

FIXED ROUTE
Operating Statistics For Periods Ending 12/31/2006 & 12/31/2007

CURRENT MONTH			YEAR TO DATE			
Actual 2006	Actual 2007	Variance 2006 to 2007		Actual 2006	Actual 2007	Variance 2006 to 2007
			Service Supplied			
444,041	441,117	(2,924)	Total (Vehicle) Miles *	5,428,122	5,400,684	(27,438)
30,235	30,287	52	Revenue Hours	365,494	367,132	1,639
33,561	33,742	181	Total (Vehicle) Hours *	404,897	407,463	2,567
			Ridership			
956,916	950,138	950,138	Revenue Passengers **	10,953,999	11,527,640	573,641
73,725	73,826	73,826	Transfers	953,739	995,966	42,227
<u>11,900</u>	<u>12,128</u>	<u>12,128</u>	Non-Revenue Rides	<u>126,730</u>	<u>148,659</u>	<u>21,929</u>
1,042,541	1,036,092	(6,449)	Total Passengers	12,034,468	12,672,265	637,797
			Service Quality			
2,298	2,011	(288)	Trips using Lifts	37,764	34,995	(2,769)
18	9	(9)	Passenger Accidents	90	119	29
25	49	24	Vehicle Accidents	234	245	11
			Fleet/Maintenance			
56	86	30	Road Calls	802	926	124
74	74	0	Actual Inspections	908	907	(1)
74	74	0	Scheduled Inspections	904	901	(3)

Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

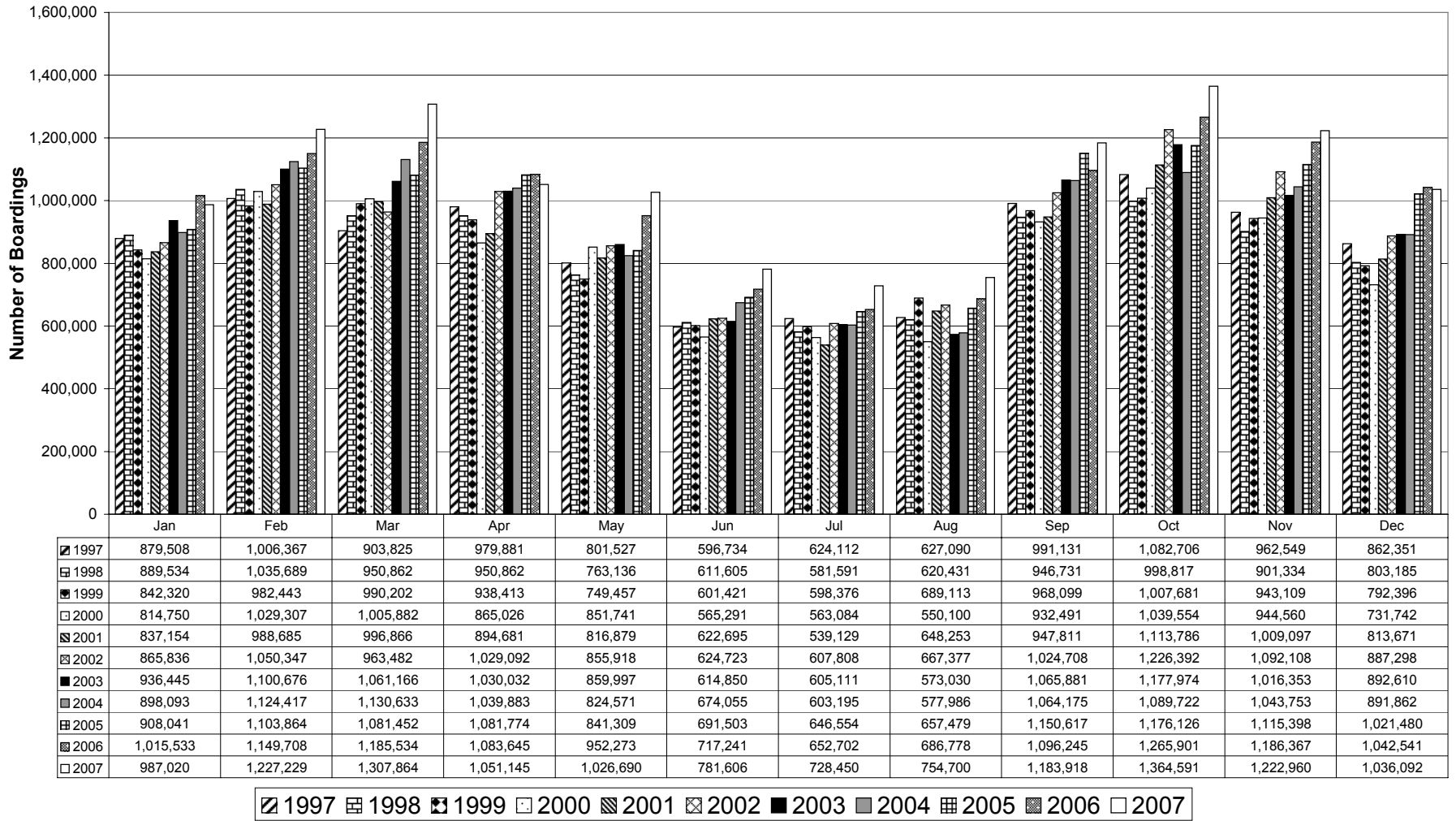
* Vehicle Miles and Hours are for fixed route service only. Miles & hours for training, maintenance testing etc. are not included in these totals.

