

**Fixed Route Performance Indicators**

Year to Date as of 9/30/08

*NOTE: Financial Comparison uses YTD August 2007 vs. YTD August 2008 data.*

	YTD Aug. 2007	YTD Aug. 2008 (Financials)	Peer Comparison
<b><u>Revenue Indicators</u></b>			
Revenue Sources			
Passenger Revenue	23.2%	23.0%	
Other System Generated Revenue	0.9%	1.0%	
County	0.1%	0.1%	
Operating Revenue: Sub-Total	24.2%	24.1%	36.1%
Local - Madison	18.3%	20.3%	
Local - Other Municipalities/Entities	6.9%	6.7%	
Local Sub-Total	25.2%	27.0%	9.2%
State	38.5%	37.0%	28.8%
Federal	12.2%	11.9%	25.9%
State/Federal: Sub-Total	50.7%	48.9%	54.7%
<b>Total Revenue</b>	<b>100.0%</b>	<b>100.0%</b>	100.0%
Operating Revenue/Operating Cost	22.3%	23.6%	21.4%
Passenger Revenue/ Total Passenger Trips	\$ 0.67	\$ 0.73	\$ 0.77
<b><u>Expense Indicators</u></b>			
Operating Cost/ Revenue Hour	\$ 97.36	\$ 106.76	\$ 85.34
Operating Cost/Passenger Trip	\$ 2.99	\$ 3.11	\$ 3.62

*Indicators below show comparison between YTD September 2007 and YTD September 2008.*

	YTD Sept. 2007	YTD Sept. 2008	Peer Comparison
<b><u>Operations</u></b>			
Trips / Revenue Hour	33.27	35.19	23.60
Number of Trips using Lifts	26,411	25,135	NA
<b><u>Maintenance</u></b>			
Maintenance Inspections Conducted/Scheduled	100.1%	100.0%	NA
Miles per Road Call	5,899	5,083	3,773
<b><u>Customer Service</u></b>			
Customer Complaints	1586	1635	NA
Customer Compliments	117	159	NA
Customer Suggestions	182	273	NA
# Complaints/1000 Passenger Trips	0.18	0.17	NA

- Notes:
- (1) Trips per route are included in a separate monthly report.
  - (2) Reported Expenses do not include depreciation, debt principal, or fixed assets.
  - (3) Peer Comparison data from **2004** NTD database for Peer Service Level systems..

## FIXED ROUTE

Operating Statistics For Periods Ending 9/30/2007 & 9/30/2008

CURRENT MONTH			YEAR TO DATE			
Actual 2007	Actual 2008	Variance 2007 to 2008		Actual 2007	Actual 2008	Variance 2007 to 2008
			<b>Service Supplied</b>			
447,645	<b>470,793</b>	23,148	Total (Vehicle) Miles *	4,011,444	<b>4,051,015</b>	39,571
30,147	<b>31,437</b>	1,291	Revenue Hours	271,970	<b>272,580</b>	610
33,946	<b>35,427</b>	1,481	Total (Vehicle) Hours *	300,470	<b>301,769</b>	1,299
			<i>Ridership</i>			
1,088,762	<b>1,192,795</b>	104,033	Revenue Passengers **	8,181,525	<b>8,654,855</b>	473,330
81,614	<b>90,865</b>	9,251	Transfers	755,201	<b>801,062</b>	45,861
<u>13,542</u>	<u>16,208</u>	<u>2,666</u>	Non-Revenue Rides	<u>111,896</u>	<u>135,983</u>	24,087
1,183,918	<b>1,299,868</b>	115,950	Total Passengers	9,048,622	<b>9,591,900</b>	543,278
			<b>Service Quality</b>			
3,199	<b>3,140</b>	(59)	Trips using Lifts	26,411	<b>25,135</b>	(1,276)
6	<b>16</b>	10	Passenger Accidents	84	<b>101</b>	17
16	<b>19</b>	3	Vehicle Accidents	167	<b>212</b>	45
			<b>Fleet/Maintenance</b>			
74	<b>68</b>	(6)	Road Calls	680	<b>797</b>	117
75	<b>78</b>	3	Actual Inspections	670	<b>675</b>	5
75	<b>78</b>	3	Scheduled Inspections	669	<b>675</b>	6

