

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--April 2010 vs. April 2009
(Routes sorted in order of 2010 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2010 vs. 2009 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2010	2009	% change	2010	2009	% Change	Routes < 60% of system avg.	
80 UW CAMPUS	711,416	841,045	-15.4%	104.75	124.56	-15.9%		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates wkends & holidays only).
85 UW CAMPUS-PARK ST CIRCULATOR	141,150	147,599	-4.4%	85.59	89.80	-4.7%		
90-93 SUPPLEMENTARY SCHOOL SERVICE	457,045	450,986	1.3%	65.75	68.91	-4.6%		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	212,261	215,110	-1.3%	50.28	50.15	0.3%		
81-82 UW LATE NITE CIRCULATORS	106,470	140,816	-24.4%	48.34	64.71	-25.3%		
2 WTP-NTP	400,347	398,609	0.4%	47.09	46.97	0.3%		
50 WTP-SCHROEDER-RAYMOND LOOP	64,129	57,348	11.8%	45.85	42.80	7.1%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	29,654	31,852	-6.9%	45.79	48.86	-6.3%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	8,601	9,001	-4.4%	45.38	47.49	-4.4%		
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (peak hour trips on 9 began Aug. 24, 2009)	79,431	67,749	17.2%	43.42	46.97	-7.6%		
4 NTP-STP	266,681	275,689	-3.3%	42.38	42.75	-0.8%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57 58, 71, 72, 74
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	517,205	479,518	7.9%	37.96	36.39	4.3%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	47,096	47,452	-0.8%	36.57	37.21	-1.7%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	9,471	10,610	-10.7%	35.68	41.01	-13.0%		
3 WTP-ETP	203,567	213,068	-4.5%	35.41	36.42	-2.8%		
40 STP - ARBOR HILLS LOOP	56,479	56,186	0.5%	34.66	35.03	-1.0%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 24, 26, 30, 32, 33, 36, 40, 50, 51, 52, 73, 78
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	145,874	142,679	2.2%	34.58	34.98	-1.2%		
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	93,877	89,379	5.0%	34.41	34.68	-0.8%		
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	310,237	276,376	12.3%	33.57	31.90	5.2%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
16 STP - ETP	132,140	126,292	4.6%	32.38	31.96	1.3%		
21 LAKEVIEW LOOP	65,947	66,969	-1.5%	32.11	35.78	-10.2%		Circulator Routes 1, 9, 10, 34
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	41,999	39,847	5.4%	31.84	31.21	2.0%		
1 CAP SQUARE - UW	10,378	12,923	-19.7%	31.68	37.52	-15.6%		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekdays & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the West Transfer Point and Prairie Town Center on weekends. 70 operates like a core route between the Capitol Square & Middleton on weekdays.
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	364,124	337,715	7.8%	31.39	29.25	7.3%		
55 VERONA- WTP COMMUTER	13,344	12,430	7.4%	28.91	27.13	6.5%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE	49,125	45,198	8.7%	27.91	25.61	9.0%		
51 WTP-MUIR FIELD LOOP	22,977	20,486	12.2%	26.57	24.87	6.8%		
32 ACEWOOD-THOMPSON LOOP	18,398	13,303	38.3%	26.40	19.16	37.7%		
19 RED ARROW TR-CAP SQUARE	66,198	70,765	-6.5%	26.16	28.20	-7.2%		
47 ARBOR HILLS COMMUTER	27,281	26,867	1.5%	25.14	24.76	1.5%		
58 GREENTREE COMMUTER	25,045	26,101	-4.0%	25.06	26.11	-4.0%		
27 NTP - UW CAMPUS COMMUTER	15,260	17,006	-10.3%	24.68	27.43	-10.0%		
52 WTP-FITCHBURG	22,830	20,103	13.6%	24.57	22.79	7.8%		
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	165,541	162,414	1.9%	22.19	22.38	-0.9%	x	
70 MIDDLETON-CAPITOL SQUARE	48,901	50,753	-3.6%	22.16	23.93	-7.4%	x	
7 WTP-ETP (Weekends & Holidays Only)	40,152	43,319	-7.3%	21.34	21.91	-2.6%	x	
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	10,850	10,400	4.3%	19.96	19.13	4.3%	x	
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009)	23,988	NA	NA	18.04	NA	NA	x	
34 ETP-MATC & 39 ETP - DAIRY DRIVE (peak service on 34 began Aug. 24, 2009)	23,094	17,619	31.1%	17.77	18.16	-2.1%	x	
73 WTP-OLD SAUK TRAILS	41,475	40,985	1.2%	17.02	16.95	0.4%	x	
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	17,093	17,878	-4.4%	16.55	15.88	4.3%	x	
74 MIDDLETON LOOP	9,944	10,200	-2.5%	16.04	16.19	-0.9%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	15,724	15,205	3.4%	15.91	15.01	6.0%	x	
25 AMERICAN CENTER COMMUTER	3,238	3,174	2.0%	13.62	16.43	-17.1%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	3,384	2,704	25.1%	12.01	9.61	25.0%	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	3,128	NA	NA	5.76	NA	NA	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	858	810	5.9%	4.62	4.14	11.7%	x	
UNKNOWN ROUTE & ROAD BUS *	405	50	710.0%	NA	NA	NA		
SYSTEM TOTAL	5,143,809	5,162,588	-0.4%	39.63	41.30	-4.0%	23.78	School Day Supplemental Routes 90, 91, 92, 93
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	4,176,172	4,024,127	3.8%	35.11	35.22	-0.3%	21.06	

NOTE 1: Substantial changes were made across the system effective August 23, 2009. This will affect comparisons of current service to previous.

NOTE 2: Metro service did not operate on December 9, 2009 because of a severe weather event.

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

Road buses are "extras" put into service to handle overloads.

