

FIXED ROUTE
Operating Statistics For Periods Ending 9/30/2009 & 9/30/2010

CURRENT MONTH			YEAR TO DATE			
Actual 2009	Actual 2010	Variance 2009 to 2010		Actual 2009	Actual 2010	Variance 2009 to 2010
			Service Supplied			
485,753	490,983	5,230	Total (Vehicle) Miles	4,059,892	4,192,763	132,871
32,466	32,589	123	Revenue Hours	275,978	282,946	6,968
36,533	36,611	78	Total (Vehicle) Hours	306,241	314,421	8,180
			<i>Ridership</i>			
1,228,945	1,184,157	(44,788)	Revenue Passengers	8,981,141	9,051,271	70,130
76,336	72,205	(4,131)	Transfers	704,902	635,174	(69,728)
<u>15,735</u>	<u>19,775</u>	<u>4,040</u>	Non-Revenue Rides	<u>124,890</u>	<u>146,793</u>	21,903
1,321,016	1,276,137	(44,879)	Total Passengers	9,810,933	9,833,238	22,305
			Service Quality			
3,283	3,472	189	Trips using Lifts	25,629	28,705	3,076
9	14	5	Passenger Accidents	78	97	19
			Vehicle Accidents			
5	5	0	Chargeable	36	41	5
8	5	(3)	Non-chargeable	87	68	(19)
<u>0</u>	<u>1</u>	<u>1</u>	Preventable	<u>15</u>	<u>9</u>	<u>(6)</u>
13	11	(2)	Total Vehicle Accidents	138	118	(20)
			Fleet/Maintenance			
66	89	23	Road Calls	612	618	6
81	82	1	Actual Inspections	679	699	20
81	82	1	Scheduled Inspections	679	699	20

Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--September 2010 vs. September 2009

(Routes sorted in order of 2010 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2010 vs. 2009 Year to Date			Productivity, Trips per Revenue Hour				ROUTES KEY
	2010	2009	% change	2010	2009	% Change	Routes < 60% of system avg.	
80 UW CAMPUS	1,157,405	1,393,901	-17.0%	86.63	120.90	-28.34%		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates wkends & holidays only).
90-93 SUPPLEMENTARY SCHOOL SERVICE	736,579	739,455	-0.4%	64.64	67.67	-4.48%		
85 UW CAMPUS-PARK ST CIRCULATOR	190,396	212,485	-10.4%	61.92	64.14	-3.45%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	21,385	21,737	-1.6%	50.21	50.77	-1.10%		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	424,297	418,428	1.4%	44.87	44.87	0.00%		
2 WTP-NTP	842,186	822,992	2.3%	44.09	42.95	2.66%		
81-82 UW LATE NITE CIRCULATORS	133,948	189,296	-29.2%	41.82	55.36	-24.46%		
50 WTP-SCHROEDER-RAYMOND LOOP	131,527	122,557	7.3%	41.45	40.26	2.96%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	60,430	62,772	-3.7%	41.26	42.41	-2.71%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57 58, 71, 72, 74
4 NTP-STP	555,497	543,787	2.2%	39.14	37.40	4.65%		
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	1,065,329	997,171	6.8%	35.04	33.34	5.10%		
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (peak hour trips on 9 began Aug. 24, 2009)	137,412	117,867	16.6%	34.17	34.63	-1.32%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	98,969	96,439	2.6%	33.98	33.25	2.20%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 32, 33, 36, 40, 50, 51, 52, 73, 78
40 STP - ARBOR HILLS LOOP	121,414	121,318	0.1%	33.65	33.29	1.08%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	19,005	20,490	-7.2%	31.65	34.83	-9.12%		
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	627,608	562,244	11.6%	31.16	28.82	8.13%		
16 STP - ETP	282,354	262,113	7.7%	30.66	29.18	5.08%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	187,236	183,455	2.1%	30.40	30.93	-1.69%		
21 LAKEVIEW LOOP	141,120	137,692	2.5%	30.26	32.37	-6.52%		
3 WTP-ETP	386,569	408,207	-5.3%	29.84	30.66	-2.69%		
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	779,128	734,845	6.0%	29.64	28.03	5.76%		Circulator Routes 1, 9, 10, 34
55 VERONA- WTP COMMUTER	28,895	26,172	10.4%	27.71	25.25	9.75%		
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	255,128	255,795	-0.3%	27.26	28.15	-3.15%		
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	78,041	74,036	5.4%	26.37	25.40	3.80%		
51 WTP-MUIR FIELD LOOP	49,420	44,311	11.5%	25.04	23.70	5.63%		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays.
32 ACEWOOD-THOMPSON LOOP	39,149	31,043	26.1%	24.71	19.70	25.45%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE	95,176	90,076	5.7%	23.91	22.43	6.59%		
52 WTP-FITCHBURG	47,232	41,159	14.8%	22.45	20.50	9.52%		
1 CAP SQUARE - UW	16,578	19,850	-16.5%	22.37	25.35	-11.74%		39 operates as a commuter route during peak hours; operates like a circulator route midday.
47 ARBOR HILLS COMMUTER	54,499	54,174	0.6%	22.20	21.95	1.13%		
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	363,897	342,646	6.2%	21.46	20.74	3.44%		
19 RED ARROW TR-CAP SQUARE	118,839	122,792	-3.2%	20.93	21.60	-3.09%		
27 NTP - UW CAMPUS COMMUTER	29,234	31,118	-6.1%	20.89	22.08	-5.36%		59 operates weekends & holidays between the WTP and Fitchburg.
58 GREENTREE COMMUTER	46,575	50,776	-8.3%	20.60	22.34	-7.79%	x	
70 MIDDLETON-CAPITOL SQUARE	102,621	103,774	-1.1%	20.54	21.49	-4.40%	x	
7 WTP-ETP (Weekends & Holidays Only)	87,236	89,879	-2.9%	20.23	20.35	-0.55%	x	
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	23,464	21,554	8.9%	18.82	17.51	7.51%	x	67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the West Transfer Point and Prairie Town Center on weekends.
73 WTP-OLD SAUK TRAILS	94,192	91,412	3.0%	17.12	16.64	2.87%	x	
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	38,777	39,238	-1.2%	16.40	15.54	5.49%	x	
34 ETP-MATC & 39 ETP - DAIRY DRIVE (peak service on 34 began Aug. 24, 2009)	45,757	35,863	27.6%	15.54	15.43	0.72%	x	
25 AMERICAN CENTER COMMUTER	7,303	6,528	11.9%	15.31	14.86	3.00%	x	70 operates like a core route between the Capitol Square & Middleton on weekdays.
74 MIDDLETON LOOP	20,997	21,585	-2.7%	14.97	15.07	-0.62%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	7,399	6,059	22.1%	14.88	9.63	54.49%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	31,105	34,433	-9.7%	13.94	14.95	-6.77%	x	
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009)	41,612	4,218	886.5%	13.83	9.79	41.15%	x	UW Campus Circulators 80, 81, 82, 84, 85
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	7,772	1,219	537.6%	6.25	6.74	-7.29%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	1,881	1,768	6.4%	4.48	3.97	12.76%	x	
UNKNOWN ROUTE & ROAD BUS *	665	204	226.0%	NA	NA	NA	x	
SYSTEM TOTAL	9,833,238	9,810,933	0.2%	34.75	35.55	-2.24%	20.85	School Day Supplemental Routes 90, 91, 92, 93
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	8,330,104	7,993,514	4.2%	31.69	31.29	1.27%	19.01	

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NOTE 2: Metro service did not operate on December 9, 2009 because of a severe weather event.

