

# IMPROVING THE SAFETY AND SECURITY OF THE ALLIED DRIVE NEIGHBORHOOD

FEBRUARY, 2011

## ALLIED AREA TASK FORCE SUBCOMMITTEE

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## BACKGROUND AND INTRODUCTION

The Allied Area Task Force was created in April 2005 and began meeting in July 2005. As part of the initial organizational work of the Task Force, the Task Force voted on the top three areas of concentration for in-depth study and discussion. The three areas were 1) Housing, 2) Safety & Security, and 3) Employment.

The Housing subcommittee completed work on its initial tasks, though housing issues remain a priority of the Allied Area Task Force and the overall community. The Employment subcommittee completed its initial work in 2008, while recognizing that employment and job training issues also remain significant issues for the community.

In the spring of 2008, a subcommittee of the Allied Area Task Force was formed to analyze safety & security issues in the Allied Drive neighborhood and to develop a set of detailed recommendations to the full Allied Area Task Force, the Madison Common Council, and the Dane County Board.

The Safety & Security Subcommittee met through most of 2009 and into 2010, including follow-up conversations and input gathering from neighborhood residents and leaders.

## PROBLEM IDENTIFICATION

The Subcommittee started with issues identified by the full Allied Area Task Force (See Appendix A). They then held a neighborhood meeting to get input from residents on the issue of safety & security in their Allied Drive neighborhood (See Appendix B). In addition, they implemented a written survey through select non-profit service providers and landlords in the area to help residents complete the survey (See Appendix C). Both the neighborhood meeting and the written survey provided opportunity for residents to have input in the identification of problems related to this topic as well as potential solutions for those problems identified. Using the information gathered from the full Task Force and from residents, the Subcommittee divided the work into the following four priority areas:

- **Police Issues**
- **Physical Environment Issues**
- **Supervision of Youth**
- **Community Relations**

Following input from residents, the Subcommittee held a number of meetings gathering information from other sources related to these four issue areas. They meet with staff from the Madison Police Dept and from staff of the Fitchburg Police Dept. They also met with staff from the Dane County 911 Center. They heard presentations from programs happening in other Madison neighborhoods that might be able to be replicated in the Allied Drive neighborhood. Those presentations include Family and Community Town Suppers, Project Hugs and the Burr Oaks Neighborhood Association on neighborhood safety walks. They also heard from City staff representing Traffic Engineering and Building Inspection.

More community input was solicited in October 2010 by the ADMNA who hosted a community meal to discuss the ATF Draft recommendations. There was not enough time to talk about every recommendation in the report, so the ADMNA created a shortened list of recommendations based on their perceptions of the highest priority.

The ADMNA used a “World Café” model to solicit resident input. There were four tables, each covering one of the different topic areas from the safety and security report: police/community relations, youth supervision, creating a sense of community, and physical environment. Comments were recorded on flip chart paper – enabling the group at the table to see others’ reactions and build off the work/ideas of the previous group. The discussions were translated for the Spanish-speakers in the group, and each group had two-to-three Spanish-speakers so that there would be a chance for conversation among the different racial and ethnic groups living in Allied.

Residents that came to the event rotated among the four tables for discussion about the recommendations being presented, with facilitators paying attention to participants’ opinions as to whether or not the recommendation has merit, how interested/likely they’d be to work on those solutions, and in what priority those recommendations would be placed.

Each recommendation includes a code to help understand the source of that recommendation:

- **ATF:** Means the recommendation was generated by the AATF (after surveying residents)
- **COM:** Means the recommendation was generated by the Community
- **BOTH:** Means the recommendation was generated by both the Community & the AATF

As a final note, it is important to consider the following: ADMNA is an organization of volunteers that should not have more tasks appointed to them than volunteers should be expected to provide. As much as possible, both Madison and Fitchburg should provide funding to enable professional planning and development for the neighborhood, including ongoing support for programs specific to the needs of low-income populations.

## ISSUES AND RECOMMENDATIONS

### **PRIORITY AREA ONE: POLICE AND COMMUNITY RELATIONS**

- **Issue 1.1: Resident desire to remain anonymous when calling 911 due to fear of intimidation and retaliation. (BOTH)**

Recommendations:

- ◆ Police and the 911 Center should conduct information sessions with Q & A opportunities for residents on the issue of anonymous calls. Sessions should include when and how to stay anonymous and the limitations to staying anonymous. (BOTH)
- ◆ Police & 911 Center provide training to residents about the use of the non-emergency police number. (COM)
- ◆ Residents need better understanding of how to use “tip line.” (COM)

- **Issue 1.2: People driving too fast on Allied Drive (ATF)**

Recommendations:

- ◆ The Subcommittee recommends the installation of a traffic-calming device on Allied Drive. The preference is for a speed hump, but the Subcommittee understands that there are some barriers for the installation of such a device. The Subcommittee would also consider the installation of a raised crosswalk and/or speed table.
- ◆ Police can set up speed board to remind drivers to slow down and follow speed limit.
- ◆ Police can also train residents to operate loaned radar guns to collect data. If a speeder is identified by resident group using radar, a warning letter is sent to vehicle owner.

