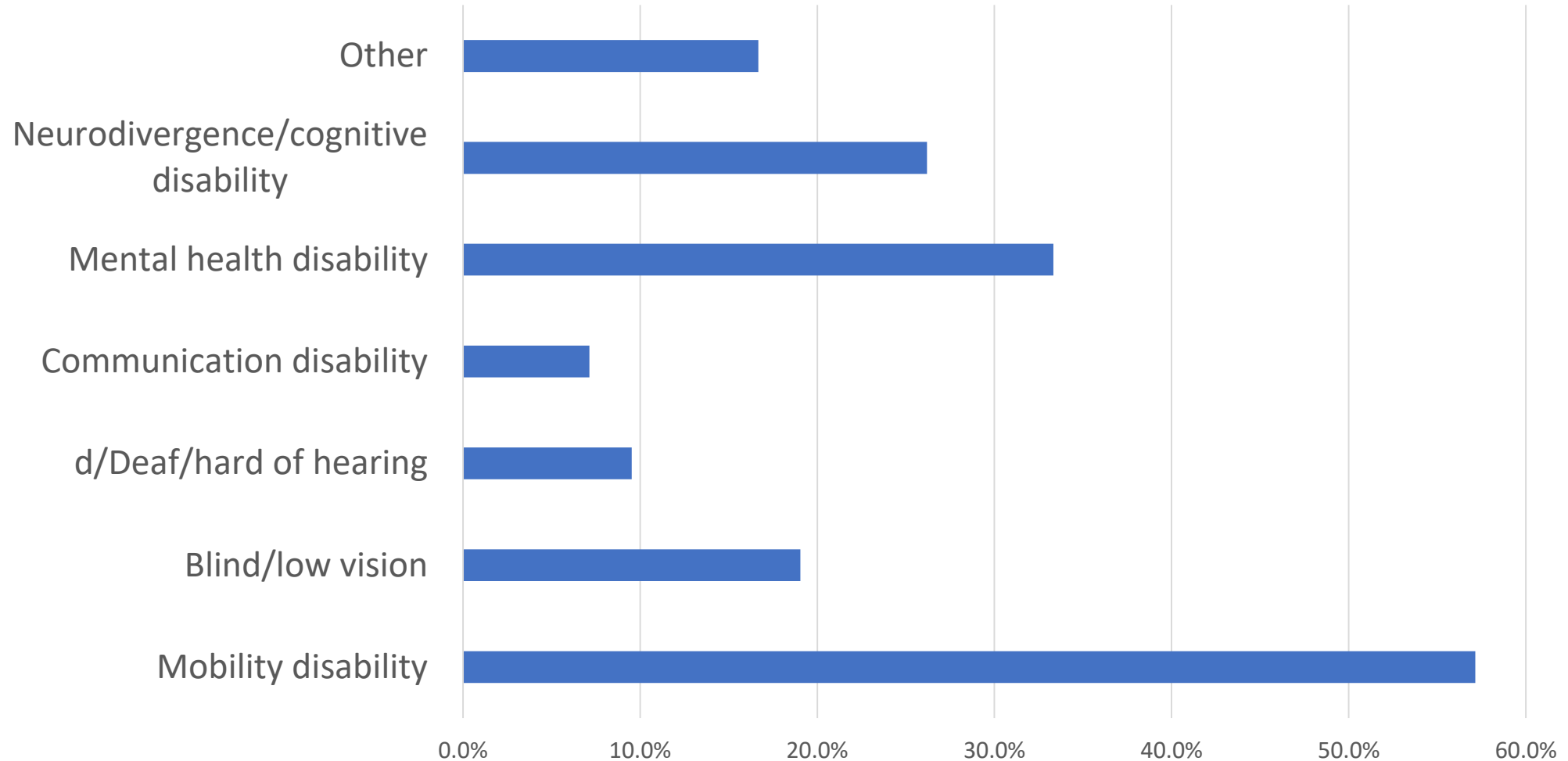




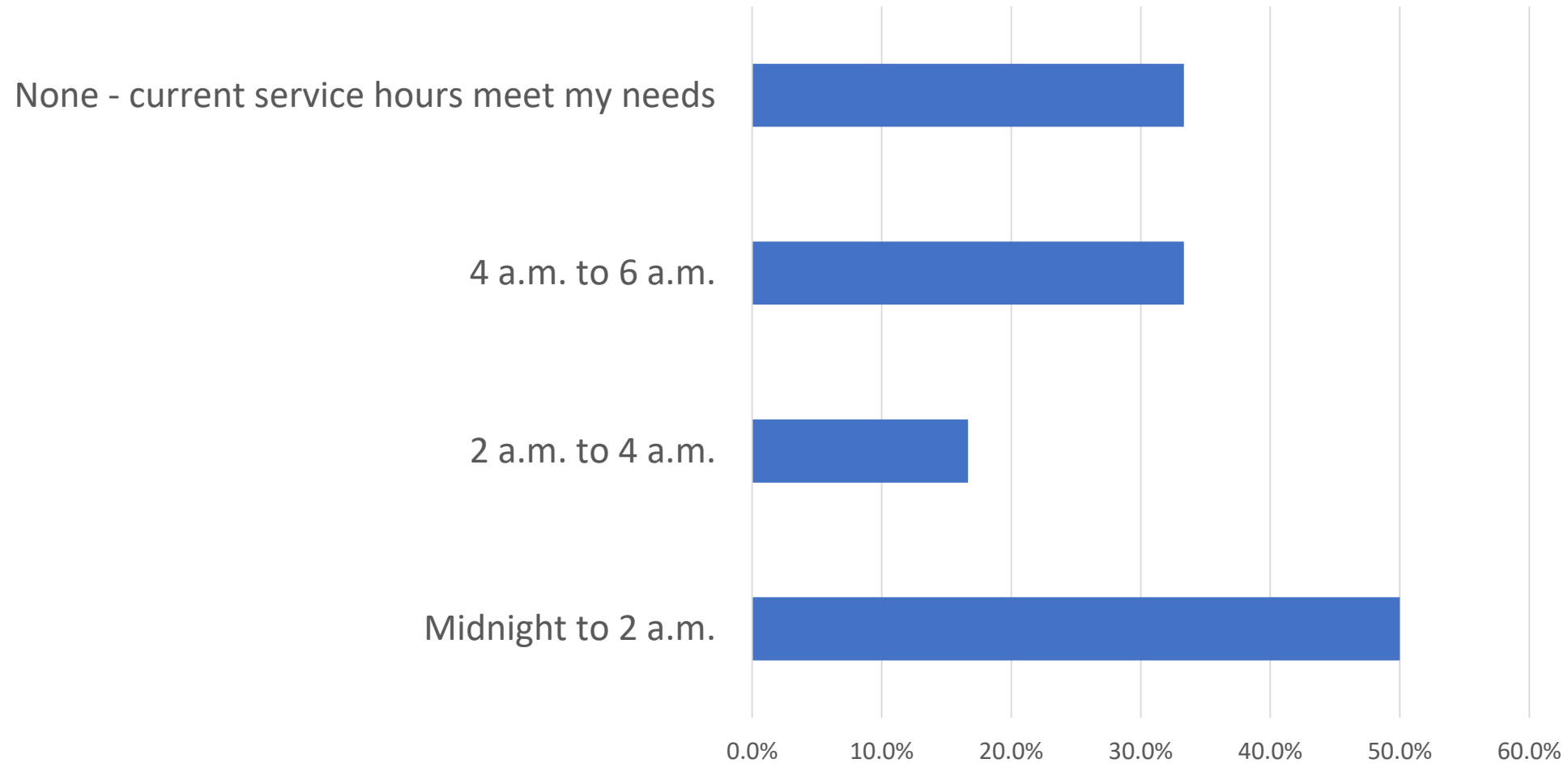
2024-2028 Transit Development Plan Disability Focus Group Survey Results