ROUTE PERFORMANCE, Year to Date - Apr 2010

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2010	2009	% change	2010	2009
1 CAP SQUARE - UW	10,378	12,923	-19.7%	31.68	37.52
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MIDDLETON ROUTES TOTAL	180,454	183,946	-1.9%	24.12	24.93
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Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through March 31
All Modes

	2009 Actual	20010 Budget	2010 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:					
Cash, Tickets, Passes:	\$ 1,428,887	\$ 1,565,331	\$ 1,517,638	\$ (47,693)	\$ 88,751
Unlimited Ride Passes:	\$ 1,295,073	\$ 1,395,568	\$ 1,464,934	\$ 69,366	\$ 169,861
Sub Total:	\$ 2,723,960	\$ 2,960,899	\$ 2,982,571	\$ 21,672	\$ 258,611
Misc Revenue:					
Advertising:	\$ 59,250	\$ 105,000	\$ 100,000	\$ (5,000)	\$ 40,750
County:	\$ 872,735	\$ 853,625	\$ 845,860	\$ (7,765)	\$ (26,876)
Other Operating:	\$ 1,609	\$ 5,500	\$ 2,244	\$ (3,256)	\$ 636
Non-Operating:	\$ 13,105	\$ 14,500	\$ 15,803	\$ 1,303	\$ 2,698
Sub Total:	\$ 946,699	\$ 978,625	\$ 963,907	\$ (14,718)	\$ 17,207
Local Subsidies:					
City of Madison:	\$ 2,544,094	\$ 1,785,574	\$ 1,785,574	\$ -	\$ (758,520)
Funding Partners:	\$ 755,943	\$ 752,500	\$ 752,500	\$ -	\$ (3,443)
Sub Total:	\$ 3,300,037	\$ 2,538,074	\$ 2,538,074	\$ -	\$ (761,963)
State Assistance:					
Federal grant funding for capital maintenance	\$ 4,289,600	\$ 4,376,100	\$ 4,376,100	\$ -	\$ 86,500
	\$ 1,455,975	\$ 1,733,900	\$ 1,733,900	\$ -	\$ 277,925
Total Revenue:	\$ 12,716,271	\$ 12,587,598	\$ 12,594,552	\$ 6,954	\$ (121,719)
Salaries:					
Salaries/Wages:	\$ 5,572,293	\$ 5,773,079	\$ 5,630,715	\$ (142,364)	\$ 58,422
OT:	\$ 544,103	\$ 408,000	\$ 470,664	\$ 62,664	\$ (73,438)
Workers Comp:	\$ 43,601	\$ 45,000	\$ 42,338	\$ (2,662)	\$ (1,264)
Benefits:					
Health:	\$ 1,217,147	\$ 1,193,425	\$ 1,233,118	\$ 39,693	\$ 15,971
WI Retirement:	\$ 634,613	\$ 671,975	\$ 667,792	\$ (4,183)	\$ 33,178
Other:	\$ 758,038	\$ 819,675	\$ 839,715	\$ 20,040	\$ 81,677
Sub Total:	\$ 8,769,795	\$ 8,911,154	\$ 8,884,341	\$ (26,812)	\$ 114,546
Utilities:					
Natural Gas:	\$ 209,972	\$ 216,500	\$ 144,210	\$ (72,290)	\$ (65,762)
Electricity:	\$ 72,353	\$ 77,800	\$ 67,163	\$ (10,637)	\$ (5,191)
Telephone:	\$ 1,548	\$ 1,900	\$ 1,535	\$ (365)	\$ (13)
Other:	\$ 1,347	\$ 9,575	\$ 6,450	\$ (3,125)	\$ 5,102
Building & Grounds:					
Repairs/Maintenance:	\$ 48,085	\$ 53,050	\$ 30,992	\$ (22,058)	\$ (17,093)
Supplies:	\$ 23,188	\$ 28,395	\$ 31,992	\$ 3,597	\$ 8,804
Services:	\$ 4,288	\$ 5,025	\$ 4,045	\$ (980)	\$ (243)
Rolling Stock/Support Equipment:					
Equip. Repairs/Maintenance:	\$ 67,779	\$ 73,325	\$ 80,971	\$ 7,646	\$ 13,192
Parts:	\$ 204,502	\$ 214,550	\$ 207,383	\$ (7,167)	\$ 2,881
Tires:	\$ 40,282	\$ 42,500	\$ 44,085	\$ 1,585	\$ 3,804
Equipment Supplies:	\$ 60,185	\$ 36,175	\$ 33,510	\$ (2,665)	\$ (26,676)
Fuels, Oils, & Lubricants:	\$ 1,115,359	\$ 712,900	\$ 836,379	\$ 123,479	\$ (278,980)
Administrative:					
Insurance & Financial:	\$ 231,958	\$ 264,175	\$ 262,828	\$ (1,347)	\$ 30,870
Rentals/Leases:	\$ 39,857	\$ 39,700	\$ 39,398	\$ (302)	\$ (459)
Training:	\$ 1,016	\$ 7,500	\$ 6,907	\$ (593)	\$ 5,891
Supplies, Equipment and Services:	\$ 109,106	\$ 129,925	\$ 140,939	\$ 11,014	\$ 31,833
Operations:					
Paratransit Providers:	\$ 1,018,975	\$ 1,111,250	\$ 1,102,889	\$ (8,361)	\$ 83,915
GAS / RSVP / Exc Rides:	\$ 147,078	\$ 153,750	\$ 120,112	\$ (33,638)	\$ (26,966)
Inter Departmental Charges:	\$ 174,358	\$ 198,925	\$ 215,188	\$ 16,263	\$ 40,830
Depreciation:	\$ 1,289,565	\$ 1,375,000	\$ 1,418,804	\$ 43,804	\$ 129,238
Interest and Bad Debt Expense:	\$ 107,000	\$ 101,103	\$ 98,603	\$ (2,500)	\$ (8,397)
Total Operating Expenses:	\$ 13,737,595	\$ 13,764,177	\$ 13,778,724	\$ 14,547	\$ 41,128
Less Depreciation:	\$ (1,289,565)	\$ (1,375,000)	\$ (1,418,804)	\$ (43,804)	\$ (129,238)
Capital Debt:	\$ 231,000	\$ 223,696	\$ 216,196	\$ (7,500)	\$ (14,804)
Local share of prepaid lease	\$ -	\$ -	\$ -	\$ -	\$ -
Fixed Assets:	\$ -	\$ 100,750	\$ -	\$ (100,750)	\$ -
Federal grant funding for fixed assets	\$ -	\$ (80,600)	\$ -	\$ 80,600	\$ -
Total Expenditures:	\$ 12,679,030	\$ 12,633,023	\$ 12,576,116	\$ (56,907)	\$ (102,914)
Reserves generated (used)	\$ 37,241	\$ (45,425)	\$ 18,436	\$ 63,861	\$ (18,805)