- **Issue 1.3: Loud noise from cars (ATF)**

Recommendations:

- ◆ Outreach to residents to attend “boom car training”. Training teaches residents how to collect information on this issue that will enable Police to issue tickets.
- ◆ Also include this topic in a training Police & 911 Center provide for residents on how to effectively report a crime [what to expect when reporting a crime, response times, etc.]

- **Issue 1.4: Cultural competency and racial profiling (ATF)**

Recommendations:

- ◆ To open up lines of communication and build trust between residents and the Police, the Subcommittee recommends conducting a series of Town Hall style meetings for residents and Police. The Town Hall meetings would be a time for residents to dialogue with Police about what they see happening in their neighborhood. The Town Hall meetings should be viewed by Police as constructive input and a dialogue, two-way conversation with residents and not just a time to explain the current rationale for things they are doing. The meetings should be facilitated so that it doesn’t get bogged down in

personal, individual cases but rather a time to reflect on the impact of daily situations on the neighborhood.

- ◆ Separate Town Hall meetings should also be held in Spanish and possibly Hmong, to give all residents a chance to fully participate.
- ◆ Police and the Allied Drive Neighborhood Association should keep this issue as part of their ongoing focus. Both Police and the Association should take every opportunity and make every effort to reduce the cultural and socio-economic barriers for residents and with institutional partners.

➤ **Issue 1.5: Better orientation of new police officers (ATF)**

Recommendations:

- ◆ The Subcommittee recommends that new neighborhood Police Officers meet with the Allied Drive Neighborhood Association as soon as possible to meet the neighborhood leaders and learn about the neighborhood.
- ◆ Improved communication can happen if Police can get more information electronically to ADMNA, DMNA, and the Allied Drive Alder who have email distribution lists that can be used for sharing that information.
- ◆ Police and ADMNA should identify those qualities they believe successful neighborhood officers exemplify. Once those qualities are identified, both groups should look for ways to help new neighborhood officers work toward possessing those qualities.
- ◆ New neighborhood officers should be connected with other groups of stakeholders in neighborhood and attend their meetings or look for ways to collaborate and coordinate.

➤ **Issue 1.6: Police response times (BOTH)**

Recommendations:

- ◆ Also include this topic in a training the Police & the 911 Center provide for residents on how to effectively report a crime [what to expect when reporting a crime, response times, etc.] (BOTH)
- ◆ Ensure informal ways of educating residents and Police happen frequently. Ways that have happened successfully in the past include neighborhood officers attending the monthly meetings of the Allied Dunn's Marsh Neighborhood Association and attending the monthly meetings of Allied Stakeholders and the Landlord Association. (ATF)
- ◆ Have bulletin board in community/common area of Revival Ridge to post informational flyers [curfew law, safety tips, tips for reporting a crime anonymously etc.] (ATF)
- ◆ Increase resident knowledge on non-emergency line calls, and the difference between emergencies and non-emergencies.(BOTH)
- ◆ Create a resident de-escalation team. The purpose of the team would be to have a trained group of residents who could be called upon to help de-escalate situations from becoming larger problems such as large numbers of residents engaged in a fight between two people. (ATF)
- ◆ The Subcommittee recommends that other community support services be available in the Allied Drive neighborhood so that residents don't feel they need to call 911 or contact Police about every issue; provide more preventative resources. Some potential programs and/or providers could include: (ATF)
  - Conflict Resolution training

- Rainbow/work with kids who witness violence
- Family Enhancement/parent support groups
- Project HUGS/parenting of teenagers
- Sex Education for youth
- Domestic Violence prevention
- Respect

➤ **Issue 1.7: Language Barrier between some residents and Police (COM)**

Recommendation:

- ◆ None identified

➤ **Issue 1.8: Residents want to live in an environment of mutual respect with the police – also respect for children (COM)**

Recommendation:

- ◆ None identified

➤ **Issue 1.9: Residents want officers that residents feel a sense of connection/sense of trust. They want neighborhood officers around more/where people see them (not in cars, not only at night) (COM)**

Recommendation:

- ◆ None identified

<b>PRIORITY AREA TWO: SUPERVISION OF YOUTH</b>
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➤ **Issue 2.1: Supervision of youth (BOTH)**