Ben Lyman (he/they)
Transportation Planner

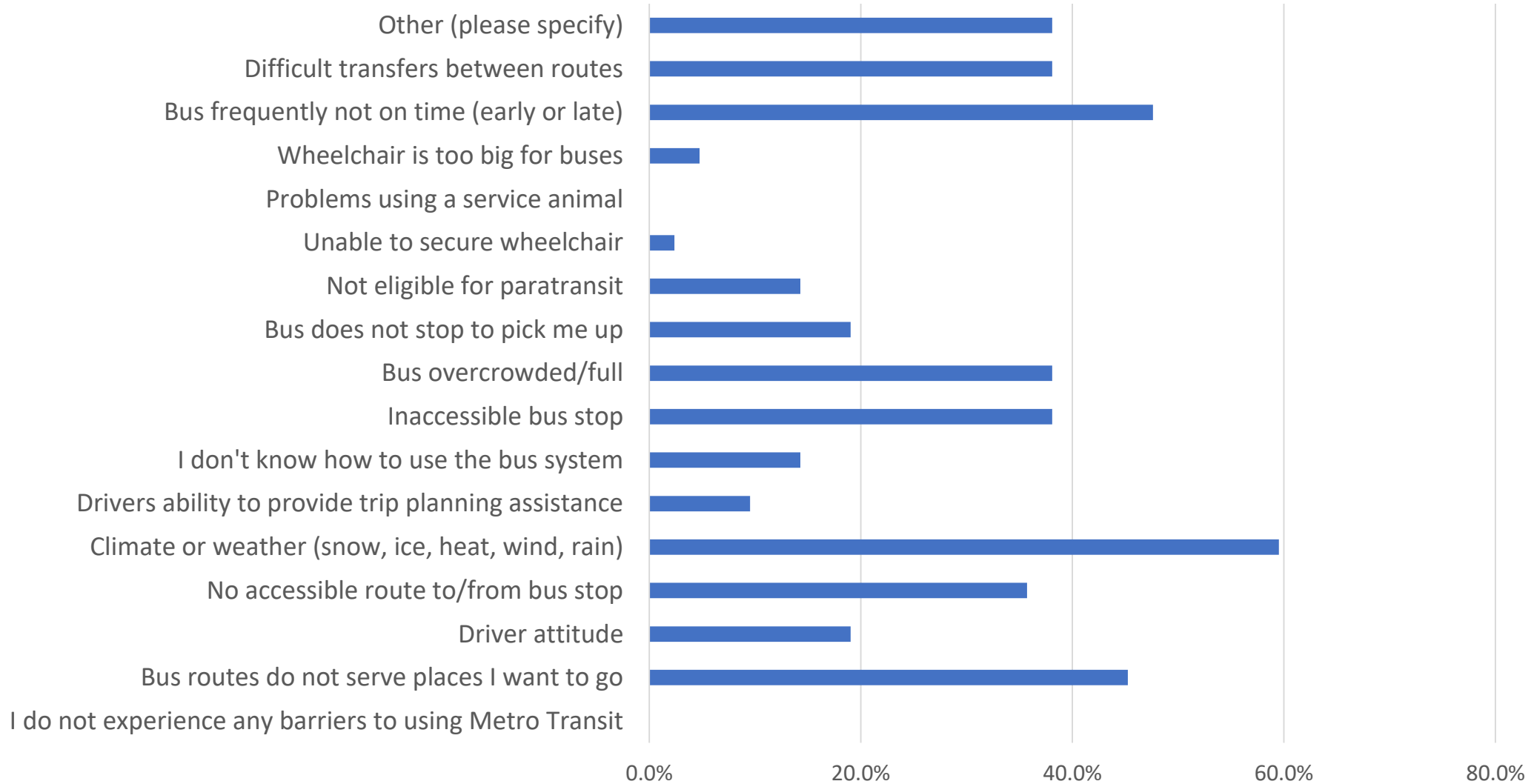
Disabilities Experienced by Survey Respondents