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
April 2009 to March 2010 and April 2008 to March 2009

Fixed Route Passenger Revenue

2009-2010	April	May	June	July	August	September	October	November	December	January	February	March	Total
Cash fares	\$ 107,166	\$ 112,743	\$ 116,652	\$ 106,693	\$ 121,627	\$ 121,221	\$ 115,509	\$ 95,393	\$ 90,385	\$ 107,668	\$ 100,462	\$ 102,833	\$ 1,298,352
Day passes	\$ 6,782	\$ 6,804	\$ 7,703	\$ 7,524	\$ 8,437	\$ 7,283	\$ 7,229	\$ 6,350	\$ 7,388	\$ 6,803	\$ 6,522	\$ 6,050	\$ 84,874
10 ride passes/tickets	\$ 86,930	\$ 144,070	\$ 131,080	\$ 87,085	\$ 91,779	\$ 106,420	\$ 100,590	\$ 73,875	\$ 126,810	\$ 138,755	\$ 106,015	\$ 98,150	\$ 1,291,559
31 day passes	\$ 77,385	\$ 99,138	\$ 86,240	\$ 96,525	\$ 86,788	\$ 99,248	\$ 102,741	\$ 87,451	\$ 155,568	\$ 102,740	\$ 113,300	\$ 113,713	\$ 1,220,837
EZ Rider/Summer Youth passes	\$ 138,308	\$ 138,308	\$ 55,752	\$ 6,950	\$ 11,030	\$ 204,927	\$ 204,927	\$ 204,927	\$ 152,587	\$ 128,478	\$ 148,821	\$ 162,228	\$ 1,557,243
Total cash, ticket & pass revenue	\$ 416,571	\$ 501,063	\$ 397,427	\$ 304,777	\$ 319,661	\$ 539,099	\$ 530,996	\$ 467,996	\$ 532,738	\$ 484,444	\$ 475,120	\$ 482,973	\$ 5,452,865
UW ASM	\$ 243,128	\$ 156,700	\$ 138,255	\$ 145,255	\$ 136,327	\$ 240,253	\$ 288,394	\$ 247,007	\$ 208,374	\$ 202,962	\$ 288,960	\$ 270,208	\$ 2,565,822
UW Employees	\$ 126,209	\$ 106,676	\$ 109,396	\$ 111,927	\$ 104,155	\$ 111,299	\$ 130,162	\$ 117,016	\$ 116,691	\$ 131,380	\$ 141,041	\$ 144,131	\$ 1,450,082
MATC	\$ 45,805	\$ 24,326	\$ 12,856	\$ (33,062)	\$ 23,759	\$ 66,028	\$ 73,192	\$ 67,121	\$ 53,679	\$ 46,655	\$ 70,730	\$ 76,078	\$ 527,168
City of Madison	\$ 10,161	\$ 9,100	\$ 9,473	\$ 9,230	\$ 8,920	\$ 10,248	\$ 11,261	\$ 10,340	\$ 10,034	\$ 11,661	\$ 11,846	\$ 12,510	\$ 124,784
Edgewood	\$ 5,920	\$ 3,654	\$ 1,442	\$ 1,681	\$ 3,322	\$ 9,820	\$ 9,579	\$ 8,575	\$ 6,531	\$ 7,597	\$ 8,246	\$ 8,575	\$ 74,941
St. Mary's	\$ 3,220	\$ 3,076	\$ 3,249	\$ 4,104	\$ 4,199	\$ 4,434	\$ 4,520	\$ 4,500	\$ 4,271	\$ 3,196	\$ 4,137	\$ 3,870	\$ 46,775
Meriter	\$ 2,456	\$ 2,232	\$ 2,488	\$ 2,454	\$ 2,209	\$ 2,447	\$ 2,778	\$ 2,478	\$ 2,413	\$ 3,305	\$ 3,785	\$ 3,800	\$ 32,844
Commuter	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 911	\$ 2,368	\$ 3,026	\$ 6,304
Total unlimited ride pass revenue	\$ 436,899	\$ 305,765	\$ 277,159	\$ 241,589	\$ 282,890	\$ 444,528	\$ 519,886	\$ 457,037	\$ 401,993	\$ 407,666	\$ 531,111	\$ 522,196	\$ 4,828,720
Total passenger revenue	\$ 853,470	\$ 806,828	\$ 674,586	\$ 546,366	\$ 602,551	\$ 983,627	\$ 1,050,882	\$ 925,033	\$ 934,731	\$ 892,110	\$ 1,006,231	\$ 1,005,169	\$ 10,281,585
Cumulative YTD passenger revenue	\$ 853,470	\$ 1,660,297	\$ 2,334,883	\$ 2,881,250	\$ 3,483,801	\$ 4,467,428	\$ 5,518,310	\$ 6,443,343	\$ 7,378,074	\$ 8,270,184	\$ 9,276,416	\$ 10,281,585	

