

ParaTransit
Operating Statistics For Periods Ending 6/30/2011 & 6/30/2012

CURRENT MONTH			YEAR TO DATE			
Actual 2011	Actual 2012	Variance 2011 to 2012		Actual 2011	Actual 2012	Variance 2011 to 2012
			Service Supplied Data			
1,141	1,082	(59)	No. of Clients riding the System	1,569	1,451	(118)
			<i>Ridership</i>			
4,397	3,940	(457)	Directly Operated Service	28,409	25,715	(2,694)
<u>17,840</u>	<u>16,621</u>	(1,219)	ADA Contracted Services	<u>107,912</u>	<u>108,258</u>	346
22,237	20,561	(1,676)	Total ADA Ridership	136,321	133,973	(2,348)
502	296	(206)	Total No-shows	2,838	1,686	(1,152)
			Service Quality Data			
1	1	0	Passenger Accidents	5	10	5
			Vehicle Accidents:			
0	0	0	Chargeable	2	0	(2)
1	0	(1)	Non-chargeable	7	2	(5)
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>
1	0	(1)	Total Vehicle Accidents	9	2	(7)
			Fleet/Maintenance Data			
5	12	7	Road Calls	20	36	16
11	8	(3)	Actual Inspections	67	58	(9)
11	9	(2)	Scheduled Inspections	66	55	(11)

* ADA Ridership does not include Group Access.

**Paratransit Performance Indicators
June, 2012**

Revenue Indicators

Operating Revenue/ Operating Cost
Passenger Revenue/ Total Passenger Trips

	Metro Plus YTD		Fixed Route YTD	
	June, 2011	June, 2012	June, 2011	June, 2012

Financial Stats not available for June

Expense Indicators

Operating Cost/Passenger Trip

Operations	Metro Plus		YTD 2011	YTD 2012
	June, 2011	June, 2012		
Total Trips	22,237	20,561	136,321	133,973
Rides Cancelled	3,341	3,053	21,771	18,850
Cancellation Rate	15.0%	14.8%	16.0%	14.1%
No Shows	502	296	2,838	1,686
No Shows/Rides Provided	2.3%	1.4%	2.1%	1.3%
Number of Clients Provided Service	1,141	1,082	1,569	1,451
Average Trips/Client	19.5	19.0	86.9	92.3
DDS Trips	13,869	13,190	81,919	83,646
Subscription Trips	12,732	11,946	81,609	77,938
DDS Subscription Trips	8,773	8,343	51,023	52,700
D2D Trips	15,493	14,346	96,545	92,787
Lv Attended Trips	6,934	6,368	40,063	41,880
Maintenance Inspections Conducted/Scheduled	100.0%	88.9%	101.5%	105.5%

Number of Trips by Provider YTD

	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	16,604	21,549	24,746	32,623	95,522
Non-Ambulatory	9,111	1,108	5,415	22,817	38,451
Percentage	19.19%	16.91%	22.51%	41.38%	100.00%

Customer Service YTD

	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Rides Provided	25,715	22,657	30,161	55,440	133,973
Customer Complaints	81	68	57	102	308
Customer Compliments	10	7	8	1	26
Customer Suggestions	7	1	1	7	16
Complaints/1000 passenger trips	3.15	3.00	1.89	1.84	2.30
Late Service Reports (2)	29	106	141	190	466
Late Service Reports/1000 passenger trips	1.13	4.68	4.67	3.43	3.48

On-Time Performance, June 2012

	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
	90%	98%	96%	95%

ADA Certifications, June 2012

	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,632	304	230	120	14,865
Category 2	23	0	0	0	0
Category 2/3	66	4	0	0	16
Category 3	2,775	366	87	22	5,646
Total	4,496				20,527

Monthly New Certification	32
Monthly Denied Applications	2

Fixed Route Trips Using Lifts (YTD)	18,683
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(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through June 30
All Modes