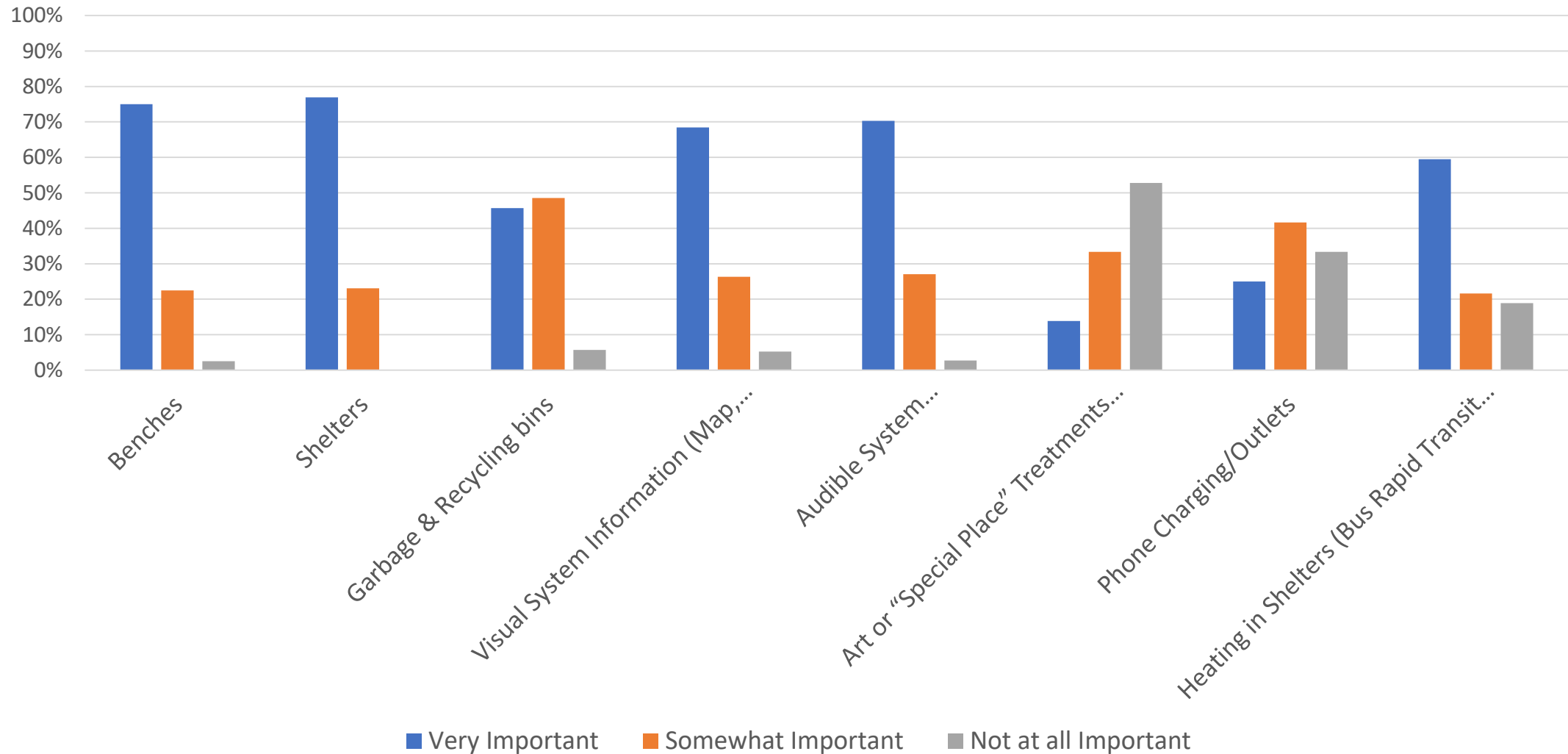
Requested Changes to Service Hours



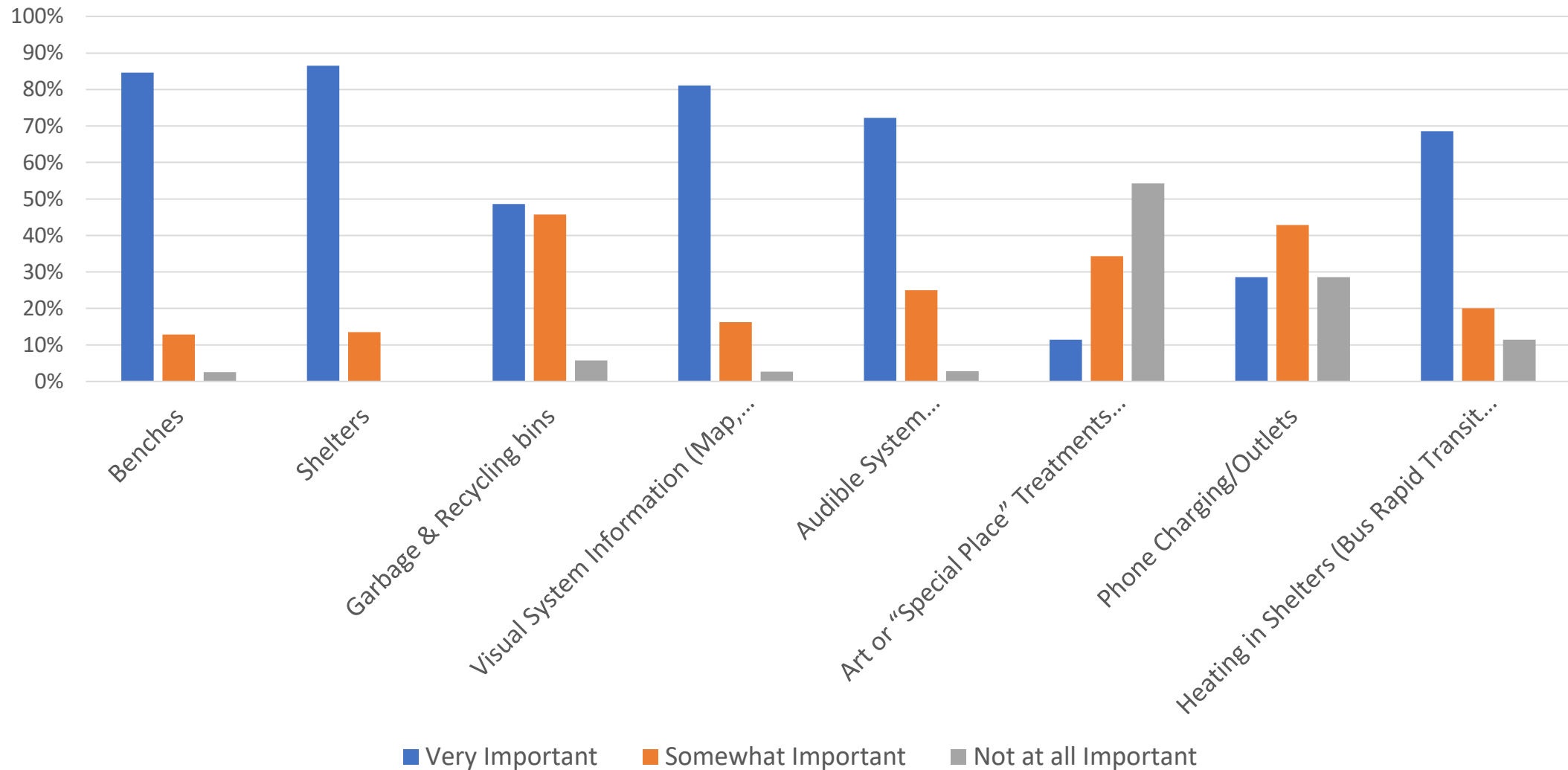
Barriers to Using Transit Experienced



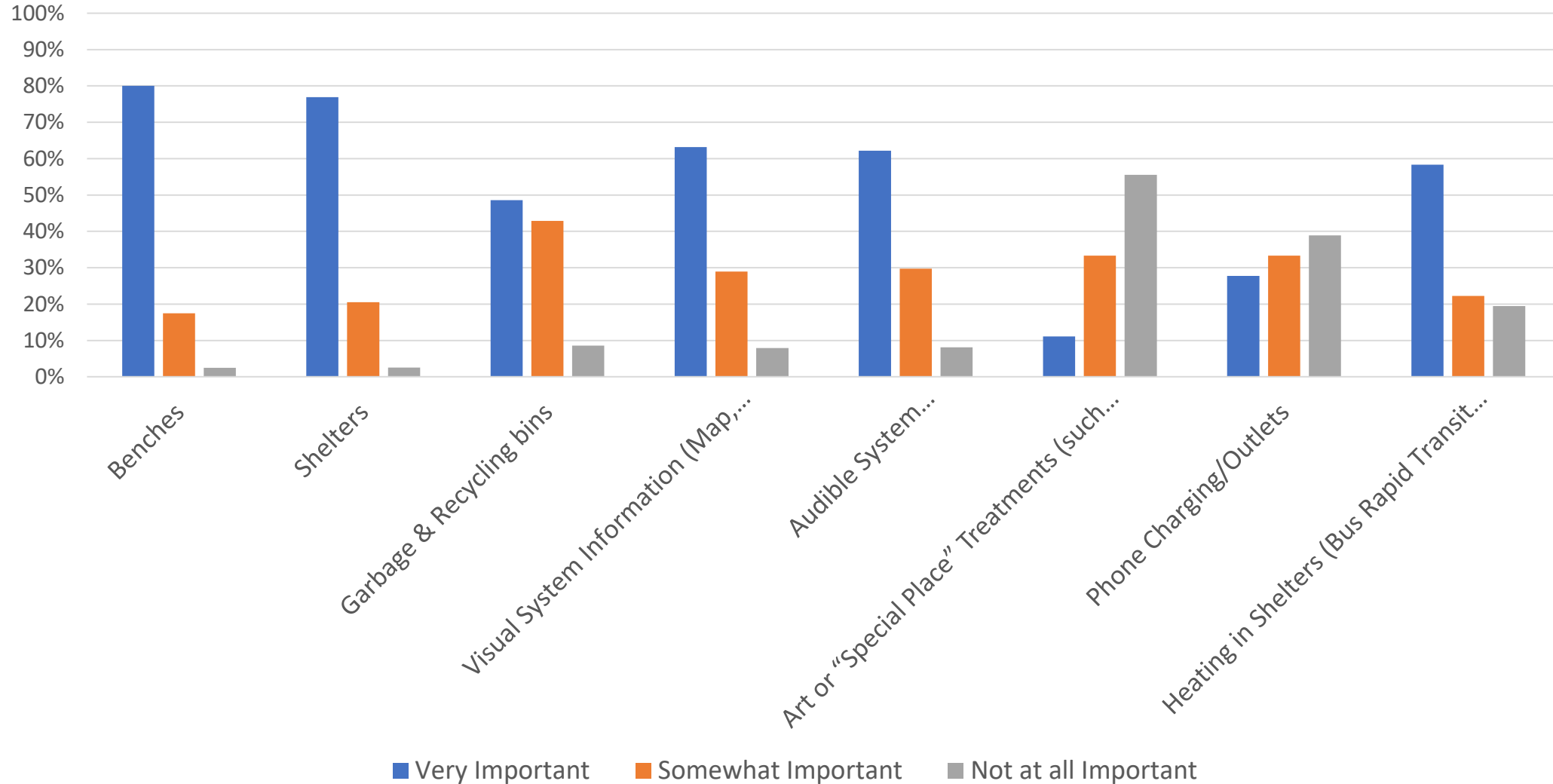
Importance of Facilities Downtown Madison and UW Campus