2008-2009	April	May	June	July	August	September	October	November	December	January	February	March	Total
Cash fares	\$ 109,924	\$ 101,569	\$ 119,458	\$ 110,980	\$ 115,147	\$ 121,390	\$ 115,458	\$ 102,916	\$ 96,019	\$ 105,360	\$ 102,084	\$ 102,882	\$ 1,303,187
Day passes	\$ 5,677	\$ 5,505	\$ 6,694	\$ 8,139	\$ 9,727	\$ 7,919	\$ 6,079	\$ 5,624	\$ 5,397	\$ 6,438	\$ 6,100	\$ 6,344	\$ 79,642
10 ride passes/quiktitx	\$ 121,847	\$ 137,074	\$ 105,447	\$ 82,446	\$ 73,075	\$ 112,289	\$ 102,201	\$ 82,952	\$ 106,350	\$ 105,459	\$ 117,722	\$ 135,395	\$ 1,282,256
31 day passes	\$ 84,060	\$ 83,143	\$ 88,313	\$ 92,496	\$ 77,619	\$ 88,760	\$ 93,483	\$ 89,418	\$ 83,051	\$ 88,149	\$ 84,906	\$ 121,032	\$ 1,074,429
EZ Rider/Summer Youth passes	\$ 110,108	\$ 110,108	\$ 35,570	\$ 7,570	\$ 7,570	\$ 173,061	\$ 175,024	\$ 173,276	\$ 30,781	\$ 103,569	\$ 138,308	\$ 138,308	\$ 1,203,253
Total cash, ticket & pass revenue	\$ 431,615	\$ 437,399	\$ 355,481	\$ 301,630	\$ 283,138	\$ 503,418	\$ 492,244	\$ 454,186	\$ 321,598	\$ 408,975	\$ 449,120	\$ 503,961	\$ 4,942,766
UW ASM	\$ 228,931	\$ 148,716	\$ 119,725	\$ 127,871	\$ 115,049	\$ 239,793	\$ 268,528	\$ 233,258	\$ 210,567	\$ 198,661	\$ 270,457	\$ 240,390	\$ 2,401,946
UW Employees	\$ 116,444	\$ 100,727	\$ 96,915	\$ 99,424	\$ 64,315	\$ 112,489	\$ 129,343	\$ 112,448	\$ 121,167	\$ 127,310	\$ 133,249	\$ 135,886	\$ 1,349,718
MATC	\$ 37,978	\$ 30,791	\$ 27,364	\$ (1,850)	\$ 31,428	\$ 52,731	\$ 57,798	\$ 45,680	\$ 39,236	\$ 38,571	\$ 42,829	\$ 42,883	\$ 445,440
City of Madison	\$ 9,113	\$ 8,601	\$ 8,434	\$ 9,006	\$ 7,994	\$ 9,418	\$ 10,389	\$ 8,590	\$ 8,968	\$ 8,571	\$ 8,790	\$ 9,275	\$ 107,149
Edgewood	\$ 5,693	\$ 3,550	\$ 1,686	\$ 1,932	\$ 2,999	\$ 7,191	\$ 6,967	\$ 5,715	\$ 4,813	\$ 5,077	\$ 6,442	\$ 5,598	\$ 57,663
St. Mary's	\$ 2,212	\$ 2,465	\$ 2,879	\$ 3,137	\$ 3,125	\$ 3,216	\$ 3,457	\$ 2,949	\$ 2,960	\$ 2,279	\$ 2,600	\$ 2,841	\$ 34,119
Meriter	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,053	\$ 2,537	\$ 2,512	\$ 2,589	\$ 9,692
Total unlimited ride pass revenue	\$ 400,371	\$ 294,849	\$ 257,003	\$ 239,520	\$ 224,911	\$ 424,839	\$ 476,482	\$ 408,640	\$ 389,763	\$ 383,006	\$ 466,879	\$ 439,463	\$ 4,405,727
Total passenger revenue	\$ 831,986	\$ 732,249	\$ 612,484	\$ 541,151	\$ 508,049	\$ 928,257	\$ 968,726	\$ 862,826	\$ 711,361	\$ 791,981	\$ 915,999	\$ 943,424	\$ 9,348,494
Cumulative YTD passenger revenue	\$ 831,986	\$ 1,564,235	\$ 2,176,719	\$ 2,717,870	\$ 3,225,919	\$ 4,154,176	\$ 5,122,902	\$ 5,985,729	\$ 6,697,090	\$ 7,489,071	\$ 8,405,070	\$ 9,348,494	

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
April 2009 to March 2010 and April 2008 to March 2009

