Madison Water Utility

MONTHLY OPERATIONS REPORT

	2008	BENCH MARK	PSC REQ	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
1.0	**ADMINISTRATION**															
1.1	Formal Grievances			0	0	0	0	2								2
1.2	Employee Injuries			2	4	1	2	2								11
1.3	Utility Veh Accidents			0	0	1	0	1								2
1.4	Print Media Reports			2	5	1	8	4								20
2.0	**PUMPAGE**															
2.1	Tot in Million Gals(MG)			849.4	810.0	852.4	830.4	906.9								4,249.1
2.2	Average Day (MG)			27.4	27.9	27.5	27.7	29.3								28.0
2.3	Maximum Day (MG)			31.2	33.5	32.9	31.1	33.4								33.5
2.4	Date of Max Day			1/31 (Th)	2/5 (Tu)	3/3 (M)	4/10 (Th)	5/23 (F)								2/5 (Tu)
3.0	**INSPECTIONS**															
3.1	Cross Connections			21	1	1	5	10								38
3.2	Private Wells			9	4	10	14	24								61
4.0	**CUSTOMER SVCS**															
4.1	Scheduled Billings			9,164	13,330	14,061	11,497	15,832								63,884
4.2	Spec Request Billings			280	310	347	501	595								2,033
4.3	Bill Related Inspections			23	16	12	9	7								67
4.4	Reminder/Tax Notices			2,578	1,430	1,567	0	3,951								9,526
4.5	# of Meter Readings			13,229	7,580	15,964	12,718	7,205								56,696
5.0	**HYDRANTS**															
5.1	Installed			6	3	1	7	2								19
5.2	Removed			6	3	1	7	2								19
5.3	Total in Service			8,309	8,309	8,309	8,309	8,309								8,309
5.4	Inspections			517	461	342	305	122								1,747
5.5	# Repaired			19	12	16	24	9								80
	Unit Cost			$1,761	$3,352	$1,301										
5.6	Routine Flushing			75	64	50	390	350								929
6.0	**VALVES**															
6.1	Installed			3	3	9	14	5								34
6.2	Removed			2	1	6	4	1								14
6.3	Total in Service			19,191	19,193	19,196	19,206	19,210								19,210
6.4	Inspections			626	152	459	774	689								2,700
6.5	# Repaired			23	18	21	23	9								94

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7.0	**MAINS**															
7.1	Miles Installed			0	0	0	0	0								0
7.2	Miles Abandoned			0	0	0	0	0								0
7.3	Total Miles in Svc			834.44	834.44	834.44	834.44	834.44								834.44
7.4	Number of Leaks			63	43	28	6	2								142
	Unit Cost			$2,033	$2,376	$3,010										
7.5	Leaks per Mile			0.08	0.05	0.03	0.01	0.00								0.17
7.6	Dwell Units Out of Svc			871	530	358	59	24								1842
8.0	**SERVICES**															
8.1	New Svcs to Old Lot by WU			0	0	0	0	0								0
8.2	New Svcs to Old Lot by PC			1	0	0	7	12								20
8.31	Lead Replacements by WU			0	0	0	2	6								8
8.32	Lead Replacements by PO			2	1	0	11	27								41
8.33	PO Side was Copper			0	0	0	2	0								2
8.34	PO Side not Replaced			0	0	0	0	0								0
8.41	Removals/Cut Offs Lead			0	0	0	11	10								21
8.42	Removals - Copper			0	0	0	3	0								3
8.5	New Svcs in New Plats			12	18	34	0	0								64
8.6	Total Svcs in Ground			61,429	61,447	61,481	61,474	61,476								61,476
8.7	New Connects to Exist Svcs			27	13	13	19	30								102
8.8	Number of Leaks			0	2	0	4	1								7
	Unit Cost			$1,155	$826	$242										
8.9	Frozen			8	2	0	0	0								10
9.0	**METERS**															
9.1	Total in Service			65,136	65,151	65,177	65,218	65,275								65,275
9.2	Total Inspections			462	305	349	464	353								1,933
9.3	Number Repaired			63	222	141	208	167								801
	Unit Cost			$112	$34	$49										
9.4	Number Changed			413	530	325	363	211								1,842
9.5	Number Converted			0	0	0	0	0								0
9.6	Installed in City (Regular)			1	2	0	0	0								3
9.7	Installed in City (Remote)			24	22	37	24	36								143
9.8	Installed Out City (Regular)			0	0	0	0	1								1
9.90	Installed Out City (Remote)			0	0	0	0	2								2
9.10	Turn Ons			1	2	9	25	24								61
9.11	Turn Offs			8	11	20	8	6								53
9.12	NET CHANGE			18	15	26	41	57								157

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Pumpage in MG			849.4	810.0	852.4	830.4	906.9	0.0	0.0	0.0	0.0	0.0	0.0	0.0	**4249.1**
Scheduled Billings			9164	13330	14061	11497	15832	0	0	0	0	0	0	0	**63884**
# of Meter Reads			13229	7580	15964	12718	7205	0	0	0	0	0	0	0	**56696**
Hydrant Inspections			517	461	342	305	122	0	0	0	0	0	0	0	**1747**
# Rep'd/Replaced			19	12	16	24	9	0	0	0	0	0	0	0	**80**
Hyd Painted			0	0	0	0	291	0	0	0	0	0	0	0	**291**
Valve Inspections			626	152	459	774	689	0	0	0	0	0	0	0	**2700**
# Rep'd/Replaced			23	18	21	23	9	0	0	0	0	0	0	0	**94**
Main Leaks			63	43	28	6	2	0	0	0	0	0	0	0	**142**
Lead Replace by W.U.			0	0	0	2	6	0	0	0	0	0	0	0	**8**
Removals/Cut Offs Lead			0	0	0	11	10	0	0	0	0	0	0	0	**21**
Lead Replace by P.O.			2	1	0	11	27	0	0	0	0	0	0	0	**41**
New Svcs Installed			13	18	34	7	12	0	0	0	0	0	0	0	**84**
Service Leaks			0	2	0	4	1	0	0	0	0	0	0	0	**7**
Meters Repaired			63	222	141	208	167	0	0	0	0	0	0	0	**801**
Meters Changed			413	530	325	363	211	0	0	0	0	0	0	0	**1842**