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ROUTE PERFORMANCE, Year to Date - September 2010

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2010	2009	% change	2010	2009
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74 MIDDLETON LOOP	20,997	21,585	-2.7%	14.97	15.07
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	7,399	6,059	22.1%	14.88	9.63
MIDDLETON ROUTES TOTAL	384,608	382,041	0.7%	22.93	22.79
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	38,777	39,238	-1.2%	16.40	15.54
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ParaTransit
Operating Statistics For Periods Ending 9/30/2009 & 9/30/2010

CURRENT MONTH			YEAR TO DATE			
Actual 2009	Actual 2010	Variance 2009 to 2010		Actual 2009	Actual 2010	Variance 2009 to 2010
			Service Supplied Data			
1,166	1,130	(36)	No. of Clients riding the System	1,743	1,708	(35)
			<i>Ridership</i>			
5,413	4,582	(831)	Directly Operated Service	48,937	43,008	(5,929)
<u>17,137</u>	<u>18,143</u>	1,006	ADA Contracted Services	<u>155,443</u>	<u>160,675</u>	5,232
22,550	22,725	175	Total ADA Ridership *	204,380	203,683	(697)
1,804	1,787	(17)	Group Access *	14,696	15,782	1,086
410	361	(49)	Total No-shows	4,326	3,698	(628)
			Service Quality Data			
2	1	(1)	Passenger Accidents	11	8	(3)
			Vehicle Accidents			
2	0	(2)	Chargeable	8	3	(5)
0	0	0	Non-chargeable	1	4	3
0	0	0	Preventable	0	1	1
2	0	(2)	Total Vehicle Accidents	9	8	(1)
			Fleet/Maintenance Data			
5	1	(4)	Road Calls	33	28	(5)
12	9	(3)	Actual Inspections	107	80	(27)
12	9	(3)	Scheduled Inspections	107	83	(24)

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect

* ADA Ridership does not include Group Access.

**Paratransit Performance Indicators
September, 2010**

Revenue Indicators	Metro Plus YTD		Fixed Route YTD	
	Sept. 2009	Sept. 2010	Sept. 2009	Sept. 2010
Operating Revenue/ Operating Cost	39.3%	40.8%	23.6%	25.2%
Passenger Revenue/ Total Passenger Trips	\$1.17	\$1.23	\$0.73	\$0.77

Expense Indicators	Metro Plus	Fixed Route
Operating Cost/Passenger Trip	\$28.55	\$3.07

Operations	Metro Plus			
	Sept. 2009	Sept. 2010	YTD 2009	YTD 2010
Total Trips	22,550	22,725	204,380	203,683
Rides Cancelled	3,205	2,924	33,537	29,824
Cancellation Rate	14.2%	12.9%	16.4%	14.6%
No Shows	410	361	4,326	3,698
No Shows/Rides Provided	1.8%	1.6%	2.1%	1.8%
Number of Clients Provided Service	1,166	1,130	1,743	1,708
Average Trips/Client	19.3	20.1	117.3	119.3
DDS Trips	13,637	14,114	118,337	125,797
Subscription Trips	13,262	12,511	120,629	118,799
DDS Subscription Trips	9,039	8,440	77,932	81,280
D2D Trips	17,333	16,874	156,289	153,473
Lv Attended Trips	6,130	6,735	53,252	58,627
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	100.0%	96.4%

Number of Trips by Provider YTD	Metro Direct	Cap. Express	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	24,381	747	33,254	41,601	41,370	141,353
Non-Ambulatory	18,627	1,477	-	5,890	36,336	62,330
Percentage	21.12%	1.09%	16.33%	23.32%	38.15%	100.00%

Customer Service YTD	Metro Direct	Cap. Express	Badger	Transit Sol	Badger Bus	Total
Rides Provided	43,008	2,224	33,254	47,491	77,706	203,683
Customer Complaints	119	5	83	36	87	330
Customer Compliments	12	1	2	4	8	27
Customer Suggestions	7	0	0	1	0	8
Complaints/1000 passenger trips	2.77	2.25	2.50	0.76	1.12	1.62
Late Service Reports (2)	117	22	323	98	245	805
Late Service Reports/1000 passenger trips	2.72	9.89	9.71	2.06	3.15	3.95

On-Time Performance, Sept. 2010	Metro Direct	Cap. Express	Badger	Transit Sol.	Badger Bus
	91%	96%	94%	97%	95%

ADA Certifications, September 2010	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,454	281	201	161	15,636
Category 2	30	0	0	0	0
Category 2/3	77	6	0	1	98
Category 3	2,489	384	109	31	6,953
Total	4,050				22,687

Monthly New Certification	57
Monthly Denied Applications	1

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

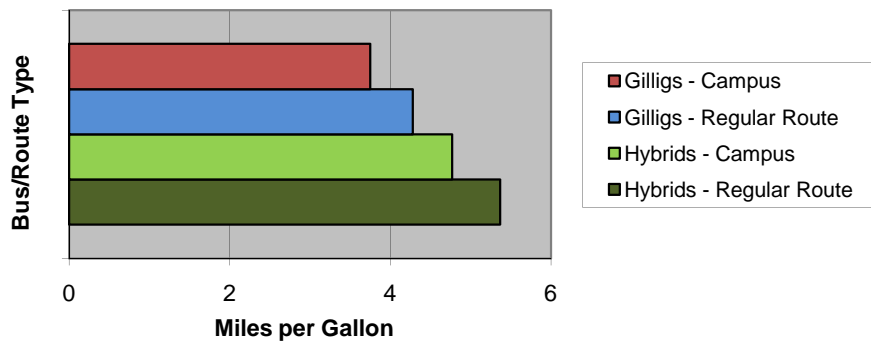
YTD fixed route ride comparison through July

	2008	2009	2010	% Change 2009 to 2010	% Change 2008 to 2010
Cash					
Adult	392,979	319,980	255,865	-20.0%	-34.9%
Youth	210,536	168,802	136,794	-19.0%	-35.0%
Senior/disabled	39,816	37,131	37,941	2.2%	-4.7%
Subtotal	643,331	525,913	430,600	-18.1%	-33.1%
10-ride					
Adult	415,315	355,153	304,950	-14.1%	-26.6%
Youth	137,120	136,128	146,953	8.0%	7.2%
Senior/disabled	52,777	49,527	41,183	-16.8%	-22.0%
Subtotal	605,212	540,808	493,086	-8.8%	-18.5%
31 day passes					
Adult	616,745	571,903	549,774	-3.9%	-10.9%
Senior/disabled	147,742	232,134	254,614	9.7%	72.3%
Low-income	-	32,501	125,981	287.6%	
Subtotal	764,487	836,538	930,369	11.2%	21.7%
Visitor & other passes	38,035	36,742	30,774	-16.2%	-19.1%
Unlimited ride passes					
Easy Rider/Summer Youth	896,729	1,019,688	1,119,818	9.8%	24.9%
UW ASM	1,426,913	1,463,075	1,543,589	5.5%	8.2%
UW Employees	866,390	893,542	926,841	3.7%	7.0%
MATC	254,008	232,820	316,349	35.9%	24.5%
City of Madison	65,410	62,492	69,065	10.5%	5.6%
Edgewood	31,209	31,317	37,449	19.6%	20.0%
St. Mary's	17,720	21,866	22,189	1.5%	25.2%
Meriter	-	18,140	19,671	8.4%	
Commuter	-	-	15,785		
Subtotal	3,558,379	3,742,940	4,070,756	8.8%	14.4%
No-fare					
Routes 80-85	1,200,285	1,435,544	1,219,871	-15.0%	1.6%
Transfers	617,829	550,724	489,009	-11.2%	-20.9%
Metro retirees & families	9,278	9,939	12,364	24.4%	33.3%
Other	98,351	89,583	104,663	16.8%	6.4%
Subtotal	1,925,743	2,085,790	1,825,907	-12.5%	-5.2%
Total riders	7,535,187	7,768,731	7,781,492	0.2%	3.3%

Hybrid/Diesel Comparison - July 1 through September 30, 2010

Bus Type/Year	Bus #	Mileage	Fuel	Fuel Cost*	Parts	Labor	CPM**	MPG	
Gilligs (2006)	917-921	51,886	12,126	\$23,828	\$5,124	\$10,306	\$0.76	4.28	
Hybrids (2007)	001-005	39,837	7,790	\$15,309	\$5,526	\$6,741	\$0.69	5.11	
Bus Mileage Comparison Campus vs. Regular Route							Hybrids		
							Route	Mileage	Fuel
	Bus	Campus MPG^	Regular MPG						
Gillig	917 - 921	3.75	4.28				Campus	15,671	3,286
Hybrids	004-005	4.77					Regular	24,166	4,504
Hybrids	001-003		5.37						

Miles per Gallon by Bus and Route Type



Cost Per Mile: Gilligs vs. Hybrids



*ULSD Fuel Price \$1.99 per gallon for the period.