Recommendations:

- ◆ Youth learn “Above the Line” and Below the Line” behaviors in school. These need to be reinforced in the community. It needs to be the expectation for adults too. (BOTH)
- ◆ The Subcommittee recommends the creation of a Youth Board/Council/Club. This group would enable youth to get more engaged in their neighborhood. Youth will have creative ideas about how to improve the neighborhood and the “livability” of their neighborhood. They can recommend specific positive activities that youth would attend.(This could be done through the Boys & Girls Club and then have a Youth Representative from the Council serve on the Allied Neighborhood Association) (ATF)
- ◆ The Subcommittee recommends the Allied Drive Neighborhood Association explore the idea of creating a “youth” slot on their executive committee/board. This would help ensure that youth have a voice and role in the ongoing work of the ADMNA. (ATF)
- ◆ The Subcommittee recommends that the Allied Stakeholders group work on the issue of unsupervised youth since most service providers attend this group. (ATF)

- ◆ The Subcommittee asks that Madison and Fitchburg Police officers take note of youth who are continually out past curfew and/or causing problems in the neighborhood. For those youth, the Subcommittee recommends that the Police bring those youth to the attention of JFF staff who might be working with the family and can help reinforce a different message and explain what is acceptable and unacceptable behavior. (ATF)
- ◆ The Subcommittee recommends that there is more community education on what the Madison curfew ordinance is and the penalty for breaking curfew laws. (ATF)
- ◆ The Subcommittee recommends that community service providers apply for funding which would provide parenting support groups and parenting classes in the Allied Drive neighborhood. (ATF) Some potential programs and/or providers could include:
  - Conflict Resolution training
  - Rainbow/work with kids who witness violence
  - Family Enhancement/parent support groups
  - Project HUGS/parenting of teenagers
  - Sex Education for youth
  - Domestic Violence prevention
  - Respect
- ◆ Create positive ways youth & Police can interact [basketball, junior academy, etc.] (ATF)
- ◆ Need more activities for youth, especially for the 13-18 year olds. These youth need something to look forward to. (COM)
- ◆ Youth need to development employment skills. Incentives would be helpful. Youth need the skills training and the jobs. Possibly a MAP for Teens. (COM)
- ◆ Create an incentive program for kids that get good grades (focus on middle & high school age youth) (COM)
- ◆ Boys & Girls Club – need more evening activities for older kids – b-ball, tournaments/games, sewing class, connecting Allied kids to Raiders football program on South side, drama club. (COM)
- ◆ Need the Mentoring Positives program in the Allied neighborhood. (COM)
- ◆ More intergenerational activities. (COM)
- ◆ More outdoor activities for kids in the summer; more planned activities in the park – dances, cultural fairs. (COM)
- ◆ Street painting/chalk drawing – graffiti art contest. (COM)
- ◆ Poetry/spoken word evenings. (COM)
- ◆ Field trips around and outside of Madison. (COM)

➤ **Issue 2.2: Residents don't feel safe in the Allied Drive neighborhood**

Recommendations:

- ◆ Police should hold trainings on personal safety.
- ◆ The Subcommittee recommends that the Allied Dunn's Marsh Neighborhood Association, the Dunn's Marsh Neighborhood Association, the Allied Landlords Association talk with residents, businesses, landlords, and property managers about the idea of implementing programs such as neighborhood watch, neighborhood safety walks, and/or Mad Dads. Need to develop better relationship between residents & police so that residents will help Police when crime happens.
- ◆ Police should respect that residents are fearful of retaliation if they talk with Police. For example, going door-to-door after shots fired will not be helpful. Need more discreet ways for residents to talk with police. Flier neighborhood with crime stoppers number

or other number people can report tips on. See also Police & 911 Center training on staying anonymous when reporting a crime.

<b>PRIORITY AREA THREE: PHYSICAL ENVIRONMENT</b>
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➤ **Issue 3.1: Buildings in poor or deteriorating condition (BOTH)**

Recommendations:

- ◆ The Subcommittee recommends there be a community event to help educate residents on tenant rights, when & how to call Building Inspection, housing codes, etc. It is also recommended that this information be distributed in an ongoing way to remind residents and to reach new residents as they move into the neighborhood. (ATF)
- ◆ Have Madison and Fitchburg Building Inspection Departments conduct information and education sessions with landlords, property management companies and on-site resident managers to review property maintenance, tenant/landlord, and nuisance abatement codes. (ATF)
- ◆ Create a property owner of the year award in the neighborhood to recognize quality landlords and highlight best practices of property management. A panel of residents, representatives from the Neighborhood Associations, Building Inspection and Police Departments could evaluate the nominations.(ATF)
- ◆ Neighborhood Pride programs: Partner with property owners and businesses with neighborhood interests to improve and maintain exterior areas of the neighborhood to allow residents to improve properties; add landscaping around building including, perhaps, artwork; paint and repair doors, windows, etc. ; maintain lawns; install and maintain fences if appropriate. (ATF)
- ◆ A neighborhood pick up and clean up program to encourage pride and discourage littering behaviors. (ATF)
- ◆ Building Inspection and Police focus on and encourage absentee landlords to do better upkeep of their property. (COM)