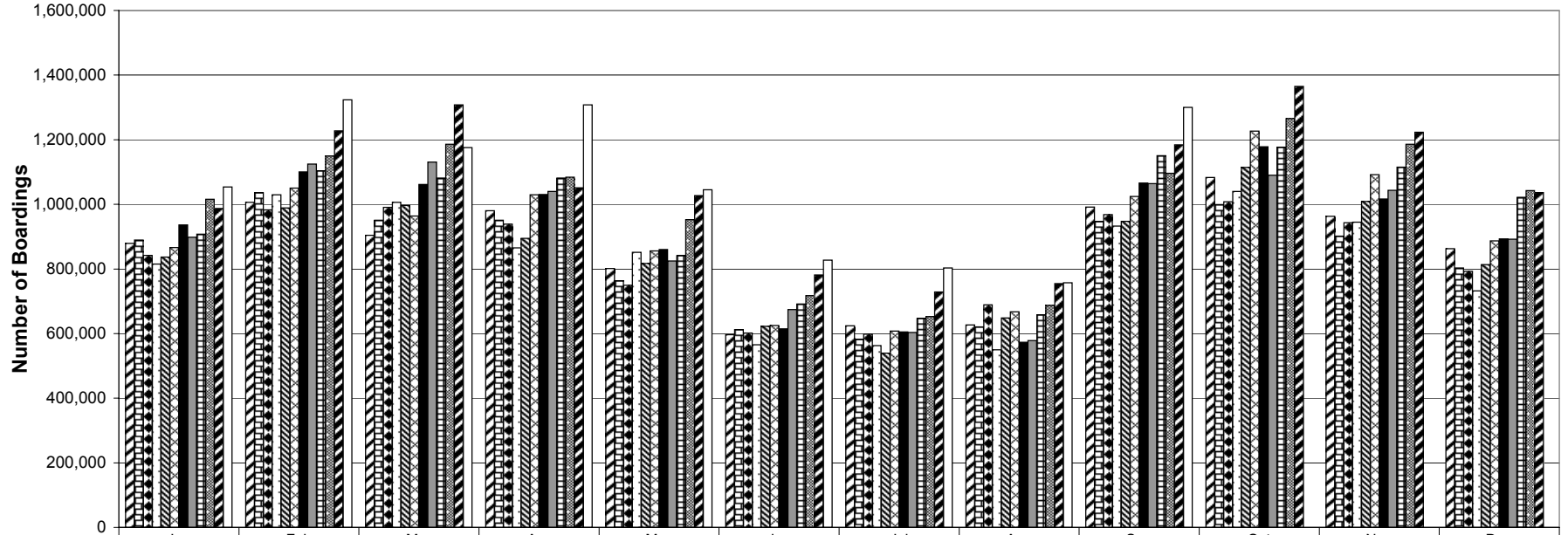
Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

\* Vehicle Miles and Hours are for fixed route service only.

\*\* Includes special events.

Key:            A (negative variance) denotes a decrease in activity over 2007
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## Fixed Route Monthly Ridership Comparison 1997 - 2008