	2011 Actual	2012 Budget	2012 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:					
Cash, Tickets, Passes:	\$ 3,172,412	\$ 3,035,773	\$ 3,024,741	\$ (11,032)	\$ (147,671)
Unlimited Ride Passes:	\$ 2,973,613	\$ 3,088,866	\$ 3,104,393	\$ 15,527	\$ 130,779
Sub Total:	\$ 6,146,025	\$ 6,124,638	\$ 6,129,133	\$ 4,495	\$ (16,892)
Misc Revenue:					
Advertising:	\$ 212,500	\$ 212,500	\$ 225,000	\$ 12,500	\$ 12,500
County:	\$ 1,745,500	\$ 1,765,000	\$ 1,735,000	\$ (30,000)	\$ (10,500)
Other Operating:	\$ 6,888	\$ 29,800	\$ 33,303	\$ 3,503	\$ 26,416
Non-Operating:	\$ 44,699	\$ 38,250	\$ 42,050	\$ 3,800	\$ (2,650)
Sub Total:	\$ 2,009,587	\$ 2,045,550	\$ 2,035,353	\$ (10,197)	\$ 25,766
Local Subsidies:					
City of Madison:	\$ 4,234,855	\$ 4,281,005	\$ 4,281,005	\$ -	\$ 46,150
Est year-end appropriation (see note)	\$ -	\$ -	\$ 230,000	\$ 230,000	\$ 230,000
Funding Partners:	\$ 1,467,950	\$ 1,726,100	\$ 1,473,102	\$ (252,998)	\$ 5,152
Sub Total:	\$ 5,702,804	\$ 6,007,105	\$ 5,984,107	\$ (22,998)	\$ 281,302
State Assistance:	\$ 9,010,650	\$ 8,304,000	\$ 8,300,000	\$ (4,000)	\$ (710,650)
Federal grant funding for capital maintenance	\$ 2,994,058	\$ 2,992,800	\$ 2,992,800	\$ -	\$ (1,258)
Total Revenue:	\$ 25,863,124	\$ 25,474,093	\$ 25,441,393	\$ (32,700)	\$ (421,732)
Salaries:					
Salaries/Wages:	\$ 11,518,608	\$ 12,070,195	\$ 11,742,831	\$ (327,364)	\$ 224,223
OT:	\$ 639,089	\$ 666,120	\$ 999,573	\$ 333,453	\$ 360,484
Workers Comp:	\$ 100,292	\$ 110,150	\$ 101,319	\$ (8,831)	\$ 1,028
Benefits:					
Health:	\$ 2,928,661	\$ 2,640,433	\$ 2,751,786	\$ 111,353	\$ (176,875)
WI Retirement:	\$ 1,404,271	\$ 737,950	\$ 737,511	\$ (439)	\$ (666,761)
Other:	\$ 1,746,014	\$ 1,362,300	\$ 1,374,134	\$ 11,834	\$ (371,880)
Sub Total:	\$ 18,336,935	\$ 17,587,148	\$ 17,707,154	\$ 120,006	\$ (629,781)
Utilities:					
Natural Gas:	\$ 158,777	\$ 191,820	\$ 101,600	\$ (90,220)	\$ (57,177)
Electricity:	\$ 136,458	\$ 154,250	\$ 130,400	\$ (23,850)	\$ (6,058)
Telephone:	\$ 6,350	\$ 7,650	\$ 9,207	\$ 1,557	\$ 2,857
Other:	\$ 15,312	\$ 16,200	\$ 10,841	\$ (5,359)	\$ (4,470)
Building & Grounds:					
Repairs/Maintenance:	\$ 72,849	\$ 69,200	\$ 28,246	\$ (40,954)	\$ (44,602)
Supplies:	\$ 153,274	\$ 111,425	\$ 82,255	\$ (29,170)	\$ (71,020)
Services:	\$ 5,576	\$ 9,050	\$ 5,392	\$ (3,658)	\$ (184)
Rolling Stock/Support Equipment:					
Equip. Repairs/Maintenance:	\$ 192,571	\$ 207,500	\$ 198,496	\$ (9,004)	\$ 5,924
Parts:	\$ 336,281	\$ 354,950	\$ 388,454	\$ 33,504	\$ 52,172
Tires:	\$ 89,659	\$ 96,000	\$ 99,437	\$ 3,437	\$ 9,778
Equipment Supplies:	\$ 38,134	\$ 44,900	\$ 39,246	\$ (5,654)	\$ 1,113
Fuels, Oils, & Lubricants:	\$ 1,901,605	\$ 2,064,600	\$ 2,050,879	\$ (13,721)	\$ 149,275
Administrative:					
Insurance & Financial:	\$ 647,942	\$ 499,300	\$ 490,993	\$ (8,307)	\$ (156,949)
Rentals/Leases:	\$ 81,648	\$ 89,450	\$ 82,632	\$ (6,818)	\$ 984
Training:	\$ 3,392	\$ 16,800	\$ 11,346	\$ (5,454)	\$ 7,954
Supplies, Equipment and Services:	\$ 232,358	\$ 270,250	\$ 215,753	\$ (54,497)	\$ (16,605)
Operations:					
Paratransit Providers:	\$ 2,117,051	\$ 2,172,300	\$ 2,207,798	\$ 35,498	\$ 90,747
GAS / RSVP / Exc Rides:	\$ 326,243	\$ 333,200	\$ 326,100	\$ (7,100)	\$ (143)
Inter Departmental Charges:	\$ 432,668	\$ 418,450	\$ 400,934	\$ (17,516)	\$ (31,734)
Depreciation:	\$ 3,177,869	\$ 3,200,000	\$ 3,261,204	\$ 61,204	\$ 83,335
Interest and Bad Debt Expense:	\$ 138,861	\$ 175,600	\$ 163,386	\$ (12,214)	\$ 24,525
Total Operating Expenses:	\$ 28,601,812	\$ 28,090,043	\$ 28,011,754	\$ (78,289)	\$ (590,058)
Less Depreciation:	\$ (3,177,869)	\$ (3,200,000)	\$ (3,261,204)	\$ (61,204)	\$ (83,335)
Capital Debt:	\$ 514,100	\$ 579,000	\$ 564,544	\$ (14,456)	\$ 50,444
Fixed Assets:	\$ 77,634	\$ -	\$ -	\$ -	\$ (77,634)
Federal grant funding for fixed assets	\$ (62,107)	\$ -	\$ -	\$ -	\$ 62,107
Total Expenditures:	\$ 25,953,570	\$ 25,469,043	\$ 25,315,094	\$ (153,949)	\$ (638,476)
Reserves generated (used)	\$ (90,446)	\$ 5,050	\$ 126,299	\$ 121,249	\$ 216,744

