

## Internal Monitoring Report

**Report:** Monthly Operations Report

**Date:** July 26, 2022

**Policy:** O-2C Reliability

### **Policy Language:**

Madison residents will receive water which is consistent in its availability and quality.

Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

### **Monthly Operations Report**

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for July 2022 reflecting these efforts is attached.

### **Monthly Field Operations Picture Contest**

The winning picture for this month's Operations Picture Competition was taken by Justin Hamel and is included on page 2. Details of the picture are given below:

1. Nature of Work: Main Leak
2. Location: 22 S. Midvale Blvd.
3. Date/Time of the work involved: May 20<sup>th</sup> at 9:28am
4. Crew: Jim Garde, Aaron Deans, Nick Hartmann, Justin Hamel, and Joe Humphrey
5. The story behind the picture according to Jim Garde, "As we were setting up to dig a water main break we noticed this little guy was very excited to see our equipment. We gave him a child sized toy hard hat and asked him if he would like to take a picture with the backhoe and the Operator. He jumped at the chance to do so, which you can tell by how happy he is. "

### **Attachment:**

- A. Monthly Operations Report – July 2022