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	879,508	1,006,367	903,825	979,881	801,527	596,734	624,112	627,090	991,131	1,082,706	962,549	862,351
1998	889,534	1,035,689	950,862	950,862	763,136	611,605	581,591	620,431	946,731	998,817	901,334	803,185
1999	842,320	982,443	990,202	938,413	749,457	601,421	598,376	689,113	968,099	1,007,681	943,109	792,396
2000	814,750	1,029,307	1,005,882	865,026	851,741	565,291	563,084	550,100	932,491	1,039,554	944,560	731,742
2001	837,154	988,685	996,866	894,681	816,879	622,695	539,129	648,253	947,811	1,113,786	1,009,097	813,671
2002	865,836	1,050,347	963,482	1,029,092	855,918	624,723	607,808	667,377	1,024,708	1,226,392	1,092,108	887,298
2003	936,445	1,100,676	1,061,166	1,030,032	859,997	614,850	605,111	573,030	1,065,881	1,177,974	1,016,353	892,610
2004	898,093	1,124,417	1,130,633	1,039,883	824,571	674,055	603,195	577,986	1,064,175	1,089,722	1,043,753	891,862
2005	908,041	1,103,864	1,081,452	1,081,774	841,309	691,503	646,554	657,479	1,150,617	1,176,126	1,115,398	1,021,480
2006	1,015,533	1,149,708	1,185,534	1,083,645	952,273	717,241	652,702	686,778	1,096,245	1,265,901	1,186,367	1,042,541
2007	987,020	1,227,229	1,307,864	1,051,145	1,026,690	781,606	728,450	754,700	1,183,918	1,364,591	1,222,960	1,036,092
2008	1,053,552	1,323,109	1,175,384	1,308,172	1,045,194	827,119	802,658	756,844	1,299,868			

1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006
  2007
  2008

Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265

**ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--September 2008 vs. September 2007**  
(Routes sorted in order of 2008 passengers per revenue hour productivity)