** Includes special events.

Ridership and service supplied totals are pre-audit.

Key: A (negative variance) denotes a decrease in activity over 2006

Fixed Route Monthly Ridership Comparison 1997 - 2007



Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265

Transfer Center-based system began July 19, 1998.

Note: 2007 total is pre-audit.

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE
December 2007 vs. December 2006 (Pre-audit totals shown for 2007)
 (Routes sorted in order of 2007 passengers per revenue hour productivity)

ROUTES	RIDERSHIP, 2007 vs. 2006 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2007	2006	% Change	2007	2006	% Change	Routes < 60% of system avg.	
80 UW CAMPUS	1,763,716	1,799,482	-2.0%	87.94	87.93	0.0%		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends only).
85 UW CAMPUS-PARK ST CIRCULATOR (began July 31, 2006)	321,583	143,243	124.5%	71.25	70.28	1.4%		
90-93 SUPPLEMENTARY SCHOOL SERVICE	962,349	995,194	-3.3%	67.08	73.12	-8.3%		
81-82 UW LATE NITE CIRCULATORS	305,357	231,919	31.7%	57.09	44.28	28.9%		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	556,792	516,731	7.8%	45.86	44.03	4.2%		
2 WTP-NTP	1,038,982	942,673	10.2%	40.34	38.49	4.8%		
4 NTP-STP	743,335	705,957	5.3%	38.83	35.27	10.1%		
50 WTP-SCHROEDER-RAYMOND LOOP	140,453	133,449	5.2%	34.67	32.50	6.7%		
29 SHERMAN COMMUTER	37,173	35,802	3.8%	34.15	33.34	2.4%		
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE (67 began Aug. 27, 2006)	1,294,351	1,317,871	-1.8%	32.49	29.01	12.0%		
SPECIAL EVENT SERVICE	52,622	56,406	-6.7%	31.64	28.79	9.9%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57, 58, 71, 72, 74
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	101,725	37,443	171.7%	31.55	36.87	-14.4%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	90,436	35,225	156.7%	31.12	35.59	-12.5%		
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	357,267	265,383	34.6%	30.52	25.62	19.1%		
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	232,457	219,379	6.0%	30.12	27.83	8.3%		
1 CAP SQUARE - UW (service reduced August 27, 2006)	27,755	37,582	-26.1%	28.89	28.28	2.2%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
21 LAKEVIEW LOOP (was interlined with route 27 until August 27, 2006)	146,844	95,489	53.8%	28.75	26.60	8.1%		
40 STP - ARBOR HILLS LOOP (expanded August 27, 2006)	140,251	94,456	48.5%	28.50	24.98	14.1%		
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	721,796	683,997	5.5%	27.64	28.50	-3.0%		
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP (13 began Aug. 27, 2006)	940,652	859,736	9.4%	27.34	25.74	6.2%		
3 WTP-ETP & 7 WTP-ETP (route 7 weekend route began Aug. 27, 2006)	632,951	591,457	7.0%	26.47	25.37	4.3%		Circulator Routes operate midday only: 1, 9, 34
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (Rte 9 expanded Aug. 27, 2006)	118,618	116,210	2.1%	25.49	28.36	-10.1%		
44 (began Aug. 27, 2006) & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	96,349	47,873	101.3%	25.42	25.18	1.0%		
16 STP - ETP (began Aug. 27, 2006; replaces routes 31, 41, 42 & 43)	295,751	99,068	198.5%	24.54	23.80	3.1%		
51 WTP-MUIR FIELD LOOP	60,854	51,834	17.4%	24.26	21.18	14.6%		
