

Item 4

MONTHLY OPERATIONS REPORT

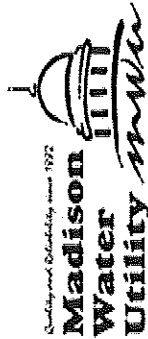


2008	BENCH MARK	PSC REQ	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
1.0	<b>ADMINISTRATION</b>														
1.1	Formal Grievances		0	0	0	0	2	1	0	0	2	1	0	0	6
1.2	Employee Injuries		2	4	1	2	2	5	4	2	4	6	7	7	46
1.3	Utility Veh Accidents		0	0	1	0	1	0	1	1	2	0	0	3	9
1.4	Print Media Reports		2	5	1	8	4	2	5	4	1	2	4	5	43
2.0	<b>PUMPAGE</b>														
2.1	Tot in Million Gals(MG)		849.4	810.0	852.4	830.4	906.9	918.1	1,092.7	1,138.5	979.9	895.7	807.9	825.2	10,907.1
2.2	Average Day (MG)		27.4	27.9	27.5	27.7	29.3	30.6	35.3	36.7	32.7	28.9	26.9	26.6	29.8
2.3	Maximum Day (MG)		31.2	33.5	32.9	31.1	33.4	36.0	43.8	45.1	43.9	35.8	32.3	31.3	45.1
2.4	Date of Max Day		1/31 (Th)	2/5 (Tu)	3/3 (M)	4/10 (Th)	5/23 (F)	6/12 (Th)	7/50 (W)	8/19 (Tu)	9/3 (W)	10/23 (Th)	11/25 (Tu)	12/13 (Sa)	8/19 (Tu)
3.0	<b>INSPECTIONS</b>														
3.1	Cross Connections		21	1	1	5	10	6	15	1	7	53	22	14	156
3.2	Private Wells		9	4	10	14	24	21	29	22	20	25	16	14	208
4.0	<b>CUSTOMER SVCS</b>														
4.1	Scheduled Billings		9,164	13,330	14,061	11,497	15,832	9,144	9,123	13,342	14,050	11,521	15,907	9,677	146,648
4.2	Spec Request Billings		280	310	347	501	595	702	752	1,072	472	442	277	317	6,067
4.3	Bill Related Inspections		23	16	12	9	7	11	6	10	7	7	8	4	120
4.4	Reminder/Tax Notices		2,578	1,430	1,567	0	3,951	945	2,600	1,486	1,574	8,910	0	1,043	26,084
4.5	# of Meter Readings		13,229	7,580	15,964	12,718	7,205	7,927	12,639	9,301	11,535	14,515	7,047	7,004	126,664
5.0	<b>HYDRANTS</b>														
5.1	Installed		6	3	1	7	2	12	10	25	20	28	6	16	136
5.2	Removed		6	3	1	7	2	7	9	24	11	16	5	11	102
5.3	Total in Service		8,309	8,309	8,309	8,309	8,309	8,314	8,315	8,316	8,325	8,337	8,338	8,343	8,343
5.4	Inspections		517	461	342	305	122	468	294	204	366	334	637	733	4,783
5.5	# Repaired		19	12	16	24	9	16	10	15	16	22	16	16	191
5.5	Unit Cost		\$1,761	\$3,352	\$1,301	\$766	\$1,662	\$1,914	\$2,485	\$1,600	\$922	\$954			
5.6	Routine Flushing		75	64	50	390	350	150	360	330	748	660	60	0	3,237
6.0	<b>VALVES</b>														
6.1	Installed		3	3	9	14	5	46	33	96	42	121	40	52	464
6.2	Removed		2	1	6	4	1	13	14	57	19	41	12	18	188
6.3	Total in Service		19,191	19,193	19,196	19,206	19,210	19,243	19,262	19,301	19,324	19,404	19,432	19,466	19,466
6.4	Inspections		626	152	459	774	689	1,625	906	652	427	734	860	636	8,540
6.5	# Repaired		23	18	21	23	9	11	10	39	25	19	27	8	233