ROUTES	RIDERSHIP, 2008 vs. 2007 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2008	2007	% Change	2008	2007	% Change	Routes < 60% of system avg.	
80 UW CAMPUS (Schedule changed September 2, 2007)	1,132,407	1,202,882	-5.9%	83.35	83.00	0.4%		<b>Core Routes</b> operate every day, from early a.m. to late p.m.: <b>2, 3, 4, 5, 6, 7, 13</b> (3 operates weekdays only; 7 operates wkends & holidays only).
85 UW CAMPUS-PARK ST CIRCULATOR	219,054	218,161	0.4%	71.66	68.00	5.4%		
90-93 SUPPLEMENTARY SCHOOL SERVICE	724,768	640,793	13.1%	71.62	65.91	8.7%		
81-82 UW LATE NITE CIRCULATORS	168,608	203,871	-17.3%	47.60	57.86	NA		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	427,956	401,542	6.6%	46.77	45.05	3.8%		
2 WTP-NTP	808,536	752,239	7.5%	42.53	39.06	8.9%		
50 WTP-SCHROEDER-RAYMOND LOOP	127,044	102,390	24.1%	41.90	33.70	24.3%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	2,242	NA	NA	38.67	NA	NA		
4 NTP-STP	537,442	551,137	-2.5%	37.47	38.49	-2.6%		<b>Commuter Routes</b> operate on weekdays during peak hours: <b>11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57 58, 71, 72, 74</b>
40 STP - ARBOR HILLS LOOP	130,468	103,233	26.4%	35.29	27.99	26.1%		
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	996,261	941,796	5.8%	33.56	31.71	5.8%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	93,010	71,591	29.9%	32.98	31.15	5.9%		
29 SHERMAN COMMUTER	25,954	27,573	-5.9%	32.24	34.19	-5.7%		<b>Peripheral Routes</b> operate from transfer points to outlying areas: <b>20, 21, 22, 24, 30, 32, 33 40, 50, 51, 52, 73</b>
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	275,955	257,635	7.1%	31.45	29.52	6.6%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	65,934	68,831	-4.2%	31.31	31.35	-0.2%		
3 WTP-ETP	412,474	380,261	8.5%	30.77	28.54	7.8%		
16 STP - ETP	274,350	208,023	31.9%	30.33	23.04	31.7%		<b>Connector Routes</b> connect transfer points throughout the day: <b>16, 17, 18.</b>
SPECIAL EVENT SERVICE	14,106	33,095	-57.4%	30.07	29.40	2.3%		
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	174,167	172,209	1.1%	29.99	29.64	1.2%		<b>Circulator Routes</b> operate midday only: <b>1, 9, 34</b>
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	769,707	693,712	11.0%	29.73	26.92	10.4%		
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	82,446	69,445	18.7%	29.39	24.20	21.5%		
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	577,191	524,602	10.0%	29.14	26.87	8.4%		
1 CAP SQUARE - UW	21,076	17,840	18.1%	27.44	25.17	9.0%		<b>Other routes:</b> <b>8</b> operates between the Capitol Square and Spring Harbor, weekends only. <b>19</b> operates like a core route between the Capitol Square and Allied Drive on weekdays. <b>39</b> operates as a commuter route during peak hours; operates like a circulator route midday. <b>67</b> connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. <b>63 and 68</b> operate between the West Transfer Point and Prairie Town Center on weekends. <b>70</b> operates like a core route between the Capitol Square, Middleton & the West Transfer Point on weekdays.
21 LAKEVIEW LOOP	105,085	109,330	-3.9%	27.27	28.66	-4.9%		
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	92,178	82,448	11.8%	26.05	23.78	9.5%		
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	51,247	3,539	1348.1%	25.57	17.82	43.5%		
58 GREENTREE COMMUTER	54,609	53,667	1.8%	24.08	24.19	-0.5%		
51 WTP-MUIR FIELD LOOP	44,089	46,508	-5.2%	23.52	24.82	-5.2%		
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	373,518	341,113	9.5%	23.48	21.50	9.2%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE	89,615	77,753	15.3%	23.26	19.91	16.8%		
47 ARBOR HILLS COMMUTER	57,839	46,416	24.6%	22.94	18.61	23.3%		
70 MIDDLETON-CAPITOL SQUARE	108,312	111,076	-2.5%	22.00	22.02	-0.1%		
19 RED ARROW TR-CAP SQUARE	124,286	124,304	0.0%	21.29	20.70	2.8%		
27 NTP - UW CAMPUS COMMUTER	31,843	28,314	12.5%	21.21	17.92	18.3%		
25 AMERICAN CENTER	8,607	7,436	15.7%	20.36	18.32	11.2%	X	
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	22,471	14,289	57.3%	20.35	13.35	52.5%	X	
7 WTP-ETP (Weekends & Holidays Only)	85,690	84,041	2.0%	19.46	18.41	5.7%	X	
32 ACEWOOD-THOMPSON LOOP	30,193	26,645	13.3%	19.20	16.88	13.7%	X	
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	21,584	19,224	12.3%	17.71	15.40	15.0%	X	
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	106,317	110,531	-3.8%	17.37	25.71	-32.4%	X	
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	41,166	38,812	6.1%	16.33	15.03	8.6%	X	
34 ETP-MATC & 39 ETP - DAIRY DRIVE	31,975	27,541	16.1%	15.88	13.70	15.9%	X	
74 MIDDLETON LOOP	19,101	7,100	169.0%	15.26	6.17	147.1%	X	
24 AIRPORT LOOP	30,395	24,593	23.6%	14.61	11.99	21.8%	X	
UNKNOWN ROUTE & ROAD BUS **	624	787	-20.7%	NA	NA	NA		
<b>ROUTES DISCONTINUED DURING 2007:</b>								<b>School Day Supplemental Routes</b> <b>90, 91, 92, 93</b>
53 UW HOSP COMMUTER (service reduced 8/27/06-discontinued 8/31/07)	NA	18,978	NA	NA	15.97	NA		
89 PARKING RAMP SHUTTLE (operated January 2 - June 15, 2007)	NA	1,316	NA	NA	1.01	NA		
<b>SYSTEM TOTAL</b>	<b>9,591,900</b>	<b>9,048,622</b>	<b>6.0%</b>	<b>35.19</b>	<b>33.27</b>	<b>5.8%</b>	<b>21.11</b>	
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>8,069,589</b>	<b>7,423,708</b>	<b>8.7%</b>	<b>31.98</b>	<b>29.61</b>	<b>8.0%</b>	<b>19.19</b>	

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**ROUTE PERFORMANCE, Year to Date through September 2008**