**Cost Per Mile (CPM) = fuel + parts + labor / miles

^Gillig MPG are a snapshot from the last quarter of 2007.

Customer Feedback: Multi-Year Counts by Primary Unit and Category

For the period 1/1 - 9/30

Report Totals

2010	2298
2009	2528
2008	2691
2007	2311



BGRNDS

Category ID and Name	2010	2009	2008	2007
34 Wheelchair accessibility	0	1	0	0
39 Shelter Posters	1	0	0	0
67 Transfer Pt/Shelter Vandalism	1	0	0	1
68 Transfer Pt/Shelter Graffiti	37	40	25	15
91 Compliment	0	2	0	0
116 Other - no current category	0	1	2	5
128 Transfer Pt/Shelter Maintenance	12	12	13	10
Unit Totals	51	56	40	31

FIN

Category ID and Name	2010	2009	2008	2007
18 Fare Policy	2	2	1	1
19 Transfer Policy	0	0	0	0
91 Compliment	0	1	0	0
116 Other - no current category	0	0	7	5
Unit Totals	2	3	8	6

FIXED

Category ID and Name	2010	2009	2008	2007
3 Smoking	4	8	8	4
4 Driving Behavior	194	163	103	209
6 Bus Early - Fixed Route	106	171	116	115
7 Customer passed-up	197	188	199	155
8 Bus Off-route	34	32	26	12
9 Driver Not Wearing Seatbelt	0	0	1	0
10 Driver Not Calling Stops	0	0	0	0
11 Destination Sign Incorrect	12	23	10	12
12 Disruptive Passenger(s)	49	41	65	31
13 Bus Never Came	82	69	117	99
26 Overloads	11	9	6	19
29 Special Event Service	1	0	1	0
32 Bus Idling	15	12	12	16
33 Detours	22	26	26	30
34 Wheelchair accessibility	2	0	3	0
41 ITS: Intelligent Transportation S	1	0	2	0
55 Driver Rude	111	110	94	103
60 Transfer Points	6	4	7	0
66 Equipment Malfunction	13	20	10	14
69 Securement, mobility device	1	4	0	0
71 Other Driver Conduct	50	54	36	40
76 Missed Stop Request	15	25	18	11
77 Fare Dispute	12	18	19	15
78 Discrimination	1	1	10	2
79 City Ordinances	6	5	7	0
80 Electronic Device	15	11	7	3
81 Driving With Cell Phone	4	26	24	37
84 Unauthorized Stop	6	9	3	3
85 Unprofessional Conduct	20	5	31	58
86 Excessive Conversation	4	7	11	1
87 Bus Late - Fixed Route	88	108	123	136
88 Unsafe Situation	36	35	88	25

89 Property Damage	6	6	6	7
90 Passenger Injury	23	10	22	21
91 Compliment	126	126	134	91
116 Other - no current category	65	81	87	74
117 Climate Control	14	7	12	12
121 Missed Transfer	31	30	44	29
122 School Routes	42	16	23	1
124 Items Not Allowed on Bus	1	1	10	2
126 ADA Issues	31	13	29	12
130 Cut Route	4	1	7	7
132 Harassment	0	3	1	1
133 Running a Red Light	24	18	19	21
137 Weather Related	7	12	11	5
144 Stroller Policy	13	0	0	0
Unit Totals	1505	1508	1588	1433

INFSYS

Category ID and Name	2010	2009	2008	2007
41 ITS: Intelligent Transportation S	4	13	8	1
91 Compliment	0	4	1	0
116 Other - no current category	4	2	2	2
135 Website	4	0	0	0
136 Trip Planner	24	46	19	18
141 TransitTracker	16	0	0	0
142 Google Transit	5	0	0	0
143 Google Data Format	1	0	0	0
Unit Totals	58	65	30	21

MAINT

Category ID and Name	2010	2009	2008	2007
32 Bus Idling	0	0	2	0
34 Wheelchair accessibility	0	0	0	0
41 ITS: Intelligent Transportation S	0	0	0	0
66 Equipment Malfunction	7	6	15	8
91 Compliment	1	0	2	0
115 Bus Appearance-Cleanliness	5	7	18	7
116 Other - no current category	14	18	8	0
117 Climate Control	4	2	8	6
Unit Totals	31	33	53	21

MKTG

Category ID and Name	2010	2009	2008	2007
18 Fare Policy	6	3	1	2
19 Transfer Policy	0	0	0	0
28 School Trippers Concern	0	0	0	1
29 Special Event Service	0	0	0	0
33 Detours	6	1	2	2
34 Wheelchair accessibility	0	0	0	0
36 Telephone Information	15	14	2	8
37 Advertisements - General	0	4	4	1
38 Sales Outlets	0	0	0	0
39 Shelter Posters	1	2	2	4
40 Schedules	0	4	2	5
72 Other Public Info	3	3	5	7

91 Compliment	13	15	15	19
98 Schedule Info	12	17	10	12
99 Order Taking	0	0	0	0
100 Phones Busy	0	2	9	4
101 Behavior - Cust Svc	7	5	4	14
115 Bus Appearance-Cleanliness	0	1	0	1
116 Other - no current category	25	10	6	12
119 Lost and Found	2	2	3	2
120 Para - Ride Booking	5	10	11	10
135 Website	9	7	4	5
137 Weather Related	1	2	7	2
138 Advertisements - Bus Wraps	3	2	9	26
140 Text/Email Alerts	0	1	0	0
Unit Totals	108	105	96	137

PARA

Category ID and Name	2010	2009	2008	2007
3 Smoking	2	0	0	1
4 Driving Behavior	21	21	7	7
55 Driver Rude	27	33	13	29
66 Equipment Malfunction	0	1	0	3
69 Securement, mobility device	3	31	9	3
79 City Ordinances	0	0	0	1
80 Electronic Device	6	3	0	0
81 Driving With Cell Phone	2	0	0	2
85 Unprofessional Conduct	1	1	3	6
88 Unsafe Situation	1	1	4	4
90 Passenger Injury	4	9	11	0
91 Compliment	27	39	9	22
93 Notification - Para App	0	1	0	0
94 Availability - Para App	0	1	1	0
95 Processing Time - Para App	1	0	0	1
96 Fares	8	18	8	6
97 Winter Weather - Para Policy	0	0	0	0
98 Schedule Info	3	7	1	1
99 Order Taking	12	16	7	6
100 Phones Busy	2	3	1	2
101 Behavior - Cust Svc	0	0	2	0
102 Bus Early - Para	9	26	13	11
103 Bus On-Time	1	0	0	0
104 Bus Late - Para	77	109	80	81
105 No Shows	39	46	31	55
106 Door-to-Door	14	10	9	11
107 Leave Attended	22	15	12	18
108 Mobility Device Securement	1	0	0	1
109 Travel Time - Para	16	51	40	39
110 Service Area - Para Policy	3	1	2	1
111 Backtracking	0	0	0	0
112 Passenger Behavior	4	11	21	15
113 Driver Behavior	9	15	25	9
114 Dispatch	9	12	5	6
116 Other - no current category	19	17	29	24
118 Drop-Off Wrong Location	5	2	0	0
120 Para - Ride Booking	15	6	8	8

132 Harassment	2	0	0	1
133 Running a Red Light	0	0	0	0
137 Weather Related	0	0	2	0
Unit Totals	365	506	353	374

PLN

Category ID and Name	2010	2009	2008	2007
18 Fare Policy	0	3	1	0
19 Transfer Policy	0	0	0	0
21 Span	2	3	2	7
23 Express Service	2	0	11	3
25 Frequency	3	3	4	2
26 Overloads	27	28	21	20
27 Park & Ride	5	0	3	5
28 School Trippers Concern	6	6	8	9
29 Special Event Service	1	0	1	0
31 Expansion Request	14	19	21	22
33 Detours	19	16	11	13
34 Wheelchair accessibility	0	0	0	0
40 Schedules	14	30	39	44
42 Routes	3	6	307	47
43 Schedules - Service Design	12	26	14	7
44 Quality	0	0	1	2
47 Corridor Schedules	1	1	0	0
48 Transfer Coordination	1	6	2	2
49 Travel Time - Service Design	0	0	1	1
60 Transfer Points	2	0	0	0
70 Other Service Design	7	8	4	1
73 Bus Stop Request	29	28	33	40
74 Bus Stop Damage	0	3	2	6
75 Shelter Addition/Removal	6	19	6	1
91 Compliment	4	5	8	9
92 Public Hearing Comment	0	15	1	41
116 Other - no current category	5	16	20	2
127 Public Hearing Addendum	0	1	1	0
129 Service Design Request	3	10	0	4
135 Website	0	0	0	0
136 Trip Planner	7	0	0	0
139 Surveys	0	0	1	0
141 TransitTracker	3	0	0	0
142 Google Transit	2	0	0	0
143 Google Data Format	0	0	0	0
Unit Totals	178	252	523	288