Fixed Route Rides

2009-2010	April	May	June	July	August	September	October	November	December	January	February	March	Total
Cash fares	66,614	69,360	70,962	70,385	62,248	72,210	65,423	57,600	54,440	66,441	59,320	64,109	779,112
Day passes	4,337	4,186	5,373	6,014	5,681	4,908	4,179	3,796	3,503	3,716	3,794	3,733	53,220
10 ride passes/tickets	77,580	75,374	69,041	59,196	54,476	74,718	75,002	66,519	64,461	77,047	75,437	77,543	846,394
31 day passes	121,882	120,241	121,664	125,734	118,001	125,511	130,900	119,193	109,803	126,169	129,516	144,359	1,492,973
EZ Rider/Summer Youth passes	164,492	188,129	92,950	22,922	16,784	190,938	214,543	198,027	148,745	192,573	188,628	215,939	1,834,670
Total cash, ticket & pass rides	434,905	457,290	359,990	284,251	257,190	468,285	490,047	445,135	380,952	465,946	456,695	505,683	5,006,369
UW ASM	255,387	164,601	145,226	152,579	143,201	252,367	302,935	259,461	218,880	213,195	303,529	283,832	2,695,193
UW Employees	132,572	112,055	114,912	117,570	109,407	116,911	136,725	122,916	122,575	138,004	148,152	151,398	1,523,197
MATC	48,114	25,552	13,504	15,101	24,957	60,025	66,538	61,019	48,799	42,414	64,300	69,162	539,485
City of Madison	9,237	8,273	8,612	8,391	8,109	9,316	10,237	9,400	9,122	10,140	10,301	10,878	112,016
Edgewood	6,218	3,838	1,515	1,766	3,489	8,927	8,708	7,795	5,937	6,906	7,496	7,795	70,390
St. Mary's	3,382	3,231	3,413	3,731	3,817	4,031	4,109	4,091	3,883	2,779	3,597	3,365	43,429
Meriter	2,580	2,345	2,613	2,578	2,320	2,570	2,918	2,603	2,474	2,874	3,291	3,304	32,470
Commuter										792	2,059	2,631	5,482
Total unlimited ride pass rides	457,490	319,895	289,795	301,716	295,300	454,147	532,170	467,285	411,670	417,104	542,725	532,365	5,021,662
UW routes 80-85	352,032	163,765	69,324	64,666	76,092	304,303	333,094	274,342	205,970	159,861	305,376	263,277	2,572,102
Total revenue rides	1,244,427	940,950	719,109	650,633	628,582	1,226,735	1,355,311	1,186,762	998,592	1,042,911	1,304,796	1,301,325	12,600,133
Transfers	72,601	73,468	84,698	91,290	77,779	76,336	69,962	63,274	58,126	66,399	61,933	68,110	863,976
Non-revenue rides	13,222	15,223	14,859	15,913	14,825	17,945	15,352	14,026	16,088	16,013	13,011	16,114	182,591
Total rides	1,330,250	1,029,641	818,666	757,836	721,186	1,321,016	1,440,625	1,264,062	1,072,806	1,125,323	1,379,740	1,385,549	13,646,700
Cumulative YTD total rides	1,330,250	2,359,891	3,178,557	3,936,393	4,657,579	5,978,595	7,419,220	8,683,282	9,756,088	10,881,411	12,261,151	13,646,700	

2008-2009	April	May	June	July	August	September	October	November	December	January	February	March	Total
Cash fares	90,854	92,874	91,823	89,639	84,458	100,841	94,869	78,329	77,745	82,794	82,126	83,672	1,050,024
Day passes	4,913	5,481	6,035	7,242	9,129	7,669	6,459	4,987	4,933	5,886	5,474	5,472	73,680
10 ride passes/tickets	96,252	87,857	74,466	68,685	62,796	89,371	91,849	76,384	77,308	83,888	86,301	89,428	984,585
31 day passes	111,336	109,679	108,837	113,682	111,686	121,069	128,843	109,157	104,556	107,962	114,284	124,771	1,365,862
EZ Rider/Summer Youth passes	189,786	179,152	77,724	23,901	16,553	180,201	220,926	174,686	137,948	161,045	182,470	207,680	1,752,072
Total cash, ticket & pass rides	493,141	475,043	358,885	303,149	284,622	499,151	542,946	443,543	402,490	441,575	470,655	511,023	5,226,223
UW ASM	257,636	167,634	135,449	144,553	130,433	249,753	279,775	242,550	219,875	208,677	284,094	252,511	2,572,940
UW Employees	131,795	113,995	109,779	112,534	104,998	117,639	135,199	117,451	126,762	133,729	139,967	142,737	1,486,585
MATC	43,109	34,942	31,077	31,091	35,697	55,334	60,581	47,868	41,160	40,516	44,988	45,045	511,408
City of Madison	9,572	9,035	8,859	9,460	8,397	9,893	10,913	9,023	9,420	9,003	9,233	9,743	112,551
Edgewood	6,457	4,027	1,910	2,191	3,403	7,536	7,266	5,956	5,037	5,333	6,767	5,880	61,763
St. Mary's	2,324	2,589	3,024	3,295	3,283	3,378	3,631	3,098	3,109	2,394	2,731	2,984	35,840
Meriter									2,157	2,665	2,639	2,720	10,181
Total unlimited ride pass rides	450,893	332,222	290,098	303,124	286,211	443,533	497,365	425,946	407,520	402,317	490,419	461,620	4,791,268
UW routes 80-85	260,857	132,235	64,505	73,127	74,640	247,385	308,702	297,797	230,103	178,073	326,729	280,955	2,475,108
Total revenue rides	1,204,891	939,500	713,488	679,400	645,473	1,190,069	1,349,013	1,167,286	1,040,113	1,021,965	1,287,803	1,253,598	12,492,599
Transfers	85,656	87,113	95,515	103,080	92,147	90,865	89,358	71,571	70,663	75,060	74,189	79,418	1,014,635
Non-revenue rides	14,491	16,698	17,137	18,926	18,702	16,208	16,709	12,724	15,477	13,877	12,909	13,519	187,377
Total rides	1,305,038	1,043,311	826,140	801,406	756,322	1,297,142	1,455,080	1,251,581	1,126,253	1,110,902	1,374,901	1,346,535	13,694,611
Cumulative YTD total rides	1,305,038	2,348,349	3,174,489	3,975,895	4,732,217	6,029,359	7,484,439	8,736,020	9,862,273	10,973,175	12,348,076	13,694,611	

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
April 2009 to March 2010 and April 2008 to March 2009

