

From: [Quality Hardware Accounting](#)
To: [Transportation Commission](#)
Subject: South Park street business parking Item #4
Date: Wednesday, November 5, 2025 2:16:09 PM

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From: Gloria Novotny, former owner of Quality Hardware
To: Transportation Commission
Re: Legistar 90700, Item 4
Date: November 5, 2025

When my husband, Ralph Novotny, and I purchased Quality Hardware in 1971 from Al and Clara Suter, we saw it as a way to support both our family and our community. It has served us well, and we are grateful that Quality Hardware has served and continues to serve the community too. The show of support from the close to 2,000 Madisonians who have signed the petition to keep Quality Hardware in business and preserve our parking is heart-warming. I hope that my family business can continue to grow along with the Park Street Corridor. We cannot do this without adequate parking for our customers and our suppliers, both of which are essential to the continued existence of Quality Hardware.

I appeal to you on behalf of my family, the other shop owners along S. Park St. who depend on on-street parking, and our community of customers: Support Item 4 and invite us to the table to create a well-rounded picture for the future of the South Park Corridor.

Thank you for your time.

Regards, Gloria Novotny

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Shawna (Novotny) Kovacs

Treasurer

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