#### Overview of Interim Report

#### Long Range Metro Transit Planning Ad Hoc Committee



Public informational meetings: August 6, 8, 9, 14

	600
865	200

#### Committee Membership

- Transit users
- Business community representatives
- Liaisons from key City committees
  - Transit & Parking Commission
  - ADA Transit Subcommittee
  - Contracted Services Oversight Subcommittee
- University of Wisconsin representative



#### Committee Mission Statement

- To explore options to secure the long term financial stability of the Metro Transit system, including bu t not limited to:
  - not limited to:

    expansion into new markets, both geographically and demographically,

    intensification of service

    new technologies

    marketing

    partnerships

• to provide guidance on priorities for the Metro Transit



#### What Metro Transit does well

- Higher level of service than most comparably sized metro areas
- Ridership is at 20-year high and increasing
- Above average cost effectiveness vs. peers
- Strong political support for Metro system





#### Committee approach; focus areas

- Monthly committee meetings since January
- Over 20 subcommittee meetings:
  - Funding
  - Service Improvements
  - Increasing Ridership
  - Cost Management
  - Marketing



#### Funding Subcommittee: Key findings to date

- Costs increasing (especially fuel)
- $\, \scriptstyle \bullet \, \,$  State assistance not keeping pace with inflation
- Madison transit budget up 35% in four years
- Contingency fund was \$2.5 million in 2002; now only \$130,000.
- Service expansion in one community = diluted State funds = increased costs for jurisdictions with no service expansion
- Metro area lacks authority to create RTA

Funding structure unsustainable!

# Funding Subcommittee: Additional study

- Capital funding for equipment replacement
- RTA



■ Bus rapid transit

#### System Improvements Subcommittee: Initial Recommendations

- Explore making schedule information available at each bus stop.
- Make the trip planner feature on the Metro Website more user-friendly.
- Expand the availability of real time schedule information at major stops on cell phones/PDAs and online.
- Explore the feasibility of a bus rapid transit system for the Madison area.

#### System Improvements Subcommittee: Additional study

- Service Hours explore expanded hours on nights and weekends
- Express routes
- Frequency of service
- Route Priorities
- Density of bus stops
- Fare card options
- Ride guide & schedule enhancements



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#### Increasing Ridership Subcommittee: Initial Recommendations

- Expand Unlimited Ride Pass Program
- Implement additional Park & Ride lots
- Build more Public/Private Partnerships:
  - To create or expand service to employment centers
  - For limited-stop shuttles
  - For bus runs at bar closing time
  - To link shared-ride taxi service and Metro

#### Increasing Ridership: Additional study

- Provide passenger amenities
  - Wireless service
  - Trash/recycling receptacles
  - · Services at or near transfer points
  - Shelters and/or benches at more stops

#### Cost Management Subcommittee: Initial recommendations

- Employee issues (e.g., use of leave time)
- Equipment (e.g., articulated buses)
- Facilities (e.g., location of operations)

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# Marketing Subcommittee: Progress to date

- Developing Recommendation Matrix
- Creation of Business Advisory Committee
- Analyze effectiveness of current marketing spending
- Increase marketing budget (which is lowest among peer systems)

## Marketing Subcommittee: Additional study

- Analyze current marketing spending
- Identify ways to stretch marketing dollars
- Review Metro's customer service plan
- Expanded opportunities for advertising
- Partnerships with cultural organizations

#### Committee's Next Steps

- Review input from public informational meetings
- Investigate additional ideas
- Propose initial initiatives for 2008 budget
- Prepare second draft of report
- Hold public hearings in late fall
- Finalize and present report
- Target completion date: End of 2007

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# Public comments are welcome! ■ E-mail: <u>aschroeder@cityofmadison.com</u> ■ Feedback survey: <u>www.mymetrobus.com</u> ■ U.S. Mail: Metro Transit Ann Schroeder 1101 E. Washington Ave. Madison, WI 53703 At committee meetings: Refer to website schedule Metro System Map – Effective 9/2/07 None

# RTA Issues Establish service level standards to ensure comparable services between RTA partners. Address concerns on the impact of separating Metro service planning from part of the metropolitan planning process. Attend to competing irterests between the central metropolitan district and its outlying areas. Attend to competing irterests between modesof transit and ensue cross-mode compatibility. Show the benefit of an RTAto areas of the county not served by the same levels of public transportation services as metropolitan areas of the county. Adopt principals/values as part of govening resolutions that povide protection to all parties in regards to repreentation and services. Clarify the relationship and responsibilities between the Metropolitan Planning Organization, Capital Area Regional Planning Commission, and RTA. Clarify the role of non-municipal entities.