➤ **Issue 3.2: General Safety (BOTH)**

Recommendations:

- ◆ Crosswalk: Presumably at Allied and Jenewein, would like to see lights set up that would flash yellow on Allied, red on Jenewein until and unless someone pushes the pedestrian button, then would turn red. Flags would not work long term, school zone or crossing guard is unlikely to be approved. Speed bumps may slow things down, but doesn't really answer the need for children to safely cross. (ATF)
- ◆ Security cameras: Placed in ways that encourage reasonable surveillance, but minimizes the risk of vandalism. Near bus stops and other problem gathering areas. Also at crosswalk, especially if it would be used to monitor compliance and aid in ticketing offenders. Traffic cam type devices. (ATF)
- ◆ It is recommended that Landlords regularly conduct checks of door locks and make repairs immediately when not operating properly. Landlords should also discuss using devices which prevent easy breaking of locks. (ATF)

- ◆ Work with public health nurses to make walking to school and other places kids walk to as safe as possible. (COM)
- ◆ Remind people (residents & non-residents) to not leave front doors sitting open. (COM)
- ◆ Declare the area by the Learning Center a “school zone” and get a crossing guard assigned. (COM)

➤ **Issue 3.3: Criminal activity in hallways and basements (ATF)**

Recommendations:

- ◆ Quality housing helps prevent crime in Allied Drive. The Subcommittee asks the City of Madison and City of Fitchburg increase the frequency of inspections.
- ◆ The Subcommittee recommends there be a community event to help educate resident on tenant rights, when & how to call Building Inspection, housing codes, etc. It is also recommended that this information be distributed in an ongoing way to remind residents and to reach new residents as they move into the neighborhood.

➤ **Issue 3.4: Better management of apartments and screening of tenants (ATF)**

Recommendations:

- ◆ Request that the Allied Owners Association work with the Madison Area Apartment Association and Tenant Resource Center to provide education/training on property management and maintenance, application procedures, and fair housing laws for landlords, property management companies, and onsite resident managers.
- ◆ Encourage Allied Owners Association to start an “adopt a landlord” program whereby more experienced landlords mentor and serve as a resource to new property owners within the neighborhood.
- ◆ Allied Owners Association should work with Madison and Fitchburg Police Departments to formalize a process to report criminal activity and establish a communication system among landlords to share information on evictions based on criminal activity so those individuals do not move to another building just down the street.
- ◆ The Allied Landlords Association should consider the creation of a Landlord Welcomer Program to orient and educate new owners and property managers. The Landlord Association can look to the Allied Welcomer Program for residents as a model.
- ◆ Consider passing legislation that creates a required license for owners/property managers for multi-family units.

➤ **Issue 3.5: Concerns about Traffic Safety in the Allied Drive neighborhood (BOTH)**

Recommendations:

- ◆ Need more eyes on Thurston and Red Arrow. Not everyone stops at the stop sign. Add speed bumps too. (COM)
- ◆ The Subcommittee recommends the Allied Neighborhood Association work with the Safe Communities Coalition to implement safe community traffic safety campaigns and pedestrian safety training. (ATF)
- ◆ Police can set up a speed board to help remind drivers to slow down and follow the speed limit. (ATF)



- ◆ The Subcommittee suggests this is an area where the Allied Drive Neighborhood Association and the Dunn’s Marsh Neighborhood Association can partner and conduct joint work. (ATF)

➤ **Issue 3.6: Concerns of children crossing the street safely (BOTH)**

Recommendations:

- ◆ ADMNA work with the Safe Communities Coalition on a “Red Flag” campaign. (ATF)
- ◆ Madison Police Dept. look into the process for requesting a crossing guard and how to get an area designated as a “school zone.” (BOTH)
- ◆ City ensures that cross-walks are clearly marked or stamped with colored paving and striping to call attention to the pedestrian areas. (ATF)

➤ **Issue 3.7: Concerns about safety at school & City bus stops, drug dealing in parking lots, and safety on the bike path (BOTH)**

Recommendations:

- ◆ Madison Metro install better lighting at bus stops. (ATF)
- ◆ Landlords install better lighting in their parking lots. (ATF)
- ◆ City install better lighting on the bike path. (ATF)
- ◆ Youth Services of Southern Wisconsin [the agency contracted to have youth to help keep the bike path clean] utilize the youth to help trim bushes on the bike path for better visibility. (ATF)
- ◆ Trimming of the bushes on the bike path could also be a volunteer activity performed as community service by those youth going through the Allied Youth Court. (ATF)
- ◆ Clearing the bike path and trimming bushes could also be a joint Arbor or Earth Day activity between the ADMNA and DMNA. (ATF)
- ◆ ADMNA explore the idea of community safety walks in the neighborhood. (BOTH)

<b>PRIORITY AREA FOUR: COMMUNITY BUILDING</b>
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➤ **Issue 4.1: Residents don’t feel a sense of community in the Allied Drive neighborhood**

Recommendations:

- ◆ Identify solutions for violence in the home in addition to in the community (COM).
- ◆ Create a place to express frustration with some landlords (they don’t come to ADMNA meetings or participate in events/activities. (COM)
- ◆ Provide support groups for women (violence prevention, parenting) (COM)
- ◆ ADMNA meetings need to be welcoming to newcomers and translated. (COM)
- ◆ Bring back basketball and dance classes for adults. (COM)
- ◆ Encourage more black men to mentor black boys from the Allied neighborhood. Maybe do some activities together like a fishing club. (COM).
- ◆ Provide Leadership Skills training in the neighborhood. (COM)
- ◆ Build upon the Welcomer’s program by providing incentives for doing outreach and helping out at events (i.e. timedollars). (COM)

- ◆ ADMNA provide a “drop box” for residents to put in suggestions and/or comment forms on ideas for taking ownership of their neighborhood. (ATF)
  - ◆ ADMNA brainstorm a list of ideas and suggestions for ways residents can take ownership of their neighborhood. (ATF)
  - ◆ ADMNA prioritizes ideas, implement 1-2 ideas to show success which will encourage more residents to want to be a part of the things the Association is working on. (ATF)
  - ◆ City of Madison continue or expand it’s support of the Allied Drive Neighborhood Association by providing technical assistance and support capacity building.(ATF)
  - ◆ Regular meetings between the officers of the Allied Neighborhood Association and the Dunn’s Marsh Neighborhood Association to build bridges and develop a dialogue on ways they can work together and discuss common interests. (ATF)
  - ◆ Install neighborhood kiosks. Pattern them after those found at highway waysides, with a roof, documents area behind locked Plexiglas containing neighborhood map with services located, bus stops, bike path, etc., as well as detailed info about services etc., pockets for printed info people can take along; and a drop box for feedback, suggestions, and problem reports. (ATF)
  - ◆ Would also like a neighborhood bulletin board, perhaps patterned after the six-foot tall, multi-sided curb kiosks around the UW. Design the area with a bubbler. (ATF)
  - ◆ Suggested community and families activities in Belmar Park, particularly during the summer; community potlucks, drum circles or other participatory music events that encourage dancing and other physical activity, movie nights (family centered, projected on big screen), community garden, disc golf etc. (ATF)
  - ◆ Encourage the development and maintenance of a strong, positive relationship with area property owners to facilitate communication and encourage owner awareness and participation in neighborhood activities. I have seen a lot of support from the renter perspective in Task Force discussions, but I think there is a great need and opportunity to strengthen communication with property owners. (ATF)
  - ◆ Support and encourage the Allied Neighborhood Welcome Program, run as part of the Wellness Center, in their efforts to become an organization that distributes information about the area as well as becomes a strong contact point for area residents. (ATF)
  - ◆ Bring neighborhood business back to neighborhoods: The cities of Madison and Fitchburg should encourage and support the development of area small businesses such as an ethnic grocery, hair salons, restaurant, etc. within easy walking distance of the neighborhood. (ATF)
  - ◆ Talent shows with adults and kids. (COM)
- **Issue 4.2: Get more Allied residents to serve on City committees that make decisions about the Allied Drive neighborhood (ATF)**

Recommendations:

- ◆ ADMNA be the vehicle for educating residents on the various ways they can get involved with City committees.
- ◆ Residents come to the AATF meetings to see how City committees work, how to provide input to a formal City committee, practice providing input to a City committee. Put flyers in the neighborhood about “Your Task Force” and how to participate.
- ◆ Install a couple of neighborhood kiosks as a vehicle for letting residents know what is happening in their neighborhood [community meals, festivals, ATF meetings, issues the Association is looking for feedback on – such a grocery store shuttle].