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2008		BENCH MARK	PSC REQ	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
7.0	<b>MAINS</b>															
7.1	Miles Installed			0	0	0	0	0	1.3	0.42	1.43	0.81	1.74	0.48	0.83	7.01
7.2	Miles Abandoned			0	0	0	0	0	0.5	0.28	1.40	0.42	1.33	0.29	0.66	4.88
7.3	Total Miles in Svc			834.44	834.44	834.44	834.44	834.44	835.24	835.38	835.41	835.80	836.21	836.40	836.57	836.57
7.4	Number of Leaks			63	43	28	6	2	3	4	4	13	4	15	50	235
	Unit Cost			\$2,033	\$2,376	\$3,010	\$4,213	\$37,551	\$22,655	\$38,531	\$12,139	\$3,504	\$24,134			
7.5	Leaks per Mile			0.08	0.05	0.03	0.01	0.00	0.00	0.00	0.00	0.02	0.00	0.02	0.06	0.28
7.6	Dwell Units Out of Svc			871	530	358	59	24	7	49	65	131	16	126	661	2897
8.0	<b>SERVICES</b>															
8.1	New Svcs to Old Lot by WU			0	0	0	0	0	0	0	0	0	0	0	0	0
8.2	New Svcs to Old Lot by PC			1	0	0	7	12	5	4	7	9	8	5	3	61
8.31	Lead Replacements by WU			0	0	0	2	6	1	0	0	2	1	0	0	12
8.32	Lead Replacements by PO			2	1	0	11	27	18	28	32	31	38	16	3	207
8.33	PO Side was Copper			0	0	0	2	0	0	0	0	0	0	0	0	2
8.34	PO Side not Replaced			0	0	0	0	0	0	0	0	0	0	0	0	0
8.41	Removals/Cut Offs Lead			0	0	0	11	10	0	0	0	1	0	0	0	22
8.42	Removals - Copper			0	0	0	3	0	0	0	4	4	0	0	0	11
8.5	New Svcs in New Plats			12	18	34	0	0	38	0	0	10	0	8	6	126
8.6	Total Svcs in Ground			61,429	61,447	61,481	61,474	61,476	61,519	61,523	61,526	61,540	61,548	61,561	61,570	61,570
8.7	New Connects to Exist Svcs			27	13	13	19	30	11	11	29	19	11	18	6	207
8.8	Number of Leaks			0	2	0	4	1	3	1	1	3	2	1	0	18
	Unit Cost			\$1,155	\$826	\$242	\$751	\$5,040	\$1,817	\$5,232	\$4,458	\$1,566	\$4,167			
8.9	Frozen			8	2	0	0	0	0	0	0	0	0	0	0	10
9.0	<b>METERS</b>															
9.1	Total in Service			65,136	65,151	65,177	65,218	65,275	65,339	65,386	65,446	65,466	65,450	65,442	65,444	65,444
9.2	Total Inspections			462	305	349	464	353	398	365	373	332	517	296	277	4,491
9.3	Number Repaired			63	222	141	208	167	202	203	173	174	119	128	190	1,990
	Unit Cost			\$112	\$34	\$49	\$45	\$41	\$42	\$54	\$45	\$61	\$61			
9.4	Number Changed			413	530	325	363	211	251	281	349	339	507	428	335	4,332
9.5	Number Converted			0	0	0	0	0	3	1	4	0	1	3	0	12
9.6	Installed in City (Regular)			1	2	0	0	0	5	4	0	1	1	1	0	15
9.7	Installed in City (Remote)			24	22	37	24	36	61	44	67	42	32	27	18	434
9.8	Installed Out City (Regular)			0	0	0	0	1	0	1	0	0	0	0	0	2
9.90	Installed Out City (Remote)			0	0	0	0	2	3	1	0	0	1	0	0	7
9.10	Turn Ons			1	2	9	25	24	8	4	3	3	5	5	4	93
9.11	Turn Offs			8	11	20	8	6	13	7	10	26	55	41	20	225
9.12	NET CHANGE			18	15	26	41	57	64	47	60	20	-16	-8	2	326



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2008	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
Water Board Data													
Pumpage in MG	849.4	810.0	852.4	830.4	906.9	918.1	1092.7	1138.5	979.9	895.7	807.9	825.2	10907.1
Scheduled Billings	9164	13330	14061	11497	15832	9144	9123	13342	14050	11521	15907	9677	146648
# of Meter Reads	13229	7580	15964	12718	7205	7927	12639	9301	11535	14515	7047	7004	126664
Hydrant Inspections	517	461	342	305	122	468	294	204	366	334	637	733	4783
# Rep'd/Replaced	19	12	16	24	9	16	10	15	16	22	16	16	191
Hyd Painted	0	0	0	0	291	912	896	659	0	1	0	0	2759
Valve Inspections	626	152	459	774	689	1625	906	652	427	734	860	636	8540
# Rep'd/Replaced	23	18	21	23	9	11	10	39	25	19	27	8	233
Main Leaks	63	43	28	6	2	3	4	4	13	4	15	50	235
Lead Replace by W.U.	0	0	0	2	6	1	0	0	2	1	0	0	12
Removais/Cut Offs Lead	0	0	0	11	10	0	0	0	1	0	0	0	22
Lead Replace by P.O.	2	1	0	11	27	18	28	32	31	38	16	3	207
New Svcs Installed	13	18	34	7	12	43	4	7	19	8	13	9	187
Service Leaks	0	2	0	4	1	3	1	1	3	2	1	0	18
Meters Repaired	63	222	141	208	167	202	203	173	174	119	128	190	1990
Meters Changed	413	530	325	363	211	251	281	349	339	507	428	335	4332