58 GREENTREE COMMUTER	71,542	70,451	1.5%	24.15	21.85	10.5%		Other routes: 7 operates between the East and West Transfer Point on weekends. 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday on weekdays. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the West Transfer Point and Prairie Town Center on weekends. 70 operates like a core route between the Capitol Square, Middleton & the West Transfer Point on weekdays.
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	143,880	48,301	197.9%	22.80	26.00	-12.3%		
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	471,473	442,602	6.5%	22.23	20.89	6.4%		
70 MIDDLETON-CAPITOL SQUARE (routes 70-74 began Aug. 27, 2006)	148,074	54,271	172.8%	22.23	23.68	-6.1%		
19 RED ARROW TR-CAP SQUARE (revised Aug. 27, 2006)	175,558	178,729	-1.8%	22.12	22.32	-0.9%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE (11 added & route expanded Aug. 27, 2006)	107,230	63,883	67.9%	20.74	18.00	15.2%	X	
47 ARBOR HILLS COMMUTER (service reduced Aug. 27, 2006)	64,479	136,583	-52.8%	19.41	22.34	-13.1%	X	
27 NTP - UW CAMPUS COMMUTER (serviced reduced August 27, 2006)	39,461	110,517	-64.3%	19.04	18.80	1.3%	X	
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	15,964	NA	NA	18.63	NA	NA	X	
25 AMERICAN CENTER	9,417	10,442	-9.8%	17.33	19.10	-9.3%	X	
32 ACEWOOD-THOMPSON LOOP	36,075	30,344	18.9%	17.08	14.28	19.7%	X	
8 CAP SQUARE-SPRING HARBOR (reduced to weekend route only Aug. 27, 2006)	27,124	221,201	-87.7%	16.12	21.17	-23.8%	X	
53 UW HOSP COMMUTER (service reduced 8/27/06-discontinued 8/31/07)	18,978	52,201	-63.6%	15.97	21.15	-24.5%	X	
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TWN CTR (began Aug. 27, 2006)	53,133	21,653	145.4%	15.27	17.09	-10.7%	X	
55 VERONA - WTP COMMUTER (began Sept. 19, 2005)	20,515	12,850	59.6%	14.32	8.91	60.8%	X	
34 ETP-MATC & 39 ETP - DAIRY DRIVE	37,565	29,035	29.4%	14.06	11.27	24.8%	X	
24 AIRPORT LOOP	34,774	35,290	-1.5%	12.72	13.21	-3.8%	X	
74 MIDDLETON LOOP	14,242	4,247	235.3%	9.13	8.23	10.9%	X	
89 PARKING RAMP SHUTTLE (operated January 2 - June 15, 2007)	1,316	NA	NA	1.01	NA	NA	X	
UNKNOWN ROUTE & ROAD BUS **	1,044	3,396	-69.3%	NA	NA	NA		
ROUTES DISCONTINUED AFTER AUGUST 26, 2006:								UW Campus Circulators 80, 81, 82, 85
31 TURNER-MONONA LOOP	NA	63,689	NA	NA	24.01	NA		
41 STP-LAKE POINT, 42 STP-MOORLAND & 43 MOORLAND-LAKEPOINT	NA	85,055	NA	NA	20.55	NA		
60 MIDDLETON-WTP (discontinued August 25, 2006)	NA	149,503	NA	NA	25.58	NA		
61 MIDDLETON OFFICE PARK (discontinued August 25, 2006)	NA	43,173	NA	NA	30.43	NA		
62 GREENWAY BLVD	NA	21,461	NA	NA	15.60	NA		
65 WALNUT GROVE COMMUTER	NA	31,734	NA	NA	22.46	NA		
SYSTEM TOTAL	12,672,265	12,034,468	5.3%	34.52	32.93	4.8%	20.71	School Day Supplemental Routes 90, 91, 92, 93
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	10,281,609	10,003,067	2.8%	30.49	29.62	2.9%	18.29	

NOTE: Substantial changes were made across the system effective August 27, 2006 and then again on September 2, 2007. This will affect comparisons of current service to previous.
 * Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").
 Road buses are "extras" put into service to handle overloads.