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through September 30
All Modes

	2009 Actual	2010 Budget	2010 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:					
Cash, Tickets, Passes:	\$ 4,065,984	\$ 4,496,004	\$ 4,158,881	\$ (337,123)	\$ 92,897
Unlimited Ride Passes:	\$ 3,297,305	\$ 3,676,832	\$ 3,693,267	\$ 16,435	\$ 395,962
Sub Total:	\$ 7,363,289	\$ 8,172,836	\$ 7,852,148	\$ (320,688)	\$ 488,859
Misc Revenue:					
Advertising:	\$ 180,303	\$ 315,000	\$ 300,000	\$ (15,000)	\$ 119,697
County:	\$ 2,616,648	\$ 2,560,875	\$ 2,607,638	\$ 46,763	\$ (9,010)
Other Operating:	\$ 35,238	\$ 24,000	\$ 55,662	\$ 31,662	\$ 20,423
Non-Operating:	\$ 53,960	\$ 43,500	\$ 50,283	\$ 6,783	\$ (3,678)
Sub Total:	\$ 2,886,150	\$ 2,943,375	\$ 3,013,582	\$ 70,207	\$ 127,432
Local Subsidies:					
City of Madison:	\$ 7,632,281	\$ 5,566,532	\$ 5,566,532	\$ -	\$ (2,065,749)
Funding Partners:	\$ 2,267,829	\$ 2,257,500	\$ 2,257,500	\$ -	\$ (10,329)
Sub Total:	\$ 9,900,110	\$ 7,824,032	\$ 7,824,032	\$ -	\$ (2,076,078)
State Assistance:					
	\$ 12,868,800	\$ 13,128,300	\$ 13,122,300	\$ (6,000)	\$ 253,500
Federal grant funding for capital maintenance					
	\$ 4,367,925	\$ 5,201,700	\$ 5,202,148	\$ 448	\$ 834,223
Total Revenue:	\$ 37,386,274	\$ 37,270,243	\$ 37,014,209	\$ (256,033)	\$ (372,064)
Salaries:					
Salaries/Wages:	\$ 16,765,080	\$ 17,325,000	\$ 17,009,547	\$ (315,453)	\$ 244,466
OT:	\$ 1,347,194	\$ 1,192,000	\$ 1,100,540	\$ (91,460)	\$ (246,654)
Workers Comp:	\$ 143,109	\$ 135,000	\$ 153,538	\$ 18,538	\$ 10,429
Benefits:					
Health:	\$ 3,659,087	\$ 3,580,275	\$ 4,064,118	\$ 483,843	\$ 405,031
WI Retirement:	\$ 1,881,462	\$ 2,015,925	\$ 1,985,299	\$ (30,626)	\$ 103,837
Other:	\$ 2,286,989	\$ 2,459,025	\$ 2,417,513	\$ (41,512)	\$ 130,524
Sub Total:	\$ 26,082,920	\$ 26,707,225	\$ 26,730,554	\$ 23,329	\$ 647,634
Utilities:					
Natural Gas:	\$ 239,191	\$ 238,150	\$ 163,913	\$ (74,237)	\$ (75,278)
Electricity:	\$ 201,249	\$ 233,400	\$ 194,264	\$ (39,136)	\$ (6,985)
Telephone:	\$ 4,741	\$ 5,700	\$ 10,312	\$ 4,612	\$ 5,570
Other:	\$ 24,247	\$ 28,725	\$ 15,206	\$ (13,519)	\$ (9,041)
Building & Grounds:					
Repairs/Maintenance:	\$ 70,975	\$ 74,000	\$ 69,164	\$ (4,836)	\$ (1,812)
Supplies:	\$ 87,826	\$ 76,345	\$ 82,074	\$ 5,729	\$ (5,752)
Services:	\$ 13,650	\$ 15,075	\$ 10,405	\$ (4,670)	\$ (3,245)
Rolling Stock/Support Equipment:					
Equip. Repairs/Maintenance:	\$ 193,179	\$ 219,975	\$ 221,900	\$ 1,925	\$ 28,720
Parts:	\$ 603,397	\$ 643,650	\$ 536,057	\$ (107,593)	\$ (67,340)
Tires:	\$ 124,976	\$ 127,500	\$ 144,844	\$ 17,344	\$ 19,868
Equipment Supplies:	\$ 123,021	\$ 108,525	\$ 102,336	\$ (6,189)	\$ (20,685)
Fuels, Oils, & Lubricants:	\$ 3,243,829	\$ 2,086,300	\$ 2,128,348	\$ 42,048	\$ (1,115,481)
Administrative:					
Insurance & Financial:	\$ 723,258	\$ 792,525	\$ 801,576	\$ 9,051	\$ 78,318
Rentals/Leases:	\$ 116,490	\$ 119,100	\$ 118,012	\$ (1,088)	\$ 1,522
Training:	\$ 22,702	\$ 22,500	\$ 16,875	\$ (5,625)	\$ (5,827)
Supplies, Equipment and Services:	\$ 320,083	\$ 389,775	\$ 337,523	\$ (52,252)	\$ 17,440
Operations:					
Paratransit Providers:	\$ 3,038,924	\$ 3,333,750	\$ 3,354,411	\$ 20,661	\$ 315,486
GAS / RSVP / Exc Rides:	\$ 460,337	\$ 461,250	\$ 464,172	\$ 2,922	\$ 3,836
Inter Departmental Charges:					
	\$ 448,460	\$ 531,775	\$ 545,785	\$ 14,010	\$ 97,326
Depreciation:					
	\$ 4,019,210	\$ 4,125,000	\$ 4,533,568	\$ 408,568	\$ 514,358
Interest and Bad Debt Expense:					
	\$ 321,000	\$ 303,310	\$ 303,310	\$ (0)	\$ (17,690)
Total Operating Expenses:	\$ 40,483,666	\$ 40,643,555	\$ 40,884,607	\$ 241,052	\$ 400,941
Less Depreciation:					
	\$ (4,019,210)	\$ (4,125,000)	\$ (4,533,568)	\$ (408,568)	\$ (514,358)
Capital Debt:					
	\$ 693,000	\$ 671,088	\$ 648,588	\$ (22,500)	\$ (44,412)
Local share of prepaid lease					
	\$ -	\$ -	\$ -	\$ -	\$ -
Fixed Assets:					
	\$ 123,037	\$ 403,000	\$ 34,644	\$ (368,356)	\$ (88,393)
Federal grant funding for fixed assets					
	\$ (93,844)	\$ (322,400)	\$ (27,715)	\$ 294,685	\$ 66,129
Total Expenditures:	\$ 37,186,648	\$ 37,270,243	\$ 37,006,555	\$ (263,687)	\$ (180,093)
Reserves generated (used)	\$ 199,625	\$ -	\$ 7,654	\$ 7,654	\$ (191,971)

Metro Transit

Agency Number: **85**
Budget Function: **Transit**

It is the mission of the Metro Transit System, through the efforts of dedicated, well-trained employees, to provide safe, reliable, convenient and efficient public transportation to the citizens and visitors of the Metro service area.

