCELLANEOUS

LORI AND DAVID HOBBS – 2718 UNION ST.

They had some concerns not related to the service changes including, buses come early/leave early and driver complaints.