

June 25, 2024

To Whom It May Concern,

I have known Shane Hendrix for over 3 years. I have the pleasure of working with him at Ho-Chunk Gaming Madison where he has worked as a Bar Porter, Beverage Server and Bartender.

Shane is one of the most dedicated, hardworking and reliable employees I have, here at the casino. He is always early for work, rarely misses any of his scheduled shifts and is routinely willing to fill in when a shift needs to be covered. His work ethic is unmatched. If anything needs to be completed for the department he will gladly do it, without being asked, including tasks that are not part of his job description. If anyone needs assistance of any kind, Shane is more than willing to help.

I am in full support of Shane pursuing his Bartender's Operator License, in order to advance his career further. He has been serving drinks to our patrons for years and has proven that he can serve responsibly.

Please feel free to contact me with any further questions.

Sincerely,

**Renee Bachmann**

Senior F&B Manager **Ho-Chunk Gaming Madison** *"Your favorite place to play."*

4002 Evan Acres Rd, Madison WI 53718

608.223.9576 ext. 23584

[Renee.Bachmann@ho-chunk.com](mailto:Renee.Bachmann@ho-chunk.com)