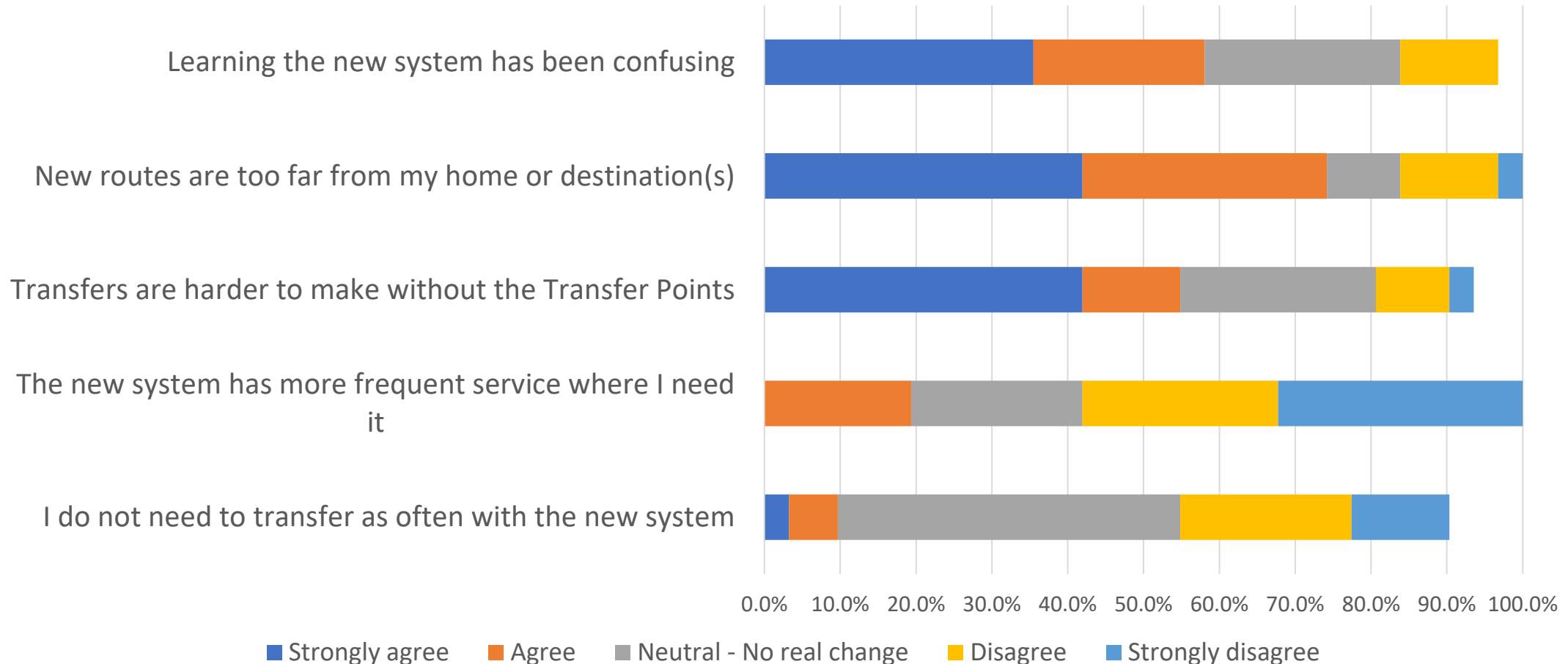
Importance of Facilities at Mixed Uses and Regional Destinations



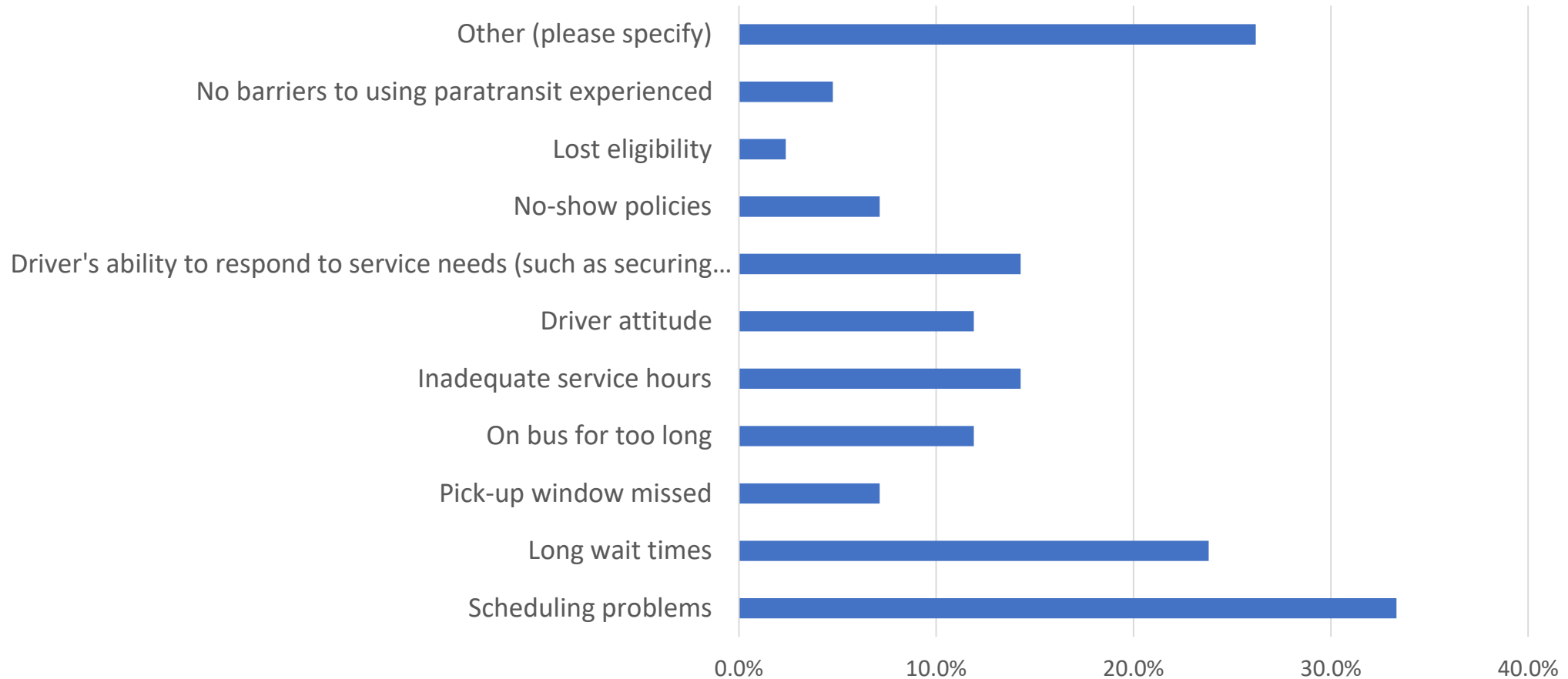
Importance of Facilities in Suburban and Single-Use Areas