<u>Major Service</u>	<u>2009 Actual</u>	<u>2010 Adopted</u>	<u>2010 Projected</u>	<u>2011 Request</u>	<u>2011 Executive</u>	<u>2011 Adopted</u>
Fixed Route	\$ 8,298,030	\$ 5,789,394	\$ 4,302,800	\$ 6,160,571	\$ 5,675,406	\$ 0
Paratransit	1,878,345	1,352,903	2,839,500	2,631,695	2,611,474	0
Agency Total	\$ 10,176,375	\$ 7,142,297	\$ 7,142,300	\$ 8,792,266	\$ 8,286,880	\$ 0

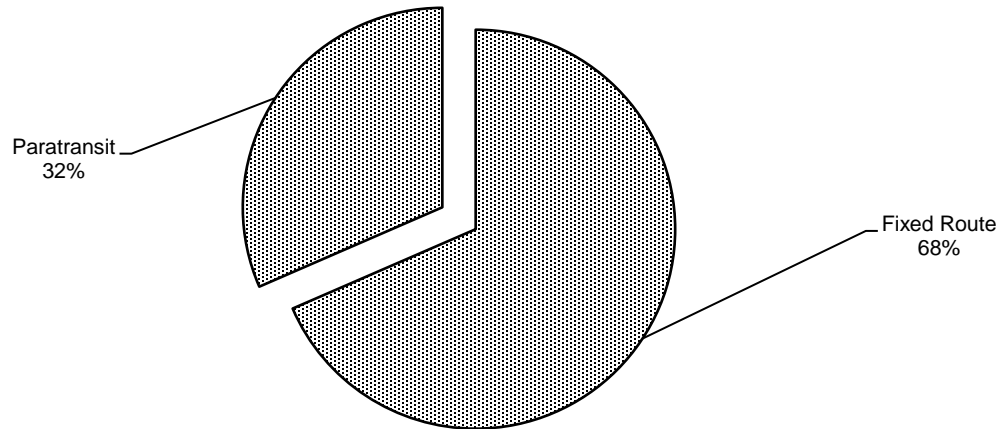
Executive Budget Highlights

The Budget includes:

1. No increase in rates for cash fares or passes.
2. No service reductions.
3. An increase of \$70,000 over the 2010 budget, to \$120,000 total, in Inter-Departmental payments to the Streets Division for the clearing of snow around bus stops. The budget increase is more reflective of higher actual charges in 2009 and projected for 2010 due to higher snow falls.
4. State transportation grants of \$18,029,300, an increase of \$532,900 as compared to the 2010 budget.
5. All unlimited ride pass programs are now billed at the TPC approved rate of \$1.15 per ride resulting in a revenue increase of \$380,000 over the 2010 budget.
6. An increase of \$400,000 in the budget for diesel fuel, to \$2,975,000.
7. A savings of \$17,000 from a reduction in the number of Ride Guides printed (from the current 200,000 to 150,000) as schedule information becomes more readily available via the Internet and other electronic means.
8. A reduction of \$400,000 (or 25% in total) in Overtime expense.
9. An increase of \$79,501 to Metro's contingency reserve which had a balance of \$867,000 at the end of 2009. Both a recent management performance audit and a study conducted by an ad-hoc committee have recommended that Metro's reserve balance should be at least \$2 million.

Metro Transit

AGENCY RESOURCE ALLOCATION



Budget Service Descriptions:

Fixed Route

Metro's Fixed Route service plans and coordinates all fixed route transit improvements and programs, including mainline bus service, secondary routes, commuter service, school service, circulator service and special event services. This service is also responsible for the repair and maintenance services required by the transit fleet.

Service Summary

	<u>2009 Actual</u>	<u>2010 Adopted</u>	<u>2011 Executive</u>
Total Expenditures	\$ 41,798,215	\$ 41,175,781	\$ 42,058,506
Less Inter-Agency Billings	<u>33,500,185</u>	<u>35,386,387</u>	<u>36,383,100</u>
Net Total	<u>\$ 8,298,030</u>	<u>\$ 5,789,394</u>	<u>\$ 5,675,406</u>

Paratransit

This service provides curb-to-curb paratransit services. The paratransit customers are individuals with disabilities who use this service for work, post secondary education, medical, sheltered workshop and personal purposes. Private taxis and lift-equipped vans supplement this effort.

Service Summary			
	2009 Actual	2010 Adopted	2011 Executive
Total Expenditures	\$ 8,861,687	\$ 8,976,416	\$ 9,221,474
Less Inter-Agency Billings	<u>6,983,342</u>	<u>7,623,513</u>	<u>6,610,000</u>
Net Total	<u>\$ 1,878,345</u>	<u>\$ 1,352,903</u>	<u>\$ 2,611,474</u>

Metro Transit Summary by Major Object of Expenditure

	2009 Actual	2010 Adopted	2010 Projected	2011 Request	2011 Executive	2011 Adopted
Permanent Salaries	\$ 22,818,704	\$ 23,280,000	\$ 23,185,900	\$ 23,610,062	\$ 23,610,062	\$ 0
Hourly Employee Pay	0	0	0	0	0	0
Overtime Pay	1,940,284	1,600,000	1,339,600	1,200,000	1,200,000	0
Fringe Benefits	9,733,389	10,067,200	10,444,100	11,028,404	10,904,401	0
Purchased Services	6,953,045	7,838,600	7,586,600	7,728,300	7,708,300	0
Supplies	5,924,309	4,241,400	4,276,800	4,986,200	4,686,200	0
Inter-Departmental Charges	1,378,264	1,374,700	1,463,500	1,497,600	1,497,600	0
Debt/Other Financing Uses	1,911,907	1,347,297	1,327,800	1,538,800	1,429,417	0
Capital Assets	<u>0</u>	<u>403,000</u>	<u>327,600</u>	<u>244,000</u>	<u>244,000</u>	<u>0</u>
Total Expenditures	\$ 50,659,902	\$ 50,152,197	\$ 49,951,900	\$ 51,833,366	\$ 51,279,980	\$ 0
Inter-Agency Billings	<u>40,483,527</u>	<u>43,009,900</u>	<u>42,809,600</u>	<u>43,041,100</u>	<u>42,993,100</u>	<u>0</u>
Net Budget	<u>\$ 10,176,375</u>	<u>\$ 7,142,297</u>	<u>\$ 7,142,300</u>	<u>\$ 8,792,266</u>	<u>\$ 8,286,880</u>	<u>\$ 0</u>