ROUTE PERFORMANCE, Year to Date through December 2007 (Pre-audit totals shown for 2007)

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2007	2006	% change	2007	2006
1 CAP SQUARE - UW (service reduced August 27, 2006)	27,755	37,582	-26.1%	28.89	28.28
2 WTP-NTP	1,038,982	942,673	10.2%	40.34	38.49
3 WTP-ETP & 7 WTP-ETP (route 7 weekend route began Aug. 27, 2006)	632,951	591,457	7.0%	26.47	25.37
4 NTP-STP	743,335	705,957	5.3%	38.83	35.27
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51 WTP-MUIR FIELD LOOP	60,854	51,834	17.4%	24.26	21.18
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	15,964	NA	NA	18.63	NA
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74 MIDDLETON LOOP	14,242	4,247	235.3%	9.13	8.23
MIDDLETON ROUTES TOTAL	498,357	372,163	33.9%	24.12	26.71
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TWN CTR (began Aug. 27, 2006)	53,133	21,653	145.4%	15.27	17.09
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62 GREENWAY BLVD	NA	21,461	NA	NA	15.60
65 WALNUT GROVE COMMUTER	NA	31,734	NA	NA	22.46
SYSTEM TOTAL	12,672,265	12,034,468	5.3%	34.52	32.93
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	10,281,609	10,003,067	2.8%	30.49	29.62

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Additional changes made September 2, 2007 will also affect comparisons.

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**Paratransit Performance Indicators
December, 2007**

Revenue Indicators

Operating Revenue/ Operating Cost
Passenger Revenue/ Total Passenger Trips

Metro Plus YTD		Fixed Route YTD	
Dec. 2006	Dec. 2007	Dec. 2006	Dec. 2007

Financial Data not available at time of printing

Expense Indicators

Operating Cost/Passenger Trip

Operations	Metro Plus			
	Dec. 2006	Dec. 2007	YTD 2006	YTD 2007
Total Trips	20,011	18,919	252,690	261,361
Rides Cancelled	3,979	4,977	41,978	45,327
Cancellation Rate	19.9%	26.3%	16.6%	17.3%
No Shows	519	682	5,210	5,718
No Shows/Rides Provided	2.6%	3.6%	2.1%	2.2%
Number of Clients Provided Service	1,128	1,141	1,722	1,774
Average Trips/Client	17.7	16.6	146.7	147.3
DDS Trips	12,712	10,642	149,297	149,727
Subscription Trips	10,589	9,858	140,674	143,252
DDS Subscription Trips	6,475	6,313	89,932	92,460
D2D Trips	14,094	13,360	178,357	188,221
Lv Attended Trips	2,062	4,963	29,108	69,785
Maintenance Inspections Conducted/Scheduled	100.0%	112.5%	108.1%	101.7%

Number of Trips by Provider YTD	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	21,268	21,659	65,443	35,934	29,500	173,804
Non-Ambulatory	30,275	32,326	-	2,396	22,560	87,557
Percentage	19.72%	20.66%	25.04%	14.67%	19.92%	100.00%

Customer Service YTD	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Total
Rides Provided	51,543	53,985	65,443	38,330	52,060	261,361
Customer Complaints	132	87	159	41	32	451
Customer Compliments	10	6	1	2	5	24
Customer Suggestions	9	0	2	1	1	13
Complaints/1000 passenger trips	2.56	1.61	2.43	1.07	0.61	1.73
Late Service Reports (2)	35	215	857	138	45	1,290
Late Service Reports/1000 passeng	0.68	3.98	13.10	3.60	0.86	4.94

On-Time Performance, Dec. 2007	Metro Direct	Laidlaw	Badger	Transit Sol.	Badger Bus
	84%	88%	89%	89%	92%

ADA Certifications, December 2006	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	3,901	312	232	53	11,890
Category 2	45	2	2	0	48
Category 2/3	96	19	3	2	314
Category 3	2,150	432	114	15	6,642
Total	6,192				18,894

