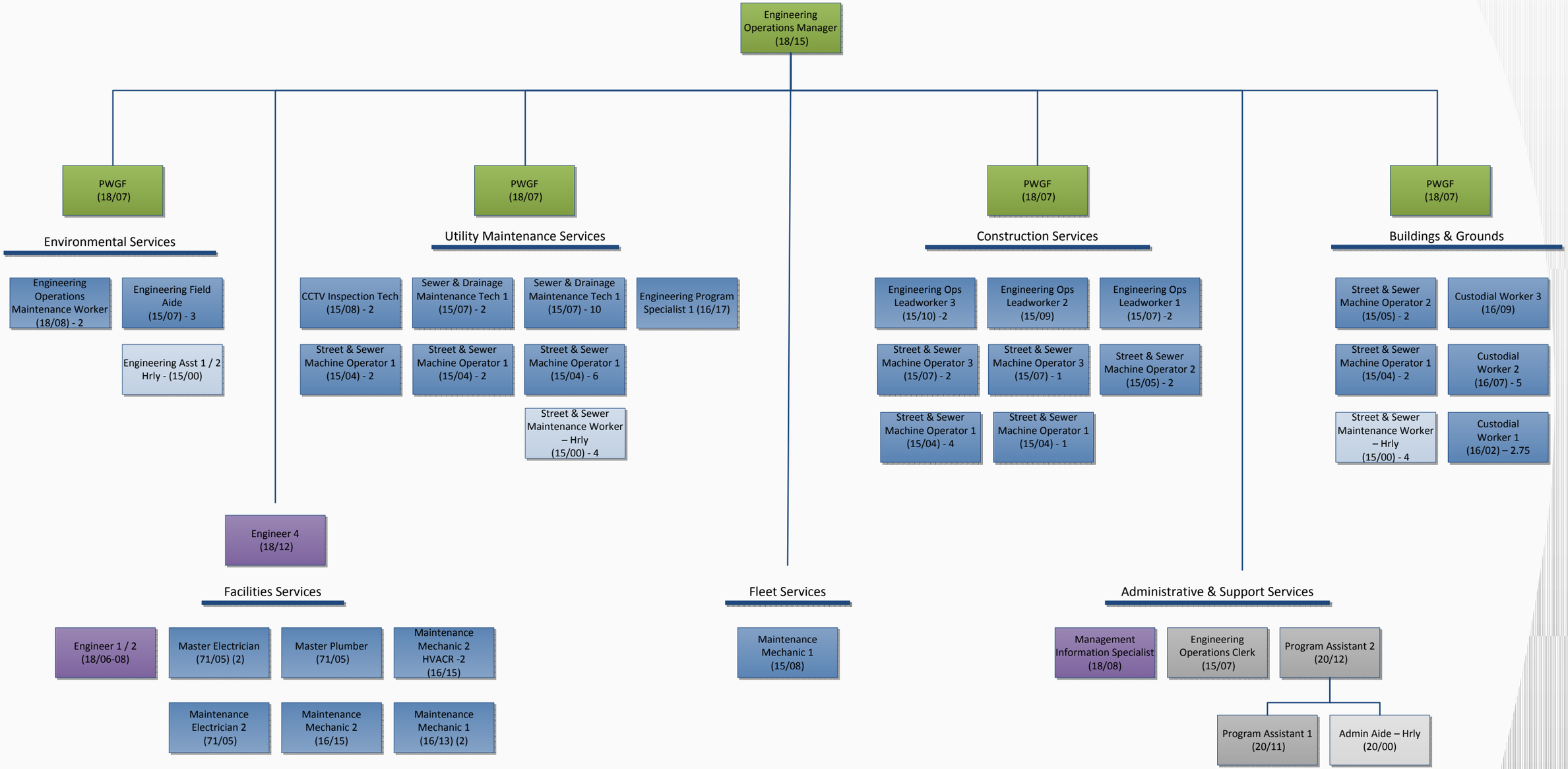Engineering Operations 2016