Metro Transit

		2011							
Position Title	CG-RG	FTE's		Requested		Executive		Adopted	
		2009	2010	FTE's	Amount	FTE's	Amount	FTE's	Amount
Transit Service Manager	44-16	1.00	1.00	1.00	\$ 97,500	1.00	\$ 97,500	-	\$ 0
Transit Finance Manager	44-14	1.00	1.00	1.00	77,000	1.00	77,000	-	0
Transit Maintenance Manager	44-14	1.00	1.00	1.00	92,000	1.00	92,000	-	0
Transit Mktg. & Cust. Svcs. Mgr.	44-14	1.00	1.00	1.00	84,000	1.00	84,000	-	0
Transit Operations Manager	44-14	1.00	1.00	1.00	92,000	1.00	92,000	-	0
Transit Plan. & Sch. Manager	44-14	1.00	1.00	1.00	83,100	1.00	83,100	-	0
Paratransit Program Manager	44-12	1.00	1.00	1.00	79,400	1.00	79,400	-	0
Transit Info. Sys. Coordinator	44-12	1.00	1.00	1.00	83,100	1.00	83,100	-	0
Transit Accountant 3	44-10	1.00	1.00	1.00	75,700	1.00	75,700	-	0
Transit Oper. Gen. Supv.	44-10	3.00	3.00	3.00	222,600	3.00	222,600	-	0
Transit Schedule Planner	44-10	1.00	1.00	1.00	76,400	1.00	76,400	-	0
Transit. Maint. Gen. Supv.	44-10	1.00	1.00	1.00	73,000	1.00	73,000	-	0
Transit Building Maint. Foreman	44-09	1.00	1.00	1.00	66,400	1.00	66,400	-	0
Transit Finance Supervisor	44-09	1.00	-	-	0	-	0	-	0
Transit Accountant 2	44-08	1.00	1.00	1.00	63,900	1.00	63,900	-	0
Transit Info. Sys. Spec. 2	44-08	1.50	2.00	2.00	122,000	2.00	122,000	-	0
Transit Maintenance Supv.	44-08	7.00	7.00	7.00	460,000	7.00	460,000	-	0
Transit Marketing Specialist 2	44-08	1.00	1.00	1.00	63,900	1.00	63,900	-	0
Transit Operations Supervisor	44-08	16.00	16.00	16.00	1,065,000	16.00	1,065,000	-	0
Transit Planner 2	44-08	2.00	2.00	2.00	120,100	2.00	120,100	-	0
Transit Assistant Sched. Planner	44-07	-	1.00	1.00	46,000	1.00	46,000	-	0
Transit Cust. Svc. Supervisor	44-05	1.00	1.00	1.00	50,100	1.00	50,100	-	0
Transit Parts Supervisor	44-05	1.00	1.00	1.00	60,900	1.00	60,900	-	0
Transit Marketing Specialist 1	44-04	1.00	1.00	1.00	47,500	1.00	47,500	-	0
Transit Office Manager	43-12	1.00	1.00	1.00	47,100	1.00	47,100	-	0
Transit Employee Rel. Asst.	43-11	1.00	1.00	1.00	49,800	1.00	49,800	-	0
Transit Accounting Tech 1	42-13	-	1.00	1.00	50,200	1.00	50,200	-	0
Transit Account Clerk 3	42-11	-	2.00	2.00	100,200	2.00	100,200	-	0
Transit Account Technician	42-11	1.00	-	-	0	-	0	-	0
Transit Graphics Technician	42-11	1.00	1.00	1.00	49,500	1.00	49,500	-	0
Transit Purch. Acct. Tech.	42-11	1.00	-	-	0	-	0	-	0
Transit Payroll Specialist	42-10	1.00	-	-	0	-	0	-	0
Transit Scheduling/Data Clerk	42-10	1.00	-	-	0	-	0	-	0
Paratransit Sched. Coord.	42-09	1.00	1.00	1.00	42,700	1.00	42,700	-	0
Transit Account Clerk 1	42-09	-	3.00	3.00	127,500	3.00	127,500	-	0
Transit Parts Specialist 2	42-08	2.00	2.00	2.00	89,400	2.00	89,400	-	0
Transit Oper. Technician 2	42-07	1.00	1.00	1.00	41,400	1.00	41,400	-	0
Transit Office Assistant	42-06	1.00	-	-	0	-	0	-	0
Transit Operations Office Coord.	42-06	1.00	1.00	1.00	43,000	1.00	43,000	-	0
Transit Cashier	42-05	1.50	-	-	0	-	0	-	0
Transit Customer Services Rep.	42-05	9.00	9.00	9.00	339,000	9.00	339,000	-	0
Transit Receptionist	42-04	1.00	1.00	1.00	40,300	1.00	40,300	-	0
Transit Mechanic Leadworker	41-10	1.00	1.00	1.00	58,200	1.00	58,200	-	0
Transit Class A Mechanic	41-09	13.00	13.00	13.00	726,400	13.00	726,400	-	0
Transit Paint and Body	41-09	2.00	2.00	2.00	110,000	2.00	110,000	-	0
Transit Class B Mechanic	41-08	15.00	15.00	15.00	778,000	15.00	778,000	-	0
Transit Class C Mechanic	41-06	18.00	18.00	18.00	750,000	18.00	750,000	-	0

Metro Transit

Position Title	CG-RG	2011							
		FTE's		Requested		Executive		Adopted	
		2009	2010	FTE's	Amount	FTE's	Amount	FTE's	Amount
Transit Utility Worker	41-06	7.00	7.00	7.00	345,400	7.00	345,400	-	0
Transit Garage Dispatch	41-05	1.00	1.00	1.00	51,100	1.00	51,100	-	0
Transit Motorcoach Operator	41-05	305.00	315.00	315.00	15,831,600	315.00	15,831,600	-	0
Transit Janitor	41-03	2.00	2.00	2.00	83,400	2.00	83,400	-	0
Transit Service Worker	41-03	11.50	11.50	11.50	545,400	11.50	545,400	-	0
Transit Bus Cleaner	41-02	2.00	2.00	2.00	93,100	2.00	93,100	-	0
Transit General Manager	21-20	1.00	1.00	1.00	112,600	1.00	112,600	-	0
Premium Pay/Other		-	-	-	85,000	-	85,000	-	0
Workers Comp Pay		-	-	-	200,000	-	200,000	-	0
Vacation/Comp Accrual		-	-	-	0	-	0	-	0
		<u>450.50</u>	<u>460.50</u>	<u>460.50</u>	<u>\$ 24,091,900</u>	<u>460.50</u>	<u>\$ 24,091,900</u>	<u>-</u>	<u>\$ 0</u>
Budgeted Salary Savings	2.00%				(481,838)		(481,838)		0
Net Permanent Salaries		<u>450.50</u>	<u>460.50</u>	<u>460.50</u>	<u>\$ 23,610,062</u>	<u>460.50</u>	<u>\$ 23,610,062</u>	<u>-</u>	<u>\$ 0</u>

Metro Transit

<u>Item Description</u>	<u>Units</u>	<u>Amount</u>
Computer Hardware/Software	-	\$ 100,000
Multi-Function Devices	2	28,000
Service Lane Work Station	1	10,000
Security Cameras	-	5,000
Water Heater	1	5,000
Low Jack Stands	-	5,000
Vehicles - Driver Relief	-	6,000
Barcode Software	-	10,000
Service Truck	1	75,000
		<u>\$ 244,000</u>

Metro Transit

Expenditures

Purchased Services

	<u>2009 Actual</u>	<u>2010 Adopted</u>	<u>2010 Projected</u>	<u>2011 Request</u>	<u>2011 Executive</u>	<u>2011 Adopted</u>
54101 Natural Gas	294,179	433,000	292,600	325,000	325,000	0
54102 Fuel Oil	9,432	11,200	0	0	0	0
54103 Electricity	267,032	311,200	246,100	270,000	270,000	0
54105 Water	6,037	7,300	8,800	9,600	9,600	0
54106 Sewer	7,259	9,000	9,600	9,600	9,600	0
54107 Storm	12,842	10,800	10,000	9,600	9,600	0
54110 Telephone	4,330	5,300	4,100	4,800	4,800	0
54111 Cellular Telephone	2,227	2,300	3,700	4,800	4,800	0
54200 Building Repair Maintenance	13,334	21,300	9,900	9,600	9,600	0
54210 Waste Disposal	15,048	17,800	9,100	9,600	9,600	0
54213 Pest Control	8,187	10,000	8,800	9,600	9,600	0
54216 Facility Rental	160,190	154,000	154,200	160,000	160,000	0
54250 Grounds Repair Maintenance	8,478	2,500	14,800	0	0	0
54252 Snow Removal	61,487	65,500	51,000	60,000	60,000	0
54310 Office Equipment Repair	2,474	2,500	4,300	4,800	4,800	0
54320 Communication Device Rpr. Main	234,389	275,000	256,600	264,000	264,000	0
54330 Equip. Repair Maint.	4,782	5,800	300	18,000	18,000	0
54335 Vehicle Repair	13,113	1,000	25,400	12,000	12,000	0
54340 Lease Rental Of Equipment	5,444	4,800	2,800	2,400	2,400	0
54501 Recruitment	150	800	200	0	0	0
54503 Conferences And Training	35,501	30,000	28,400	33,600	33,600	0
54507 Memberships	49,625	51,000	50,100	54,000	54,000	0
54508 Uniform Laundry	22,212	27,000	23,700	24,000	24,000	0
54509 Medical Services	18,091	19,000	17,900	19,200	19,200	0
54510 Arbitrator	0	0	1,700	0	0	0
54618 Audit Services	23,540	23,600	23,700	24,000	24,000	0
54621 Credit Card Services	10,593	9,600	10,800	10,800	10,800	0
54622 Collection Services	2,503	4,600	6,100	6,000	6,000	0
54624 Armored Car Services	4,961	5,000	5,600	6,000	6,000	0
54630 Delivery Freight Charges	4,510	4,300	6,000	6,000	6,000	0
54631 Storage Services	1,839	1,900	1,400	1,200	1,200	0
54660 Consulting Services	1,815	2,300	1,300	1,200	1,200	0
54662 Advertising Services	142,387	73,500	69,300	72,000	72,000	0
54663 Printing Services	123,040	101,500	97,300	108,000	88,000	0
54668 Inspection Services	7,913	8,100	9,600	9,600	9,600	0
54680 Parking Towing Services	8,653	9,000	8,600	9,600	9,600	0
54684 Security Investigative Services	1,121	51,200	300	0	0	0
54686 Interpreters Signing Services	2,102	2,000	200	0	0	0
54689 Transportation Services	4,042,589	4,750,000	4,449,100	4,425,000	4,425,000	0
54690 Catering Vending Services	5,554	18,700	300	0	0	0
54700 Other Services And Expenses	16,758	10,000	12,700	18,000	18,000	0
54711 Community Agency Contracts	628,162	310,000	655,000	661,900	661,900	0
54750 General Liability Insurance	678,078	970,000	991,400	1,050,000	1,050,000	0
54770 Permits And Licenses	4,052	5,200	3,800	4,800	4,800	0
Total	<u>\$ 6,966,007</u>	<u>\$ 7,838,600</u>	<u>\$ 7,586,600</u>	<u>\$ 7,728,300</u>	<u>\$ 7,708,300</u>	<u>\$ 0</u>

