

PUBLIC INFORMATION REPORT

July 2026 (statistical reporting period: June 1 – June 30)



Public Communications (June 1 – June 30, 2026)	June 2026	2026 Total
Social media posts	19	128
Media mentions	0	6
Customer Service calls	4,652	12,255
Meter Shop calls	850	2,324
Website views	17,363	108,480
Emails to email list subscribers	6	20
News releases	1	5

Ongoing Projects & Initiatives
Well 12, Well 19, Well 20, Water Main Rehabilitation (CIPP), water main flushing
Interstate Crossing Directional Drill
Public Works Field Training Project
Water Utility Website Webforms (water wagon & meter change appointments)
Municipal Services Bill Calculator
Digital Accessibility Project (website, social media, and PDFs)
Town of Blooming Grove Attachment
Toilet Rebate Program
Water Results Madison initiative

Community Outreach & Engagement (subject to change)	
July 1	Concerts on the Square
July 8	Concerts on the Square
July 15	Concerts on the Square
July 15	Presentation to Water Utility staff at Quarterly All-Employee Meeting
July 22	Concerts on the Square
July 25 & 26	Atwood Fest
July 27 & 28	All City Dive Meet (provided alternative water wagon)
July 29	Concerts on the Square
July 30 & 31	All City Swim Meet at Parkcrest Pool (Day 1 & 2 of competition)
August 1	All City Swim Meet at Parkcrest Pool (Day 3 of competition)
August 9	Ride the Drive – Lakefront Porch (Well 17)
August 15	Eken Park Fest

August 16	Magic Pride Fest
August 22	Elvehjem Neighborhood Association event at Elvehjem Elementary