- ◆ Association should consider applying for either an Emerging Neighborhoods Fund grant or a Planning Grant as a way to fund the purchase & installation of kiosks.
- ◆ The AATF should request an update/presentation on the Welcomer's program.

## APPENDIX A

### Allied Area Task Force: Brainstorming Notes on the scope of work to be done by the Public Safety & Security Subcommittee

#### Ideas / Issues

##### **Resident/Police Relationships**

1. Need for Police/Community Coordinated Response
2. Use a problem oriented approach
3. Discuss input mechanisms
4. What format to get input from residents (all ethnicities), business, landlords
5. Police attach issue with a particular kid and never let it go even when future issues are with different kids.....always the same suspect.....guilty once, always guilty
6. Kids with disabilities...how can police identify them, respect them and act appropriately...don't take advantage of them
7. Police responsiveness (also put this under education)
8. Accountability
9. Police & services need credibility with residents to be effective. Look at school district model for effective work with residents
7. Language issues formal languages.....different languages, education levels/levels of comprehension

##### **Areas for more education**

1. Role of neighborhood officers
2. How police do their jobs
3. Police responsiveness
4. Effects of poverty
5. T.F. monitoring of crime stats

##### **Improve Neighborhood Safety**

1. Lighting
2. Bike Path
3. Gang activity

##### **Root Causes**

1. Identify & address underlying issues leading to crime/safety problems
2. Strategies to get resources to the neighborhood so that source issues don't become a public safety issue
3. Have to look at root causes ....is this something the T.F. can tackle?

#### Questions

- ◆ Input gathering mechanism(s)
- ◆ Time line goals
- ◆ 3-6 months, including input opportunities.
- ◆ Any opportunity to bring Dunn's Marsh & Allied residents together to work on these issues????

## APPENDIX B

### Notes from the community meal re: safety discussion

Note: The letter following the comment refers to the issue area it was later included in.

- ◆ Police Issues
- ◆ Physical Environment Issues
- ◆ Supervision of Youth
- ◆ Community Relations

The following three questions were posed at the tables by members of the Allied Task Force:

- ◆ Do you feel safe in your neighborhood? Why or why not.
- ◆ What would make you feel safer?
- ◆ What can we do, as neighbors, to make the community safer?

Responses:

1. Do you feel safe?

- *At first I didn't, but then I got to know people and feel safe now.*
- *Now I do.*
- *Yes, I feel more secure living at Prairie Crossing.(What can we learn from Prairie Crossing that creates a more secure living environment???)*
- Yes, I feel safe because there's a lot of police patrolling. **A**
- Police are around, but usually after the fact. **A**
- *I feel like my kids are safer.*
- I feel pretty safe – I felt like I couldn't trust the police at first, but they've made an effort to build relationships with residents. **A**
- Yes, people are always around and pretty helpful. **D**
- There are not as many "attacks" of unsuspecting victims. **A&D**
- Not all the time – when I report problems, I worry that the other residents might hold it against me. Also, I don't feel like all the 911 dispatchers are helpful or respectful when you call from Allied. **A&D**
- Not an issue – people get along with each other; kids fight, but it's not a big problem. **C & D**
- I don't feel safe – the City has wrong spending priorities. **D**
- I can feel racist attitudes from whites. **D**
- No – too many people hanging out, coming in and out and you don't know who lives there. **D**
- People don't respect private property. **D**
- People hang out all hours and talk loud enough to keep others awake. **D**
- A lot of parents aren't parenting kids so kids don't learn respect – this leads to violence, burglary – and parents "cuss you out" if you try to direct the kids. **C&D**
- There are still problems here – prostitution, drug problems, fights, violence on the metro buses. **A & D**
- Parenting skills are lacking – can't keep kids under control. **C**

- Partially – there are still some “undesirable” people living in the neighborhood that don’t care about where they live or the people that live there. **D(Landord sharing of information on tenants evicted for criminal activity)**
- Lots of cars come flying up Allied. **A & D**
- Driving isn’t safe – pedestrians and bikers don’t pay attention to cars. **A & D**
- Drivers honk horns really loud; play loud music at night. **D**