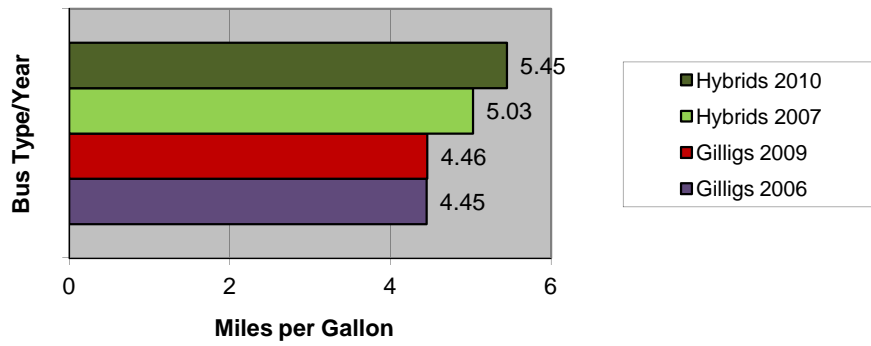
Note related to estimated year-end appropriation:

Certain changes were made to the approved budget which would result in Metro finishing 2012 with a net use of reserves. These involve reductions in certain expenses (primarily fuel and employee benefits) without a compensating reduction in revenue from funding partners. The difference between budgeted and actual revenue from funding partners will be reimbursed to Metro by the City of Madison by a year-end special appropriation.

Hybrid/Diesel Comparison - April 1, 2012 - June 30, 2012

Bus Type/Year	Bus #	Mileage	Fuel	Fuel Cost*	Parts	Labor	CPM**	AVG MPG
Gilligs (2006)	917-921	40,312	9,056	\$27,350	\$2,231	\$4,916	\$0.86	4.45
Hybrids (2007)	001-005	46,569	9,266	\$27,983	\$5,869	\$7,644	\$0.89	5.03
Gilligs (2009)	941-954	148,333	33,248	\$100,410	\$9,785	\$23,660	\$0.90	4.46
Hybrids (2010)	006-019	192,684	35,364	\$106,799	\$9,698	\$19,684	\$0.71	5.45

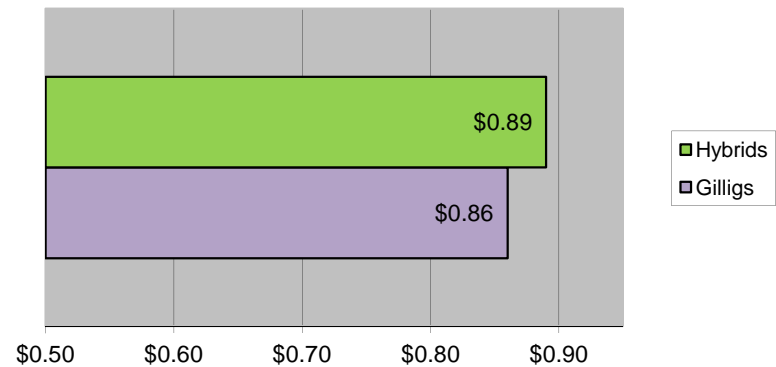
Miles per Gallon by Bus Type and Year



Cost Per Mile: 2009 Gilligs vs. 2010 Hybrids



Cost Per Mile: 2006 Gilligs vs. 2007 Hybrids



*ULSD fuel price varied, but was an average of \$3.02 per gallon for the period.

**Cost Per Mile (CPM) = fuel + parts + labor / miles