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2008	2007	% change	2008	2007
1 CAP SQUARE - UW	21,076	17,840	18.1%	27.44	25.17
2 WTP-NTP	808,536	752,239	7.5%	42.53	39.06
3 WTP-ETP	412,474	380,261	8.5%	30.77	28.54
4 NTP-STP	537,442	551,137	-2.5%	37.47	38.49
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6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	996,261	941,796	5.8%	33.56	31.71
7 WTP-ETP (Weekends & Holidays Only)	85,690	84,041	2.0%	19.46	18.41
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	21,584	19,224	12.3%	17.71	15.40
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	92,178	82,448	11.8%	26.05	23.78
11 & 12 WTP-DUTCH MILL-CAP SQUARE	89,615	77,753	15.3%	23.26	19.91
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	577,191	524,602	10.0%	29.14	26.87
16 STP - ETP	274,350	208,023	31.9%	30.33	23.04
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	373,518	341,113	9.5%	23.48	21.50
19 RED ARROW TR-CAP SQUARE	124,286	124,304	0.0%	21.29	20.70
21 LAKEVIEW LOOP	105,085	109,330	-3.9%	27.27	28.66
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	427,956	401,542	6.6%	46.77	45.05
24 AIRPORT LOOP	30,395	24,593	23.6%	14.61	11.99
25 AMERICAN CENTER	8,607	7,436	15.7%	20.36	18.32
27 NTP - UW CAMPUS COMMUTER	31,843	28,314	12.5%	21.21	17.92
29 SHERMAN COMMUTER	25,954	27,573	-5.9%	32.24	34.19
32 ACEWOOD-THOMPSON LOOP	30,193	26,645	13.3%	19.20	16.88
34 ETP-MATC & 39 ETP - DAIRY DRIVE	31,975	27,541	16.1%	15.88	13.70
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	275,955	257,635	7.1%	31.45	29.52
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51 WTP-MUIR FIELD LOOP	44,089	46,508	-5.2%	23.52	24.82
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	51,247	3,539	1348.1%	25.57	17.82
53 UW HOSP COMMUTER (service reduced 8/27/06-discontinued 8/31/07)	NA	18,978	NA	NA	15.97
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	22,471	14,289	57.3%	20.35	13.35
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	174,167	172,209	1.1%	29.99	29.64
58 GREENTREE COMMUTER	54,609	53,667	1.8%	24.08	24.19
70 MIDDLETON-CAPITOL SQUARE	108,312	111,076	-2.5%	22.00	22.02
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	65,934	68,831	-4.2%	31.31	31.35
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	93,010	71,591	29.9%	32.98	31.15
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	106,317	110,531	-3.8%	17.37	25.71
74 MIDDLETON LOOP	19,101	7,100	169.0%	15.26	6.17
<b>MIDDLETON ROUTES TOTAL</b>	<b>392,674</b>	<b>369,129</b>	<b>6.4%</b>	<b>22.80</b>	<b>24.63</b>
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	41,166	38,812	6.1%	16.33	15.03
89 PARKING RAMP SHUTTLE (operated January 2 - June 15, 2007)	NA	1,316	NA	NA	1.01
90-93 SUPPLEMENTARY SCHOOL SERVICE	724,768	640,793	13.1%	71.62	65.91
80 UW CAMPUS (Schedule changed September 2, 2007)	1,132,407	1,202,882	-5.9%	83.35	83.00
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85 UW CAMPUS-PARK ST CIRCULATOR	219,054	218,161	0.4%	71.66	68.00
SPECIAL EVENT SERVICE	14,106	33,095	-57.4%	30.07	29.40
UNKNOWN ROUTE & ROAD BUS **	624	787	-20.7%	NA	NA
<b>SYSTEM TOTAL</b>	<b>9,591,900</b>	<b>9,048,622</b>	<b>6.0%</b>	<b>35.19</b>	<b>33.27</b>
<b>TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)</b>	<b>8,069,589</b>	<b>7,423,708</b>	<b>8.7%</b>	<b>31.98</b>	<b>29.61</b>

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Road buses are "extras" put into service to handle overloads.