2. What would make you feel safer?

- Better police-community cooperation **A**
- Police don’t seem to respond unless there are shots fired – they need to be responsive to other calls too **A(What calls rise to the level that Madison and Fitchburg Police Departments will respond? If we are encouraging resident to report activity and the police do not respond it defeats the purpose)**
- 911 center dispatchers that speak Spanish **A**
- more lighting on the street and around the apartments **B**
- make sure the bushes are cut – problem on Midvale and Doncaster **B**
- Avalon should hire nicer more professional security guards **A**
- speed bumps **B**
- **better tenant screening**
- **better management of the apartments (Engage Allied Owners Association)**
- street signs that warn drivers that there are kids at play **B**
- more police protection **A**
- end racial profiling by the police **A**
- more cultural competency training for police **A**
- police that understand that sitting out in front of our apartments does not mean that we’re loitering **A**
- unbiased police – they believe some over others **A**
- police need to prioritize calls in Allied **A**
- police doing more outreach to the Hispanic community – hire more Spanish-speaking officers **A**
- have an office for police in the neighborhood **A**
- police not really helpful – they give warnings but not enough tickets **A**
- police need to keep promise to protect anonymity for neighbors that request it – “snitching” often gets people in trouble **A**
- faster police response **A**
- police need to have higher standards of enforcement in this neighborhood **A**
- police need to do more foot patrols **A**
- need to work with judges so that they see what’s happening in the community when people get arrested and released the next day **A&D**
- security guards at apartments **A**
- need a study hall in the neighborhood – a quiet place where kids can be **C**
- schools need to work to improve outcomes for kids in the neighborhood **C**
- better training for Boys & Girls Club staff **C (Are metal detectors working properly or set to the proper sensitivity level?)**
- need to teach young kids about respect for others and respect for other people’s property **C**

- more opportunities for neighbors to work together – like the neighborhood association – we can look out for one another **D(Encourage Allied Neighborhood Association and Dunn’s Marsh Neighborhood Association to work together)**
- **more assurance from the County that they are going to do something about removing kids from their homes**
- put in a “mom & pop” grocery store, small restaurant, and laundromat in the new development **B**
- residents need to be better educated about their surroundings **D**
- speed control things **B**
- kiosk – some place where information can get posted **B**
- more fencing around apartments **B**
- eliminate the risk of being arrested if not a legal citizen **A**
- landlords should include expectations for supervising children in their rental agreements **C**
- more kids activities; start positive recreational activities – waterpark in the neighborhood for kids, horseshoe and other games at the park for adults – of course we need funding to do this **C**
- **help adults find jobs**
- **“fine” parents if they don’t live up to their responsibilities**
- we need more places for kids to be – a place to play and be safe **B&C**

3. What can we do, as neighbors, to make the community safer?

- neighbors need to come together develop a petition to have more stop signs **B&D**
- **neighbors need to be more receptive to making their homes safer and driving more safely in the neighborhood; encourage safety to begin at home**
- parents need to take more responsibility for their children **C & D**
- **eliminate retaliation**
- don’t tolerate aggressive behavior or panhandling **A & D**
- teach kids the difference between right or wrong **C**
- speak up **D**
- people have to pull together **D**
- neighbors have to report crimes when they happen **A&D**
- organize activities for kids to do – start sports clubs **C**
- more community activities like the monthly meals **D**
- more activities for the kids **C**
- we need to work more together – watch out for each other and the children **D**
- slow down – drive safely in our own neighborhood **D**
- parents need to keep a better eye on their children – don’t let kids run out into the street **C**
- work to build trusting relationships with our neighbors **D**
- learn about other people’s cultures **D**
- communicate with each other more **D**

## APPENDIX C

### Results of the Fall 2008 Allied Safety Survey

#### Completed Surveys:

18 English surveys returned  
6 Spanish surveys returned

12 surveys English surveys were returned that did not follow the instructions properly. These are not included in vote totals.

#### **Police Issues**

##### What are your top three concerns related to this area?

I am concerned about racial profiling or stereotyping by police officers	13
I am concerned about how long it takes the police to respond to calls	9
I am concerned about how police interact with neighborhood youth	7
I think that police do not interact respectfully with residents	6
I think that police do not have enough positive interaction with residents	6
I am concerned about remaining anonymous when sharing information with the police	5
I am concerned about how police work with residents and others to make the neighborhood safer	5
I think that new police officers are not properly oriented or introduced to the neighborhood	4
Other: Just don't trust them	4
I do not think that there are enough police officers in the neighborhood	3
I do not think the police patrol the neighborhood aggressively enough	3
I think that there are not enough police officers on foot patrol in the neighborhood	2
I think that there is a lack of information about the role of the neighborhood officers	2

##### What three solutions would best address these concerns?

More diversity within the police force	9
Respect an individual's right to anonymity when reporting crimes or concerns	8
Better communication from call-takers about how calls are prioritized	8
More officers	7
Training by police for residents on personal safety	6
Cultural competency training for police officers	6
New officer orientation for any officers new to Allied Drive	5
More neighborhood officers	5
Training by the police department for residents on how to report crime or concerns	4
Neighborhood social or civic activities at which police and residents can interact positively	4
Training for officers about poverty	2



Joint meetings and dialogue with police and neighborhood residents	1
Training for residents on how calls for service are prioritized	1

**Physical Environment Issues**

What are your top three concerns related to this area?