Fixed Route Passenger Revenue % Change

	April	May	June	July	August	September	October	November	December	January	February	March	Total
Cash fares	-2.5%	11.0%	-2.3%	-3.9%	5.6%	-0.1%	0.0%	-7.3%	-5.9%	2.2%	-1.6%	0.0%	-0.4%
Day passes	19.5%	23.6%	15.1%	-7.6%	-13.3%	-8.0%	18.9%	12.9%	36.9%	5.7%	6.9%	-4.6%	6.6%
10 ride passes/tickets	-28.7%	5.1%	24.3%	5.6%	25.6%	-5.2%	-1.6%	-10.9%	19.2%	31.6%	-9.9%	-27.5%	0.7%
31 day passes	-7.9%	19.2%	-2.3%	4.4%	11.8%	11.8%	9.9%	-2.2%	87.3%	16.6%	33.4%	-6.0%	13.6%
EZ Rider/Summer Youth passes	25.6%	25.6%	56.7%	-8.2%	45.7%	18.4%	17.1%	18.3%	395.7%	24.1%	7.6%	17.3%	29.4%
Total cash, ticket & pass revenue	-3.5%	14.6%	11.8%	1.0%	12.9%	7.1%	7.9%	3.0%	65.7%	18.5%	5.8%	-4.2%	10.3%
UW ASM	6.2%	5.4%	15.5%	13.6%	18.5%	0.2%	7.4%	5.9%	-1.0%	2.2%	6.8%	12.4%	6.8%
UW Employees	8.4%	5.9%	12.9%	12.6%	61.9%	-1.1%	0.6%	4.1%	-3.7%	3.2%	5.8%	6.1%	7.4%
MATC	20.6%	-21.0%	-53.0%	1687.1%	-24.4%	25.2%	26.6%	46.9%	36.8%	21.0%	65.1%	77.4%	18.3%
City of Madison	11.5%	5.8%	12.3%	2.5%	11.6%	8.8%	8.4%	20.4%	11.9%	36.1%	34.8%	34.9%	16.5%
Edgewood	4.0%	2.9%	-14.5%	-13.0%	10.8%	36.6%	37.5%	50.0%	35.7%	49.6%	28.0%	53.2%	30.0%
St. Mary's	45.5%	24.8%	12.9%	30.8%	34.3%	37.9%	30.8%	52.6%	44.3%	40.2%	59.1%	36.2%	37.1%
Meriter									17.5%	30.3%	50.6%	46.7%	238.9%
Total unlimited ride pass revenue	9.1%	3.7%	7.8%	0.9%	25.8%	4.6%	9.1%	11.8%	3.1%	6.4%	13.8%	18.8%	9.6%
Total passenger revenue	2.6%	10.2%	10.1%	1.0%	18.6%	6.0%	8.5%	7.2%	31.4%	12.6%	9.9%	6.5%	10.0%
Cumulative YTD passenger revenue	2.6%	6.1%	7.3%	6.0%	8.0%	7.5%	7.7%	7.6%	10.2%	10.4%	10.4%	10.0%	

Fixed Route Rides % Change

	April	May	June	July	August	September	October	November	December	January	February	March	Total
Cash fares	-26.7%	-25.3%	-22.7%	-21.5%	-26.3%	-28.4%	-31.0%	-26.5%	-30.0%	-19.8%	-27.8%	-23.4%	-25.8%
Day passes	-11.7%	-23.6%	-11.0%	-17.0%	-37.8%	-36.0%	-35.3%	-23.9%	-29.0%	-36.9%	-30.7%	-31.8%	-27.8%
10 ride passes/tickets	-19.4%	-14.2%	-7.3%	-13.8%	-13.2%	-16.4%	-18.3%	-12.9%	-16.6%	-8.2%	-12.6%	-13.3%	-14.0%
31 day passes	9.5%	9.6%	11.8%	10.6%	5.7%	3.7%	1.6%	9.2%	5.0%	16.9%	13.3%	15.7%	9.3%
EZ Rider/Summer Youth passes	-13.3%	5.0%	19.6%	-4.1%	1.4%	6.0%	-2.9%	13.4%	7.8%	19.6%	3.4%	4.0%	4.7%
Total cash, ticket & pass rides	-11.8%	-3.7%	0.3%	-6.2%	-9.6%	-6.2%	-9.7%	0.4%	-5.4%	5.5%	-3.0%	-1.0%	-4.2%
UW ASM	-0.9%	-1.8%	7.2%	5.6%	9.8%	1.0%	8.3%	7.0%	-0.5%	2.2%	6.8%	12.4%	4.8%
UW Employees	0.6%	-1.7%	4.7%	4.5%	4.2%	-0.6%	1.1%	4.7%	-3.3%	3.2%	5.8%	6.1%	2.5%
MATC	11.6%	-26.9%	-56.5%	-51.4%	-30.1%	8.5%	9.8%	27.5%	18.6%	4.7%	42.9%	53.5%	5.5%
City of Madison	-3.5%	-8.4%	-2.8%	-11.3%	-3.4%	-5.8%	-6.2%	4.2%	-3.2%	12.6%	11.6%	11.6%	-0.5%
Edgewood	-3.7%	-4.7%	-20.7%	-19.4%	2.5%	18.5%	19.8%	30.9%	17.9%	29.5%	10.8%	32.6%	14.0%
St. Mary's	45.5%	24.8%	12.9%	13.2%	16.3%	19.3%	13.2%	32.1%	24.9%	16.1%	31.7%	12.8%	21.2%
Meriter									14.7%	7.8%	24.7%	21.5%	218.9%
Total unlimited ride pass rides	1.5%	-3.7%	-0.1%	-0.5%	3.2%	2.4%	7.0%	9.7%	1.0%	3.7%	10.7%	15.3%	4.8%
UW routes 80-85	35.0%	23.8%	7.5%	-11.6%	1.9%	23.0%	7.9%	-7.9%	-10.5%	-10.2%	-6.5%	-6.3%	3.9%
Total revenue rides	3.3%	0.2%	0.8%	-4.2%	-2.6%	3.1%	0.5%	1.7%	-4.0%	2.0%	1.3%	3.8%	0.9%
Transfers	-15.2%	-15.7%	-11.3%	-11.4%	-15.6%	-16.0%	-21.7%	-11.6%	-17.7%	-11.5%	-16.5%	-14.2%	-14.8%
Non-revenue rides	-8.8%	-8.8%	-13.3%	-15.9%	-20.7%	10.7%	-8.1%	10.2%	3.9%	15.4%	0.8%	19.2%	-2.6%
Total rides	1.9%	-1.3%	-0.9%	-5.4%	-4.6%	1.8%	-1.0%	1.0%	-4.7%	1.3%	0.4%	2.9%	-0.3%
Cumulative YTD total rides	1.9%	0.5%	0.1%	-1.0%	-1.6%	-0.8%	-0.9%	-0.6%	-1.1%	-0.8%	-0.7%	-0.3%	