Experience with Metro System Post Transit Network Redesign

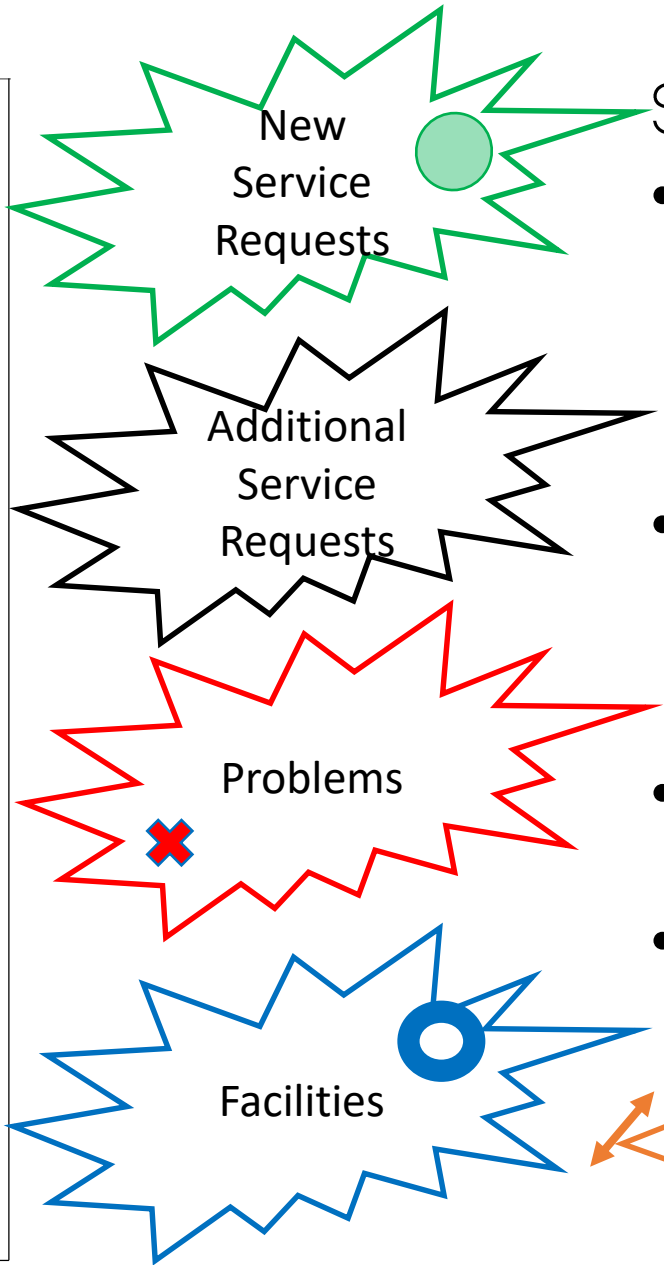


Barriers to Using Paratransit



Transit Development Plan Disability Focus Group Survey Maps

| Legend | |
|--------------------------|--------------------------|
| Metro Transit Bus Routes | |
| Route Number/Letter | |
| | 28 |
| | 38 |
| | 55 |
| | 65 |
| | 75 |
| | 80 |
| | 81 |
| | 82 |
| | 84 |
| | A |
| | B |
| | C |
| | D |
| | E |
| | F |
| | G |
| | H |
| | J |
| | L |
| | O |
| | P |
| | R |
| | S |
| | W |
| | Paratransit Service Area |

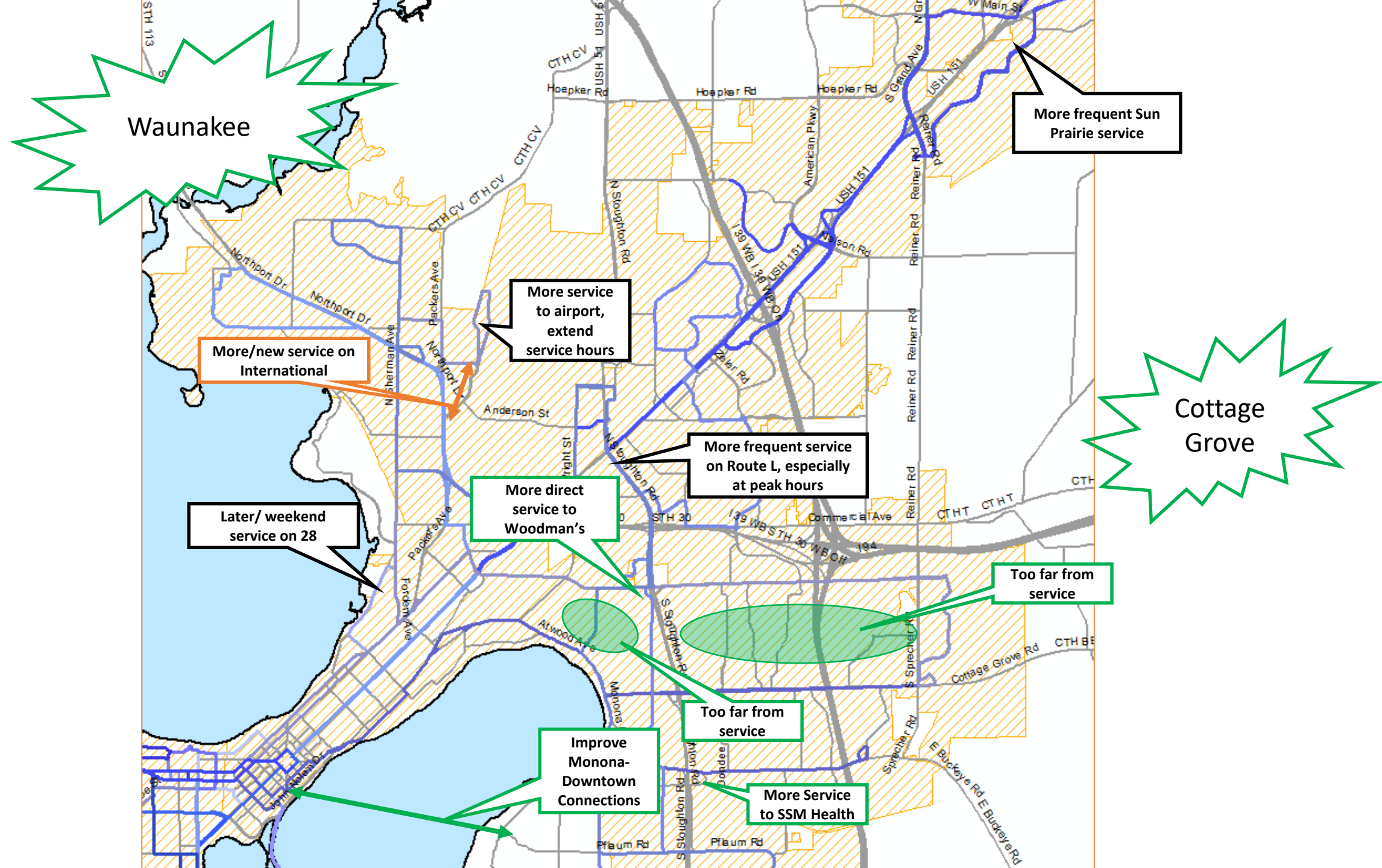


Summary:

- Increased distance between routes limits access for people with disabilities
 - Will be exacerbated by BRT station separation distances
- Sidewalk network requires completion and maintenance (buckled segments and snow/ice removal)
- Crossings/intersections require upgrades
- North/South connections needed in both East and West Madison

New Route or Extension

Support



Waunakee

More frequent Sun Prairie service

More/new service on International

More service to airport, extend service hours

More frequent service on Route L, especially at peak hours

Cottage Grove

Later/ weekend service on 28

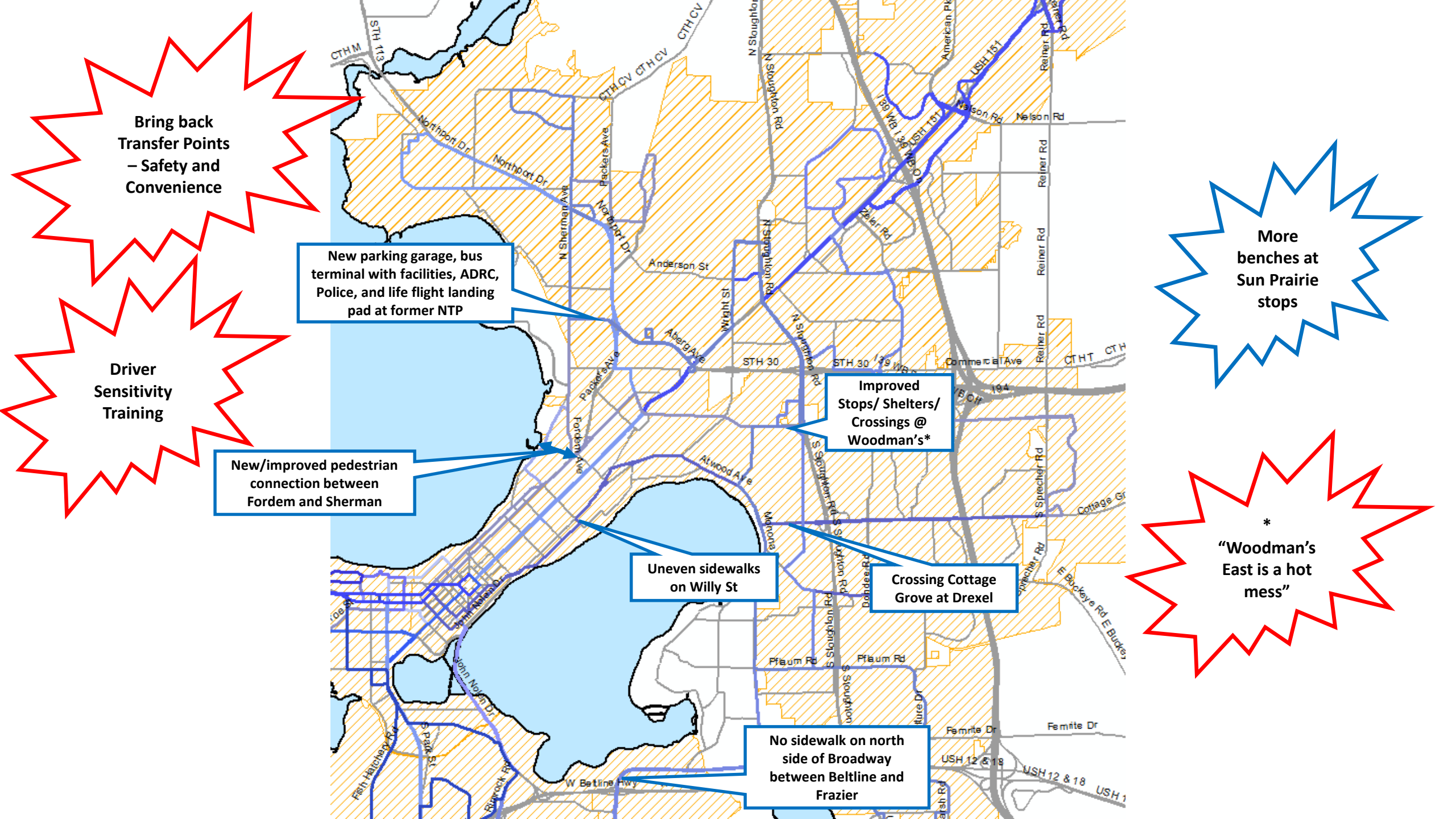
More direct service to Woodman's

Too far from service

Improve Monona-Downtown Connections

Too far from service

More Service to SSM Health



Bring back Transfer Points – Safety and Convenience

Driver Sensitivity Training

New parking garage, bus terminal with facilities, ADRC, Police, and life flight landing pad at former NTP

New/improved pedestrian connection between Fordem and Sherman

Uneven sidewalks on Willy St

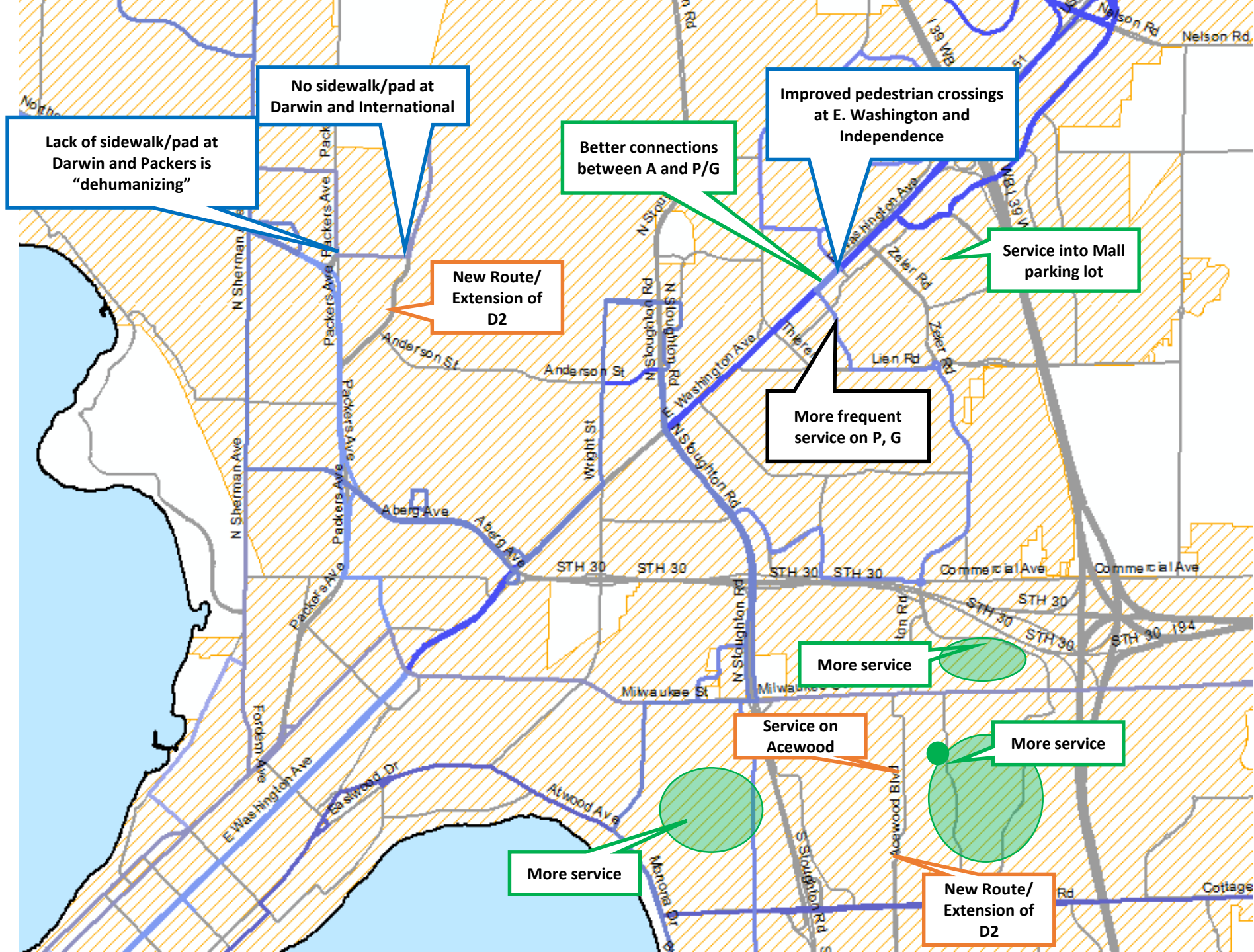
No sidewalk on north side of Broadway between Beltline and Frazier

