	Rec #	Description	Status as of 7/2022
311	38	On the City website, allow option for having a chat with a City employee who can direct a resident in the right direction should they have an issue or question about government services	DONE - In CCEC's hands; unless requested otherwise.
311	39	Continue working towards having a 311 number for City services	DONE - In CCEC's hands; unless requested otherwise.
311	41	Review customer relation software options that may create better processes for residents to navigate City services, such as through a ticketing system where issues are ticketed, followed up on by staff, and then the results reported back to the person requesting the service	DONE - In CCEC's hands; unless requested otherwise.
Appointments & chair of BCC	17	That if the City transitions to a full-time Common Council, alder appointments to the BCCs should be made by the CCEC, subject to confirmation by the full Council.	If Full-Time - Should be discussed further if the Council transitions to full-time
Appointments & chair of BCC	16	That the mayor continue appointing residents and alders to the BCCs, but that the process be changed to ensure a robust review of nominations by the Common Council Executive Committee.	Further discussion.
Appointments & chair of BCC	18	Common Council members should not serve as chairs of BCCs with resident members.	DONE - Council passed legislation which included discussion of this (67082)
BCC Admin Support and Resident Engagement	15	Immediately create an Administrative Services Team to support the BCC system and improve resident engagement.	WIP - File #: 61541 (legistar.com) – An Administrative Services Team was created on 9/15/2020 by the Common Council. The work group received updates from this team at its meetings. The future direction of this team needs discussion.
BCC Admin Support and Resident Engagement	19	That the City review City processes and procedures applicable to BCCs so that it is easier for residents to participate in BCCs.	BCC - Should be part of BCC reorganization discussion.
BCC Organization/Structure	10	Create an organizational chart of all BCCs and organize BCCs around lead committees.	BCC - Part of BCC reorganization discussion.
BCC Organization/Structure	11	Eliminate or combine BCCs that are redundant or have outlived their purpose.	BCC -Part of BCC reorganization discussion.

BCC Organization/Structure	12	Reorganize BCCs to increase accountability.	BCC - Part of BCC reorganization discussion.
BCC Organization/Structure	13	Review BCC enabling ordinances and resolutions to ensure clarity of purpose and authority.	BCC - Part of BCC reorganization discussion.
Legistar	29	Allow public comments to be made and considered prior to a meeting, such as through a system that notifies residents of decisions to be made, asks for their input, and then relays that input to decisionmakers	The IT Department has a legislative information center upgrade on their roadmap. The work group considered its role in this work to be done and in the hands of the Common Council Executive Committee (CCEC). It was willing to be involved in future work if requested by CCEC.
Legistar	32	Make written comments available to the public and Council members at the time of the meeting	The IT Department has a legislative information center upgrade on their roadmap. The work group considered its role in this work to be done and in the hands of the Common Council Executive Committee (CCEC). It was willing to be involved in future work if requested by CCEC.
Legistar	35	Improve accessibility and functionality of Legistar	The IT Department has a legislative information center upgrade on their roadmap. The work group considered its role in this work to be done and in the hands of the Common Council Executive Committee (CCEC). It was willing to be involved in future work if requested by CCEC.
Legistar	36	Create a way for people to provide input in Legistar or some other appropriate platform	The IT Department has a legislative information center upgrade on their roadmap. The work group considered its role in this work to be done and in the hands of the Common Council Executive Committee (CCEC). It was willing to be involved in future work if requested by CCEC.
Legistar	37	Provide classes for the public to learn how to use Legistar	The IT Department has a legislative information center upgrade on their roadmap. The work group considered its role in this work to be done and in the hands of the Common Council Executive Committee (CCEC). It was willing to be involved in future work if requested by CCEC.
Legistar	40	Maintain subscription lists for Council and BCC items so that residents can be made aware of issues coming before a body through an email blast or text message and report back promptly when a decision has been made	The IT Department has a legislative information center upgrade on their roadmap. The work group considered its role in this work to be done and in the hands of the Common Council Executive Committee (CCEC). It was willing to be involved in future work if requested by CCEC.
Legistar	42	Add more than just the name of meetings to the City calendar so that more information can be obtained with one (1) click, instead of requiring multiple clicks to get relevant and substantive information about a meeting	The IT Department has a legislative information center upgrade on their roadmap. The work group considered its role in this work to be done and in the hands of the Common Council Executive Committee (CCEC). It was willing to be involved in future work if requested by CCEC.

Mayor's Office	23	That Madison should not restrict or expand the Mayor's current veto power.	Done
Mayor's Office	24	That the City review the Mayor's administrative span of power and take steps to ensure that the Mayor and Deputy Mayors can adequately supervise all direct reports.	Further discussion.
Meeting Protocols	20	That the City implement a technology plan to improve representation and engagement on the City's BCCs.	BCC - Part of BCC reorganization discussion.
Meeting Protocols	25	Provide childcare at meetings	Further discussion.
Meeting Protocols	26	Validate parking for people attending meetings	Further discussion.
Meeting Protocols	27	Make Council proclamations before the legislative business begins at 6:30 p.m.	WIP - CCEC working on this.
Meeting Protocols	28	Allow video testimony or live electronic participation such as through the internet, from remote centers of the City, or other electronic means	DONE - Accomplished with Hybrid Meetings
Meeting Protocols	30	Separate public testimony from legislative debate and action by allowing individuals to provide input at the beginning of Council meetings regardless of when the item on which they wish to speak is considered	DONE - Public Testimony has been moved to the beginning of meetings (File #69271)
Meeting Protocols	31	Vary meeting locations throughout the City	Could be considered in the future.

Category	#	Recommendation	Status
Meeting Protocols	33	Avoid late-night meetings and reduce overall length of meetings	WIP - CCEC working on this.
Meeting Protocols	34	Adhere to and/or change current rules regarding the length of alder statements at Council meetings	Can discuss current MGO 2.13 and if that should be modified; Suggestion for discussion: Addition of a clock in both virtual (via screenshare) and/or in person to show Alders how long they have been speaking; Encourage continue reminders by meeting chair.
ORENS	14	Create an Office of Resident Engagement and Neighborhood Support ("ORENS") to support BCC system staffing, training, and resident engagement.	2022 Budget includes first step with Engagement Position; Needs future work
Overall Structure	21	That Madison should retain the Mayor-Council form of Government.	Done
Overall Structure	22	That Madison should not pursue First-Class City Status.	Done
Size & Shape of Council	4	Madison should maintain geographic aldermanic representation.	No action required.
Size & Shape of Council	1	Madison should transition to a full-time Common Council	Part of Future Discussion on Referendum
Size & Shape of Council	2	Madison should reduce the size of the Common Council to ten (10) members elected concurrently with the Mayor. (4-year terms)	Part of Future Discussion on Referendum
Size & Shape of Council	3	Madison should increase Common Council member pay to 80% of the area median income for a single parent with two children (approximately $67,000).	Part of Future Discussion on Referendum
Size & Shape of Council	5	Madison should increase aldermanic terms to four (4) years.	Part of Future Discussion on Referendum
Size & Shape of Council	6	Madison should impose term limits of twelve (12) consecutive years.	Part of Future Discussion on Referendum
Size & Shape of Council	7	Madison should increase Council leadership terms to two (2) years if the Council terms are increased to four (4) years.	Part of Future Discussion on Referendum
Size & Shape of Council	8	That any structural changes to the Council take place at the election immediately following redistricting.	Part of Future Discussion on Referendum
Size & Shape of Council	9	That any changes to the size of the Council or the terms of its members be made by charter ordinance subject to binding referendum of the electors.	Part of Future Discussion on Referendum