	<u>2009 Actual</u>	<u>2010 Adopted</u>	<u>2010 Projected</u>	<u>2011 Request</u>	<u>2011 Executive</u>	<u>2011 Adopted</u>
Metro Transit						
Supplies						
43710 Reimbursement Of Expense	0	(75,800)	0	0	0	0
53100 Office Supplies	13,096	15,000	22,100	24,000	24,000	0
53120 Copy Printing Supplies	6,738	19,300	6,900	6,000	6,000	0
53140 Furniture	14,869	16,400	11,600	12,000	12,000	0
53150 Hardware Software Supplies	13,654	10,500	5,900	6,000	6,000	0
53160 Postage	14,090	13,000	17,000	18,000	18,000	0
53170 Program Supplies	210	0	0	0	0	0
53180 Subscriptions	1,125	1,200	200	0	0	0
53200 Work Supplies	35,651	32,400	45,800	44,400	44,400	0
53203 Janitorial Supplies	39,320	60,000	47,100	48,000	48,000	0
53206 Medical Supplies	543	0	0	0	0	0
53207 Safety Supplies	1,658	5,000	8,300	8,400	8,400	0
53208 Snow Removal Supplies	4,662	6,800	7,000	9,600	9,600	0
53209 Uniform Clothing Supplies	126,563	75,000	41,600	48,000	48,000	0
53300 Building And Grounds Supplies	72,317	29,300	52,800	49,200	49,200	0
53310 Electrical Supplies	6,220	4,700	10,000	9,600	9,600	0
53320 HVAC Supplies	3,002	1,400	1,597	1,200	1,200	0
53330 Plumbing Supplies	223	0	1,400	1,200	1,200	0
53341 Trees Shrubs Plants	259	0	200	0	0	0
53400 Equipment Supplies	57,240	58,000	53,000	58,800	58,800	0
53410 Tires	169,875	170,000	197,300	192,000	192,000	0
53420 Gasoline	21,215	33,700	24,000	29,400	29,400	0
53421 Diesel	4,290,031	2,620,000	2,700,000	3,320,000	3,020,000	0
53430 Oil	52,849	65,500	70,100	78,000	78,000	0
53431 Lubricants	59,660	80,000	53,000	60,000	60,000	0
53450 Inventory	1,003,996	1,000,000	899,900	962,400	962,400	0
Total	<u>\$ 6,009,066</u>	<u>\$ 4,241,400</u>	<u>\$ 4,276,797</u>	<u>\$ 4,986,200</u>	<u>\$ 4,686,200</u>	<u>\$ 0</u>
Inter-Departmental Charges						
57011 ID Charge From Attorney	18,287	35,000	35,000	35,000	35,000	0
57012 ID Charge From Civil Rights	26,000	26,000	26,000	26,000	26,000	0
57013 ID Charge From Clerk	328	0	200	0	0	0
57015 ID Charge From Comptroller	177,400	177,400	177,400	177,400	177,400	0
57016 ID Charge From Human Resources	124,000	124,800	124,800	126,600	126,600	0
57017 ID Charge From Information Tech.	50,000	50,000	50,000	60,000	60,000	0
57018 ID Charge From Madison City Channel	2,501	0	0	0	0	0
57019 ID Charge From Mayor	7,500	7,400	7,400	0	0	0
57021 ID Charge From Treasurer	0	9,100	9,100	9,700	9,700	0
57031 ID Charge From Police	32,027	0	50,000	50,000	50,000	0
57044 ID Charge From Streets	178,636	50,000	109,000	120,000	120,000	0
57045 ID Charge From Traffic Eng.	70,772	162,200	141,800	123,300	123,300	0
57051 ID Charge From Parks	330	0	0	0	0	0
57065 ID Charge From Planning	26,444	27,600	27,600	28,500	28,500	0
57082 ID Charge From Parking	1,140	1,200	1,200	1,100	1,100	0
59221 Transfer Out To Insurance	30,300	30,900	30,900	30,100	30,100	0
59222 Transfer Out To Worker's Comp.	632,600	673,100	673,100	709,900	709,900	0
Total	<u>\$ 1,378,264</u>	<u>\$ 1,374,700</u>	<u>\$ 1,463,500</u>	<u>\$ 1,497,600</u>	<u>\$ 1,497,600</u>	<u>\$ 0</u>

	2009 Actual	2010 Adopted	2010 Projected	2011 Request	2011 Executive	2011 Adopted
Metro Transit						
Debt / Other Financing Uses						
54721 Bad Debt Expense	20,000	10,000	9,800	9,600	9,600	0
56100 Principal	961,067	894,784	864,800	986,100	1,028,199	0
56200 Interest	398,553	394,413	394,400	370,600	264,117	0
56600 Fund Balance Generated	393,702	3,100	17,200	124,500	79,501	0
59110 Transfer Out To General	53,058	45,000	41,600	48,000	48,000	0
Total	<u>\$ 1,826,380</u>	<u>\$ 1,347,297</u>	<u>\$ 1,327,800</u>	<u>\$ 1,538,800</u>	<u>\$ 1,429,417</u>	<u>\$ 0</u>

Inter-Agency Billings

Billings to Departments

Total	<u>\$ 0</u>	<u>\$ 0</u>	<u>\$ 0</u>	<u>\$ 0</u>	<u>\$ 0</u>	<u>\$ 0</u>
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Other Sources

42110 Operating Grants	22,992,304	24,440,000	24,439,800	24,014,900	24,014,900	0
42120 Capital Grants	747,937	322,400	262,100	195,200	195,200	0
42400 County Revenues	3,494,152	3,414,500	3,476,900	3,576,600	3,576,600	0
42500 Local Government Revenues	3,142,168	3,010,000	2,950,000	2,960,000	2,912,000	0
43710 Reimbursement Of Expense	102,317	2,000	65,000	67,200	67,200	0
43720 NSF Fees	351	500	200	0	0	0
43823 Advertising	392,980	420,000	400,000	425,000	425,000	0
43830 Transit Farebox	1,424,499	1,644,300	1,360,300	1,374,900	1,374,900	0
43831 Visitour	81,356	95,900	74,400	75,400	75,400	0
43832 Adult 31 Day	946,365	979,600	1,031,600	1,055,200	1,055,200	0
43833 Senior/Disabled 31 Day	185,591	214,200	197,000	198,400	198,400	0
43834 Low Income 31 Day	53,213	35,200	87,600	99,000	99,000	0
43835 Adult 10 Ride	891,540	1,038,900	831,000	844,400	844,400	0
43836 Youth 10 Ride	335,375	362,600	342,200	343,100	343,100	0
43837 Senior Disabled 10 Ride	80,300	100,800	72,700	73,400	73,400	0
43838 Paratransit Tickets	172,650	231,900	196,600	198,300	198,300	0
43839 Day Tripper	3,024	3,400	3,000	3,200	3,200	0
43840 Easy Rider	349,562	399,200	364,100	378,800	378,800	0
43841 Summer Youth	20,850	25,500	22,100	22,800	22,800	0
43842 Unlimited Ride Pass	5,774,255	6,176,500	6,512,600	7,023,500	7,023,500	0
46100 Miscellaneous Revenue	58,756	51,500	56,700	63,200	63,200	0
47110 Sale Of Assets	44,173	32,000	56,200	39,600	39,600	0
49123 Transfer In From Grants	10,216	9,000	7,500	9,000	9,000	0
49124 Transfer In From Other Restrict.	975	0	0	0	0	0
49220 Transfer In From Fleet Services	3,808	0	0	0	0	0
Total	<u>\$ 41,308,715</u>	<u>\$ 43,009,900</u>	<u>\$ 42,809,600</u>	<u>\$ 43,041,100</u>	<u>\$ 42,993,100</u>	<u>\$ 0</u>