**Paratransit Performance Indicators
March, 2010**

Revenue Indicators	Metro Plus YTD		Fixed Route YTD	
	Mar. 2009	Mar. 2010	Mar. 2009	Mar. 2010
Operating Revenue/ Operating Cost	44.6%	45.9%	24.6%	27.5%
Passenger Revenue/ Total Passenger Trips	\$1.18	\$1.22	\$0.72	\$0.74

Expense Indicators	Metro Plus			
	Mar. 2009	Mar. 2010	YTD 2009	YTD 2010
Operating Cost/Passenger Trip	\$25.63	\$24.51	\$2.80	\$2.71

Operations	Mar. 2009	Mar. 2010	YTD 2009	YTD 2010
Total Trips	25,239	25,269	69,769	69,859
Rides Cancelled	3,842	3,926	12,176	10,926
Cancellation Rate	15.2%	15.5%	17.5%	15.6%
No Shows	557	483	1,596	1,256
No Shows/Rides Provided	2.2%	1.9%	2.3%	1.8%
Number of Clients Provided Service	1,168	1,158	1,404	1,381
Average Trips/Client	21.6	21.8	49.7	50.6
DDS Trips	14,318	15,638	38,730	42,765
Subscription Trips	15,312	15,591	40,625	42,294
DDS Subscription Trips	9,557	10,604	25,307	28,776
D2D Trips	19,179	19,072	52,377	52,330
Lv Attended Trips	6,275	6,531	17,157	17,967
Maintenance Inspections Conducted/Scheduled	92.9%	100.0%	97.2%	100.0%

Number of Trips by Provider YTD	Metro Direct	Cap. Express	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	8,624	267	12,728	13,432	13,408	48,459
Non-Ambulatory	6,952	470	-	2,265	11,713	21,400
Percentage	22.30%	1.05%	18.22%	22.47%	35.96%	100.00%

Customer Service YTD	Metro Direct	Cap. Express	Badger	Transit Sol	Badger Bus	Total
Rides Provided	15,576	737	12,728	15,697	25,121	69,859
Customer Complaints	41	1	31	14	41	128
Customer Compliments	7	0	1	3	6	17
Customer Suggestions	2	0	0	0	0	2
Complaints/1000 passenger trips	2.63	1.36	2.44	0.89	1.63	1.83
Late Service Reports (2)	2	6	138	38	48	232
Late Service Reports/1000 passenger trips	0.13	8.14	10.84	2.42	1.91	3.32

On-Time Performance, Mar. 2010	Metro Direct	Cap. Express	Badger	Transit Sol.	Badger Bus
	92%	96%	96%	98%	96%

ADA Certifications, March 2010	Clients	1-19 Trips	>20 - 40<	<40 Trips/mc	TTL Trips
Category 1	1,417	235	180	210	17,569
Category 2	37	0	0	0	0
Category 2/3	84	13	2	1	236
Category 3	2,402	415	91	46	7,441
Total	3,940				25,246

Monthly New Certification	46
Monthly Denied Applications	1

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

Customer Feedback: Multi-Year Counts by Primary Unit and Category

For the period 1/1 - 3/31

Report Totals

2010	745
2009	957
2008	987
2007	791



BGRNDS

Category ID and Name	2010	2009	2008	2007
34 Wheelchair accessibility	0	0	0	0
39 Shelter Posters	1	0	0	0
67 Transfer Pt/Shelter Vandalism	0	0	0	0
68 Transfer Pt/Shelter Graffiti	14	9	8	4
91 Compliment	0	0	0	0
116 Other - no current category	0	1	1	1
128 Transfer Pt/Shelter Maintenance	5	3	9	3
Unit Totals	20	13	18	8

FIN

Category ID and Name	2010	2009	2008	2007
18 Fare Policy	0	1	0	0
19 Transfer Policy	0	0	0	0
91 Compliment	0	0	0	0
116 Other - no current category	0	0	1	0
Unit Totals	0	1	1	0

FIXED

Category ID and Name	2010	2009	2008	2007
3 Smoking	3	0	0	1
4 Driving Behavior	52	61	35	74
6 Bus Early - Fixed Route	29	77	47	41
7 Customer passed-up	65	58	85	59
8 Bus Off-route	7	11	7	5
9 Driver Not Wearing Seatbelt	0	0	1	0
10 Driver Not Calling Stops	0	0	0	0
11 Destination Sign Incorrect	5	5	2	6
12 Disruptive Passenger(s)	24	25	26	4
13 Bus Never Came	28	16	51	39
26 Overloads	7	5	4	7
29 Special Event Service	0	0	1	0
32 Bus Idling	7	3	2	3
33 Detours	0	3	2	5
34 Wheelchair accessibility	1	0	1	0
41 ITS: Intelligent Transportation S	0	0	1	0
55 Driver Rude	28	43	30	34
60 Transfer Points	3	0	3	0
66 Equipment Malfunction	1	8	4	6
69 Securement, mobility device	1	1	0	0
71 Other Driver Conduct	18	19	12	12
76 Missed Stop Request	3	10	5	5
77 Fare Dispute	4	4	5	4
78 Discrimination	0	0	3	0
79 City Ordinances	0	1	4	0
80 Electronic Device	6	2	2	0
81 Driving With Cell Phone	0	5	12	15
84 Unauthorized Stop	2	1	0	0
85 Unprofessional Conduct	9	2	13	23
86 Excessive Conversation	1	3	3	0
87 Bus Late - Fixed Route	22	40	71	41
88 Unsafe Situation	5	16	38	5

89 Property Damage	2	1	2	0
90 Passenger Injury	5	1	4	6
91 Compliment	48	48	63	46
116 Other - no current category	23	30	37	37
117 Climate Control	1	0	2	0
121 Missed Transfer	15	11	16	16
122 School Routes	20	2	14	1
124 Items Not Allowed on Bus	0	1	2	0
126 ADA Issues	8	5	18	3
130 Cut Route	2	0	4	2
132 Harassment	0	0	0	1
133 Running a Red Light	8	5	11	10
137 Weather Related	7	12	10	5
144 Stroller Policy	0	0	0	0
Unit Totals	470	535	653	516

