

Hello, Yannette Figueroa Cole suggested emailing directly re Metro's plan not resume Route 19. This is a huge disappointment and will have a major impact on residents in our neighborhood (Summit Woods) as well as those in Nakoma, Dungeon Monroe, and others.

As you may be aware, our corner of the city is a bit forgotten when it comes to bus routes and the 19 was our ticket to campus and downtown. There are other routes, such as 6 or 7 via Odana but this requires walking a ways which isn't an option for many. In addition, the 19 was the backup for all of the West High students who live in the area as well – very frequently the West school supplement route is late, does not arrive, or is full, and when that happens, the 19 is the only option students have to get to school on time.

I do understand that the main ridership for route 19 are UW Madison or other downtown employees or students, and the assumption may be that most of us have other alternatives or means for transportation. I would hope that wasn't a reason for eliminating the route however, as it's not a fair assumption. People take the bus for a lot of reasons, whether financial or personal choice related to the environment. I was very excited to hear about the redesign – there is a lot of room for improvements to routes and access, yet it's distressing that my route is now gone.

I would appreciate learning more about why and how this decision was made, and how it can potentially be revisited with rider input.

Thanks for your consideration,  
Gina