**Paratransit Performance Indicators**

September, 2008

**NOTE: Financial Comparison uses YTD August 2007 vs. YTD August 2008 data.**

<b>Revenue Indicators</b>	<b>Metro Plus YTD</b>		<b>Fixed Route YTD</b>	
	<b>Aug. 2007</b>	<b>Aug. 2008</b>	<b>Aug. 2007</b>	<b>Aug. 2008</b>
Operating Revenue/ Operating Cost	46.8%	45.7%	22.3%	23.6%
Passenger Revenue/ Total Passenger Trips	\$ 1.21	\$1.21	\$0.67	\$0.73

<b>Expense Indicators</b>				
Operating Cost/Passenger Trip	\$ 27.29	\$28.61	\$2.99	\$3.11

<b>Operations</b>	<b>Metro Plus</b>			
	<b>Sep. 2007</b>	<b>Sep. 2008</b>	<b>YTD 2007</b>	<b>YTD 2008</b>
Total Trips	20,600	23,062	196,140	199,973
Rides Cancelled	2,898	3,400	31,827	34,307
Cancellation Rate	14.1%	14.7%	16.2%	17.2%
No Shows	467	382	4,016	4,364
No Shows/Rides Provided	2.3%	1.7%	2.0%	2.2%
Number of Clients Provided Service	1,083	1,153	1,668	1,641
Average Trips/Client	19.0	20.0	117.6	121.9
DDS Trips	11,794	13,643	111,951	116,577
Subscription Trips	11,253	13,202	107,194	113,774
DDS Subscription Trips	7,315	8,760	68,977	74,116
D2D Trips	14,747	17,215	141,876	146,570
Lv Attended Trips	5,622	6,306	52,351	54,046
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	101.2%	101.0%

<b>Number of Trips by Provider YTD</b>	<b>Metro Direct</b>	<b>Laidlaw</b>	<b>Badger</b>	<b>Trans. Sol.</b>	<b>Badger Bus</b>	<b>Total</b>
Ambulatory	21,348	16,591	45,832	31,037	22,715	137,523
Non-Ambulatory	23,498	21,161	-	1,741	16,050	62,450
Percentage	22.43%	18.88%	22.92%	16.39%	19.39%	100.00%

<b>Customer Service YTD</b>	<b>Metro Direct</b>	<b>Laidlaw</b>	<b>Badger</b>	<b>Transit Sol</b>	<b>Badger Bus</b>	<b>Total</b>
Rides Provided	44,846	37,752	45,832	32,778	38,765	199,973
Customer Complaints	96	67	100	56	18	337
Customer Compliments	5	0	3	1	0	9
Customer Suggestions	4	0	2	0	2	8
Complaints/1000 passenger trips	2.14	1.77	2.18	1.71	0.46	1.69
Late Service Reports (2)	49	237	709	140	34	1,169
Late Service Reports/1000 passenger trips	1.09	6.28	15.47	4.27	0.88	5.85

<b>On-Time Performance, Sept. 2008</b>	<b>Metro Direct</b>	<b>Laidlaw</b>	<b>Badger</b>	<b>Transit Sol.</b>	<b>Badger Bus</b>

<b>ADA Certifications, September 2008</b>	<b>Clients</b>	<b>1-19 Trips</b>	<b>&gt;20 - 40&lt;</b>	<b>&lt;40 Trips/mo</b>	<b>TTL Trips</b>
Category 1	1,267	274	174	164	15260
Category 2	42	0	0	0	0
Category 2/3	93	14	0	1	150
Category 3	2,054	429	104	38	7,629
<b>Total</b>	<b>3,456</b>				<b>23,039</b>

