

929 High Street
Madison, WI 53715

12 August 2010

Library Community Services Manager
Central Madison Public Library
201 W. Mifflin St.
Madison WI 53703

Dear Ms. Carol Froistad,

I am writing to provide you with some feedback about the Central Madison Public Library. My husband and I are frequent library visitors and I work at 222 West Washington, which is located on the same block as the Central Library.

As a result of our library use and the location of my work, I regularly walk past or into the Central Library. At any given time, there are several people hanging out in front the library, and the behavior of some people is creating a very uncomfortable situation. In front of the main entrance, I am constantly subject to inappropriate sexual comments, stares, and catcalls.

Of course the library should be a place for people to relax and enjoy, but some the people hanging out around the main entrance are creating a bad atmosphere for citizens and library patrons. Other people have remarked to me that they no longer wait at the bus stop temporarily located front of the Central Library because they are tired of panhandling and harassment.

The Madison Library is a wonderful organization and I am thankful for all the resources at my disposal. It would be great if the atmosphere of the Central Library could be as nice.

Regards,



Laurel Norris Bacqué

cc: Barbara Dimick, Library Director