INFSYS

Category ID and Name	2010	2009	2008	2007
41 ITS: Intelligent Transportation S	4	6	3	0
91 Compliment	0	3	1	0
116 Other - no current category	0	0	0	1
135 Website	1	0	0	0
136 Trip Planner	16	22	8	4
141 TransitTracker	12	0	0	0
142 Google Transit	3	0	0	0
143 Google Data Format	0	0	0	0
Unit Totals	36	31	12	5

MAINT

Category ID and Name	2010	2009	2008	2007
32 Bus Idling	0	0	0	0
34 Wheelchair accessibility	0	0	0	0
41 ITS: Intelligent Transportation S	0	0	0	0
66 Equipment Malfunction	1	3	5	1
91 Compliment	0	0	0	0
115 Bus Appearance-Cleanliness	1	6	8	3
116 Other - no current category	5	7	2	0
117 Climate Control	1	1	1	3
Unit Totals	8	17	16	7

MKTG

Category ID and Name	2010	2009	2008	2007
18 Fare Policy	1	1	0	1
19 Transfer Policy	0	0	0	0
28 School Trippers Concern	0	0	0	1
29 Special Event Service	0	0	0	0
33 Detours	1	0	0	1
34 Wheelchair accessibility	0	0	0	0
36 Telephone Information	1	2	0	1
37 Advertisements - General	0	4	2	0
38 Sales Outlets	0	0	0	0
39 Shelter Posters	1	2	1	1
40 Schedules	0	0	1	2
72 Other Public Info	1	0	1	0

91 Compliment	3	6	4	3
98 Schedule Info	3	6	4	2
100 Phones Busy	0	1	6	0
101 Behavior - Cust Svc	1	1	1	4
115 Bus Appearance-Cleanliness	0	0	0	0
116 Other - no current category	6	2	2	4
119 Lost and Found	1	2	0	1
120 Para - Ride Booking	4	7	5	4
135 Website	0	3	2	1
137 Weather Related	1	2	7	2
138 Advertisements - Bus Wraps	0	1	3	1
140 Text/Email Alerts	0	1	0	0
Unit Totals	24	41	39	29

PARA

Category ID and Name	2010	2009	2008	2007
3 Smoking	0	0	0	1
4 Driving Behavior	5	10	3	4
55 Driver Rude	9	12	2	15
66 Equipment Malfunction	0	1	0	2
69 Securement, mobility device	0	16	3	0
79 City Ordinances	0	0	0	1
80 Electronic Device	4	0	0	0
81 Driving With Cell Phone	0	0	0	1
85 Unprofessional Conduct	0	0	1	3
88 Unsafe Situation	0	1	2	3
90 Passenger Injury	1	4	5	0
91 Compliment	17	9	3	3
93 Notification - Para App	0	1	0	0
94 Availability - Para App	0	1	1	0
95 Processing Time - Para App	0	0	0	1
96 Fares	4	10	3	4
97 Winter Weather - Para Policy	0	0	0	0
98 Schedule Info	0	6	0	1
99 Order Taking	2	7	1	3
100 Phones Busy	1	1	1	1
101 Behavior - Cust Svc	0	0	1	0
102 Bus Early - Para	5	12	3	5
103 Bus On-Time	1	0	0	0
104 Bus Late - Para	27	66	48	35
105 No Shows	25	25	13	25
106 Door-to-Door	6	6	3	5
107 Leave Attended	10	0	4	6
108 Mobility Device Securement	0	0	0	0
109 Travel Time - Para	5	20	7	20
110 Service Area - Para Policy	2	0	1	0
111 Backtracking	0	0	0	0
112 Passenger Behavior	2	3	9	1
113 Driver Behavior	0	12	5	2
114 Dispatch	6	4	0	2
116 Other - no current category	6	5	16	7
118 Drop-Off Wrong Location	4	1	0	0
120 Para - Ride Booking	4	4	5	1
132 Harassment	1	0	0	0

133 Running a Red Light	0	0	0	0
137 Weather Related	0	0	2	0
Unit Totals	147	237	142	152

PLN

Category ID and Name	2010	2009	2008	2007
18 Fare Policy	0	2	1	0
19 Transfer Policy	0	0	0	0
21 Span	0	2	2	3
23 Express Service	1	0	4	1
25 Frequency	1	0	3	1
26 Overloads	13	9	7	7
27 Park & Ride	1	0	2	0
28 School Trippers Concern	1	0	3	0
29 Special Event Service	0	0	0	0
31 Expansion Request	3	4	7	7
33 Detours	0	4	2	1
34 Wheelchair accessibility	0	0	0	0
40 Schedules	5	8	11	14
42 Routes	0	2	24	9
43 Schedules - Service Design	2	6	4	1
44 Quality	0	0	1	0
47 Corridor Schedules	0	1	0	0
48 Transfer Coordination	0	1	1	1
49 Travel Time - Service Design	0	0	0	0
60 Transfer Points	1	0	0	0
70 Other Service Design	2	2	2	1
73 Bus Stop Request	4	8	18	13
74 Bus Stop Damage	0	2	0	4
75 Shelter Addition/Removal	1	6	4	1
91 Compliment	1	0	3	7
92 Public Hearing Comment	0	15	0	0
116 Other - no current category	1	7	6	1
127 Public Hearing Addendum	0	1	0	0
129 Service Design Request	1	2	0	2
135 Website	0	0	0	0
136 Trip Planner	2	0	0	0
139 Surveys	0	0	1	0
141 TransitTracker	0	0	0	0
142 Google Transit	0	0	0	0
143 Google Data Format	0	0	0	0
Unit Totals	40	82	106	74