

Security Plan
Nani Restaurant
518 Grand Canyon Dr
Madison, WI 53719

Target audience

Age group 30 years and older.

Number/Utilization of Security Personnel

For all events, one in-house or contracted security person for each 50 patrons shall be on duty from 9:30 p.m. until 1:30 a.m. All in house security are required to have security background. Security personnel shall be attired in a manner to readily identify them as such (i.e. Security T-shirt, Lanyard w/Staff/Security Tag, Staff/Security Button). Additionally, it will be posted in the bar area that persons wearing Staff/Security badges or other may be called upon in cases of emergency or for other necessity. From the time an event ends and for 30 minutes thereafter, one-half of all security personnel shall be stationed outside the premises to assist and encourage patrons to leave safely. We anticipate few, if any, large national acts.

For special events admission shall not exceed capacity. During all events hand-held counters shall be used by staff at the entrance between the hours of 9:30 p.m. and 1:00 a.m.

Security staff shall regularly patrol both women's and men's bathroom facilities, the immediate exterior, and parking lot of the establishment. Additionally, one female security will be onsite.

Control and Clearance of Parking Lot

Security will do a parking lot check once thirty-minutes during events, security will ask anyone who is causing disturbance to leave immediately. If necessary, management or security will call the police for assistance. At end of the night, management will stay until all customers have cleared the parking lot. Security will be at parking lot for assistance, security will call taxi upon request of customers. If necessary, management or security will call the police for assistance.

Unruly Patrons

Licensee will familiarize all security staff with provisions of Madison General Ordinances Section 38.06(10), the unruly patron ordinance. When a patron acts in a manner that is violent, abusive, indecent, profane, boisterous, or otherwise disorderly, licensee will immediately contact the police and request that the police invoke the provisions of the ordinance. Additionally, an Incident/"Disorderly" log will be maintained at the restaurant to record incidents of unruly patrons or other incidents relative to safety of staff and patrons

Patrons who are Intoxicated

Licensee, its agents, and employees may not sell, dispense, or give away alcohol to any person who is under the influence of alcoholic beverages as that term is defined in Madison General Ordinance Section 38.02, nor shall such a person be permitted on the premises. When a customer has been "cut off," the server will notify other employees. Management will support the server's decision to terminate services to any customer. If a customer is too impaired to drive safely, licensee will try to persuade the customer not to drive, and arrange for a safe ride. If the customer refuses, management will notify the Madison Police Department with a description of the person and the license plate number of the vehicle, if possible.

Patrons Presenting False IDs

All identification cards used to prove age must be valid (i.e. may not be expired), and must be government-issued. Each employee or contracted security personnel responsible for checking ID will be equipped with a flashlight and/or black light for use in verifying validity of presented ID. If an identification card is expired or appears at all questionable to the employee or contracted security personnel, the employee or contracted security personnel shall request a second form of identification. The employee or contracted security personnel shall make sure that the individual purchasing the liquor resembles the identification card. All employees and contracted security personnel are encouraged to ask purchasers questions relating to their identification in order to verify the information. If the employee or contracted security personnel checking an ID has a strong suspicion and ID is false, altered, or belongs to someone other than the person presenting the ID, he/she shall confiscate the ID and turn it over to management, to be presented to the police.

Control/Supervision of Patrons under 21 (restaurant applicants)

Licensee will request proof of age from any customer who appears to be 30 years of age or younger, and will refuse service to any customer who cannot produce adequate ID.

Nani has incorporated a secure space for exclusive entertainment use during stated hours. Entrance to this room will be staffed by security to ensure patrons under the age of 21 are not admitted. Other doors to the space will be accessible only for exit at the close of business and for emergencies. Bar service in the main restaurant area will include juices, soft drinks, and smoothies only during these times. For patrons under the age of 21 wishing to enter the restaurant during "event hours" (9:30 p.m. to 2:30 a.m.), no ID will be required so long as these individuals do not enter the 21+ area and do not request purchase of alcoholic beverages. Employees or contracted security personnel shall ensure that these patrons do not enter the 21+ area without proper ID.

Circumstances und which the Police will be called

The police will be called, *immediately*, any time management or staff has information sufficient to believe a crime has been or is about to be committed and/or whenever a threat of or act of violence occurs on or off the premises in areas that would be considered in view or earshot of the establishment.

Handling of Physical Disturbances, including Fights

Security or management will ask any one who is fighting to leave. If necessary, security or management will call the local police for assistance. Licensee will permanently refuse admittance to any chronic problem customer.

Names of all employees in a management capacity

Name

1. Zhi Hang Jiang