I think that people drive too fast on Allied Drive	8
I am concerned about buildings in poor or deteriorating condition	8
I am concerned about criminal activity in hallways and basements	8
I am concerned about traffic safety	7
I am concerned about children crossing the street safely	7
I am concerned about safety at the bus stops	6
I think that there is open air drug dealing in parking lots	6
I think that streets in the neighborhood need better lighting	6
I think that properties in the neighborhood need better lighting	5
I am concerned about safety on the bike path	5
I think that there are too many dark, secluded places hidden by overgrown bushes (respondent noted bike path)	5
I am concerned about safety in parking lots	4
I am concerned about building security due to missing or broken security locks	3
I am concerned about pedestrian safety	3
I think that our parks are not safe	2
I am concerned about abandoned vehicles in parking lots	2
I am concerned about litter on the bike path	2
Other: Loud noise from cars...music, honking, squealing tires	1
I am concerned about bus safety	1
I think that children do not have safe places to play in the neighborhood	0

What three solutions would best address these concerns?

Parents watching their children more closely	13
Neighborhood clean-up days	11
More lighting on residential properties and in parking lots	8
Speed bumps	7
More building inspection and code enforcement	6
Lighting at bus stops	6
More traffic enforcement	5
More lighting on the bike path	4
More street lights	4
Walk-through of the neighborhood with residents and officers to identify concerns and how to fix them	4
Police patrolling parks	3
Stop signs	2
Tree/Shrub trimming	2
More police in the neighborhood	2
Move bus stops to more visible locations	1
Pedestrian safety training	1

Other: People getting together & helping each other with kids 1

### **Supervision of Youth**

#### What are your top three concerns related to this area?

I think that there are unsupervised children who are too young to be on their own	11
I am concerned about groups of teenagers wandering the neighborhood	3
I think that there are not enough positive activities for youth	4
I am concerned about the safety of youth at the Boys/Girls Club	3
I am concerned about the safety of children at the Allied Learning Center	0
I think that kids are not taught to respect adults	13
I am concerned that parents do not watch out for each other's children	9
I am concerned about parents getting into conflicts when they try to discipline each other's children	5
I am concerned about drug use and drug sales by and to the neighborhood youth	4
I think that gangs are actively recruiting youth in the neighborhood	3
I am concerned that youth are engaging in sexual activity at too young an age	9
I am concerned about fights among neighborhood youth	6
I am concerned about racial tensions among neighborhood youth	1
I am concerned about truant youth in the neighborhood	5

#### What three solutions would best address these concerns?

More activities for youth	10
Night time activities for youth	10
Parenting groups/classes	9
Curfew enforcement in the neighborhood	9
Employment opportunities for youth	7
Better parental supervision of children	6
Sex Education	6
Conflict resolution skill training for parents and youth	5
More affordable childcare in the neighborhood	5
Truancy enforcement	2
Forming a neighborhood youth council	2
Mentoring programs	2
Youth Court	1
Other: Family activities, plays, dances, movie nights, sports camps	1

### **Community Relations**

#### What are your top three concerns related to this area?

I think landlords in Allied do a poor job of screening their tenants	7
I do not think that we have a sense of community in Allied	3
I am concerned that neighbors don't trust one another	5
I think that residents don't report crimes because they are afraid of retaliation	11
I am concerned about racial tensions in the neighborhood	1

I don not think that residents take responsibility for keeping our neighborhood safe	7
I think that there is a lack of opportunities for residents to come together for positive activities	9
I do not think that residents have enough places to gather for social activities in the neighborhood	3
I am concerned that residents are not engaged in decision-making about the neighborhood	9
I do not think the City considers the opinions of neighborhood residents enough	4
I do not think that the neighborhood association represents my interests/views	0
I do not think that there are enough support services for Allied residents	5
I am concerned that my neighbors do not care enough about the neighborhood	3
I am concerned about the effect of people moving in and out of the neighborhood a lot	1
I do not have any concerns about community relations in the neighborhood	1
Other: Sometimes feel harassed by Police in parks when having party	1

What three solutions would best address these concerns?

Building or block captains/Expansion of the Wellness Center's Welcomer Program	11
Neighborhood representatives serving on City committees	10
More neighborhood events and activities	18
More neighborhood gathering spaces	8
Good neighbor compact (might need explanation)	6
Landlord training/landlords held to higher standards	6
Dialogues on race and racial tensions	3
Events that celebrate and share information about various races/ethnicities/cultures in the neighborhood	7
More diverse neighborhood association	4