Monthly New Certification	42
Monthly Denied Applications	3

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

**Financial Comparison uses YTD August 2007 vs. YTD August 2008 data.**

**NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.**

**ParaTransit**  
**Operating Statistics For Periods Ending 9/30/2007 & 9/30/2008**

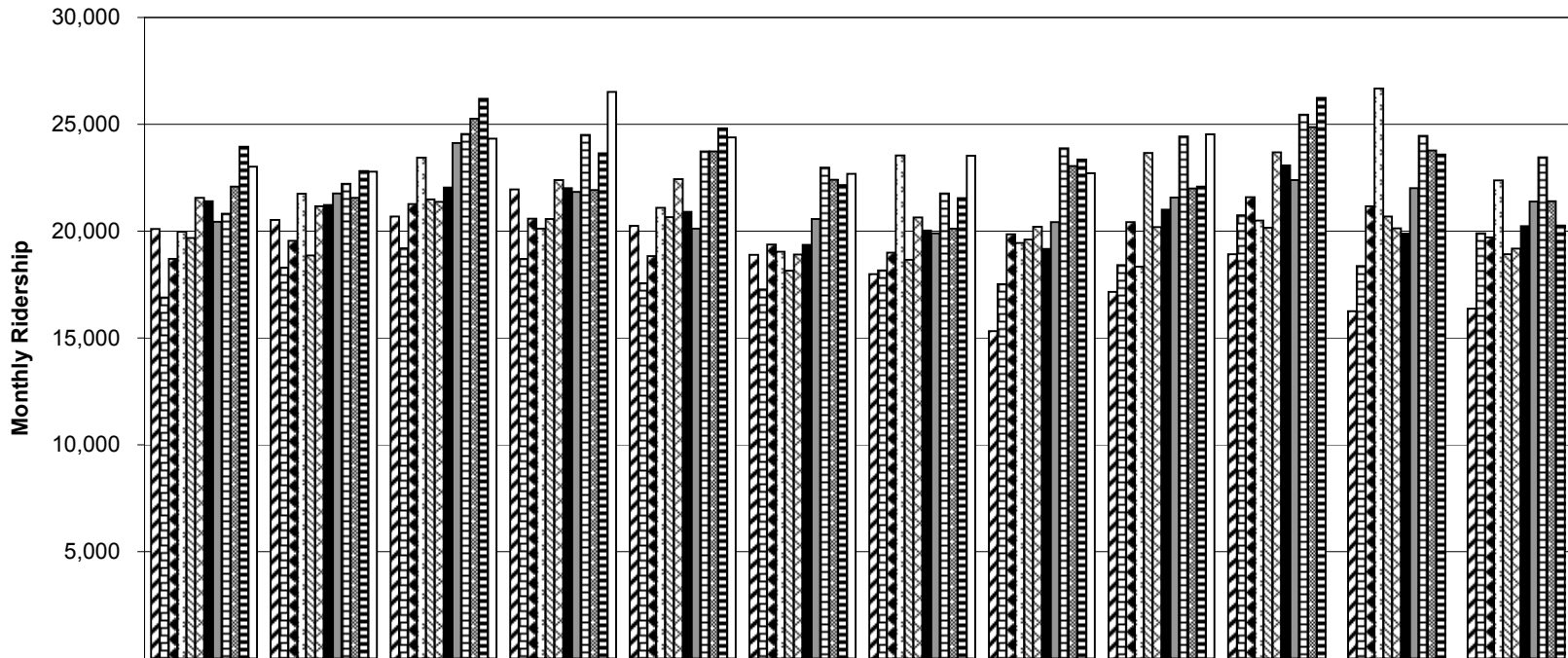
CURRENT MONTH			YEAR TO DATE			
Actual 2007	Actual 2008	Variance 2007 to 2008		Actual 2007	Actual 2008	Variance 2007 to 2008
			<b>Service Supplied Data</b>			
1,083	<b>1,153</b>	70	No. of Clients riding the System	1,668	<b>1,641</b>	(27)
			<i>Ridership</i>			
3,904	<b>5,410</b>	1,506	Directly Operated Service	38,665	<b>44,846</b>	6,181
<u>16,696</u>	<u><b>17,652</b></u>	956	ADA Contracted Services	<u>157,475</u>	<u><b>155,127</b></u>	(2,348)
20,600	<b>23,062</b>	2,462	Total ADA Ridership *	196,140	<b>199,973</b>	3,833
1,478	<b>1,476</b>	(2)	Group Access *	14,371	<b>14,496</b>	125
467	<b>382</b>	(85)	Total No-shows	4,016	<b>4,364</b>	348
			<b>Service Quality Data</b>			
2	<b>0</b>	(2)	Passenger Accidents	23	<b>13</b>	(10)
1	<b>0</b>	(1)	Vehicle Accidents	9	<b>16</b>	7
			<b>Fleet/Maintenance Data</b>			
2	<b>2</b>	0	Road Calls	18	<b>24</b>	6
9	<b>12</b>	3	Actual Inspections	85	<b>103</b>	18
9	<b>12</b>	3	Scheduled Inspections	84	<b>102</b>	18

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

\* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2007.

