

Quality and Reliability since 1882



---

[www.madisonwater.org](http://www.madisonwater.org) • 119 East Olin Avenue • Madison, WI 53713-1431 • TEL 608.266.4651 • FAX 608.266.4426

---

## **CUSTOMER SERVICE**

June 19, 2008

The implementation of our upgrade to the billing system is now in hard parallel to the billing system, and we are scheduled to go live on July 7.

We have hired Erik Schmidt, a university student, as an hourly employee to fill in for meter reading and meter shop work during the summer vacation period.

Ken Key  
Customer Service Manager