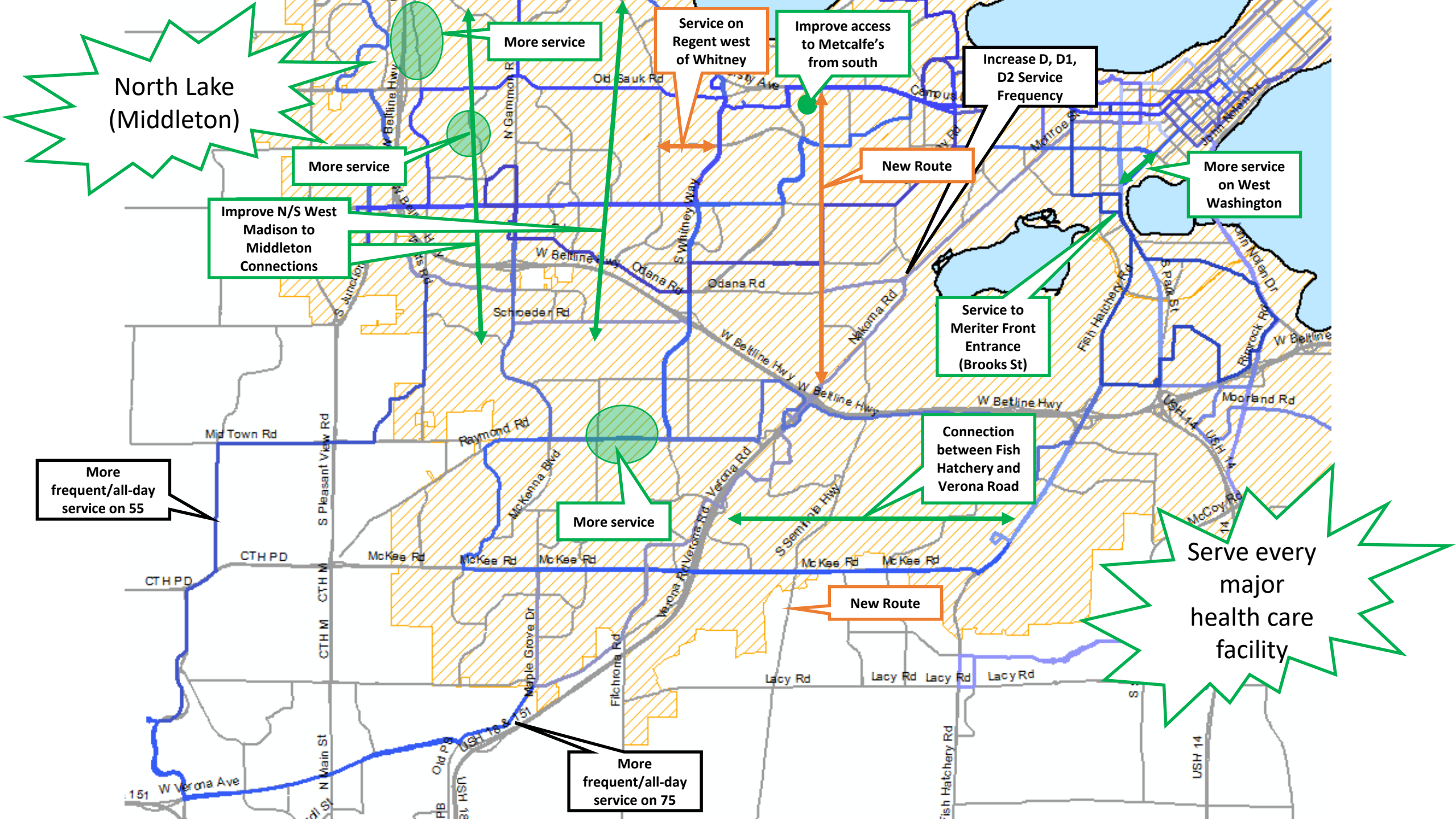
Improved Stops/ Shelters/ Crossings @ Woodman's*

Crossing Cottage Grove at Drexel

More benches at Sun Prairie stops

* "Woodman's East is a hot mess"





North Lake
(Middleton)

More service

Service on
Regent west
of Whitney

Improve access
to Metcalfe's
from south

Increase D, D1,
D2 Service
Frequency

New Route

More service
on West
Washington

Improve N/S West
Madison to
Middleton
Connections

More service

Service to
Meriter Front
Entrance
(Brooks St)

Connection between Fish
Hatchery and
Verona Road

More
frequent/all-day
service on 55

More service

New Route

Serve every
major
health care
facility

More
frequent/all-day
service on 75

“Way too many [gaps in sidewalk network] to count”

Cracks in sidewalks

Intersection of Maple Grove and McKee

75 stop at Manchester and Maple Grove (8718 and 8561)