### Monthly Paratransit Ridership, 1997 - 2008 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087	21,553	25,257	21,923	23,725	22,409	20,115	23,047	22,000	24,873	23,779	21,405
2007	23,945	22,814	26,194	23,641	24,806	22,155	21,549	23,353	22,078	26,239	23,590	20,269
2008	23,015	22,787	24,327	26,509	24,386	22,681	23,530	22,707	24,538			

1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006
  2007
  2008

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173
2007	280,633

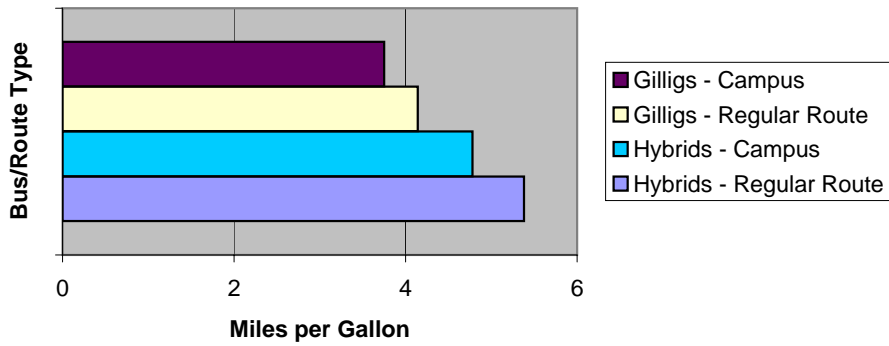
Note: Annual Ridership includes Group Access.



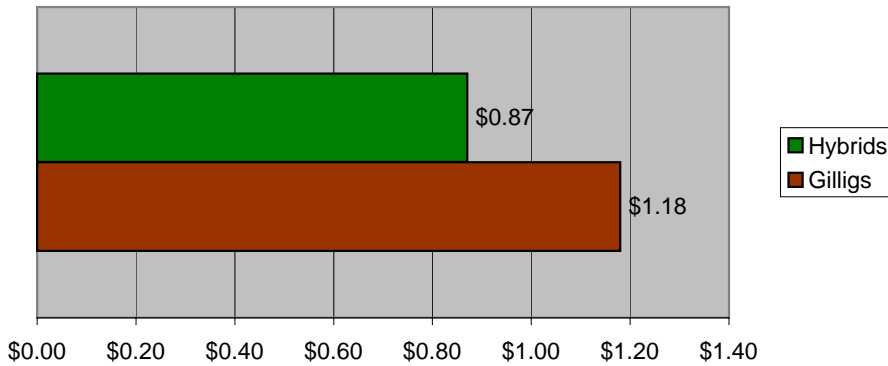
Hybrid/Diesel Comparison - July - September 2008

Bus Type/Year	Bus #	Mileage	Fuel	Fuel Cost*	Parts	Labor	CPM**	MPG
Gilligs (2006)	917-921	47,422	11,451	\$41,496	\$5,015	\$9,280	\$1.18	4.14
Hybrids	001-005	65,082	12,598	\$45,310	\$1,810	\$9,446	\$0.87	5.17
<b>Bus Mileage Comparison Campus vs. Regular Route</b>								
	<b>Bus</b>	<b>Campus MPG^</b>	<b>Regular MPG</b>					
Gillig	917 - 921	3.75	4.14					
Hybrids	004-005	4.78						
Hybrids	001-003		5.38					

**Miles per Gallon by Bus and Route Type**



**Cost Per Mile: Gilligs vs. Hybrids**



\*Average ULSD Fuel Price \$3.60 per gallon for the quarter

\*\*Cost Per Mile (CPM) = fuel + parts + labor / miles

^Gillig MPG are a snapshot from the last quarter of 2007.