Monthly New Certification	44
Monthly Denied Applications	3

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

ParaTransit
Operating Statistics For Periods Ending 12/31/2007 & 12/31/2006

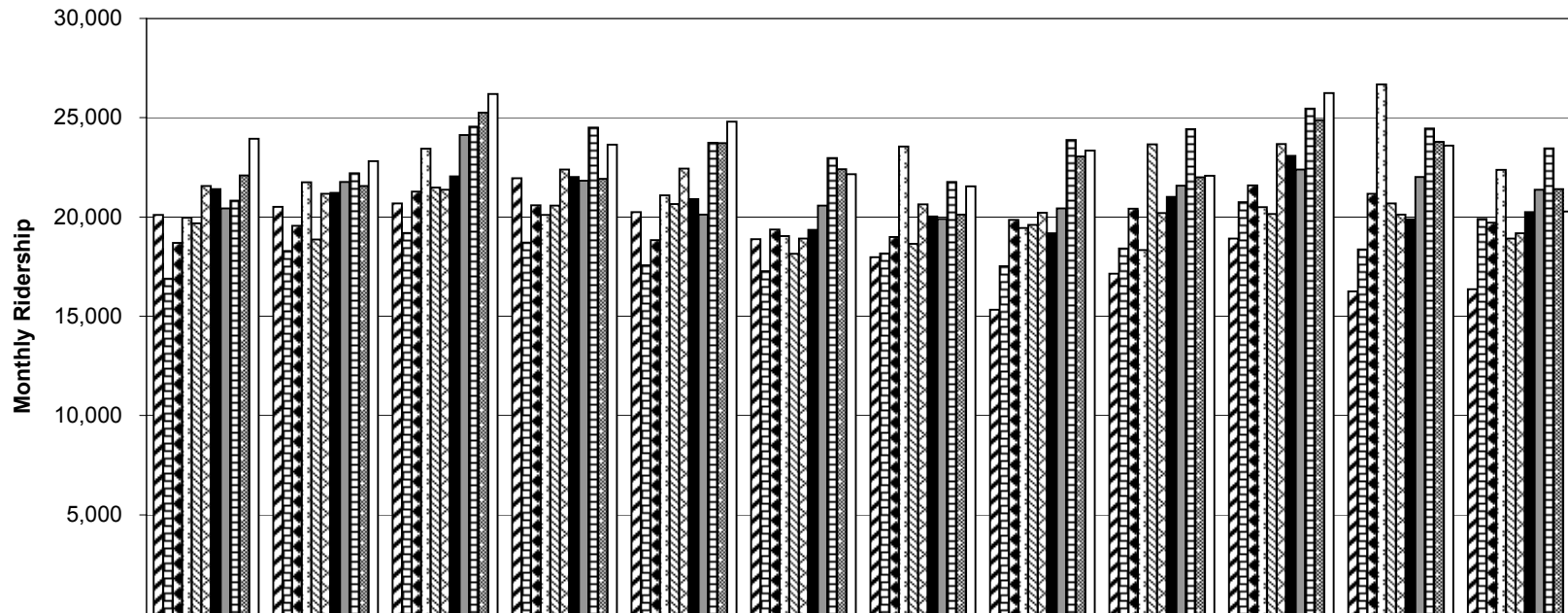
CURRENT MONTH			YEAR TO DATE			
Actual 2006	Actual 2007	Variance 2006 to 2007		Actual 2006	Actual 2007	Variance 2006 to 2007
			Service Supplied Data			
1,128	1,141	13	No. of Clients riding the System	1,722	1,774	52
			<i>Ridership</i>			
4,294	3,435	(859)	Directly Operated Service	64,929	51,543	(13,386)
1,394	1,350	(44)	Group Access *	21,286	19,248	(2,038)
<u>15,717</u>	<u>15,484</u>	(233)	ADA Contracted Services	<u>196,020</u>	<u>209,818</u>	13,798
20,011	18,919	(1,092)	Total ADA Ridership *	260,949	261,361	412
519	682	163	Total No-shows	5,754	5,718	(36)
			Service Quality Data			
2	3	1	Passenger Accidents	23	31	8
1	3	2	Vehicle Accidents	16	13	(3)
			Fleet/Maintenance Data			
4	0	(4)	Road Calls	36	20	(16)
11	9	(2)	Actual Inspections	141	117	(24)
11	8	(3)	Scheduled Inspections	136	115	(21)

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2006.
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Monthly Paratransit Ridership, 1997 - 2007 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087	21,553	25,257	21,923	23,725	22,409	20,115	23,047	22,000	24,873	23,779	21,405
2007	23,945	22,814	26,194	23,641	24,806	22,155	21,549	23,353	22,078	26,239	23,590	20,269

1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173
2007	280,633

Note: Annual Ridership includes Group Access.