



City of Madison

City of Madison
Madison, WI 53703
www.cityofmadison.com

Agenda - Approved WATER UTILITY BOARD

Tuesday, December 21, 2010

4:30 PM

Water Utility Conference Room A&B
119 E. Olin Ave.

If you need an interpreter, translator, materials in alternate formats or other accommodations to access this service, activity or program, please call the phone number below at least three business days prior to the meeting.

Si necesita un intérprete, un traductor, materiales en formatos alternativos u otros arreglos para acceder a este servicio, actividad o programa, comuníquese al número de teléfono que figura a continuación tres días hábiles como mínimo antes de la reunión.

Yog hais tias koj xav tau ib tug neeg txhais lus, ib tug neeg txhais ntawv, cov ntawv ua lwm hom ntawv los sis lwm cov kev pab kom siv tau cov kev pab, cov kev ua ub no (activity) los sis qhov kev pab cuam, thov hu rau tus xov tooj hauv qab yam tsawg pib hnuv ua hauj lwm ua ntej yuav tuaj sib tham.

Если Вам необходима помощь устного или письменного переводчика, а также если Вам требуются материалы в иных форматах либо у Вас имеются особые пожелания в связи с доступом к данной услуге, мероприятию или программе, пожалуйста, позвоните по указанному ниже телефону и сообщите об этом не менее чем за три рабочих дня до соответствующей встречи.

For assistance, TEXTNET 866-704-2315 or call the Water Utility at 608-266-4651.

CALL TO ORDER / ROLL CALL

APPROVAL OF MINUTES

Minutes of the November 23 meeting:
<http://legistar.cityofmadison.com/calendar/#current>

PUBLIC COMMENT

Limited to three minutes each.
Comments may also be submitted until 8:00 a.m. the day of the meeting using Ask Us, Tell Us at <https://www.cityofmadison.com/water/askUs.cfm> (select "Contact Water Utility Board" as the subject).

DISCLOSURES AND RECUSALS

Members of the body should make any required disclosures or recusals under the City's Ethics Code.

MONITORING REPORTS

1. [17152](#) General Manager's Report
Attachments: [General Manager's Report December 2010.pdf](#)

Summary of Utility progress in the Ten Attributes of Effectively Managed Water Sector Utilities: Stakeholder Understanding and Support, Water Quality, Customer Satisfaction, Employee and Leadership Development, Operational Optimization, Financial Viability, Infrastructure Stability, Operational Resiliency, Community Sustainability, and Water Resource Adequacy.

REQUIRED APPROVALS BY CONSENT

2. [20735](#) (BY TITLE ONLY) Authorizing the Mayor and the City Clerk to execute a Professional Services Agreement for the preparation of plans and specifications for the construction of a new water tower at Madison Water Utility Unit Well 20 (7th AD)
3. [20830](#) Accepting a proposal from Writing Barefoot, LLC for the design and facilitation of a Special Water Utility Board meeting January 11, 2011
Attachments: [MWUBoard_retreat_proposal.pdf](#)

UNFINISHED BUSINESS

4. [20293](#) Creating Outcomes Policies for the Madison Water Utility
Attachments: [Provisionally Adopted Outcomes Policies.pdf](#)
[Draft Secondary Policies 10-26-10.pdf](#)
[Draft Secondary Policies 11-23-10.pdf](#)

The board will develop outcomes policies for the Madison Water Utility and develop a monitoring schedule using the Effective Utility Management Primer as a framework and reference. The Ten Attributes of Effectively Managed Water Sector Utilities are Stakeholder Understanding and Support, Water Quality, Customer Satisfaction, Employee and Leadership Development, Operational Optimization, Financial Viability, Infrastructure Stability, Operational Resiliency, Community Sustainability, and Water Resource Adequacy.

CORRESPONDENCE AND SPECIAL INTEREST ITEMS

5. [20832](#) Correspondence and Special Interest Items
Attachments: [Letter from Larry Nelson regarding Pumping Doctrine 11-28-10.pdf](#)

BOARD SELF-EVALUATION

6. [20013](#) Meeting Evaluation and Discussion
Attachments: [Board Self-evaluation.pdf](#)

FUTURE AGENDA ITEMS

7. [14501](#) Introduction of Future Agenda Items
Attachments: [Decision Tree.pdf](#)

ADJOURNMENT