Total Inter-Agency Billings	<u>\$ 41,308,715</u>	<u>\$ 43,009,900</u>	<u>\$ 42,809,600</u>	<u>\$ 43,041,100</u>	<u>\$ 42,993,100</u>	<u>\$ 0</u>
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Madison Metro Transit
Year to Year Overtime Comparison
Through 19 Payroll Cycles (38 weeks)

	Drivers						Other Represented Employees					
	Overtime Hours Paid			Overtime \$ Paid			Overtime Hours Paid			Overtime \$ Paid		
	2010	2009	2008	2010	2009	2008	2010	2009	2008	2010	2009	2008
1st Quarter	9,156	11,832	13,202	\$ 342,142	\$ 439,974	\$ 458,823	4,065	3,946	4,049	\$ 145,733	\$ 138,604	\$ 135,841
2nd Quarter	3,324	6,191	5,915	\$ 122,994	\$ 230,240	\$ 208,260	3,004	2,911	2,560	\$ 106,799	\$ 103,285	\$ 85,982
3rd Quarter	3,293	6,158	2,562	\$ 117,805	\$ 228,779	\$ 90,117	4,149	2,772	3,148	\$ 147,860	\$ 98,488	\$ 105,350
4th Quarter												
YTD	15,773	24,181	21,680	\$ 582,942	\$ 898,993	\$ 757,200	11,218	9,629	9,756	\$ 400,393	\$ 340,377	\$ 327,174

	Nonrepresented Employees						Total					
	Overtime Hours Paid			Overtime \$ Paid			Overtime Hours Paid			Overtime \$ Paid		
	2010	2009	2008	2010	2009	2008	2010	2009	2008	2010	2009	2008
1st Quarter	652	501	580	\$ 20,360	\$ 15,576	\$ 17,101	13,873	16,279	17,831	508,235	594,154	611,765
2nd Quarter	764	754	694	\$ 24,640	\$ 23,128	\$ 19,704	7,092	9,855	9,170	254,434	356,653	313,946
3rd Quarter	1,434	819	805	\$ 45,906	\$ 25,360	\$ 25,373	8,876	9,750	6,515	311,572	352,627	220,840
4th Quarter												
YTD	2,850	2,073	2,078	\$ 90,906	\$ 64,064	\$ 62,178	29,841	35,884	33,515	\$ 1,074,240	\$ 1,303,435	\$ 1,146,552

1st quarter data includes 7 pay cycles (14 weeks)
2nd quarter data includes 6 pay cycles (12 weeks)
3rd quarter data includes 6 pay cycles (12 weeks)

Madison Metro
Year to Year Comparison of Driver Hours
YTD through 19 Pay Cycles (38 Weeks)

<u>Time Worked</u>	<u>2009</u>		<u>2010</u>		<u>Change</u>	
	<u>Hours</u>	<u>% of total</u>	<u>Hours</u>	<u>% of total</u>	<u>Hours</u>	<u>%</u>
Platform	326,453	87.8%	329,688	87.9%	3,235	1.0%
Report	14,136	3.8%	14,222	3.8%	85	0.6%
Travel	5,283	1.4%	5,326	1.4%	43	0.8%
Intervening	677	0.2%	724	0.2%	48	7.1%
Guarantee	4,499	1.2%	4,466	1.2%	(33)	-0.7%
Stand-by	14,851	4.0%	15,921	4.2%	1,070	7.2%
Classroom instructor	3,865	1.0%	5,119	1.4%	1,253	32.4%
Other	1,930	0.5%	(218)	-0.1%	(2,148)	-111.3%
Total hours paid for time worked	371,694	100.0%	375,248	100.0%	3,554	1.0%
Straight time	347,980	93.6%	359,806	95.9%	11,826	3.4%
Overtime	23,714	6.4%	15,442	4.1%	(8,272)	-34.9%
Total hours paid for time worked	371,694	100.0%	375,248	100.0%	3,554	1.0%
<u>Scheduled Time Off</u>	<u>2009</u>		<u>2010</u>		<u>Change</u>	
	<u>Hours</u>	<u>% of hours worked</u>	<u>Hours</u>	<u>% of hours worked</u>	<u>Hours</u>	<u>%</u>
Vacation	23,676		23,166		(510)	-2.2%
Floating Holiday	4,680		4,392		(288)	-6.2%
Holiday	14,191		15,075		884	6.2%
Total scheduled time off	42,547	11.4%	42,633	11.4%	86	0.2%
<u>Paid Unscheduled Time Off</u>	<u>2009</u>		<u>2010</u>		<u>Change</u>	
	<u>Hours</u>	<u>% of hours worked</u>	<u>Hours</u>	<u>% of hours worked</u>	<u>Hours</u>	<u>%</u>
Sick leave (not incl FMLA)	17,327		18,627		1,300	7.5%
Sick leave-FMLA only	7,223		6,931		(292)	-4.0%
Workers comp	6,784		7,970		1,186	17.5%
Light duty	4,343		2,242		(2,100)	-48.4%
Administrative leave	435		1,614		1,179	270.8%
Other	826		760		(66)	-8.0%
Total paid unscheduled time off	36,938	9.9%	38,144	10.2%	1,207	3.3%
<u>Unpaid Unscheduled Time Off</u>	<u>2009</u>		<u>2010</u>		<u>Change</u>	
	<u>Hours</u>	<u>% of hours worked</u>	<u>Hours</u>	<u>% of hours worked</u>	<u>Hours</u>	<u>%</u>
FMLA	8,696		7,412		(1,284)	-14.8%
Non-FMLA Medical	4,160		3,048		(1,112)	-26.7%
Leave of Absence	5,487		9,443		3,957	72.1%
Policy violation	4,597		6,065		1,468	31.9%
Other	230		494		264	114.6%
Total unpaid unscheduled time off	23,170	6.2%	26,462	7.1%	3,292	14.2%
Total Unscheduled Time Off	60,108	16.2%	64,606	17.2%	4,499	7.5%
Total FMLA	15,919	4.3%	14,343	3.8%	(1,576)	-9.9%

Note: All of the above data includes full time and part time fixed route and para-transit drivers except unpaid and unscheduled time as this was not tracked for part time drivers prior to 2010. For comparison purposes the 2010 data above also does not include AWOP for part time drivers.

Top 20 highest paid employees through payroll cycle 19

	2010	2009	Change
General Manager	\$ 82,249	\$ 82,249	\$0
Motorcoach Operator	\$ 81,279	\$ 103,881	(\$22,602)
Class A Mechanic	\$ 72,756	\$ 65,470	\$7,286
Service Manager	\$ 70,767	\$ 69,939	\$828
Motorcoach Operator	\$ 68,044	\$ 82,462	(\$14,417)
Motorcoach Operator	\$ 67,298	\$ 57,105	\$10,192
Operations Manager	\$ 67,222	\$ 67,222	\$0
Maintenance Manager	\$ 67,222	\$ 66,244	\$978
Motorcoach Operator	\$ 65,964	\$ 75,811	(\$9,848)
Class B Mechanic	\$ 64,755	\$ 59,872	\$4,883
Class A Mechanic	\$ 63,990	\$ 58,349	\$5,641
Maintenance Supervisor	\$ 61,512	\$ 56,432	\$5,080
Information Systems Coordinator	\$ 60,762	\$ 60,762	\$0
Class A Mechanic	\$ 58,580	\$ 54,743	\$3,837
Planning & Scheduling Manager	\$ 58,426	\$ 54,959	\$3,467
Paratransit Program Manager	\$ 58,099	\$ 56,392	\$1,707
Motorcoach Operator	\$ 57,698	\$ 81,599	(\$23,900)
Operations General Supervisor	\$ 57,641	\$ 56,200	\$1,442
Maintenance Supervisor	\$ 57,586	\$ 56,374	\$1,213
Operations Supervisor	\$ 57,228	\$ 51,583	\$5,645