



FEEDBACK SUMMARY

Since Implementation of June 11 Route Redesign

Top specific complaints:

- Lack of service to the UW Hospital, specifically from the west side
- Missed connections and consistently late buses on Route A (missed connections on both side of the City (F/R and P)
- Route 75 – overcrowding, not enough buses, routing off of highway
- Lack of frequency on Route L

Other general complaints

- Increased walking distance
- Lack of service in a particular area
- Drivers/supervisor staff have expressed concern that Route B's schedule is too tight