APS at Whitney/Mineral Point

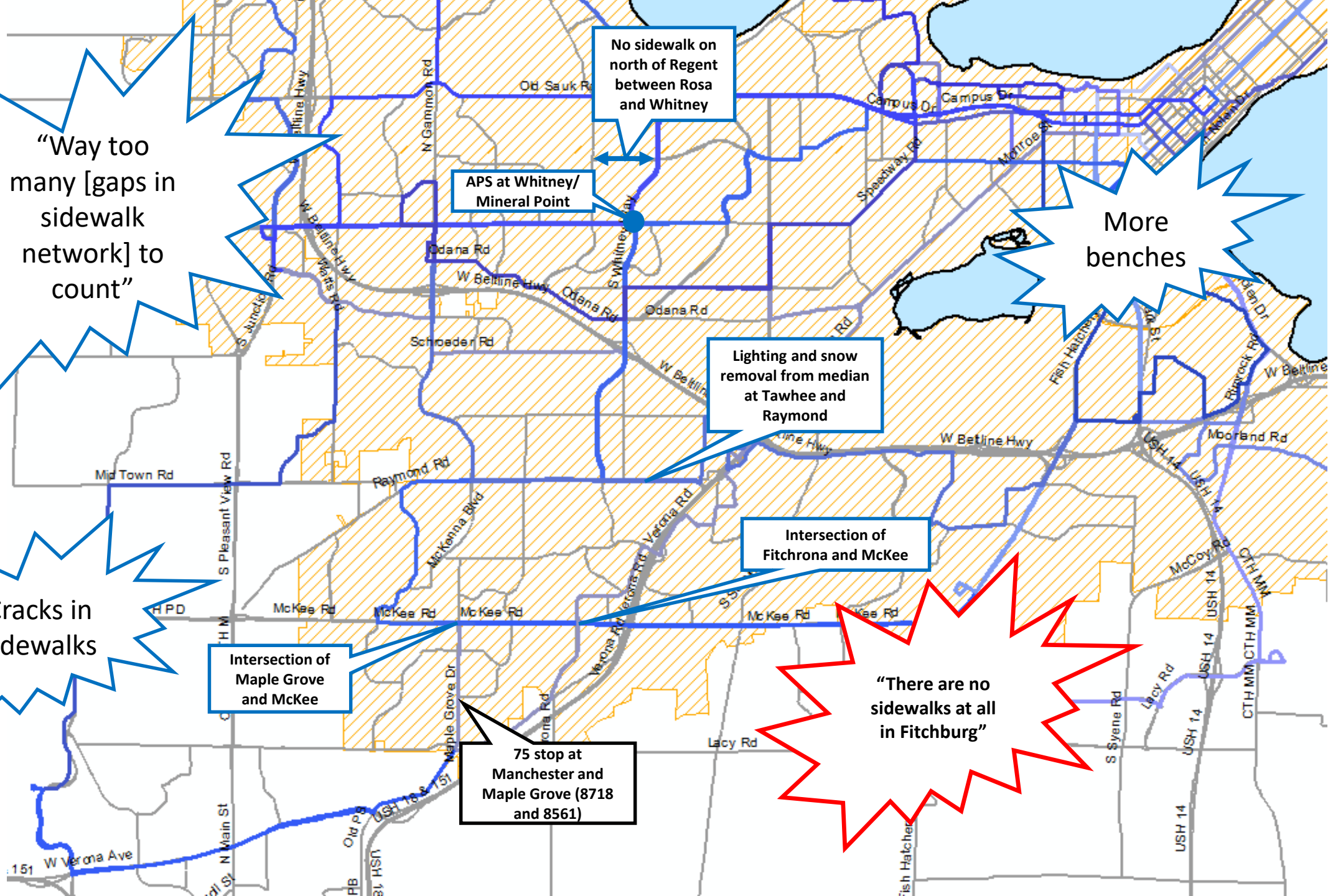
No sidewalk on north of Regent between Rosa and Whitney

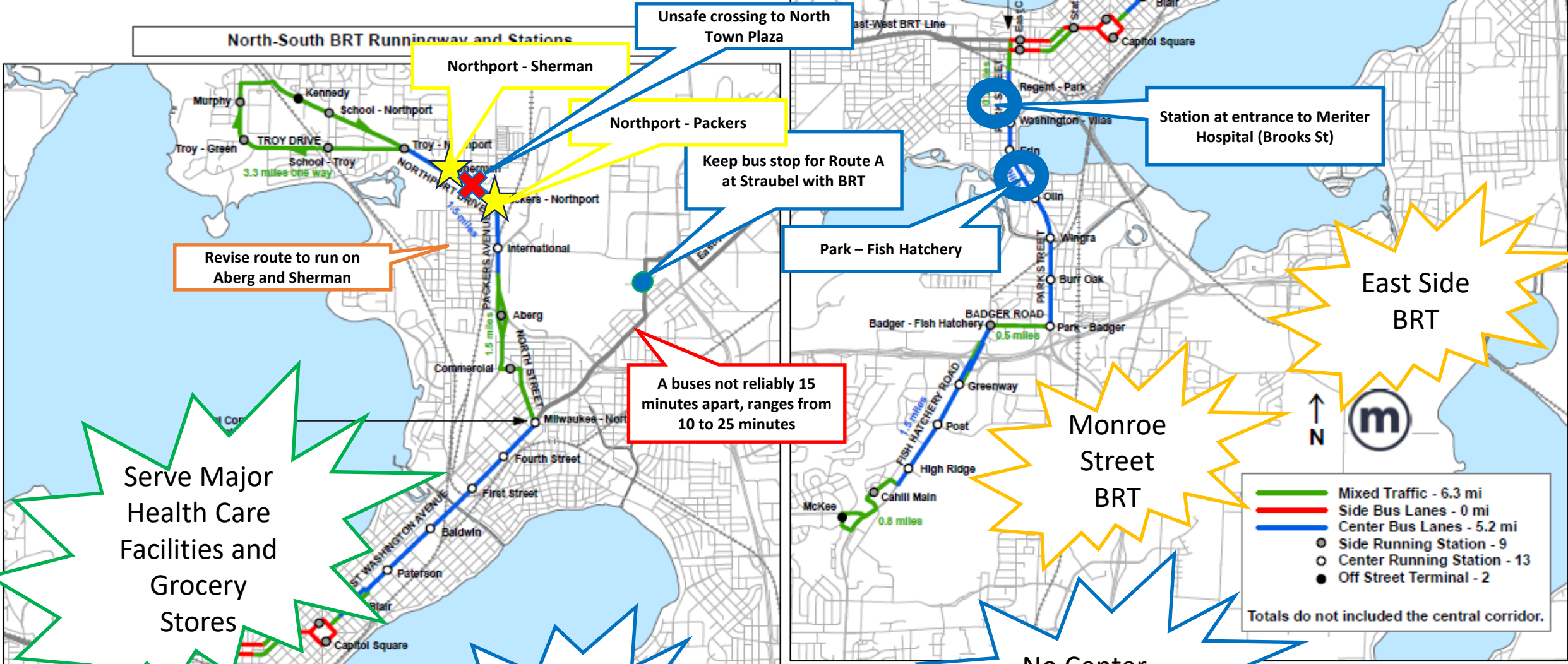
Lighting and snow removal from median at Tawhee and Raymond

Intersection of Fitchrona and McKee

“There are no sidewalks at all in Fitchburg”

More benches





East Side BRT

Monroe Street BRT

No Center Running Stations

Too Few Stations

A buses not reliably 15 minutes apart, ranges from 10 to 25 minutes

Revise route to run on Aberg and Sherman

Serve Major Health Care Facilities and Grocery Stores

Station at entrance to Meriter Hospital (Brooks St)

Unsafe crossing to North Town Plaza

Northport - Sherman

Northport - Packers

Keep bus stop for Route A at Straubel with BRT

Park - Fish Hatchery

North-South BRT Runningway and Stations

Legend:

- Mixed Traffic - 6.3 mi
- Side Bus Lanes - 0 mi
- Center Bus Lanes - 5.2 mi
- Side Running Station - 9
- Center Running Station - 13
- Off Street Terminal - 2

Totals do not include the central corridor.